Salt Lake City Consolidated Plan

HUD PROGRAM YEARS 2020 - 2024
FISCAL YEARS 2021 - 2025
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EXECUTIVE SUMMARY

The Executive Summary serves as an introduction and summarizes the process of developing the plan, the key findings utilized to develop priorities, and how the proposed goals and objectives will address those priorities.
ES-05 EXECUTIVE SUMMARY 24 CFR 91.200(c), 91.220(b)

1. INTRODUCTION

Salt Lake City’s 2020-2024 Consolidated Plan is the product of a collaborative process to identify housing and community development needs and to establish goals, priorities, and strategies to address those needs. This five-year plan provides a framework for maximizing and leveraging the city’s block grant allocations to build healthy and sustainable communities that better focus funding from the U.S. Department of Housing and Urban Development (HUD) formula block grant programs. The entitlement grant programs guided by the Consolidated Plan are as follows:

- **Community Development Block Grant (CDBG)**
  The CDBG program’s primary objective is to promote the development of viable urban communities by providing decent housing, suitable living environments, and expanded economic activities to persons of low- and moderate-income.

- **Emergency Solutions Grant (ESG)**
  The ESG program’s primary objective is to assist individuals and families regain housing stability after experiencing a housing or homelessness crisis.

- **HOME Investment Partnership Program (HOME)**
  The HOME program’s primary objective is to create affordable housing opportunities for low-income households.

- **Housing Opportunities for Persons with AIDS (HOPWA)**
  The HOPWA program’s primary objective is to provide housing assistance and related supportive services to persons living with HIV/AIDS and their families.

Similar to cities across the country, Salt Lake City is faced with housing prices that are rising more rapidly than wages, resulting in a lack of affordable housing. This Consolidated Plan outlines a comprehensive set of policies that respond to the City’s current challenges by utilizing new and collaborative strategies.

Affordable and safe housing serves as the foundation for individuals to move out of poverty and to avoid homelessness. However, it is increasingly recognized that housing must be connected to opportunities for education, transit, recreation, economic development, healthcare, and services. Instead of addressing these needs separately, Salt Lake City takes a comprehensive and geographic approach to community development by integrating these various aspects into its Consolidated Plan.

The 2020-2024 Consolidated Plan encourages investment in neighborhoods with concentrated poverty and supports at-risk populations by promoting goals that increase access to housing, transportation, economic development, and critical services. By building upon the growth and successes realized in the previous Consolidated Plan, Salt Lake City is continuing to work toward closing the gap in a number of socioeconomic indicators, such as improving housing affordability, job training, access to transportation for low-income households, homeless prevention services, and medical/dental/behavioral health services for at-risk populations.

In addition to expanding opportunity for low-income households living in concentrated areas of poverty, Salt Lake City will continue to support essential housing and supportive services for the City’s most vulnerable populations, with focus on the chronically homeless, homeless families, disabled persons, victims of domestic violence, persons living with HIV/AIDS, and low-income elderly persons.

Process & Overview
The 2020-2024 Consolidated Plan is organized into four primary sections, as follows:

I. **The Process**  
The Process section of the Plan outlines the development of the Plan, including citizen participation efforts and stakeholder involvement.

II. **Needs Assessment (NA)**  
The Needs Assessment section provides an analysis of housing, homeless and community development needs, with focus on the needs of low-income households, racial and ethnic minorities, homeless persons, and non-homeless special needs populations.

III. **Housing Market Analysis (MA)**  
The Housing Market Analysis section provides information and data on Salt Lake City's housing market, including an evaluation of local resources. The housing market analysis supplements information supplied by the needs assessment and establishes a framework for five-year goals and priorities to be developed.

IV. **Five-Year Strategic Plan (SP)**  
Once community needs, market conditions, and resources are identified, program goals, specific strategies, and benchmarks for measuring progress are set forth in the Strategic Plan section of the Consolidated Plan. Efforts are prioritized to direct the allocation of federal funding to maximize impact within the community.

Throughout this Plan period, Salt Lake City will look to address strategies and funding resources that help address community responses to emergency need. This may include preparing for, responding to, and recovery from community wide emergencies. These emergencies would likely be identified through a national, state or local declaration of a state of emergency. Where appropriate, Salt Lake City will maximize all resources to address such instances.

The 2020-2024 Consolidated Plan planning process will conclude with the development of the City’s First-Year Action Plan. The First-Year Action Plan will outline the activities and funding priorities for the first year of the Consolidated Plan, covering July 1, 2020 – June 30, 2021.
2. OBJECTIVES AND OUTCOMES IDENTIFIED IN THE PLAN

Salt Lake City’s 2020-2024 Consolidated Plan is a strategic plan focused on building Neighborhoods of Opportunity to promote capacity in neighborhoods with concentrated poverty and to support the City’s most vulnerable populations. Identified below are 5 goals with associated strategies to achieve the goals.

**Housing**
To provide expanded housing options for all economic and demographic segments of Salt Lake City’s population while diversifying the housing stock within neighborhoods.

- Support housing programs that address the needs of aging housing stock through targeting rehabilitation efforts and diversifying the housing stock within neighborhoods.
- Support affordable housing development that increases the number and types of units available for income eligible residents.
- Support programs that provide access to home ownership via down payment assistance, and/or housing subsidy, and/or financing.
- Support rent assistance programs to emphasize stable housing as a primary strategy to prevent and end homelessness.
- Expand housing support for aging resident that ensure access to continued stable housing.

**Transportation**
To promote accessibility and affordability of multimodal transportation options.

- Improve bus stop amenities as a way to encourage the accessibility of public transit and enhance the experience of public transit in target areas.
- Support access to transportation prioritizing very low-income and vulnerable populations.
- Expand and support the installation of bike racks, stations, and amenities as a way to encourage use of alternative modes of transportation in target areas.

**Build Community Resiliency**
Build resiliency by providing tools to increase economic and/or housing stability.

- Provide job training/vocational training programs targeting low-income and vulnerable populations including, but not limited to; chronically homeless; those exiting treatment centers/programs and/or institutions; and persons with disabilities.
- Economic Development efforts via supporting the improvement and visibility of small businesses through façade improvement programs.
- Provide economic development support for microenterprise businesses.
- Direct financial assistance to for-profit businesses.
- Expand access to early childhood education to set the stage for academic achievement, social development, and change the cycle of poverty.
- Promote digital inclusion through access to digital communication technologies and the internet.
- Provide support for programs that reduce food insecurity for vulnerable population.

**Homeless Services**
To expand access supportive programs that help ensure that homelessness is rare, brief, and non-recurring.

- Expand support for medical and dental care options for those experiencing homelessness.
- Provide support for homeless services including Homeless Resource Center Operations and Emergency overflow operations.
- Provide support for programs providing outreach services to address the needs of those living an unsheltered life.
• Expand case management support as a way to connect those experiencing homelessness with permanent housing and supportive services

**Behavioral Health**
To provide support for low-income and vulnerable populations experiencing behavioral health concerns such as substance abuse disorders and mental health challenges.

• Expand treatment options, counseling support, and case management for those experiencing behavioral health crisis
• Support programs that provide connection to permanent housing upon exiting behavioral health programs. Support may include, but is not limited to supporting obtaining housing via deposit and rent assistance and barrier elimination to the extent allowable to regulation

3. EVALUATION OF PAST PERFORMANCE

In preparation for development of the 2020-2024 Consolidated Plan, Salt Lake City’s Housing and Neighborhood Development Division reviewed Consolidated Annual Performance Reports (CAPERs) submitted to HUD under the 2015-2019 Consolidated Plan. The CAPERs provide an evaluation of past performance and accomplishments in relation to established goals and priorities. The City’s program year 2016-2017 & 2017-2018 CAPER can be viewed at https://www.hudexchange.info/programs/consolidated-plan/con-plans-aaps-capers/.

During the course of the 2015-2019 Consolidated Plan, the City has been able to meet the vast majority of established goals and priorities. In addition, the City was able to comply with statutes and regulations set by HUD.

**Table ES-05.1**
**SALT LAKE CITY 2015-2019 CONSOLIDATED PLAN ACCOMPLISHMENTS**

<table>
<thead>
<tr>
<th>Goal</th>
<th>Description</th>
<th>Estimated</th>
<th>Projected</th>
</tr>
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<tbody>
<tr>
<td>1</td>
<td>Improve and Expand the Affordable Housing Stock</td>
<td>1,325</td>
<td>1,430</td>
</tr>
<tr>
<td>2</td>
<td>Expand Homeownership Opportunities</td>
<td>110</td>
<td>70</td>
</tr>
<tr>
<td>3</td>
<td>Provide Housing &amp; Related Services to Persons with HIV/AIDS</td>
<td>725</td>
<td>925</td>
</tr>
<tr>
<td>4</td>
<td>Provide Housing for Homeless &amp; At-Risk of Homeless Individuals and Families</td>
<td>965</td>
<td>3,217</td>
</tr>
<tr>
<td>5</td>
<td>Provide Day-to-Day Services for Homeless Individuals &amp; Families</td>
<td>15,000</td>
<td>7,380</td>
</tr>
<tr>
<td>6</td>
<td>Provide Public Services to Expand Opportunity &amp; Self-Sufficiency for At-Risk Populations</td>
<td>35,000</td>
<td>24,385</td>
</tr>
<tr>
<td>7</td>
<td>Revitalize Business Nodes in Target Areas</td>
<td>75</td>
<td>50</td>
</tr>
<tr>
<td>8</td>
<td>Improve the Quality of Public Facilities</td>
<td>1,093</td>
<td>1,344</td>
</tr>
<tr>
<td>9</td>
<td>Improve Infrastructure in Distressed Neighborhoods &amp; Target Areas</td>
<td>100,000</td>
<td>139,112</td>
</tr>
</tbody>
</table>

4. SUMMARY OF CITIZEN PARTICIPATION PROCESS AND CONSULTATION PROCESS:

Citizen participation is an integral part of the Consolidated Plan planning process, as it ensures goals and priorities are defined in the context of community needs and preferences. In addition, the citizen participation process provides a format to educate the community about the City’s federal grant programs. To this end, Salt Lake City solicited involvement from a diverse group of stakeholders and community members during the development of the 2020-2024 Consolidated Plan. A comprehensive public engagement process included a citywide survey (2,000+ respondents), public hearings, public meetings, one-on-one meetings, stakeholder
committee meetings, task force meetings, internal technical committee meetings, and a public comment period. In total, over 4,000 residents participated in providing input into this plan.

The City received input and buy-in from residents, homeless service providers. Low-income service providers, anti-poverty advocates, healthcare providers, housing advocates, housing developers, housing authorities, community development organizations, educational institutions, transit authority planners, City divisions and departments, among others. For more information on citizen participation efforts, refer to the PR-15 Citizen Participation section of this Plan.

5. PUBLIC COMMENTS:
A summary of public comments will be available in the appendix of the finalized Consolidated Plan.

6. SUMMARY OF COMMENTS OR VIEWS NOT ACCEPTED AND THE REASONS FOR NOT ACCEPTING THEM:
Comments received to date have been considered and utilized to inform the needs assessment, goal setting, and prioritization of funding.

7. SUMMARY:
The Salt Lake City Council is scheduled to adopt the 2020-2024 Consolidated Plan on April 21, 2020.
THE PROCESS

The Process section of the Consolidated Plan identifies the lead agencies responsible for the development of the plan and the administration of the grants. In addition, this section outlines the process of consulting with service providers and other stakeholders, as well as citizens participation efforts.
PR-05 LEAD & RESPONSIBLE AGENCIES - 24 CFR 91.200(b)

DESCRIBE AGENCY/ENTITY RESPONSIBLE FOR PREPARING THE CONSOLIDATED PLAN AND THOSE RESPONSIBLE FOR ADMINISTRATION OF EACH GRANT PROGRAM AND FUNDING SOURCE.

The following agencies/entities are responsible for preparing the Consolidated Plan and administrating grant programs:

<table>
<thead>
<tr>
<th>Table PR-05.1</th>
<th>LEAD AND RESPONSIBLE AGENCIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agency Role</td>
<td>Name</td>
</tr>
<tr>
<td>CDBG Administrator</td>
<td>SALT LAKE CITY</td>
</tr>
<tr>
<td>HOPWA Administrator</td>
<td>SALT LAKE CITY</td>
</tr>
<tr>
<td>HOME Administrator</td>
<td>SALT LAKE CITY</td>
</tr>
<tr>
<td>ESG Administrator</td>
<td>SALT LAKE CITY</td>
</tr>
</tbody>
</table>

Salt Lake City is the Lead Agency for grant funds received from the United States Department of Housing and Urban Development (HUD) entitlement programs as listed above. The City’s Housing and Neighborhood Development (HAND) Division in the Department of Community and Neighborhoods (CAN) is responsible for the administration of Housing and Urban Development (HUD) entitlement grants which includes the Community Development Block Grant (CDBG), the HOME Investment Partnerships Program (HOME), the Emergency Solutions Grants (ESG), and the Housing Opportunities for Persons with AIDS (HOPWA) program. HAND is also responsible for the preparation of the Consolidated Plan, Annual Action Plans, and Consolidated Annual Performance Evaluation Reports (CAPER).

Consolidated Plan Public Contact Information:
Salt Lake City welcomes questions or comments regarding the Consolidated Plan. Please contact the following:

Deputy Director of Housing and Neighborhood Development, Jennifer Schumann at Jennifer.Schumann@slcgov.com or (801) 535-7276.

PR- 10 CONSULTATION- 91.100, 91.200(B), 91.215(I)

INTRODUCTION:
The City conducted robust outreach with representatives of low-income neighborhoods, housing and social services providers, homeless shelter and homeless services providers, faith-based organizations, community stakeholders, City departments, and many others. In total, these comprehensive outreach efforts engaged over 4,000 stakeholders during a one-year period. The citizen participation process is described in greater detail in ‘PR-15 Citizen Participation.’

Provide a concise summary of the jurisdiction’s activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies. (91.215(I)).
The City led a proactive, community-based process to solicit public and stakeholder input for the development of the Consolidated Plan goals, strategies, and priorities. The City created a Stakeholder Advisory Committee that met three times during the planning process. In addition, the City worked directly with service providers and other government agencies to gather data used in the technical analysis for the Consolidated Plan.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness:
Salt Lake City representatives actively participated in the Salt Lake Valley Coalition to End Homelessness (SLVCEH), the entity responsible for oversight of the Continuum of Care (CoC). SLVCEH’s primary goal is to end homelessness in Salt Lake Valley through a system-wide commitment of resources, services, data collection, analysis and coordination among all stakeholders. The Coalition gathers community consensus to create and fulfill established outcomes. Using these goals, the Coalition partners with key stakeholders to fill the needs of the Salt Lake County Valley community. City representatives served on the SLVCEH Steering Committee and actively participated in meetings and efforts.

Describe consultation with the Continuum of Care that serves the jurisdiction’s area in determining how to allocate ESG funds, develop performance standards and evaluate outcomes, and develop funding, policies and procedures for the administration of HMIS:
Working closely with the other two CoCs in the state-Mountainlands and Balance of State, as well as other city, state, and county representatives, City representatives provided direction and support for how funding SLVCEH’s priorities are considered in Emergency Solutions Grant (ESG) allocations. Utilizing data sources like the annual ‘Point-in-Time Count’ and Utah Homeless Management Information System (UHMIS) outputs, City representatives worked with other SLVCEH members to assess progress on shared metrics such as an individual’s average length of homelessness, likelihood to return to homelessness, and the percentage of exits from emergency shelter, transitional housing, and rapid rehousing projects to permanent housing. The City has agreed to use common measures with other SLVCEH members to grade service providers.

City representatives also actively participated in meetings regarding the funding, policies and procedures for the administration of the UHMIS. UHMIS helps homeless providers coordinate care, manage operations, and better serve clients by tracking client service needs over time. All ESG-funded entities participate in UHMIS.

