

## PUBLIC SAFETY

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### Police //

**Phone (emergency):** 911

**Phone (nonemergency):** 801-799-3000

**Website:** [www.slcpcd.com](http://www.slcpcd.com)

Connect with your Community Liaison Officer to discuss crime issues in your neighborhood. Submit anonymous crime tips by calling 801-799-4636 or text 274637.

### Emergency Preparedness //

**Phone:** 801-799-3605

**Website:** [www.bereadyslc.com](http://www.bereadyslc.com)

In an emergency, head to your local elementary school or follow @BeReadySLC on social media for updates.

### Fire Department & Fireworks //

**Phone:** 833-752-3473

**Website:** [www.slcfire.com](http://www.slcfire.com)

Annual fireworks restrictions determined by the SLC Fire Marshal. Check website for restriction details.

### Community Emergency Response Team (CERT) //

**Phone:** 801-799-3605

**Website:** [www.slc.gov/em/cert](http://www.slc.gov/em/cert)

In-person and online training for emergency preparedness.

## CONSTRUCTION

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### Permits //

**Phone:** 801-535-6000

**Website:** [www.slc.gov/buildingservices/building-permits](http://www.slc.gov/buildingservices/building-permits)

**Email:** [slcpermits@slc.gov](mailto:slcpermits@slc.gov)

Apply for permits for residential or commercial construction projects.

### City Construction //

**Phone:** 801-535-7704

**Website:** [www.maps.slcgov.com/mws/projects-lg.htm](http://www.maps.slcgov.com/mws/projects-lg.htm)

City construction projects are executed by multiple departments. To get connected to the project manager, call the Mayor's Office.

## PUBLIC UTILITIES

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### Water/Sewer/Storm Drains //

**Phone:** 801-483-6900

**Website:** [www.slc.gov/utilities](http://www.slc.gov/utilities)

**24 Hour Emergency line:** 801-483-6700

## ENVIRONMENTAL ISSUES

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### Outdoor Burning //

**Phone:** 833-752-3473

**Website:** [www.slco.org/health/air-quality/wood-burning](http://www.slco.org/health/air-quality/wood-burning)

Open burning is not allowed in the city. Do not burn trash. Salt Lake County bans use of fireplaces, wood burning stoves, and outdoor bonfires on poor air-quality days, designated as No Burn Days.

## BUSINESS RESOURCES

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### Business Licensing //

**Phone:** 801-535-6644

**Website:** [www.slc.gov/finance/business-licensing](http://www.slc.gov/finance/business-licensing)

**Email:** [business.license@slc.gov](mailto:business.license@slc.gov)

Apply for your SLC business license (includes home businesses, mobile businesses and applicants of the Good Landlord Program). Report possible violations.

### Facade Grant //

**Phone:** 385-377-9275

**Website:** [www.slc.gov/housingstability/city-housing-programs/neighborhood-business-improvement-program-nbip-aka-facade/](http://www.slc.gov/housingstability/city-housing-programs/neighborhood-business-improvement-program-nbip-aka-facade/)

The city utilizes federal funding to support local businesses with grants to improve facades and increase curb appeal.

### Construction Mitigation Grant //

**Phone:** 801-535-7200

**Website:** [www.slc.gov/ed/constructiongrant](http://www.slc.gov/ed/constructiongrant)

The city provides grant funds to qualifying local businesses impacted by city construction projects.

## PUBLIC LANDS

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### Park or Trail Maintenance //

**Phone:** 801-972-7800

**Website:** [www.slc.gov/parks](http://www.slc.gov/parks)

Report maintenance needs for parks, trails, and open space in the city.

### Off-leash Dogs //

**Phone:** 385-468-7387 (SL County Animal Services)

**Website:** [www.slc.gov/parks/salt-lake-city-off-leash-dog-areas](http://www.slc.gov/parks/salt-lake-city-off-leash-dog-areas)

Dogs are only allowed off-leash in designated off-leash areas. In all other parks, dogs should be on leash. Report off-leash dogs to Salt Lake County Animal Services.



## GOOD NEIGHBOR GUIDE

RESOURCES FOR SALT LAKE CITY  
RESIDENTS AND BUSINESS OWNERS

To submit a service request online, visit [www.myslc.gov](http://www.myslc.gov)

### Salt Lake City Mayor's Office //

**Phone:** 801-535-7704

**Email:** [mayor@slc.gov](mailto:mayor@slc.gov)

**Website:** [www.slc.gov/mayor](http://www.slc.gov/mayor)

### Community Outreach Team //

For additional assistance, connect with your Mayor's Office Community Liaison.

**Phone:** 801-535-7704

**Email:** [communityoutreach@slc.gov](mailto:communityoutreach@slc.gov)

**Website:** [www.slc.gov/mayor/home/community-outreach](http://www.slc.gov/mayor/home/community-outreach)

### City Council Office //

**Phone:** 801-535-7600

**Email:** [council.comments@slc.gov](mailto:council.comments@slc.gov)

**Website:** [www.slc.gov/council](http://www.slc.gov/council)

### Accessibility //

Questions or complaints about accessibility in the city can be addressed by the city's ADA coordinator.

**Phone:** 801-535-7697 TTY: 711

**Email:** [ADA@slc.gov](mailto:ADA@slc.gov)

**Website:** [www.slc.gov/equity/salt-lake-city-accessibility](http://www.slc.gov/equity/salt-lake-city-accessibility)

## STREETS, SIDEWALKS, & PARK STRIPS

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### Traffic Signs & Signals //

**Phone:** 801- 535-6630

**Website:** [www.slc.gov/transportation/](http://www.slc.gov/transportation/)

Request new signs/signals or report missing or damaged signs.