City representatives helped to develop consistent data standards and create a HMIS training manual. The manual provides guidance on HMIS data elements for CoCs, HMIS Lead Agencies, HMIS System Administrators, and users. City representatives helped to disseminate information regarding the accompanying HMIS Data Dictionary to define data elements and requirements for HMIS compliance for HMIS Vendors and System Administrators.
DESCRIBE AGENCIES, GROUPS, ORGANIZATIONS AND OTHERS WHO PARTICIPATED IN THE PROCESS AND DESCRIBE THE JURISDICTION’S CONSULTATIONS WITH HOUSING, SOCIAL SERVICE AGENCIES AND OTHER ENTITIES:

Table PR-10.1
Consultation and Public Participation Participants

<table>
<thead>
<tr>
<th>Stakeholder Advisory Committee</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Agency/Group/Organization</strong></td>
<td>Refugee and Immigration Center - Asian Association of Utah</td>
</tr>
<tr>
<td><strong>Agency/Group/Organization Type</strong></td>
<td>Services - Refugees</td>
</tr>
<tr>
<td><strong>What section of the Plan was addressed by consultation?</strong></td>
<td>Non-Homeless Special Needs</td>
</tr>
<tr>
<td><strong>How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?</strong></td>
<td>Public Service Organization that assisted in identifying service gaps within the community. The collaborative effort allowed for discussion and feedback from the agencies that are the closest to those we are assisting. From these efforts, the City was able to determine the overarching priorities and goals of the Plan, including specific public service focus areas where funding will be targeted and leveraged community wide.</td>
</tr>
<tr>
<td><strong>Agency/Group/Organization</strong></td>
<td>ASSIST</td>
</tr>
<tr>
<td><strong>Agency/Group/Organization Type</strong></td>
<td>Services - Persons with Disabilities, Housing</td>
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<tr>
<td><strong>What section of the Plan was addressed by consultation?</strong></td>
<td>Housing Needs Assessment, Non-Homeless Needs</td>
</tr>
<tr>
<td><strong>How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?</strong></td>
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<tr>
<td><strong>Agency/Group/Organization</strong></td>
<td>Columbus Community Center</td>
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<td><strong>Agency/Group/Organization Type</strong></td>
<td>Services - Employment, Persons with Disabilities</td>
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<tr>
<td><strong>What section of the Plan was addressed by consultation?</strong></td>
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<td><strong>Agency/Group/Organization</strong></td>
<td>Community Development Corporation, Utah</td>
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<tr>
<td>Agency/Group/Organization Type</td>
<td>Services - Housing</td>
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<tr>
<td>What section of the Plan was addressed by consultation?</td>
<td>Housing Needs Assessment</td>
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<td>How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?</td>
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<tr>
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<tr>
<td>How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?</td>
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<th>Agency/Group/Organization</th>
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<td>How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?</td>
<td>Public Service Organization that assisted in identifying service gaps within the community. The collaborative effort allowed for discussion and feedback from the agencies that are the closest to those we are assisting. From these efforts, the City was able to determine the overarching priorities</td>
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and goals of the Plan, including specific public service focus areas where funding will be targeted and leveraged community wide.

<table>
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<th>Agency/Group/Organization</th>
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<td>What section of the Plan was addressed by consultation?</td>
<td>Housing Need Assessment, Homeless Needs - Chronically Homeless, Homeless Needs - Veterans, Homeless Strategy, Non-Homeless Special Needs</td>
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<td>How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?</td>
<td>Public Service Organization that assisted in identifying service gaps within the community. The collaborative effort allowed for discussion and feedback from the agencies that are the closest to those we are assisting. From these efforts, the City was able to determine the overarching priorities and goals of the Plan, including specific public service focus areas where funding will be targeted and leveraged community wide.</td>
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<tr>
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</thead>
<tbody>
<tr>
<td>Agency/Group/Organization Type</td>
<td>Services - Housing, Homeless</td>
</tr>
<tr>
<td>What section of the Plan was addressed by consultation?</td>
<td>Housing Need Assessment, Homeless Strategy</td>
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<td>Services - Health, Impact Investment</td>
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<tr>
<td>Agency/Group/Organization</td>
<td>Maliheh Free Clinic</td>
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<td><strong>Agency/Group/Organization Type</strong></td>
<td>Services - Health, Refugees</td>
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<td><strong>What section of the Plan was addressed by consultation?</strong></td>
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<td>Services - Seniors, Aging Services</td>
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<td>Services - Homeless</td>
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<tr>
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<td>Services - Domestic Violence</td>
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<tr>
<td>What section of the Plan was addressed by consultation?</td>
<td>Non-Homeless Special Needs</td>
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<tr>
<td>Utah Community Action</td>
<td>Housing Needs Assessment, Homeless Strategy, Anti-Poverty Strategy</td>
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<tr>
<td>Utah Department of Workforce Services</td>
<td>Homeless Strategy, Economic Development, Anti-Poverty Strategy, Non-Homeless Special Needs</td>
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<tr>
<td>Utah Health and Human Rights</td>
<td>Non-Homeless Special Needs</td>
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<tr>
<td>Utah Transit Authority</td>
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<tr>
<td>Agency/Group/Organization Type</td>
<td>Services - Transit, Transportation</td>
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<td>Services - Housing, Persons with Disabilities, Homeless, Health</td>
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<tr>
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<td>Homeless Needs - Families with Children, Homeless Strategy, Non-Homeless Special Needs</td>
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**INTERDEPARTMENTAL TECHNICAL ASSISTANCE GROUP**

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<td>31</td>
<td>Salt Lake City Transportation Division</td>
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<td>32</td>
<td>Salt Lake City Civic Engagement</td>
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<td>Agency/Group/Organization</td>
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## Table PR-10.2

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<tr>
<th><strong>Community Plan Consultations</strong></th>
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<tbody>
<tr>
<td><strong>1</strong> Name of Plan</td>
</tr>
<tr>
<td>Lead Organization</td>
</tr>
<tr>
<td>How do the goals of your Strategic Plan overlap with the goals of each plan?</td>
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<tr>
<td>State of Utah Strategic Plan on Homelessness</td>
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<tr>
<td>Strategic Economic Development Plan</td>
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<tr>
<td>Housing Gap Coalition Report</td>
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<tr>
<td>Housing Affordability Crisis</td>
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<tr>
<td>Continuum of Care</td>
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**6. How do the goals of your Strategic Plan overlap with the goals of each plan?**

This plan emphasizes the promotion of a community-wide commitment to the goal of ending homelessness, provide funding for efforts to quickly re-house individuals and families who are homeless, which minimizes the trauma and dislocation caused by homelessness, promote access to and effective use of mainstream programs, optimize self-sufficiency among individuals and families experiencing homelessness.

**7. How do the goals of your Strategic Plan overlap with the goals of each plan?**

The strategic plan establishes statewide goals and benchmarks on which to measure progress toward these goals. The plan recognizes that every community in Utah is different in their challenges, resources available, and needs of those who experience homelessness.

**8. How do the goals of your Strategic Plan overlap with the goals of each plan?**

The Strategic Plan establishes an assessment of existing economic conditions of Salt Lake City through analysis of quantitative and qualitative data. This information guided a strategic framework that builds on existing strengths and seeks to overcome identified challenges to ensure the City’s fiscal health, enhance its business climate, and promote economic growth.

**9. How do the goals of your Strategic Plan overlap with the goals of each plan?**

Initiative that seeks to safeguard Utah’s economic prosperity by ensuring home ownership is attainable and housing affordability is a priority, protecting Utahns quality of life and expanding opportunities for all.

**10. How do the goals of your Strategic Plan overlap with the goals of each plan?**

Salt Lake County is responsible for coordinating the HUD Continuum of Care (CoC) grant application process and community-wide goals on ending homelessness for the Salt Lake County CoC (UT-500). The CoC provides annual funding for local homeless housing and service programs. Although Salt Lake County Government manages the local process, ultimate funding decisions are made at the national level by HUD. The Salt Lake Valley Coalition to End Homelessness is responsible for oversight of the CoC.
DESCRIBE COORDINATION AND COOPERATION WITH OTHER PUBLIC ENTITIES, INCLUDING THE STATE AND ANY ADJACENT UNITS OF GENERAL LOCAL GOVERNMENT, IN THE IMPLEMENTATION OF THE CONSOLIDATED PLAN: (91.215(I))

The City coordinated and cooperated with other public entities, including the State of Utah, Salt Lake County, and neighboring cities on the implementation of the Consolidated Plan. These coordination efforts included City representatives serving on the Commission on Housing Affordability, the Utah Lt. Governor’s Affordable Housing Taskforce, the SLVCEH Steering Committee, and other State agencies. In addition, the City worked closely with Salt Lake County’s Housing and Community Development Division to foster regional collaboration for implementation.

PR-15 CITIZEN PARTICIPATION

SUMMARIZE CITIZEN PARTICIPATION PROCESS AND HOW IT IMPACTED GOAL SETTING.

The City seeks to develop and enhance livable, healthy, and sustainable neighborhoods through robust planning and actions that reflect the needs and values of the local community. The City has stayed true to its values of inclusiveness and innovation by embracing opportunities to provide equitable services, offer funding, and create housing opportunities that improve lives for individuals and families in underserved and under-resourced communities.

The City recognizes that citizen participation is critical for the development of a Consolidated Plan that reflects the needs of affected persons and residents. In accordance with 24 CFR 91.105, the City solicited robust citizen participation over the course of an entire year. Between May 2019 and May 2020, over 4,000 residents, stakeholders, agency partners, and City officials participated through proactive, community-based outreach, facilitated stakeholder engagement, and online surveys. The City involved affected persons and residents through stakeholder consultation, a community survey, community events, public meetings, public hearings, public comment periods, and one-on-one consultations. The following provides a synopsis of these efforts.

CONSOLIDATED PLAN SURVEY

The City created a survey to solicit feedback from residents regarding their priorities for the provision of housing, economic development, and public services in the most underserved and under-resourced areas of the community. The survey and all accompanying collateral material was translated into Spanish, with additional language translation services available upon request.

The survey was posted on the City website and social media platforms, third-party digital applications like Nextdoor and was distributed to thousands of residents through the City’s email listserv. In addition, digital flyers with Quick Response (QR) codes were created and distributed to stakeholder advisory and interdepartmental working group members. Members of these groups were asked to distribute the flyer to their respective constituencies.
FIGURE PR-15.1
FLYER - ENGLISH

OUR MISSION:
To develop and enhance livable, healthy, sustainable neighborhoods.

WHAT WE DO:
We build neighborhoods by maximizing city-owned property, providing funding, and creating housing opportunities.

Help Us Create the Plan!

SLC 2020-2024 Consolidated Plan

Salt Lake City is in the process of creating the 2020-2024 Consolidated Plan. The Consolidated Plan will provide a framework for how certain federal funds are allocated to support our community's housing, infrastructure, and economic development needs. Your feedback will be instrumental in helping us identify priorities for this available funding.

Visit www.slco.org/consolidated-plan or scan this QR code to take a brief survey.

FIGURE PR-15.2
FLYER - SPANISH
The survey fielding occurred from August 15 through September 30, 2019, with a total of 2,068 respondents completing it. Respondents ranked homeless and transportation services as their top priorities for City services. Street improvements, job creation, and rental assistance were the top priorities for community, economic development, and housing investments respectively.

**FIGURE PR-15.3**
**QUESTION #1 SURVEY RESULTS**
Respondents identified Poplar Grove, Fairpark, and Ballpark as the areas of the City with the most unmet needs for underserved individuals and families. The overwhelming majority of residents did not feel that the current housing stock was sufficient to meet the needs of a growing City, particularly for low-income populations, seniors, and individuals with disabilities.

**Figure PR-15.4**
**Map of Underserved Communities**
Q5 - Please click on the map (up to three) the areas of the City have the most unmet needs for underserved individuals and families?

**Figure PR-15.5**  
**Map of Where Respondents Live**
Since the Consolidated Plan survey was open to anyone who wanted to take it, results may have included self-selection bias. To supplement these results with a more representative understanding of resident sentiment, the City also compared them with the recently completed annual resident survey results. Both surveys showed that residents wanted more housing and transportation investments for underserved areas of the community.

**Figure PR-15.6**

*Key Take-Aways From SLC Annual Survey*
1. Salt Lake City residents consistently report a high quality of life over time.
2. On average, residents rank investing in affordable housing programs as their highest priority city initiative.
3. 95% of respondents rank improving air quality as their highest environmental priority.
4. A majority of respondents believe Salt Lake City has job opportunities for them, but they also believe that the City can do more to attract businesses.
5. A plurality of residents would prefer to receive information regarding SLC via email. Fewer than a quarter report following the City’s social media accounts.
6. There is currently a general lack of knowledge regarding the Inland Port Project. Residents who follow the city’s social media accounts and use the city website report greater understanding of what the project is.
7. Favorability of the port is heavily divided with an average score of 42 on a scale of 0-100. Currently, greater understanding of the port is associated with less favorable opinions of it.

**FINDINGS TO REMEMBER**

**REGIONAL COLLABORATION**

The City collaborated closely with Salt Lake County as the two entities worked in tandem on their respective Consolidated Plans. City staff consistently attended County meetings, and vice versa. In addition, the two entities worked together on the question wording and format for their respective surveys to ensure an “apples-to-apples” comparison of survey results. This approach allowed the City to consider both qualitative stakeholder feedback and quantitative survey results within a broader, regional context. In total, 222 Salt Lake City residents took the Salt Lake County survey.

**STAKEHOLDER ADVISORY COMMITTEE**

The City assembled a Stakeholder Advisory Committee comprised of nonprofit providers and agency partners. The Committee met three times in 2019 on July 30, September 24, and December 11. These meetings were strategically scheduled at critical milestones to maximize the impact stakeholder feedback would have in the identification of Consolidated Plan goals, objectives, and priorities. On average, approximately 40 stakeholders attended the meetings.

**Figure PR-15.7**

**Stakeholder Meeting**
To maintain consistency with the resident survey, the City asked the same survey questions to the stakeholder advisory committee members via real-time, interactive polling software. Stakeholders ranked housing, homelessness, and mental health services as their top three unmet, unfunded/underfunded needs. They indicated street improvements, job training, and the construction of more affordable housing units should be top priorities for City investment. Stakeholders identified Glendale, Fairpark, Ballpark, and Poplar Grove as the areas within the city with the most unmet needs for under-served individuals and families.
To ensure stakeholder feedback would be meaningfully considered in the development of Consolidated Plan goals, the City held a second meeting and asked stakeholders to prioritize the unmet, unfunded needs that they had identified at the initial stakeholder meeting in July. Stakeholders indicated that their first and second priorities were housing and transportation respectively. They outlined a number of suggested funding strategies that the City, in partnership with nonprofit service providers, could consider employing. These strategies include, but are not limited to:

- Provide ‘aging in place’ programs
- Offer affordable housing voucher programs
- Provide client centered community-based case management
- Eliminate housing barriers
- Integrate transportation and land use considerations to facilitate affordable housing along transit corridors
- Improve regional collaboration with public and private-sector partners to improve efficiencies in the allocation of resources and to reduce redundancies
- Leverage innovative technologies to improve access to information regarding affordable housing demand and supply
- Offer free fare or reduced transit options
- Expand transit service in underserved communities
- Subsidize rideshare options
Priority #1 for Unfunded, Unmet Need

Priority #2 for Unfunded, Unmet Need

Third Meeting - December 11, 2019
To further refine goals based on previous stakeholder feedback, the City held a third and final stakeholder advisory committee meeting in December. The meeting was held in conjunction with the City’s Interdepartmental Technical Advisory Group (ITAG) members to ensure collaboration between City departments and nonprofit service providers. The meeting centered around the following five objectives:

- Homeless Services
- Housing Services
- Transportation
- Economic Development
- Behavioral Health: Mental Health & Substance Abuse

Stakeholders and City staff indicated that client centered community-based case management, treatment services for mental health and substance abuse, as well as the provision of housing, transit passes, and job training to income-eligible residents were their top priorities to meet these five objectives.

**Figure PR-15.11**
**Homeless Objective**

<table>
<thead>
<tr>
<th>Objective #1- Homeless Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Centered Case Management</td>
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<tr>
<td>Resource Center Operations</td>
</tr>
<tr>
<td>Overflow Operations</td>
</tr>
<tr>
<td>Outreach Programs</td>
</tr>
<tr>
<td>Medical Care</td>
</tr>
<tr>
<td>Dental Care</td>
</tr>
</tbody>
</table>
**Housing Objective**

**Objective #2 Housing Services**

- Housing development that increases the number of units available for income eligible residents: 1st
- Housing programs that provide applicable rental assistance: 2nd
- Housing programs that rehabilitate aging housing stock: 3rd
- Housing programs that provide access to homeownership: 4th
- Housing programs that encourage aging in place: 5th

**Figure PR-15.13**

**Transportation Objective**

**Objective #3 Transportation Programs**

- Provide transit passes to low income residents: 1st
- Purchase and install bus stop improvements: 2nd
- Purchase and install bike racks and stations: 3rd
ECONOMIC DEVELOPMENT OBJECTIVE

Objective #4- Economic Development

- Job training/vocational training programs (1st)
- Façade improvement programs (2nd)

FIGURE PR-15.15

SUBSTANCE ABUSE & MENTAL HEALTH OBJECTIVE

Objective #5 Substance Abuse & Mental Health

- Treatment Services (1st)
- Case Management (2nd)
- Counseling (3rd)
- Housing Barrier Elimination* (4th)
- Rental Assistance (5th)
- Deposit Assistance (6th)

INTERDEPARTMENTAL TECHNICAL ADVISORY GROUP

To facilitate coordination across the various City departments and ensure input from the City’s subject-matter experts was incorporated into the Consolidated Plan, the City created an Interdepartmental Technical Advisory Group (ITAG). Similar to the approach taken with the Stakeholder Advisory Committee, the City met with this
internal group three times during the course of the Consolidated Plan development process. Meetings occurred on July 29, September 23, and December 11, 2019.

Initial Meeting - July 29, 2019

Similar to the approach taken with the Stakeholder Advisory Committee, the City surveyed ITAG members via real-time, interactive polling using the same questions as the resident survey to ensure consistency and compare feedback “apples-to-apples.” ITAG members ranked housing and transportation as top priorities and expressed concern that there was insufficient housing to meet the needs of a growing population, particularly for low-income individuals and families, seniors, and persons with disabilities. While feedback differed somewhat from the resident survey results, ITAG members generally expressed similar concerns as residents.

ITAG members were also asked a series of questions regarding their most unfunded/underfunded, unmet needs. Through an interactive “sticky-note” exercise, they wrote their answers on notes and posted them on a wall in the room. A discussion regarding the results of the feedback then ensued and the notes were categorized based on key themes.

Q1- What are your biggest unmet needs related to underserved and/or under resourced communities within the city?

**Figure PR-15.16**

**Q1 Responses**
Q2 - What are you currently doing to try to meet these needs?

**Figure PR-15.17**
**Q2 Responses**

Q3 - What are your suggested strategies to help address these unmet needs through the Consolidated Plan?

**Figure PR-15.18**
**Q3 Responses**
Q4 - From your perspective, what is or could be your role as it relates to the Consolidated Plan?

Second Meeting - September 23, 2019

To ensure feedback from City staff would be meaningfully considered in the development of Consolidated Plan goals, the City held a second meeting and asked ITAG members to prioritize the unmet, unfunded/underfunded needs that they had identified at the initial ITAG meeting in July. Housing, transportation and the provision of needed services ranked as the highest priorities.
Figure PR-15.21

Priority #2 for Unfunded, Unmet Need

Figure PR-15.22

Priority #3 for Unfunded, Unmet Need
Final Meeting, December 11, 2019

As mentioned previously, the City held a third and final ITAG meeting in December in conjunction with the Stakeholder Advisory Committee to further refine goals based on feedback from previous meetings. The objective of a combined meeting was to ensure collaboration between City departments and nonprofit service providers. The meeting centered around the following five goals:

- Homeless Services
- Housing Services
- Transportation
- Economic Development
- Behavioral Health: Mental Health & Substance Abuse

Stakeholders and City staff indicated that client centered community-based case management, treatment services for mental health and substance abuse, as well as the provision of housing, transit passes, and job training to income-eligible residents were their top priorities to meet these five goals.

COMMUNITY EVENTS

The City led a robust, grassroots citizen participation effort between May 2019 and November 2019. Staff attended community events such as the Rose Park Festival, the Sorenson CommUNITY Fair, Partners in the Park, Groove in the Grove, the Monster Block Party, and many others. In keeping with recommendations outlined in the SLC Citizen Engagement Guide, the City engaged directly with the public through existing forums where opportunities existed to reach hundreds of people at a time.

City staff managed information booths at dozens of events and solicited input from residents and stakeholders through interactive materials such as “sticker dots” that could be placed on poster boards to indicate priorities for City services and to identify neighborhoods with the most unmet, unfunded/underfunded needs. The efforts were hugely successful, with over 1,322 people participating.
PUBLIC MEETINGS

City staff gave presentations regarding the Consolidated Plan to the Planning Commission and City Council on September 25, 2019 and October 8, 2019, respectively. In these public meetings, staff presented information regarding the following: challenges of rising housing and transportation costs; housing and stability needs of an aging population; the homelessness challenges our community faces; and discussed the need to address behavioral health concerns which include both mental health and substance abuse. Staff provided a high-level explanation regarding the Consolidated Plan funding programs, the process and timeline for developing the Plan, and eligible activities. Staff provided an interim report regarding citizen participation efforts and through
conversation responded to questions regarding the outcomes of the 2015-2019 Consolidated Plan and the evolution of the 2020-2024 Consolidated Plan.

**PUBLIC HEARINGS**

On October 24, 2019, the City conducted a General Needs Hearing to gather public comments on housing and community development needs as they relate to low- and moderate-income residents. One resident attended the hearing and two residents submitted comments via email. Comments were accepted from October 21 - November 1, 2019 and identified needs associated with streets, police, community gardens, and tennis courts.

To ensure that as many residents as possible are able to participate in public hearings, subsequent public hearings were held to seek feedback on the Consolidated Plan and the Annual Action Plan (AAP). These City Council Public Hearings were held on March 24, April 7, and April 21, 2020. Approximately 20 residents attended the public hearings and submitted electronic and/or provide direct feedback to the Council Members via WebEx Teleconference. All comments were accepted and considered in the final adoption of the plan.

Notices of all public hearings were communicated within 14 calendar days of the hearing and posted on Utah’s Public Notice website.

**PUBLIC COMMENT PERIODS**

In addition to the 30-day public comment period required by the United States Department of Housing and Urban Development (HUD), the City requires a 45-day public comment period on all master plan documents, including the Consolidated Plan. Both the HUD-required public comment period and the City-required public comment periods occurred simultaneously from February 7, 2020 through March 22, 2020. The City initiated the public comment period by contacting all impacted Registered Community Organizations. The proposed Consolidated Plan was published on the City’s website and the Utah Public Notice website, and printed copies were made available in the City Main Library and City Hall.

**PUBLIC COMMENT SUMMARY**

<table>
<thead>
<tr>
<th>Mode of Outreach</th>
<th>Effort</th>
<th>Target of Outreach</th>
<th>Summary of Response/Attendance</th>
<th>Summary of Comments Received</th>
<th>Summary of Comments not Accepted &amp; Reasons</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internet Outreach</td>
<td>Survey</td>
<td>Minorities; Non-English Speaking; Spanish; Persons with Disabilities; Non-Targeted/Broad community; residents of Public and Assisted Housing</td>
<td>2,068 Respondents</td>
<td>Respondents ranked homeless and transportation services as their top priorities for City services. Street improvements, job creation, and rental assistance were the top priorities for community, economic development,</td>
<td>All comments were accepted and taken into consideration as the Consolidated Plan developed.</td>
</tr>
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<tr>
<td>Other City Collaboration</td>
<td>Interdepartmental Technical Advisory Committee</td>
<td>Other City Departments/Divisions</td>
<td>On average, approximately 30-40 City staff attended multiple meetings to discuss targeted approach to utilizing federal funding sources.</td>
<td>Discussions focused on identifying where the City could collaborate to better leverage federal funding, city priorities, and local efforts. Topics included all areas of City infrastructure, services, and investment.</td>
<td>All comments were accepted and taken into consideration as the Consolidated Plan developed.</td>
</tr>
<tr>
<td>Focus Group</td>
<td>Stakeholder Advisory Committee</td>
<td>Minorities; Non-English Speaking; Spanish; Persons with Disabilities; Non-Targeted/Broad community; residents of Public and Assisted Housing</td>
<td>On average, approximately 40-50 representatives from non-profit service providers and government entities attended multiple meetings to discuss targeted approach to utilizing federal funding sources.</td>
<td>Discussions focused on identifying where the City could collaborate to better leverage federal funding, city priorities, and local efforts. Topics included all areas of City infrastructure, services, and investment.</td>
<td>All comments were accepted and taken into consideration as the Consolidated Plan developed.</td>
</tr>
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<td>Public Meeting</td>
<td>Presentation to City Council</td>
<td>Minorities; Non-English Speaking; Spanish; Persons with Disabilities; Non-Targeted/Broad community; residents of Public and Assisted Housing</td>
<td>Approximately 30 members of the public attended this meeting.</td>
<td>Discussions focused on how the City could better leverage federal funding, city priorities, and local efforts. Topics included all areas of City infrastructure, services, and investment.</td>
<td>All comments were accepted and taken into consideration as the Consolidated Plan developed.</td>
</tr>
<tr>
<td>Public Meeting</td>
<td>Presentation to Planning Commission</td>
<td>Minorities; Non-English Speaking; Spanish; Persons with Disabilities; Non-Targeted/Broad community; residents of Public and Assisted Housing</td>
<td>Approximately 30 members of the public attended this meeting.</td>
<td>Discussions focused on how the City could better leverage federal funding, city priorities, and local efforts. Topics included all areas of City infrastructure, services, and investment.</td>
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<tr>
<td>Public Hearing</td>
<td>General Needs Hearing</td>
<td>Minorities; Non-English Speaking; Spanish; Persons with Disabilities; Non-Targeted/Broad community; residents of Public and Assisted Housing</td>
<td>1 resident attended the hearing and 2 residents emailed public comments</td>
<td>Discussions focused on how the City could better leverage federal funding, city priorities, and local efforts. Topics included all areas of City infrastructure, services, and investment.</td>
<td>All comments were accepted and taken into consideration as the Consolidated Plan developed.</td>
</tr>
<tr>
<td>Public Hearing</td>
<td>Consolidated Plan &amp; Annual Action Plan (AAP) Hearing</td>
<td>Planning Commissioners, City staff, Minorities; Non-English Speaking; Spanish; Persons with Disabilities; Non-Targeted/Broad community; residents of Public and Assisted Housing</td>
<td>2 hearings were held, 8 members of the public attended, and 117 members of the public emailed public comments.</td>
<td>Discussion focused on the support of individual applications and projects covering a range of immediate and long-term needs for the city.</td>
<td>All comments were accepted and taken into consideration as the Consolidated Plan developed.</td>
</tr>
<tr>
<td>Public Hearing</td>
<td>Consolidated Plan Hearing</td>
<td>City Councilmembers, City staff, Minorities; Non-English Speaking; Spanish; Persons with Disabilities; Non-Targeted/Broad community; residents of Public and Assisted Housing</td>
<td>3 hearings were held, 6 members of the public emailed public comments.</td>
<td>Discussion focused on the detail of the long-term planning document, the supporting data, and the priorities of the plan.</td>
<td>All comments were accepted and taken into consideration as the Consolidated Plan developed.</td>
</tr>
<tr>
<td>Other: Community Events</td>
<td>Community Events</td>
<td>Minorities; Non-English Speaking; Spanish; Persons with Disabilities; Non-Targeted/Broad community; residents of Public and Assisted Housing</td>
<td>Over 1,322 respondents</td>
<td>Staff attended dozens of community events over the course of the Consolidated Plan development process. Respondents ranked</td>
<td>All comments were accepted and taken into consideration as the Consolidated Plan developed.</td>
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<td></td>
<td></td>
<td>Assisted Housing</td>
<td></td>
<td>homelessness, substance abuse &amp; mental health, and transportation services as their top priorities for the City.</td>
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</tbody>
</table>
NEEDS ASSESSMENT

The Needs Assessment of the Consolidated Plan, in conjunction with information gathered through consultations and the citizen participation process, provides a clear picture of Salt Lake City’s needs related to affordable housing, special needs housing, community development, and homelessness. From the Needs Assessment, the City identifies those needs with the highest priority to form the basis for the Strategic Plan and the programs and projects to be administered.
NA-05 OVERVIEW

Salt Lake City’s 2020-2024 Consolidated Plan is intended to identify the most critical, unfunded gaps in community needs within the City, while coordinating with the larger regional needs of the entire Salt Lake Valley. The purpose of this Needs Assessment (NA) is to identify and evaluate needs, along with funding resources, and align those needs with the input received through the public participation process. Goals and strategies are then developed to target priority geographic locations and needed services in those areas, as well as citywide.

Numerous news articles over the past year have spotlighted what is termed an “affordable housing crisis” in Utah. Due to public concern over housing issues, the Governor commissioned the Utah Department of Workforce Services to compile a statewide Affordable Housing Report in 2018 to identify causes and address issues. That report concludes:

*Significant population growth from natural increase and economic development continue to drive Utah’s demand for housing. Production factors such as the high value of land, higher material costs, and a shortage of construction labor significantly contribute to delays in developing an adequate supply of affordable housing. Unless Utah invests in a more pre-emptive approach to housing policy and plans more effectively for its future needs, its housing shortage will only increase, and the gap in housing affordability will continue to widen.*

An effort has been made throughout to connect people with resources to expand opportunities for decent housing, economic development, and vibrant communities. The Needs Assessment clearly establishes that housing and community development needs have increased while funding to address those needs has diminished.

As demonstrated in Figure NA-05.1, Salt Lake City’s annual CDBG award has decreased by $1.5 million over the past 16 years. This represents a 30% decrease in funding to address the critical housing and community development needs within the City.

**Figure NA-05.1**
**Salt Lake City’s Annual CDBG Award, 2003 - 2019**

Source: HUD Awards and Allocations, HUD Exchange
A summary of the key data identified in this study, leading to the strategies developed, is summarized below. In short, homeless services ranked high in the data researched, as well as in the surveys conducted as part of the public participation process. Affordable housing needs also scored high with both the public and in the evaluation of the data. Within these two overarching concerns, critical needs were also identified for assistance with transportation accessibility and costs (thereby reducing cost burdens on low-income families and special populations), economic development opportunities (such as job training) to increase self-sufficiency, and substantial improvements in the services offered to those with behavioral health concerns.

Residents need affordable housing in locations that are near public transportation, quality education, healthcare, and other service providers. Those with the ability to work need services to increase overall self-sufficiency.

Significant findings are as follows:

**Homeless**

- The State of Utah Annual Report on Homelessness 2019 reported that there were 9,367 total homeless persons between October 1, 2017 and September 30, 2018. On average, these individuals spent 70 nights homeless in that same time period.

- According to the 2019 Salt Lake County Point-in-Time Count, which is an annual count of all homeless peoples in the county on a single night, there were 1,844 people experiencing homelessness in the County on the night of the count in January 2019. Of those experiencing homelessness, 73.2% were White, non-Hispanic, 11% were Black or African American, 5.3% were American Indian or Alaska Natives, 3.5% were Pacific Islander, and 2% were Asian. There were also 21.3% who were Hispanic. There are 193 homeless individuals who are unsheltered.

- According to the State of Utah’s 2019 Strategic Plan on Homelessness, which quotes from the 2018 Point-in-Time Count (PIT), one in three individuals experiencing homelessness in Utah is severely mentally ill, and one in four have a substance use disorder.

- Specific service gaps for the homeless were identified through stakeholder meetings as follows:
  - Affordable housing, permanent supportive housing, and emergency beds
  - Mental health services and substance use disorder treatment
  - Case management
  - Prevention, diversion and outreach services
  - Data systems that capture more of the full story
  - Available transportation

**Affordable Housing**

- Median incomes in Salt Lake City have increased by 52.6% between 2000 and 2018, representing one of the fastest income growth rates in the nation. However, median home values have increased by 89.8% over the same time period and contract rents have increased by 81.8%, thereby increasing the gap between wages and housing costs.