### Streets //

**Phone:** 801-535-2345

**Website:** [www.slc-streets.com](http://www.slc-streets.com)

Report potholes and submit requests for street maintenance.

### Sidewalks //

**Phone:** 801-535-6934

**Website:** [www.slc.gov/mystreet/sidewalk-program](http://www.slc.gov/mystreet/sidewalk-program)

Repair or replacement of sidewalks in the public way is the responsibility of the adjacent private property owner. Property owners may qualify for 50/50 cost sharing with the city.

### Park Strip Trees //

**Phone:** 801-972-7818

**Website:** [www.slc.gov/parks/urban-forestry](http://www.slc.gov/parks/urban-forestry)

Park strip trees may only be planted, pruned, or removed by Salt Lake City Urban Forestry. Watering is property owner or tenant's responsibility. Call to request a free park strip tree from the city.

### Transit (UTA) //

**Phone:** 801-743-3882

**Website:** [www.rideuta.com/](http://www.rideuta.com/)

Plan your trip and view public transit options. For Westside residents, download the UTA On Demand app for rideshare services.

### Parking Enforcement //

**Phone:** 801-535-6628

**Website:** [www.slc.gov/mystreet/parking](http://www.slc.gov/mystreet/parking)

No parking for vehicles, boats, RVs, or trailers on street for more than 48 hours without moving, no parking on lawns. Report an occupied vehicle online at [myslc.gov](http://myslc.gov).

### Snow Removal //

**Phone:** 801- 535-7225

**Website:** [www.slc.gov/mystreet/home/snow-removal](http://www.slc.gov/mystreet/home/snow-removal)

Residents and businesses are responsible for snow removal within 24 hours of a snowstorm. Report violations online or by phone.

## WASTE

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### Waste & Recycling //

**Phone:** 801-535-6999

**Website:** [www.slcgreen.com](http://www.slcgreen.com)

The city's garbage service includes residential recycling (blue bin), yard waste (brown bin), and household waste (green bin). Glass recycling available for an extra fee. Bins may be placed on curb up to 24 hours before collection and must be on the curb by 7am on day of collection. Find your collection day online.

### Call 2 Haul //

**Phone:** 801-535-6953

**Website:** [www.slcgreen.com/c2h](http://www.slcgreen.com/c2h)

**Email:** [Call2Haul@slcgov.com](mailto:Call2Haul@slcgov.com)

Each customer receives two pickups per year, one for bulky waste and one for green waste. Call or email to schedule your pickup. Electronic waste & up to four tires are accepted. Items can only be placed on curb 24 hours in advance.

### Hazardous Waste //

**Phone:** 801-580-6681

**Website:** [www.slco.org/landfill](http://www.slco.org/landfill)

Do not throw paint, batteries, oil, cleaning supplies, chemicals, CFL and fluorescent tube light bulbs, tires, or electronics in trash. Take hazardous waste to the landfill or annual hazardous waste collection sites sponsored by the Salt Lake County Health Department.

## HOUSING RESOURCES

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### Housing Insecurity & Homelessness //

**Homeless Services:** 801-990-9999

**Utah Community Action Housing**

**Hotline:** 801-359-2444

**Website:** [www.endutahhomelessness.org/salt-lake-valley-community-resource-guide](http://www.endutahhomelessness.org/salt-lake-valley-community-resource-guide)

**Find resources near you:** Call 211 or text your zip code to 898-211.

### Affordable Housing Resources //

**Phone:** 801-535-7712

**Website:** [www.slc.gov/housingstability/affordable-housing-resources](http://www.slc.gov/housingstability/affordable-housing-resources)

### Good Landlord Program //

**Phone:** 801-535-7980

**Website:** [www.slc.gov/buildingservices/salt-lake-city-landlord-tenant-program](http://www.slc.gov/buildingservices/salt-lake-city-landlord-tenant-program)

Report issues with rental properties or license your own rental property.

## NEIGHBORHOOD ISSUES

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### Concern Regarding Homelessness //

**Phone:** 801-535-7712

**Website:** [www.slc.gov/homelessness](http://www.slc.gov/homelessness)

Report an encampment or occupied vehicle using the SLC Mobile App to connect to resources.

### Short-term Rental (AirBNB, VRBO, etc.) //

**Phone:** 801-535-7225

**Website:** [www.myslc.gov](http://www.myslc.gov)

Short-term rentals (less than 30 days) are not allowed in residential zones. Report violations for investigation.

### Graffiti //

**Phone:** 801-972-7885

**Website:** [www.myslc.gov](http://www.myslc.gov)

Report any graffiti on public or private property for cleaning or repainting.

### Shopping Carts //

**Phone:** 801-523-6498 (Romac Services)

**Website:** [www.myslc.gov](http://www.myslc.gov)

Carts are picked up by a third-party contractor, typically within a week of reporting.

### Weeds //

**Phone:** 801-535-7225

**Website:** [www.myslc.gov](http://www.myslc.gov)

Lawn or weeds over 6 inches constitutes a violation.

### Pests //

**Phone:** 385-468-7387 (SL County Animal Services)

**Website:** [www.slco.org/animal-services](http://www.slco.org/animal-services)

**Email:** [animal@slco.org](mailto:animal@slco.org)

**24-hour dispatch hotline:** 801-840-4000

Report issues with rats, mice, raccoons, skunks, dogs, cats, or dead animals (roadkill).

### Boarded/Unsecured Buildings //

**Phone:** 801-535-7225

**Website:** [www.myslc.gov](http://www.myslc.gov)

Vacant houses/buildings must be secured by owner.

### Outdoor Storage //

**Phone:** 801-535-7225

**Website:** [www.myslc.gov](http://www.myslc.gov)

Yards are not to be used as storage areas by property owners or tenants.