- 39.5% of Salt Lake City renter households and 19.7% of homeowner households are cost-burdened, spending over 30% of their monthly income on housing costs. Over 18.9% of renter households spend over 50% of their monthly income on housing. Families who are cost-burdened have limited resources for food, childcare, healthcare, transportation, education, and other basic needs. Despite the

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1. 2019 Salt Lake County Point-in-Time report
community wide efforts to increase housing availability and reduce housing costs, 29.9% households are cost-burdened.

- The Housing Authority of Salt Lake City currently administers Housing Choice vouchers for 3,000 households and has 7,053 total households on all of its waiting lists. Countywide there are 15,981 households on the Housing Connect waiting list. A family on the waiting list can expect to wait 6 years before receiving a Housing Choice voucher. A large percentage of those on the waiting list are elderly or have a disability.

- Rental vacancy rates are at historic lows, further limiting the available stock of housing and pushing prices upwards.

- Concerns were identified regarding the “gentrification” of neighborhoods and the need to put anti-displacement strategies in place, preserving existing affordable housing stock.

**Demographics**

- The demographic makeup of Salt Lake City has changed substantially since 2000. While the White, non-Hispanic population has remained relatively flat since 2000, minority groups have increased by over 14,000. White, non-Hispanic has declined from 71% of the population in 2000 to 65% in 2018.

- Over the past 5 years, an average of 450 refugees have settled in Salt Lake City annually. 16.4% of Salt City residents are foreign-born creating a need for services for individuals who do not speak English.

- 12% of the City’s population is over 65 years old. Residents this age are often living on limited income and can often have more difficulty finding maintaining their homes. This can often lead to the elderly population moving into care facilities or assisted living communities. If care facilities are cheaper outside of the City then elderly residents may end up leaving to other cities in search of lower living costs.

- There are 20,504 people in Salt Lake City with a disability. 37% of those reporting one or more disabilities are over 65 years old and 21% are over 75 years old. The most common disability for those over the age of 75 is ambulatory difficulty, which is defined as having serious difficulty walking or climbing stairs, followed by hearing and independent difficulty.

- About 21% of the City’s population is under the age of 18. The largest age group is under 5 years old with over 31% of the City’s children reportedly falling in that range. Salt Lake City has a child dependency ratio of 30.0.

- 14.7% of Salt Lake City’s children (under 18 years) live below the poverty level as defined by the poverty thresholds determined by the U.S. Government using the Consumer Price Index. The 2019 Utah Intergenerational Welfare Reform Commission Annual Report reaffirms that children growing up in poverty experience challenges to healthy development both in the short and long term, demonstrating impairments in cognitive, behavioral, and social development. The younger the child is when his or her family is impoverished the greater the likelihood for poor outcomes.

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3 Housing Authority of Salt Lake City, Housing Connect
4 A measure derived by dividing the population under 18 years by the 18 to 64 years population and multiplying by 100
5 U.S. Census Bureau, American Community Survey 2014-2018 5-Year Estimates
6 Utah State Department of Workforce Services, Utah Intergenerational Welfare Reform Commission Annual Report, 2019
55.8% of Salt Lake City School District students qualify to receive free school lunch. Families qualify for free lunch if they earn 130% or below the federal poverty level, about $33,500 or less per year for a family of four. Many of these households are considered food insecure. The 2019 Utah Intergenerational Welfare Reform Commission Annual Report indicates that there are 135,940 children experiencing food insecurity in Utah and in past reports has stated that these children are ill more frequently, struggle academically, are less likely to graduate from high school and enroll in college; and less likely to earn enough income to feed their families when they are adults.

In 2017 there were 152,479 children in Utah under age 6 who needed care, but there were only 41,144 slots available in childcare programs. The main reasons families are not able to get adequate childcare is cost (31%) and “lack of open slots” (27%).

Behavioral Health Needs

In 2018, Salt Lake City’s Downtown area reported in the highest age-adjusted drug deaths in the state at 72.2 deaths per 100,000 population, which is much higher than the state average ratio of 22.4. The Rose Park and Glendale areas also report higher ratios of 33.3 and 30.4 respectively. Of the 15 neighborhoods in Utah experiencing the highest age-adjusted drug deaths, Salt Lake City has three of them.

A recent study concluded that 1 in 5 Utah adults experience poor mental health and that over half of the adults with mental illness did not receive mental health treatment or counseling.

Another study concluded that Utah ranked 48th in a state-by-state ranking indicating that Utah is amongst the worst states in the nation when handling mental illnesses based on 15 measures used to create the rankings. The ranking indicates higher prevalence of mental illness and lower rates of access to care. This is an improvement from 2018, when Utah ranked 51st.

Economic and Social Service Needs

15.8% of Salt Lake City’s adults (18 years and over) live below the poverty level. A recent report indicated that 39,487 adults experiencing intergenerational poverty are employed but unable to meet the needs of their families. Families experiencing intergenerational poverty need to be connected to resources that assist them with employment and job training.

Job training needs were identified as part of the stakeholder meetings and are a critical component of increasing self-sufficiency for individuals.

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7 Salt Lake City School District, *Fall Low Income Report*, 2017
12 U.S. Census Bureau, American Community Survey 2014-2018, 5-Year Estimates
14 Utah State Department of Workforce Services, *Utah Intergenerational Reform Commission Annual Report*, 2019
The United States Department of Agriculture defines food insecure families as those households that, at times during the year, are uncertain of having, or unable to acquire, enough food to meet the needs of all their members because they have insufficient money or other resources for food. Based on information provided by Utahns Against Hunger, August 2018, 12.5% of households struggle to buy enough food for themselves and their households. According to Feeding America, Map the Meal Gap 2018, 12.2% of households in Salt Lake County are food insecure, with 15.4% of children food insecure in the County.

The 2018 American Community Survey (ACS) 5-year Estimate performed by the United States Census Bureau reported that there were 9,249 households in Salt Lake City that reported no internet access. This represents almost 12% of the City’s households. Internet access has been shown to increase student performance for students and to improve the placement rates for unemployed persons seeking employment.

The Salt Lake City Redevelopment Agency has established 12 project areas, 9 of which are currently collecting tax increment. These project areas have been established for a variety of reasons, including the elimination of blight, development of affordable housing, economic development opportunities, and public works improvements. Geographically, these project areas cover a large portion of the lowest-income areas of the City. A significant amount of tax increment is generated by these project areas, reaching nearly $34 million in 2018, affording the opportunity to leverage HUD funding with tax increment in the future.

Public Improvements

- Salt Lake City will utilize an $87 million General Obligation (GO) Bond to limit the cost to City residents while still addressing street reconstruction. Using a GO Bond will allow the City to utilize its AAA bond rating (highest available) to provide road reconstruction in a more affordable and responsible way. These funds will only be used for street reconstruction and not street maintenance, which will be funded by sales tax dollars.

- Salt Lake City increased its sales tax by 0.5% in 2018. This sales tax increase, also known as Funding Our Future, will support several critical need areas within the City, including Street maintenance. In addition, Salt Lake City Transportation received a 0.25% County Sales Tax funding stream which will enable Transportation Division to address some of the critical infrastructure and connectivity needs within the city.

- It’s estimated that the annual household transportation cost within the City is $12,524 or about 20% of household income. The City may consider increasing the quality of commuting by enhancing bus stops and light rail stations and trains to encourage use of public transportation. This would result in household savings in transportation costs and cleaner air within the City.

15 Center for Neighborhood Technology, Housing + Transportation Index, https://htaindex.cnt.org/
NA-10 HOUSING NEEDS ASSESSMENT – 91.205(a, b, c)

SUMMARY OF HOUSING NEEDS

Affordable housing needs in Salt Lake City are significant and have been increasing over the past several years. A primary reason is that construction costs have been increasing at a far greater rate than wages and thereby placing a greater cost-burden on households. An extremely low vacancy rate of 3.8% in rentals is further exacerbating this problem. The problem is especially severe for those households making less than 50% of the Area Median Income (AMI).

A summary of housing needs and conditions is as follows:

- Between 2000 and 2018, the cost of housing significantly increased for both renters and homeowners. Incomes for both renters and homeowners have increased, but at substantially lower rates as shown in Figure NA-10.1.
  - The median contract rent increased by 81.8%, but renter incomes only increased by 48.7%; in 2018, the median household income for renter-occupied units was $36,997.
  - Home values increased by 89.8%, but homeowner incomes only increased by 59.4%. In 2018, the median household income for owner-occupied units was $83,750.  

![Figure NA-10.1](image)

- The Affordability Index, which is a calculation of the median home value divided by the median household income, has increased from 4.2 in 2000 to 5.1 in 2018. This is yet another indication that income increases have not kept pace with the increasing home values.

- The homeownership rate decreased from 56.9% in 2000 to 48.4% in 2018. In 2000, rental units comprised 48.8% of occupied housing units. In 2018, that percentage increased to 51.6%. Therefore, the increasing number of rental units could partially account for the decreasing rate of

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16 U.S. Census Bureau, 2014-2018 American Community Survey 5-Year Estimates
17 U.S. Census Bureau, 2000 Census & 2014-2018 American Community Survey 5-Year Estimates
homeownership. With increasing housing costs, residents may be hesitant to buy homes and are opting to rent despite increasing rental costs.

- Many households in Salt Lake City struggle to make their monthly payments and to find affordable rental housing. Of the 39,000 renter households within Salt Lake City, 39.5% are cost-burdened meaning there are about 15,500 renter households who experience difficulty paying their monthly rent. There are also approximately 7,100 homeowners who are cost-burdened and have difficulty meeting their mortgage obligations.

- Due to the shortage of units affordable to extremely low-income households (<30% AMI), residents who fall into this category are usually forced to rent housing they cannot afford. Very low-income (<50% AMI) households with high housing costs lack resources for basic essentials – most critically food and healthcare. Some residents who fall into this category are forced to live in substandard, unhealthy, unsafe, or overcrowded housing. In some cases, the lack of affordable housing can lead to homelessness for some residents.

- Since 2000, Salt Lake City has continued to see population growth with roughly 13,958 new residents and approximately 9,253 new households. That coupled with high housing costs has reduced the supply of units and increased costs.

DEMOGRAPHICS

Table NA-10.1 shows the total population, number of households, and median income as reported by the 2000 and 2010 Censuses. It also shows those same demographics from the most recent American Community Survey 5-Year Estimates 2014-2018. The percentage of change between 2000 and 2018 has been calculated and included in the table.

<table>
<thead>
<tr>
<th>Table NA-10.1</th>
<th>Demographics: 2000, 2010, and 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2000 Census</td>
</tr>
<tr>
<td>Population</td>
<td>181,743</td>
</tr>
<tr>
<td>Households</td>
<td>71,461</td>
</tr>
<tr>
<td>Median Income</td>
<td>$36,944</td>
</tr>
</tbody>
</table>


Since 2000, Salt Lake City has seen slight increases in population. Median income has grown significantly. More growth has occurred between 2010 and 2018 (9,261 persons total or an average of 1,158 persons per year). However, when considering recent population estimates, it is not unreasonable to assume that the population within the City has surpassed 200,000 since the 2018 ACS. Interestingly, the White, non-Hispanic category has seen a net decrease of 373 people since 2000, while minority groups have increased by 14,331 persons.

Figure NA-10.2 shows how this growth has changed the population composition within Salt Lake City since 2000. In 2000, minorities made up just over 29% of the population. That number increased to 34.6% in 2018.

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18 U.S. Census Bureau, Population Division, *Annual Estimates of the Residential Population July 1, 2018*
As shown in **Figure NA-10.3**, approximately 38.9% of the City’s population falls in the 20-39 age range. This concentration of young adults/adults differs from the common demographic makeup of the rest of Salt Lake County where this age range is not as highly represented. The 20-29 age range is particularly concentrated in Salt Lake City where the 20-24 and 25-29 age ranges make up over 20% of the residents. As shown in **Figure NA-10.4**, the County reports that young adults fitting those same age ranges account for 15.4% of the population. This difference is likely due to the university student population concentrated in Salt Lake City.

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**Figure NA-10.2**  
**Race and Ethnicity Share of Total Population**

![Bar chart showing race and ethnicity share of total population for 2000 Census, 2010 Census, and 2018 ACS.](image)

Source: U.S. Census Bureau, 2014-2018 American Community Survey 5-Year Estimates

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**Figure NA-10.3**  
**Salt Lake City Age Structure**

![Age structure chart](image)

Source: U.S. Census Bureau, 2014-2018 American Community Survey 5-Year Estimates
Figure NA-10.4
Salt Lake County Age Structure

Source: U.S. Census Bureau, 2014-2018 American Community Survey 5-Year Estimates

Number of Households

Table NA-10.2 shows the number and types of households by HUD-Adjusted Median Family Income (HAMFI).

Table NA-10.2
Number of Households by HAMFI

<table>
<thead>
<tr>
<th>Type of Household</th>
<th>0-30% HAMFI</th>
<th>30%-50% HAMFI</th>
<th>50%-80% HAMFI</th>
<th>80%-100% HAMFI</th>
<th>&gt; 100% HAMFI</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Households</td>
<td>13,805</td>
<td>11,475</td>
<td>12,995</td>
<td>7,115</td>
<td>30,045</td>
</tr>
<tr>
<td>Small Family Households</td>
<td>3,465</td>
<td>3,375</td>
<td>4,315</td>
<td>2,415</td>
<td>13,880</td>
</tr>
<tr>
<td>Large Family Households</td>
<td>1,020</td>
<td>1,270</td>
<td>1,055</td>
<td>745</td>
<td>1,735</td>
</tr>
<tr>
<td>Household contains at least one person 62-74 years of age</td>
<td>2,385</td>
<td>1,490</td>
<td>1,905</td>
<td>1,020</td>
<td>5,390</td>
</tr>
<tr>
<td>Household contains at least one person age 75 or older</td>
<td>1,455</td>
<td>1,375</td>
<td>1,240</td>
<td>545</td>
<td>1,570</td>
</tr>
<tr>
<td>Households with one or more children 6 years old or younger</td>
<td>2,335</td>
<td>2,170</td>
<td>2,045</td>
<td>925</td>
<td>3,945</td>
</tr>
</tbody>
</table>

Source: 2012-2016 Comprehensive Housing Affordability Strategy (CHAS)

Housing Needs Summary

Table NA-10.3 shows the number of households with housing problems by tenure and HAMFI.
### TABLE NA-10.3
**Housing Problems 1: Households with One of the Listed Needs**

<table>
<thead>
<tr>
<th>Housing Problems (Households with one of the listed needs)</th>
<th>Renter</th>
<th>Owner</th>
</tr>
</thead>
<tbody>
<tr>
<td>Substandard Housing - lacking complete plumbing/kitchen facilities</td>
<td>155, 105, 35, 4, 299</td>
<td>60, 15, 15, 4, 94</td>
</tr>
<tr>
<td>Severely Overcrowded - with &gt;1.5 people per room (and complete kitchen and plumbing)</td>
<td>240, 185, 70, 15, 510</td>
<td>15, 30, 10, - 55</td>
</tr>
<tr>
<td>Overcrowded - with 1.01-1.5 people per room (and none of the above problems)</td>
<td>575, 485, 530, 250, 1,840</td>
<td>110, 195, 115, 60, 480</td>
</tr>
<tr>
<td>Housing cost-burden greater than 50% of income (and none of the above problems)</td>
<td>5,970, 1,230, 205, - 7,405</td>
<td>1,150, 875, 375, 120, 2,520</td>
</tr>
<tr>
<td>Housing cost-burden greater than 30% - 50% of income (and none of the above problems)</td>
<td>1,470, 4,125, 2,160, 210, 7,965</td>
<td>505, 900, 1,440, 740, 3,585</td>
</tr>
<tr>
<td>Zero/negative income (and none of the above problems)</td>
<td>1,505, - , - , - , 1,505</td>
<td>195, - , - , - , 195</td>
</tr>
</tbody>
</table>

Source: 2012-2016 CHAS
*The four housing problems are: 1. Lacks complete kitchen facilities; 2. Lacks complete plumbing facilities; 3. More than one person per room; and 4. Cost burden greater than 30%.

### TABLE NA-10.4
**Table NA-10.4 displays the number of households which have no housing problems, one or more housing problems, and negative income by tenure and HAMFI.**

<table>
<thead>
<tr>
<th>Housing Problems</th>
<th>Renter</th>
<th>Owner</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-30% HAMFI</td>
<td>30%-50% HAMFI</td>
<td>50%-80% HAMFI</td>
</tr>
<tr>
<td>Having 1 or more of 4 housing problems</td>
<td>6,925</td>
<td>2,005</td>
</tr>
<tr>
<td>Having none of four housing problems</td>
<td>2,935</td>
<td>5,860</td>
</tr>
<tr>
<td>Household has negative income, but none of the other housing problems</td>
<td>1,505</td>
<td>-</td>
</tr>
</tbody>
</table>

Source: 2012-2016 CHAS
*The four severe housing problems are: 1. Lacks complete kitchen facilities; 2. Lacks complete plumbing facilities; 3. More than 1.5 persons per room; and 4. Cost burden greater than 50%.

**Table NA-10.5** shows cost-burdened households by household type, tenure, and HAMFI. **Figure NA-10.5** shows how the current number of households compare to what was reported in the 2015-2019 Consolidated Plan.
Table NA-10.5 shows that 22,325 households that are under 80% of HAMFI are cost-burdened to the extent that they are paying 30% or more of their income for housing costs. Of these 22,325 households, 16,730 are renter households while 5,595 are homeowner; therefore, nearly 75% of households with greater than a 30% cost-burden are renting.

Figure NA-10.5 shows a comparison of how the number of households which are cost-burdened has changed since the 2015-2019 Consolidated Plan. It shows an increase in renter households under 50% of HAMFI and a decrease in renter households in the 50 to 80% threshold. While the recent construction market appears to be serving the needs of 50 to 80% fairly well, it has not met the needs of those under 50% of HAMFI. The unmet needs of those under 50% are increasing.

Table NA-10.6 shows that 10,700 households that are under 80% of HAMFI are severely cost-burdened because they are paying 50% or more of their income on housing costs. Renters account for 8,130 of these households while 2,570 are homeowners. Severely cost-burdened households are at the greatest risk for homelessness.
Table NA-10.6
Cost-Burden > 50%

<table>
<thead>
<tr>
<th></th>
<th>Renter</th>
<th></th>
<th>Owner</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>0-30% HAMFI</td>
<td>30%-50% HAMFI</td>
<td>50%-80% HAMFI</td>
<td>Total</td>
</tr>
<tr>
<td>Small Related</td>
<td>1,915</td>
<td>475</td>
<td>30</td>
<td>2,420</td>
</tr>
<tr>
<td>Large Related</td>
<td>620</td>
<td>30</td>
<td>-</td>
<td>650</td>
</tr>
<tr>
<td>Elderly</td>
<td>1,045</td>
<td>175</td>
<td>45</td>
<td>1,265</td>
</tr>
<tr>
<td>Other</td>
<td>3,020</td>
<td>650</td>
<td>125</td>
<td>3,795</td>
</tr>
<tr>
<td>Total</td>
<td>6,600</td>
<td>1,330</td>
<td>200</td>
<td>8,130</td>
</tr>
</tbody>
</table>

Source: 2012-2016 CHAS

Figure NA-10.6 shows a comparison of how the number of households which are severely cost-burdened has changed since the 2015-2019 Consolidated Plan. It shows an increase in households under 30% of HAMFI and a decrease in cost-burdened households in the 30 to 80% threshold.

Figure NA-10.6
Cost-Burden > 50% in 2011 and 2016

Source: 2007-2011 CHAS, 2012-2016 CHAS
Figure NA-10.7 shows a map of the cost-burdened renters within the City by census tract. It shows that most of the cost-burdened renters are located just west of I-15 with more than 50% of renters in the tracts in that area reporting that rental costs constitute more than 30% of their household income. There are also two tracts to the west of Liberty Park and in the 300 West area from 900 South to 2100 South which report more than 50% of renters as cost-burdened.

**Figure NA-10.7**
**Percent of Renters in Census Tracts that are Cost-Burdened**

Source: U.S. Census Bureau 2013-2017 ACS 5-Year Estimates
Figure NA-10.8 shows a map of the cost-burdened owners with a mortgage within the City by census tract. The percentage of cost-burdened owners is much lower – less than 20%. However, like renters, most of the cost-burdened homeowners are located just west of I-15. These tracts show that 20-30% of owner’s costs are more than 30% of household income.

Figure NA-10.8

Percent of Owners with a Mortgage in Census Tracts that are Cost-Burdened

Source: U.S. Census Bureau 2013-2017 ACS 5-Year Estimates
Figure NA-10.9 shows the market value of single-family residential units in Salt Lake City. Interestingly, areas with the lowest home values have the highest cost-burden.

**Figure NA-10.9**
**Market Value of Single-Family Homes in Salt Lake City**

Table NA-10.7 shows the number of households considered to be crowded by having more than one person per room. Crowded households are displayed by HAMFI and household type. There are 2,873 households with crowding in Salt Lake City according to 2012-2016 CHAS (Comprehensive Housing Affordability Strategy) data.

**Table NA-10.7**
**Crowding**

<table>
<thead>
<tr>
<th></th>
<th>Renter</th>
<th></th>
<th></th>
<th></th>
<th>Owner</th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>0-30% HAMFI</td>
<td>30%-50% HAMFI</td>
<td>50%-80% HAMFI</td>
<td>80%-100% HAMFI</td>
<td>Total</td>
<td>0-30% HAMFI</td>
<td>30%-50% HAMFI</td>
<td>50%-80% HAMFI</td>
<td>80%-100% HAMFI</td>
</tr>
<tr>
<td>Single Family Households</td>
<td>685</td>
<td>535</td>
<td>575</td>
<td>205</td>
<td>2,000</td>
<td>110</td>
<td>170</td>
<td>100</td>
<td>30</td>
</tr>
<tr>
<td>Multiple, Unrelated Family Households</td>
<td>95</td>
<td>60</td>
<td>4</td>
<td>40</td>
<td>199</td>
<td>15</td>
<td>44</td>
<td>25</td>
<td>30</td>
</tr>
</tbody>
</table>
Table NA-10.8 shows the number of households with children present by having more than one child under the age of 6. There are 7,475 households in Salt Lake City according to 2012-2016 CHAS data.

**Table NA-10.8**

**Households with Children**

<table>
<thead>
<tr>
<th></th>
<th>Renter</th>
<th>Owner</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>0-30% HAMFI</td>
<td>30% - 50% HAMFI</td>
</tr>
<tr>
<td>Other, Non-Family</td>
<td>40</td>
<td>70</td>
</tr>
<tr>
<td>Households</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>820</td>
<td>665</td>
</tr>
</tbody>
</table>

Source: 2012-2016 CHAS

**DESCRIBE THE NUMBER AND TYPE OF SINGLE PERSON HOUSEHOLDS IN NEED OF HOUSING ASSISTANCE:**

The needs of single-person households located within Salt Lake City can be difficult to calculate due to the large student population attending the University of Utah. In many cases, these students may have little income and be living in poverty, while they are enrolled in classes. This can inflate the number of single households living in poverty and facing housing challenges. However, this is a temporary situation for most students as they generally have the ability to grow their incomes after graduation.

Of the 78,229 total households (family and nonfamily) in the City, 27,838 were reported as being nonfamily and living alone. According to these numbers, 35.6% of households in Salt Lake City live alone. This is higher than the national average of 34.2%.19

A portion of the 27,838 single-persons households represent young professionals, students, and other individuals that are not in need of housing assistance. The at-risk single person households in need of housing assistance include working residents earning low wages, residents who are unemployed, and residents who are disabled and cannot work.

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19 U.S. Census Bureau, 2014-2018 American Community Survey 5-Year Estimates
ESTIMATE THE NUMBER AND TYPE OF FAMILIES IN NEED OF HOUSING ASSISTANCE FOR VICTIMS OF DOMESTIC VIOLENCE, DATING VIOLENCE, SEXUAL ASSAULT AND STALKING AND/OR PERSONS WITH DISABILITIES:

The Utah Domestic Violence Coalition reported that 36 Utahans lost their lives to domestic violence in 2018 and has also reported 32 deaths as of the end of June 2019. Of these reported fatalities, 19 of these victims in 2018 and 16 of the reported 2019 fatalities have been Salt Lake County residents. 20

In addition, a total of 1,449 men, women, and children were sheltered in the two Utah domestic violence shelters located in Salt Lake City. Individuals who entered the domestic violence shelter system stayed for an average of 45 days in 2019. There are many barriers for survivors of domestic violence to overcome including securing permanent and stable housing, coping with trauma, accessing support for health and mental healthcare, and addressing the needs of children. Domestic violence resources currently available in Salt Lake County include shelter services, a children’s justice center, survivor’s assistance programs, and sexual assault programs.

The Young Women’s Christian Association (YWCA) is Salt Lake City’s primary resource for survivors of domestic violence seeking out emergency shelter services. Emergency and extended shelter facilities are available twenty-four hours a day in a 181-bed facility for women and children fleeing unsafe situations. In addition, the YWCA provides transitional housing for women and dependent children for up to 2 years through a partnership with the Salt Lake City Housing Authority. Eligibility prioritizes women who have experienced intimate partner violence within the last year, qualify under the federal definition of homeless, and are eligible for the services through the Housing Authority. During the 2018-2019 program year, the YWCA provided services for 770 women and children for a total of 37,114 days of service.

The Rape Recovery Center provides 24-hour crisis intervention, advocacy, emotional support, and referrals to sexual assault victims, their families, and their friends in 150 languages. The center empowers those victimized by sexual violence through advocacy, crisis intervention, and therapy to educate the community about the cause, impact, and prevention of sexual violence. During the 2018-2019 program year, the Rape Recovery Center served about 268 unduplicated clients in the Salt Lake area living below the poverty level. There was a total of 374 total unduplicated clients served in that same year.

The Journey of Hope is a Salt Lake County based organization which provides services to at-risk women in Salt Lake City. It provides support to Utah women whose status puts them at-risk for criminal charges and provides support through mentoring and case management. It also provides job training to allow at-risk women to enter the workforce as educated and productive employees. These services are available to women who are survivors of abuse, experiencing homelessness, survivors of trafficking, struggling with substance abuse or mental illness, and women who are on parole or probation. The Journey of Hope assisted just over 400 women in the 2018-2019 program year.

Persons with Disabilities

Estimates from the 2014-2018 American Community Survey indicate that 21,828 residents, or 10.9% of the City’s population, is living with a disability. The City’s elderly population is most affected by disability with 37.6% of residents over the age of 65 experiencing at least one disability. The data also shows that 51.2% the citizens of the City who are 75 years old and older are experiencing at least one disability. The most common disability among the elderly is ambulatory difficulty which is defined by the Census Bureau as “having serious difficulty walking or climbing stairs.”21

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Salt Lake City looks to work collaboratively with partners that provide services for persons with disabilities, which include but are not limited to, Alliance House, Disability Law Center, Aging Services, ASSIST, and others.

WHAT ARE THE MOST COMMON HOUSING PROBLEMS?

HUD has defined housing problems and severe housing problems as follows:

- **Housing Problems**
  - Household lacks complete kitchen facilities
  - Household lacks complete plumbing facilities
  - Household is overcrowded, with more than one person per room
  - Household is cost-burdened by paying 30% or more of monthly income on housing costs

- **Severe Housing Problems**
  - Household lacks complete kitchen facilities and/or complete plumbing facilities, in addition to one of the following:
    - Household is severely overcrowded, with more than 1.5 persons per room
    - Household is severely cost-burdened by paying 50% or more of monthly income on housing costs

All rental properties in Salt Lake City require a business license. Landlords are required to maintain minimum standard condition of housing, as per Salt Lake City’s Existing Residential Code. The purpose of the Residential Housing Code is to provide for the health, safety, comfort, convenience, and aesthetics of the City.

The most common housing problem in Salt Lake City is cost-burden of monthly housing costs. Cost burden is a problem among all income groups but is most prevalent among low-income renters.

According to the 2014-2018 American Community Survey 5-Year Estimates, 45% of renters are cost-burdened, spending at least 30% of their monthly income on housing costs. Among homeowners, 25.5% of owners with a mortgage and 10% of owners without a mortgage were cost-burdened.

**Figure NA-10.10**

**Percent of Income Spent on Housing by Tenure**

<table>
<thead>
<tr>
<th>Income Range</th>
<th>Renters</th>
<th>Owners with a Mortgage</th>
<th>Owners without a Mortgage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 15%</td>
<td>13%</td>
<td>26%</td>
<td>72%</td>
</tr>
<tr>
<td>15 to 29.9%</td>
<td>18%</td>
<td>41%</td>
<td>48%</td>
</tr>
<tr>
<td>30 to 49.9%</td>
<td>5%</td>
<td>18%</td>
<td>23%</td>
</tr>
<tr>
<td>50% or more</td>
<td>8%</td>
<td>22%</td>
<td>22%</td>
</tr>
</tbody>
</table>

Source: U.S. Census Bureau 2014-2018 ACS 5-Year Estimates
ARE ANY POPULATIONS/HOUSEHOLD TYPES MORE AFFECTED THAN OTHERS BY THESE PROBLEMS?

Housing problems, including cost-burden, are more likely to affect households earning 0 to 50% of the area median income (AMI). Households within this income range struggle to find safe, decent, and affordable housing and often spend a high proportion of their income on housing. These households have limited resources for other basic essentials, including food, healthcare, childcare, and transportation. Housing problems also significantly impact households in the 50 to 80% AMI income groups, elderly households, and single-parent households. The high rate of housing cost-burden and other housing problems points to the need to expand affordable housing opportunities throughout Salt Lake City.

Healthcare costs have been rising and are projected to do so in the near term. This can add significantly to the burden of rising housing costs and reduce a household’s ability to save for retirement, obtain additional education, access good childcare, and even impact such basic needs as good nutrition.

DESCRIBE THE CHARACTERISTICS AND NEEDS OF LOW-INCOME INDIVIDUALS AND FAMILIES WITH CHILDREN (ESPECIALLY EXTREMELY LOW-INCOME) WHO ARE CURRENTLY HOUSED BUT THREATENED WITH HOMELESSNESS. ALSO DISCUSS THE NEEDS OF FORMERLY HOMELESS FAMILIES AND INDIVIDUALS WHO ARE RECEIVING RAPID RE-HOUSING ASSISTANCE AND ARE NEARING THE TERMINATION OF THAT ASSISTANCE.

In Salt Lake County, the largest group experiencing homelessness is adult-only households. The number of households with both adults and children experiencing homelessness in 2018 decreased by about 36% between 2014 and 2019. The number of unaccompanied youths experiencing homelessness decreased by about 85% over the same time period.

Those transitioning out of assistance need continued counseling and often financial support to not revert back into homelessness. When they can, area service providers try to offer this support.

However, the stakeholder meetings conducted as part of this Consolidated Plan revealed that caseloads are too high and that services are spread too thin due to a lack of funds and a shortage of a highly-skilled workforce. This results in lack of sufficient support for counseling, job training and guidance, and assistance with behavioral health issues. It is a critical time period for those transitioning out of assistance and homelessness, when support services are most essential in order to embark upon, and maintain, self-sufficiency. This Plan recognizes a critical need in this area and proposes strategies to strengthen support for vulnerable populations at critical junctures in their lifetimes.

IF A JURISDICTION PROVIDES ESTIMATES OF THE AT-RISK POPULATION(S), IT SHOULD ALSO INCLUDE A DESCRIPTION OF THE OPERATIONAL DEFINITION OF THE AT-RISK GROUP AND THE METHODOLOGY USED TO GENERATE THE ESTIMATES.

According to HUD, at risk of homelessness is defined as an individual or family who:

i. Has an annual income below 30% of median family income for the area; AND

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23 Centers for Medicare and Medicaid Services (CMS)
24 2014 and 2019 Salt Lake County Point-in-Time
ii. Does not have sufficient resources or support networks immediately available to prevent them from moving to an emergency shelter or another place defined in Category 1 of the "homeless" definition; AND

iii. Meets ONE of the following conditions:
   A. Has moved because of economic reasons two or more times during the 60 days immediately preceding the application for assistance; OR
   B. Is living in the home of another because of economic hardship; OR
   C. Has been notified that their right to occupy their current housing or living situation will be terminated within 21 days after the date of application for assistance; OR
   D. Lives in a hotel or motel and the cost is not paid for by charitable organizations or by Federal, State, or local government programs for low-income individuals; OR
   E. Lives in an SRO or efficiency apartment unit in which there reside more than two persons or lives in a larger housing unit in which there reside more than one and a half persons per room; OR
   F. Is exiting a publicly funded institution or system of care; OR
   G. Otherwise lives in housing that has characteristics associated with instability and an increased risk of homelessness, as identified in the recipient’s approved consolidated plan

SPECIFY PARTICULAR HOUSING CHARACTERISTICS THAT HAVE BEEN LINKED WITH INSTABILITY AND AN INCREASED RISK OF HOMELESSNESS

The greatest predictor of homelessness risk is severe cost-burden on households. Households paying more than 50% of their income towards housing costs or having incomes at or below 50% of AMI are at the greatest risk to experience homelessness.

DISCUSSION

The most prevalent housing problem is cost-burden – especially for those who make less than 50% of AMI. While Salt Lake City has seen a significant shift to smaller apartment units (i.e., less bedrooms), there is still significant need for all housing types for the severely cost-burdened. Residents who fall into this category are usually forced to secure housing they cannot afford. Very low-income families burdened with high housing costs lack resources for basic essentials – most critically food and healthcare. Some residents who fall into this category are forced to share housing, causing overcrowded housing conditions. The lack of affordable housing can lead to homelessness for our most vulnerable residents.

The City, through efforts of the Housing and Neighborhood Development Division, the City’s Redevelopment Agency, and community partners, aim to address housing problems by preserving existing affordable housing, increasing the supply of affordable housing, and improving substandard housing with a focus in neighborhoods with concentrated poverty. These efforts will effectively reduce the incidence of overcrowding and cost-burden.

NA-15 DISPROPORTIONATELY GREATER NEED: HOUSING PROBLEMS – 91.205 (b)(2)

INTRODUCTION

This section provides an assessment of housing problems (not including severe housing problems which are discussed in the following section) by race and ethnicity as compared to level of need as a whole. HUD defines housing problems as the following:

- Household lacks complete kitchen facilities
- Household lacks complete plumbing facilities
- Household is overcrowded, with more than one person per room
- Household is cost-burdened by paying 30% or more of monthly income on housing costs

According to HUD, disproportionately greater need exists when the percentage of persons in a category of need who are members of a particular racial or ethnic group is at least 10 percentage points higher than the percentage of persons in the category as a whole.

Tables NA-15.1 - NA-15.8 show the number of households with housing problems by income, race, and ethnicity. Each table provides data for a different income level.

**Table NA-15.1**

<table>
<thead>
<tr>
<th></th>
<th>Has one or more of four housing problems*</th>
<th>Has none of the four housing problems</th>
<th>Household has no/negative income, but none of the other housing problems</th>
<th>Share of household with one or more of the four housing problems</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>5,860</td>
<td>1,580</td>
<td>885</td>
<td>70%</td>
</tr>
<tr>
<td>Black/African American</td>
<td>470</td>
<td>10</td>
<td>70</td>
<td>85%</td>
</tr>
<tr>
<td>Asian</td>
<td>610</td>
<td>49</td>
<td>295</td>
<td>64%</td>
</tr>
<tr>
<td>American Indian, Alaska Native</td>
<td>240</td>
<td>50</td>
<td>-</td>
<td>83%</td>
</tr>
<tr>
<td>Pacific Islander</td>
<td>270</td>
<td>-</td>
<td>-</td>
<td>100%</td>
</tr>
<tr>
<td>Hispanic</td>
<td>2,630</td>
<td>180</td>
<td>310</td>
<td>84%</td>
</tr>
<tr>
<td>Total</td>
<td>10,235</td>
<td>1,870</td>
<td>1,700</td>
<td>74%</td>
</tr>
</tbody>
</table>

Source: 2012-2016 CHAS

*The four housing problems are: 1. Lacks complete kitchen facilities; 2. Lacks complete plumbing facilities; 3. More than one person per room; and 4. Cost burden greater than 30%.

While a significant number of households in this income category have one-or more housing problems, this percentage is fairly consistent with the 2015-2019 Consolidated Plan.

**Table NA-15.2**

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Number of Households</td>
<td>Percentage</td>
</tr>
<tr>
<td>Share of households with one or more of the four housing problems</td>
<td>9,560</td>
<td>76%</td>
</tr>
</tbody>
</table>

Source: 2007-2011 CHAS, 2012-2016 CHAS

**Table NA-15.3**
### Housing Problems: 30%-50% of Area Median Income

<table>
<thead>
<tr>
<th></th>
<th>Has one or more of four housing problems</th>
<th>Has none of the four housing problems</th>
<th>Household has no/negative income, but none of the other housing problems</th>
<th>Share of household with one or more of the four housing problems</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>4,980</td>
<td>2,475</td>
<td>-</td>
<td>67%</td>
</tr>
<tr>
<td>Black/African American</td>
<td>335</td>
<td>19</td>
<td>-</td>
<td>95%</td>
</tr>
<tr>
<td>Asian</td>
<td>340</td>
<td>190</td>
<td>-</td>
<td>64%</td>
</tr>
<tr>
<td>American Indian, Alaska Native</td>
<td>20</td>
<td>30</td>
<td>-</td>
<td>40%</td>
</tr>
<tr>
<td>Pacific Islander</td>
<td>135</td>
<td>50</td>
<td>-</td>
<td>73%</td>
</tr>
<tr>
<td>Hispanic</td>
<td>2,230</td>
<td>525</td>
<td>-</td>
<td>81%</td>
</tr>
<tr>
<td>Total</td>
<td>8,140</td>
<td>3,335</td>
<td>-</td>
<td>71%</td>
</tr>
</tbody>
</table>

Source: 2012-2016 CHAS  
*The four housing problems are: 1. Lacks complete kitchen facilities; 2. Lacks complete plumbing facilities; 3. More than one person per room; and 4. Cost burden greater than 30%.

### Table NA-15.4

#### Housing Problems: 30%-50% of Area Median Income, 2012 and 2016

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Number of Households</td>
<td>Percentage</td>
</tr>
<tr>
<td>Share of households with one or more of the four housing problems</td>
<td>6,720</td>
<td>70%</td>
</tr>
</tbody>
</table>

Source: 2007-2011 CHAS, 2012-2016 CHAS

### Table NA-15.5

#### Housing Problems: 50%-80% of Area Median Income

<table>
<thead>
<tr>
<th></th>
<th>Has one or more of four housing problems</th>
<th>Has none of the four housing problems</th>
<th>Household has no/negative income, but none of the other housing problems</th>
<th>Share of household with one or more of the four housing problems</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>3,245</td>
<td>5,970</td>
<td>-</td>
<td>35%</td>
</tr>
<tr>
<td>Black/African American</td>
<td>100</td>
<td>114</td>
<td>-</td>
<td>47%</td>
</tr>
<tr>
<td>Asian</td>
<td>160</td>
<td>360</td>
<td>-</td>
<td>31%</td>
</tr>
<tr>
<td>American Indian, Alaska Native</td>
<td>130</td>
<td>80</td>
<td>-</td>
<td>62%</td>
</tr>
<tr>
<td>Pacific Islander</td>
<td>95</td>
<td>80</td>
<td>-</td>
<td>54%</td>
</tr>
<tr>
<td>Hispanic</td>
<td>1,140</td>
<td>1,225</td>
<td>-</td>
<td>48%</td>
</tr>
<tr>
<td>Total</td>
<td>4,950</td>
<td>8,045</td>
<td>-</td>
<td>38%</td>
</tr>
</tbody>
</table>

Source: 2012-2016 CHAS  
*The four housing problems are: 1. Lacks complete kitchen facilities; 2. Lacks complete plumbing facilities; 3. More than one person per room; and 4. Cost burden greater than 30%.
### Table NA-15.6
**Housing Problems: 50%-80% of Area Median Income, 2012 and 2016**

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Households</td>
<td>5,345</td>
<td>4,950</td>
</tr>
<tr>
<td>Percentage</td>
<td>37%</td>
<td>38%</td>
</tr>
</tbody>
</table>

Source: 2007-2011 CHAS, 2012-2016 CHAS

### Table NA-15.7
**Housing Problems: 80%-100% of Area Median Income**

<table>
<thead>
<tr>
<th></th>
<th>Has one or more of four housing problems</th>
<th>Has none of the four housing problems</th>
<th>Household has no/negative income, but none of the other housing problems</th>
<th>Share of household with one or more of the four housing problems</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>865</td>
<td>4,515</td>
<td>-</td>
<td>16%</td>
</tr>
<tr>
<td>Black/African American</td>
<td>10</td>
<td>110</td>
<td>-</td>
<td>8%</td>
</tr>
<tr>
<td>Asian</td>
<td>34</td>
<td>145</td>
<td>-</td>
<td>19%</td>
</tr>
<tr>
<td>American Indian, Alaska Native</td>
<td>-</td>
<td>20</td>
<td>-</td>
<td>0%</td>
</tr>
<tr>
<td>Pacific Islander</td>
<td>60</td>
<td>60</td>
<td>-</td>
<td>50%</td>
</tr>
<tr>
<td>Hispanic</td>
<td>415</td>
<td>785</td>
<td>-</td>
<td>35%</td>
</tr>
<tr>
<td>Total</td>
<td>1,405</td>
<td>5,710</td>
<td>-</td>
<td>20%</td>
</tr>
</tbody>
</table>

Source: 2012-2016 CHAS

*The four housing problems are: 1. Lacks complete kitchen facilities; 2. Lacks complete plumbing facilities; 3. More than one person per room; and 4. Cost burden greater than 30%.

### Table NA-15.8
**Housing Problems: 80%-100% of Area Median Income, 2011 and 2016**

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Households</td>
<td>2,095</td>
<td>1,405</td>
</tr>
<tr>
<td>Percentage</td>
<td>24%</td>
<td>20%</td>
</tr>
</tbody>
</table>

Source: 2007-2011 CHAS, 2012-2016 CHAS

### Discussion

The 2012-2016 CHAS data shown in Tables NA 15.1 to NA 15.8 were conducted with a sample size of 45,390 households to analyze housing problems. Out of the total sample 24,730 households or 54.5% had one or more of the four housing problems. An additional 1,700 households or 3.7% showed no/negative income but none of the other housing problems were exhibited. Below is a summary of the analysis of housing problems by income level for each of the income level groups. Note that the sample size for certain ethnic groups is extremely small, thereby producing unreliable results.

- **0-30% AMI:** The 0-30% AMI group included 13,805 households with extremely low-income. This group made up 30.4% of the total households sampled. Of all households in this income group that had one or more of the housing problems, Pacific Islanders showed the highest disproportionate need with 100% reporting at least one housing problem.
• 30-50% AMI: The 30-50% AMI group included 11,475 households with low-income. This group made up 25.3% of the total households sampled. Of all households in this income group that had one or more of the housing problems, Black/African American households showed the highest disproportionate need with 95% reporting at least one housing problem and the Hispanic households also showed a high disproportionate need with 81% reporting at least one housing problem.

• 50-80% AMI: The 50-80% AMI group included 12,995 households with moderate income. This group made up 28.6% of the total households sampled. Of all households in this income group that had one or more of the housing problems, American Indian/Alaska Native households showed the highest disproportionate need with 62% reporting at least one housing problem.

• 80-100% AMI: The 80-100% AMI group included 7,115 households with middle income. This group made up 15.7% of the total households sampled. Of all households in this income group that had one or more of the housing problems, Pacific Islander households showed the highest disproportionate need with 50% reporting at least one housing problem.

NA-20 DISPROPORTIONATELY GREATER NEED: SEVERE HOUSING PROBLEMS – 91.205 (b)(2)

INTRODUCTION

This section provides an assessment of severe housing problems by race and ethnicity as compared to level of need as a whole. HUD defines severe housing problems as a household that lacks complete kitchen facilities, lacks complete plumbing facilities, in addition to one of the following:

• Household is severely overcrowded, with more than 1.5 persons per room
• Household is severely cost-burdened by paying 50% or more of monthly income on housing costs

Tables NA-20.1 – 20.4 display the number of households with severe housing problems by income, race and ethnicity. Each table provides data for a different income level.

Table NA-20.1
SEVERE HOUSING PROBLEMS: 0%-30% OF AREA MEDIAN INCOME

<table>
<thead>
<tr>
<th></th>
<th>Has one or more of four housing problems*</th>
<th>Has none of the four housing problems</th>
<th>Household has no/negative income, but none of the other housing problems</th>
<th>Share of household with one or more of the four housing problems</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>4,565</td>
<td>2,870</td>
<td>885</td>
<td>55%</td>
</tr>
<tr>
<td>Black/African American</td>
<td>405</td>
<td>75</td>
<td>70</td>
<td>74%</td>
</tr>
<tr>
<td>Asian</td>
<td>545</td>
<td>115</td>
<td>295</td>
<td>57%</td>
</tr>
<tr>
<td>American Indian, Alaska Native</td>
<td>160</td>
<td>130</td>
<td>-</td>
<td>55%</td>
</tr>
<tr>
<td>Pacific Islander</td>
<td>265</td>
<td>4</td>
<td>-</td>
<td>99%</td>
</tr>
<tr>
<td>Hispanic</td>
<td>2,160</td>
<td>650</td>
<td>310</td>
<td>69%</td>
</tr>
<tr>
<td>Total</td>
<td>8,260</td>
<td>3,845</td>
<td>1,700</td>
<td>60%</td>
</tr>
</tbody>
</table>

Source: 2012-2016 CHAS

*The four severe housing problems are: 1. Lacks complete kitchen facilities; 2. Lacks complete plumbing facilities; 3. More than 1.5 persons per room; and 4. Cost burden greater than 50%
### Table NA-20.2
#### Severe Housing Problems: 30%-50% of Area Median Income

<table>
<thead>
<tr>
<th></th>
<th>Has one or more of four housing problems*</th>
<th>Has none of the four housing problems</th>
<th>Household has no/negative income, but none of the other housing problems</th>
<th>Share of household with one or more of the four housing problems</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>1,755</td>
<td>5,705</td>
<td>-</td>
<td>24%</td>
</tr>
<tr>
<td>Black/African American</td>
<td>195</td>
<td>160</td>
<td>-</td>
<td>55%</td>
</tr>
<tr>
<td>Asian</td>
<td>165</td>
<td>365</td>
<td>-</td>
<td>31%</td>
</tr>
<tr>
<td>American Indian, Alaska Native</td>
<td>-</td>
<td>50</td>
<td>-</td>
<td>0%</td>
</tr>
<tr>
<td>Pacific Islander</td>
<td>35</td>
<td>150</td>
<td>-</td>
<td>19%</td>
</tr>
<tr>
<td>Hispanic</td>
<td>940</td>
<td>1,815</td>
<td>-</td>
<td>34%</td>
</tr>
<tr>
<td>Total</td>
<td>3,120</td>
<td>8,360</td>
<td>-</td>
<td>27%</td>
</tr>
</tbody>
</table>

Source: 2012-2016 CHAS

*The four severe housing problems are: 1. Lacks complete kitchen facilities; 2. Lacks complete plumbing facilities; 3. More than 1.5 persons per room; and 4. Cost burden greater than 50%

### Table NA-20.3
#### Severe Housing Problems: 50%-80% of Area Median Income

<table>
<thead>
<tr>
<th></th>
<th>Has one or more of four housing problems*</th>
<th>Has none of the four housing problems</th>
<th>Household has no/negative income, but none of the other housing problems</th>
<th>Share of household with one or more of the four housing problems</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>715</td>
<td>8,500</td>
<td>-</td>
<td>8%</td>
</tr>
<tr>
<td>Black/African American</td>
<td>14</td>
<td>200</td>
<td>-</td>
<td>7%</td>
</tr>
<tr>
<td>Asian</td>
<td>50</td>
<td>470</td>
<td>-</td>
<td>10%</td>
</tr>
<tr>
<td>American Indian, Alaska Native</td>
<td>60</td>
<td>155</td>
<td>-</td>
<td>28%</td>
</tr>
<tr>
<td>Pacific Islander</td>
<td>55</td>
<td>120</td>
<td>-</td>
<td>31%</td>
</tr>
<tr>
<td>Hispanic</td>
<td>455</td>
<td>1,915</td>
<td>-</td>
<td>19%</td>
</tr>
<tr>
<td>Total</td>
<td>1,350</td>
<td>11,640</td>
<td>-</td>
<td>10%</td>
</tr>
</tbody>
</table>

Source: 2012-2016 CHAS

*The four severe housing problems are: 1. Lacks complete kitchen facilities; 2. Lacks complete plumbing facilities; 3. More than 1.5 persons per room; and 4. Cost burden greater than 50%

### Table NA-20.4
#### Severe Housing Problems: 80%-100% of Area Median Income

<table>
<thead>
<tr>
<th></th>
<th>Has one or more of four housing problems*</th>
<th>Has none of the four housing problems</th>
<th>Household has no/negative income, but none of the other housing problems</th>
<th>Share of household with one or more of the four housing problems</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>200</td>
<td>5,185</td>
<td>-</td>
<td>4%</td>
</tr>
<tr>
<td>Black/African American</td>
<td>10</td>
<td>110</td>
<td>-</td>
<td>8%</td>
</tr>
<tr>
<td>Asian</td>
<td>15</td>
<td>165</td>
<td>-</td>
<td>8%</td>
</tr>
<tr>
<td>American Indian, Alaska Native</td>
<td>-</td>
<td>20</td>
<td>-</td>
<td>0%</td>
</tr>
<tr>
<td>Pacific Islander</td>
<td>60</td>
<td>60</td>
<td>-</td>
<td>50%</td>
</tr>
<tr>
<td>Hispanic</td>
<td>180</td>
<td>1,020</td>
<td>-</td>
<td>15%</td>
</tr>
<tr>
<td>Total</td>
<td>465</td>
<td>6,655</td>
<td>-</td>
<td>7%</td>
</tr>
</tbody>
</table>

Source: 2012-2016 CHAS

*The four severe housing problems are: 1. Lacks complete kitchen facilities; 2. Lacks complete plumbing facilities; 3. More than 1.5 persons per room; and 4. Cost burden greater than 50%
DISCUSSION

The 2012-2016 CHAS data shown in Tables NA 20.1 to NA 20.4 were conducted with a sample size of 45,395 households to analyze severe housing needs. Out of the total sample 13,195 households or 29.1% had one or more of the four severe housing problems. An additional 1,700 households or 3.7% showed no/negative income but none of the other housing problems were exhibited. Below is a summary of the analysis of housing problems by income level for each of the income level groups. Note that the sample size for certain ethnic groups is extremely small, thereby producing unreliable results.

- **0-30% AMI:** The 0-30% AMI group included 13,805 households with extremely low-income. This group made up 30.4% of the total households sampled. Of all households in this income group that had one or more of the housing problems, Pacific Islanders showed the highest disproportionate need with 99% reporting at least one severe housing problem.

- **30-50% AMI:** The 30-50% AMI group included 11,480 households with low-income. This group made up 25.3% of the total households sampled. Of all households in this income group that had one or more of the housing problems, Hispanic households showed the highest disproportionate need with 55% reporting at least one severe housing problem.

- **50-80% AMI:** The 50-80% AMI group included 12,990 households with moderate income. This group made up 28.6% of the total households sampled. Of all households in this income group that had one or more of the housing problems, Pacific Islander households showed the highest disproportionate need with 31% reporting at least one severe housing problem.

- **80-100% AMI:** The 80-100% AMI group included 7,120 households with middle income. This group made up 15.7% of the total households sampled. Of all households in this income group that had one or more of the housing problems, Pacific Islander households showed the highest disproportionate need with 50% reporting at least one housing problem.

NA-25 DISPROPORTIONATELY GREATER NEED: HOUSING COST BURDENS – 91.205(b)(2)

**INTRODUCTION**

This section provides an assessment of housing cost burdens by race and ethnicity as compared to level of need as a whole.

According to HUD, disproportionately greater need exists when the percentage of persons in a category of need who are members of a particular racial or ethnic group is at least 10 percentage points higher than the percentage of persons in category as a whole.

*Table 25.1* shows the number of cost-burdened households by race and ethnicity. Data is broken down by no cost-burden (less than 30%), cost-burden (30-50%), severe cost-burden (50% or more) and no/negative income.
**Table NA-25.1**

**Housing Cost-Burden by Race and Ethnicity**

<table>
<thead>
<tr>
<th></th>
<th>0 - 30%</th>
<th>30% - 50%</th>
<th>&gt; 50%</th>
<th>No/Negative Income (Not Computed)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Number</td>
<td>Share of Total</td>
<td>Number</td>
<td>Share of Total</td>
</tr>
<tr>
<td>White</td>
<td>39,765</td>
<td>71%</td>
<td>8,745</td>
<td>16%</td>
</tr>
<tr>
<td>Black/African American</td>
<td>545</td>
<td>36%</td>
<td>300</td>
<td>20%</td>
</tr>
<tr>
<td>Asian</td>
<td>2,120</td>
<td>59%</td>
<td>480</td>
<td>13%</td>
</tr>
<tr>
<td>American Indian, Alaska Native</td>
<td>355</td>
<td>52%</td>
<td>170</td>
<td>25%</td>
</tr>
<tr>
<td>Pacific Islander</td>
<td>430</td>
<td>49%</td>
<td>200</td>
<td>23%</td>
</tr>
<tr>
<td>Hispanic</td>
<td>5,490</td>
<td>48%</td>
<td>3,160</td>
<td>27%</td>
</tr>
<tr>
<td>Total</td>
<td>49,360</td>
<td>65%</td>
<td>13,290</td>
<td>18%</td>
</tr>
</tbody>
</table>

Source: 2012-2016 CHAS

**DISCUSSION**

Similar to the 2015-2019 Salt Lake City Consolidated Plan, cost-burden continues to be the most prevalent housing problem in Salt Lake City. Of the 75,445 households included in the sample, 32.26% of all households are shown as being cost-burdened. Black/African American, Pacific Islander, and Hispanic households all have a higher prevalence of cost-burden with over 50% of all households that report spending 30% or more on housing costs. Renter-occupied households also show a significant cost-burden with 39.5% of all renter occupied units reportedly are cost-burdened.

**NA-30 DISPROPORTIONATELY GREATER NEED: DISCUSSION – 91.205 (b)(2)**

**ARE THERE ANY INCOME CATEGORIES IN WHICH A RACIAL OR ETHNIC GROUP HAS DISPROPORTIONATELY GREATER NEED THAN THE NEEDS OF THAT INCOME CATEGORY AS A WHOLE?**

Based on 2012-2016 CHAS data, the following racial and ethnic groups experience disproportionately greater housing needs:

- Black/African American
- American Indian/Alaskan Native
- Native Hawaiian/Pacific Islander
- Hispanic/Latino

Salt Lake City has evaluated disproportionate needs across racial and ethnic populations and household compositions. In general, low-income households, which are disproportionately comprised of racial and ethnic minorities, are more likely to experience housing needs. **Figure NA-30.1** demonstrates the variation in per capita income across racial and ethnic groups in Salt Lake City.
Figure NA-30.1
Per Capita Income by Race and Ethnicity

<table>
<thead>
<tr>
<th>Race/Ethnicity</th>
<th>Per Capita Income</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jurisdiction as a Whole</td>
<td>$34,711</td>
</tr>
<tr>
<td>Hispanic or Latino</td>
<td>$16,729</td>
</tr>
<tr>
<td>Two or More Races</td>
<td>$18,339</td>
</tr>
<tr>
<td>Other Race Alone</td>
<td>$13,585</td>
</tr>
<tr>
<td>Native Hawaiian or Pacific Islander</td>
<td>$15,777</td>
</tr>
<tr>
<td>Asian Alone</td>
<td>$29,621</td>
</tr>
<tr>
<td>American Indian and Alaska Native</td>
<td>$13,709</td>
</tr>
<tr>
<td>Black or African American Alone</td>
<td>$17,195</td>
</tr>
<tr>
<td>White Alone, Not Hispanic or Latino</td>
<td>$40,992</td>
</tr>
</tbody>
</table>

Source: U.S. Census Bureau 2014-2018 ACS 5-Year Estimates

Census data indicates that 13.9% of the City’s White, non-Hispanic population is living below the poverty level, while 28.1% of Hispanics and 32.7% of Black/African American populations are living below the poverty level. Racial and ethnic children are more likely to live in poverty than their White, non-Hispanic counterparts, as many of the City’s racial and ethnic minorities are children. The median age of the City’s White, non-Hispanic population is 35.2 while the median age of the Hispanic population is 26.3.27

If they have needs not identified above, what are those needs?

Considerable efforts are needed to improve housing opportunity to address the needs of minorities, with focus on minorities living in concentrated areas of poverty. Minorities face housing impediments on several fronts, including few rental opportunities for large families, a high risk of predatory lending practices, and a high risk for housing discrimination. Gaps in access to housing opportunity and economic opportunity are likely to widen as the City’s demographics continue to shift. Therefore, Salt Lake City is taking a comprehensive approach to improve housing opportunity and is in the process of developing and implementing a multifaceted strategy to address needs.

The City is collaborating with Salt Lake County, local municipalities, and community partners to define and address regional issues and priorities. Through outreach, partnership building, workforce training, early childhood education, and other efforts, the City will expand capacity within neighborhoods to take a comprehensive and proactive role in redevelopment efforts. Efforts will focus on two areas: 1) expanding opportunity in concentrated areas of poverty and RDA project investment areas; and 2) diversifying the housing stock throughout the City to expand affordable housing opportunities.

Are any of those racial or ethnic groups located in specific areas or neighborhoods in your community?

Figure 30.2 demonstrates that the vast majority of the City’s minority population lives west of Interstate 15 with many of the block groups located in west-side neighborhoods having a minority share above 50%. The City’s overall population growth between 1990 and 2010 can be attributed to minority populations, with

minorities increasing in share from 17.4% in 1990 to 29.4% in 2000 and then to 33.3% in 2010. The rate of increase in population share has slowed recently, as the minority population only increased by 0.8% between 2010 and 2017 to 34.1%. Hispanics/Latinos represent the largest minority group in the City, increasing in share from 9.7% in 1990 to 22.3% in 2010 and decreasing slightly to 21.3% in 2017.

In comparing the east and west sides of the City, there are significant differences in socioeconomic status with a gap in opportunity for those generally living on the west side. Both minority renter and minority owner-occupied households are more concentrated west of I-15. Minority populations are more likely than White, non-Hispanic to be low-income renter households, as Citywide minority homeownership rates are 11 percentage points lower than rates for White, non-Hispanic residents. However, the minority share of owner-occupied units is significantly higher west of I-15. A majority of the housing stock affordable to low and moderate-income residents is located on the west side.

**Figure NA-30.2**
**Percent of Block Group Population that is Minority, Salt Lake City 2017**

Source: U.S. Census Bureau 2013-2017 ACS 5-Year Estimates
NA-35 PUBLIC HOUSING – 91.205(b)

INTRODUCTION

The Housing Authority of Salt Lake City (HASLC) is responsible for managing the public housing inventory, developing new affordable housing units and administering the Housing Choice voucher programs for the City. The Authority strives to provide affordable housing opportunities throughout the community by developing new or rehabilitating existing housing that is safe, decent, and affordable – a place where a person’s income level or background cannot be identified by the neighborhood in which they live.

In addition to the development and rehabilitation of units, the HASLC also manages several properties emphasizing safe, decent, and affordable housing that provides an enjoyable living environment that is free from discrimination, efficient to operate, and remains an asset to the community. The HASLC maintains a strong financial portfolio to ensure flexibility, sustainability, and continued access to affordable tax credits, foundations, and grant resources.

As an administrator of the City’s Housing Choice voucher programs, the Housing Choice Voucher Program provides rental assistance to low-income families (50% of area median income and below). This program provides rental subsidies to 3,000 low-income families, disabled, elderly, and chronically homeless clients. Other programs under the Housing Choice umbrella include: Housing Choice Moderate Rehabilitation; Housing Choice New Construction; Project Based Vouchers; Multifamily Project Based Vouchers; Veterans Affairs Supportive Housing Vouchers; Housing Opportunities for Persons with HIV/AIDS; and Shelter plus Care Vouchers. Under these other Housing Choice programs, the HASLC provided rental subsidies to additional qualified program participants.

### Table NA-35.1
### Public Housing Totals in Use*

<table>
<thead>
<tr>
<th></th>
<th>Mod-Rehab</th>
<th>Public Housing</th>
<th>Vouchers</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Total</td>
<td>Project-based</td>
<td>Tenant-based</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Veterans Affairs</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Supportive Housing</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Family Unification Program</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Disabled</td>
</tr>
<tr>
<td># of units/vouchers in use</td>
<td>99</td>
<td>369</td>
<td>2,536</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>279</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>1,704</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>133</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>59</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>361</td>
</tr>
</tbody>
</table>

Source: Housing Authority of Salt Lake City as of December 2019
### Table NA-35.2
**Characteristics of Residents**

<table>
<thead>
<tr>
<th>Program Type</th>
<th>Mod-Rehab</th>
<th>Public Housing</th>
<th>Vouchers</th>
<th>Special Purpose Vouchers</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Total</td>
<td>Project-based</td>
<td>Tenant-based</td>
<td>Veterans Affairs Supportive Housing</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td># Homeless at admission</td>
<td>18</td>
<td>23</td>
<td>381</td>
<td>190</td>
</tr>
<tr>
<td># of Disabled Families</td>
<td>16</td>
<td>285</td>
<td>628</td>
<td>118</td>
</tr>
<tr>
<td># of Families requesting accessibility features</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
</tr>
<tr>
<td># of HIV/AIDS program participants</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
</tr>
<tr>
<td># of DV victims</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
</tr>
</tbody>
</table>

Source: Housing Authority of Salt Lake City as of December 2019

### Table NA-35.3
**Race of Residents**

<table>
<thead>
<tr>
<th>Race</th>
<th>Program Type</th>
<th>Vouchers</th>
<th>Special Purpose Vouchers</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Mod-Rehab</td>
<td>Public Housing</td>
<td>Total</td>
</tr>
<tr>
<td>White</td>
<td>78</td>
<td>296</td>
<td>1,571</td>
</tr>
<tr>
<td>Black/African American</td>
<td>16</td>
<td>24</td>
<td>295</td>
</tr>
<tr>
<td>Asian</td>
<td>1</td>
<td>25</td>
<td>57</td>
</tr>
<tr>
<td>American Indian, Alaska Native</td>
<td>4</td>
<td>4</td>
<td>53</td>
</tr>
<tr>
<td>Pacific Islander</td>
<td>0</td>
<td>4</td>
<td>33</td>
</tr>
<tr>
<td>Other</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Source: Housing Authority of Salt Lake City as of December 2019

### Table NA-35.4
**Ethnicity of Residents**

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>Program Type</th>
<th>Vouchers</th>
<th>Special Purpose Vouchers</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Mod-Rehab</td>
<td>Public Housing</td>
<td>Total</td>
</tr>
<tr>
<td>Hispanic</td>
<td>11</td>
<td>59</td>
<td>385</td>
</tr>
<tr>
<td>Not Hispanic</td>
<td>88</td>
<td>310</td>
<td>1,684</td>
</tr>
</tbody>
</table>

Source: Housing Authority of Salt Lake City as of December 2019
SECTION 504 NEEDS ASSESSMENT: DESCRIBE THE NEEDS OF PUBLIC HOUSING TENANTS AND APPLICANTS ON THE WAITING LIST FOR ACCESSIBLE UNITS:

Administratively the Housing Authority makes every effort to comply with Section 504 requirements on a continual basis. Their self-evaluation resulted in the following summary of measures, administrative actions, motivations, procedures, or adoption of policies in order to comply.

- Placing notices of compliance in the legal section of local newspapers.
- Maintaining a general mailing list of organizations concerned with and offering assistance to people with disabilities.
- Providing assistance to people with disabilities in filling out forms and applications, obtaining translators when needed, and having staff available to read or sign if required.
- Providing the Equal Housing Opportunity (EHO) statement on housing materials and Equal Employment Opportunities (EEO) statement on employment applications and job announcements.
- Conducting 504 compliance orientations for new employees and ongoing training for all staff.
- Maintaining a list of all Reasonable Accommodation requests.
- Assigning the Compliance Manager as the official person to coordinate and deal with 504 issues.
- Adopting of grievance procedures by their Board of Commissioners.

WHAT ARE THE NUMBER AND TYPE OF FAMILIES ON THE WAITING LIST FOR PUBLIC HOUSING AND HOUSING CHOICE (SECTION 8) TENANT-BASED RENTAL ASSISTANCE?

The Housing Authority of Salt Lake City reports that there are currently 1,865 households on the Housing Choice waiting list and 5,188 on the Public Housing waiting list. There is a total of 7,053 households on both lists. Of the households on both lists, 27% are elderly, and 53% have a disability. There are 14% Hispanic, 78% are White, non-Hispanic, 13% are African American, 3% are American Indian or Alaska Native, 3% are Asian, 3% are Native Hawaiian or Other Pacific Islander, 4% are Multi-Racial, and 1% are unknown. The waiting list is currently not open. An applicant for voucher funding can expect to be on the wait list for approximately 1 to 6 years.

Housing Connect (Salt Lake County Housing Authority) also provided information on the waiting lists for public housing and Housing Choice TBRA. Within Salt Lake County, there are 15,981 households on the waiting list for public housing. Of those households, 2% have a disability, 11% are elderly, 22% have children, and 51% are single. The average annual income is $15,399 and 77% are extremely low-income. The average wait is about 2 years, but it varies depending on bedroom size.

In Salt Lake County, there are 447 households on the waiting list for Housing Choice. Of these households, 93 have a disability, 21 are elderly, 233 are single, and 110 have children. The average annual income is $12,954 and 90% are extremely low-income. The average wait time is 6 years.

It should be noted that within the County’s data, households on the waiting list are required to self-report a disability and this may have resulted in a lower percentage of disabled households in the data.
BASED ON THE INFORMATION ABOVE AND ANY OTHER INFORMATION AVAILABLE TO THE JURISDICTION, WHAT ARE THE MOST IMMEDIATE NEEDS OF RESIDENTS OF PUBLIC HOUSING AND HOUSING CHOICE VOUCHER HOLDERS?

Residents need affordable housing in locations that are near public transportation, quality education, healthcare, and other service providers. Those with the ability to work need services to increase overall self-sufficiency.

HOW DO THESE NEEDS COMPARE TO THE HOUSING NEEDS OF THE POPULATION AT LARGE?

Salt Lake City is experiencing a high demand for multi-family rental units as evidenced by the overall low vacancy rates in the City. This demand has resulted in an increase in the number of new market rate units being constructed throughout the City. The need for quality affordable housing scattered throughout the City has become greater as the overall demand for rental housing has grown. Because land and development are more expensive on the east side of Salt Lake City, there are fewer naturally occurring affordable housing units on the east side. This leads to additional subsidy and creating affordable housing financing needing to be deployed for developments occurring on the east side of the city. Even with significant public investment to subsidize and stimulate the production of affordable housing, the supply is not meeting demand.

DISCUSSION:

Salt Lake City will continue to work with the Housing Connect and the Housing Authority of Salt Lake City to leverage and strategically target resources to address increasing housing needs. The number of households on waiting lists is significant, especially for the elderly and those with disabilities. Further, the short supply of rental units and low vacancy rates has exacerbated the need for additional affordable rental housing.

NA-40 HOMELESS NEEDS ASSESSMENT – 91.205(c)

INTRODUCTION

Salt Lake City representatives participate in the local Continuum of Cares (COC) executive board and its prioritization committee to ensure the Continuum of Cares priorities are considered during Emergency Solutions Grant (ESG) allocations. Also, the three local ESG funders meet regularly to coordinate ESG and COC activities to make sure services are not being over or under funded and services being funded meet the community's needs and goals.

The Salt Lake Continuum of Care contracts with the State of Utah to administer HMIS. All service agencies in the region and the rest of the State are under a uniform data standard for HUD reporting and local ESG funders. All ESG funded organizations participate in HMIS. Currently, HMIS is supported by Client Track.

Salt Lake Continuum of Care conducts an annual Point-in-Time count at the end of January to count sheltered (emergency shelter and transitional housing) and unsheltered homeless individuals. Unsheltered homeless individuals are counted by canvassing volunteers. The volunteers use the VI-SPDAT to interview and try to connect unsheltered homeless individuals into services.

A number of critical reports define not only the issues facing the homeless but likely solutions to these issues. The most recent report is The State of Utah Strategic Plan on Homelessness September 2019. Priorities of this Plan include:

- Fewer days spent in emergency beds or shelters
- Fewer persons returning to homelessness
• Fewer first-time individuals who experience homelessness
• More persons successfully retaining housing

This study also found that there are service gaps in the following areas:

• Affordable housing, permanent supportive housing, and emergency beds
• Mental health services and substance abuse disorder treatment
• Case management
• Prevention, diversion and outreach services
• Data systems that capture more of the full story
• Available transportation

Essential facts about homelessness in Utah include:

• As of January 2018, Utah had an estimated 2,876 experiencing homelessness on any given day, as reported by Continuums of Care to the U.S. Department of Housing and Urban Development (HUD). Of that total, 287 were family households, 239 were Veterans, 191 were unaccompanied young adults (aged 18-24), and 306 were individuals experiencing chronic homelessness.

• Per State of Utah Annual Report on homelessness, there were 14,289 persons that experienced homelessness state wide in 2019. 9,387 were located in Salt Lake County.

• Public school data reported to the U.S. Department of Education during the 2016-2017 school year shows that an estimated 15,094 public school students experienced homelessness over the course of the year. Of that total, 636 students were unsheltered, 994 were in shelters, 459 were in hotels/motels, and 13,005 were doubled up.

According to the 2019 Point-in-Time Count, Salt Lake County has 1,844 homeless individuals, representing nearly 66% of homelessness in the State. 193 of these individuals are unsheltered.

• .09% of Utah’s population is homeless
• 29% of our homeless live in family groups of parents and children
• Youth between the ages of 18 and 24 comprise 7% of our homeless population
• Domestic violence impacts 22.1% of our homeless population
• 11% of the homeless population in Utah is experiencing “chronic” homelessness
• 55% of our homeless population is White
### Table NA-40.1
**Homeless Needs Assessment**

<table>
<thead>
<tr>
<th>Population</th>
<th>Estimate the # of persons experiencing homelessness on a given night</th>
<th>Estimate the # experiencing homelessness each year</th>
<th>Estimate the # of incoming homeless each year</th>
<th>Estimate the # exiting homelessness each year</th>
<th>Estimate the # of days persons experience homelessness</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Unsheltered</td>
<td>Sheltered</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Persons in Households with Adult(s) and Child(ren)</td>
<td>-</td>
<td>526</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Persons in Households with Only Children</td>
<td>-</td>
<td>3</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Persons in Households with Only Adults</td>
<td>193</td>
<td>1,122</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Chronically Homeless Individuals</td>
<td>86</td>
<td>281</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Chronically Homeless Families</td>
<td>-</td>
<td>16</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Veterans</td>
<td>12</td>
<td>145</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Unaccompanied Youth</td>
<td>19</td>
<td>95</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Persons with HIV</td>
<td>1</td>
<td>19</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Source: 2019 Salt Lake County Point-in-Time

### Table NA-40.2
**Homeless Needs Assessment Comparison with 2014 and 2019 - Unsheltered**

<table>
<thead>
<tr>
<th>Population</th>
<th>2014</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Persons in Households with Adult(s) and Child(ren)</td>
<td>5</td>
<td>-</td>
</tr>
<tr>
<td>Persons in Households with Only Children</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Persons in Households with Only Adults</td>
<td>105</td>
<td>193</td>
</tr>
<tr>
<td>Chronically Homeless Individuals</td>
<td>25</td>
<td>86</td>
</tr>
<tr>
<td>Veterans</td>
<td>15</td>
<td>12</td>
</tr>
<tr>
<td>Unaccompanied Youth</td>
<td>-</td>
<td>19</td>
</tr>
<tr>
<td>Persons with HIV</td>
<td>-</td>
<td>1</td>
</tr>
</tbody>
</table>

Source: 2019 Salt Lake County Point-in-Time

### Table NA-40.3
**Homeless Needs Assessment Comparison with 2014 and 2019 - Sheltered**

<table>
<thead>
<tr>
<th>Population</th>
<th>2014</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Persons in Households with Adult(s) and Child(ren)</td>
<td>813</td>
<td>526</td>
</tr>
<tr>
<td>Persons in Households with Only Children</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>Persons in Households with Only Adults</td>
<td>1,178</td>
<td>1,122</td>
</tr>
<tr>
<td>Chronically Homeless Individuals</td>
<td>265</td>
<td>281</td>
</tr>
<tr>
<td>Veterans</td>
<td>260</td>
<td>145</td>
</tr>
<tr>
<td>Unaccompanied Youth</td>
<td>616</td>
<td>95</td>
</tr>
<tr>
<td>Persons with HIV</td>
<td>49</td>
<td>13</td>
</tr>
</tbody>
</table>

Source: 2019 Salt Lake County Point-in-Time

Homelessness has declined significantly since 2014 for unaccompanied youth. The Salt Lake City & Salt Lake County have made efforts to target this population and these efforts are showing positive results.
Table NA-40.4
Nature and Extent of Homelessness

<table>
<thead>
<tr>
<th>Population</th>
<th>Unsheltered</th>
<th>Sheltered</th>
</tr>
</thead>
<tbody>
<tr>
<td>Race</td>
<td></td>
<td></td>
</tr>
<tr>
<td>White</td>
<td>151</td>
<td>1,198</td>
</tr>
<tr>
<td>Black or African American</td>
<td>12</td>
<td>191</td>
</tr>
<tr>
<td>Asian</td>
<td>2</td>
<td>35</td>
</tr>
<tr>
<td>American Indian or Alaska Native</td>
<td>13</td>
<td>84</td>
</tr>
<tr>
<td>Pacific Islander</td>
<td>2</td>
<td>63</td>
</tr>
<tr>
<td>Multiple Races</td>
<td>13</td>
<td>80</td>
</tr>
<tr>
<td>Ethnicity</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hispanic</td>
<td>34</td>
<td>392</td>
</tr>
<tr>
<td>Not Hispanic</td>
<td>159</td>
<td>1,259</td>
</tr>
</tbody>
</table>

Source: 2019 Salt Lake County Point-in-Time

Estimate the number and type of families in need of housing assistance for families with children and the families of veterans.

Salt Lake County has 150 families (526 individuals) and 157 veterans experiencing homelessness, with no known veteran families. The primary tool to help these families is rapid re-housing to reduce the time families experience homelessness to as short as possible. Families traditionally experience homelessness for short periods of time following cataclysmic events. Continuing the rapid re-housing program, coupled with homeless prevention efforts, will help families while they experience these catastrophic times.

Describe the nature and extent of homelessness by racial and ethnic group.

The majority of individuals experiencing homelessness are White, non-Hispanic (1,349). The second largest group is Hispanic (426), followed by Black/African American (203) and American Indian/Alaska Native (97). This is similar to the makeup of Salt Lake City where White, non-Hispanic accounts for 73.7% of the population, Hispanic (21.3%), Black/African American (2.0%), and American Indian/Alaska Native (1.3%).

Describe the nature and extent of unsheltered and sheltered homelessness

Salt Lake City has 1,651 individuals who are sheltered and 193 unsheltered homeless individuals. The Salt Lake homeless services community does a good job sheltering homeless individuals. However, it must continue to work to move people out of emergency shelters and transitional housing and into permanent stable housing.
NA-45 NON-HOMELESS SPECIAL NEEDS ASSESSMENT – 91.205(b, d)

INTRODUCTION

This section analyzes the needs of non-homeless special populations to include the elderly, persons with disabilities (including physical, mental, developmental, as well as persons with chronic substance abuse disorders), persons living with HIV/AIDS, survivors of dating/domestic violence, single-parent households, large family households, and immigrants.

TABLE NA-45.1
HIV AND HOPWA REPORT: 2013 - 2017

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Cumulative cases of AIDS reported</td>
<td>1,995</td>
<td>2,009</td>
<td>2,037</td>
<td>2,080</td>
<td>2,094</td>
</tr>
<tr>
<td>Area incidence of AIDS</td>
<td>34</td>
<td>24</td>
<td>33</td>
<td>32</td>
<td>22</td>
</tr>
<tr>
<td>Rate per population</td>
<td>3.2%</td>
<td>2.2%</td>
<td>2.8%</td>
<td>2.7%</td>
<td>1.8%</td>
</tr>
<tr>
<td>Current HIV Surveillance data:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Area Prevalence (PLWH per 100,000 population)</td>
<td>168.5</td>
<td>168.6</td>
<td>160.6</td>
<td>162.2</td>
<td>162.6</td>
</tr>
<tr>
<td>Number of new HIV cases reported last year</td>
<td>67</td>
<td>95</td>
<td>74</td>
<td>101</td>
<td>83</td>
</tr>
</tbody>
</table>

Source: U.S. Centers for Disease Control HIV Surveillance

TABLE NA-45.2
HIV HOUSING NEEDS

<table>
<thead>
<tr>
<th>Type of HOPWA Assistance</th>
<th>Estimates of Unmet Need</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tenant Based Rental Assistance</td>
<td>57</td>
</tr>
<tr>
<td>Short-Term Rent, Mortgage, and Utility</td>
<td>36</td>
</tr>
<tr>
<td>Facility Based Housing (Permanent, Short-Term, or Transitional)</td>
<td>0</td>
</tr>
</tbody>
</table>

Source: HOPWA CAPER and HOPWA Beneficiary Verification Worksheet

DESCRIBE THE CHARACTERISTICS OF SPECIAL NEEDS POPULATION IN YOUR COMMUNITY:

A description of special needs populations in Salt Lake City is as follows:

Elderly
Salt Lake City has continued to be home to a younger populace as compared to the population of the rest of the United States. The Census Bureau tracks a metric called the "Old-Age Dependency Ratio" which measures the number of people aged 65 and older to every 100 working age people. In this case, working age is defined as anyone between the ages of 20 and 64. Table NA-45.3 compares the City’s ratio to those in the county, state, and national levels and shows that Salt Lake City has a higher share of working age residents compared to those who are 65 years and older.
Another factor that will need to be considered is the expected growth in the elderly population. The elderly population has increased by just over 20,000 people between the 2010 Census and the 2014-2018 ACS 5-year estimates. As shown in Table NA-45.4, the Kem C. Gardner Policy Institute currently projects the elderly population to increase at a substantially greater rate moving forward. They project that the elderly population will account for 14.5% of Salt Lake County’s population by 2030 with the trend continuing until almost one in every five residents will be considered elderly. This expected increase will have large impacts on housing demand, transportation, healthcare services and other supportive services.

<table>
<thead>
<tr>
<th>Year</th>
<th>Total Population</th>
<th>Population 65+</th>
<th>65+ Share</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018 ACS (most recent)</td>
<td>1,120,805</td>
<td>114,930</td>
<td>10.25%</td>
</tr>
<tr>
<td>2030</td>
<td>1,306,414</td>
<td>190,082</td>
<td>14.55%</td>
</tr>
<tr>
<td>2050</td>
<td>1,531,282</td>
<td>294,113</td>
<td>19.21%</td>
</tr>
</tbody>
</table>

Persons with Disabilities

Estimates from the 2014-2018 American Community Survey indicate that 10.9% of the City’s population is living with a disability. It is also estimated that 21,828 citizens have a disability. The City’s elderly population is most affected by disability with 37.6% experiencing at least one disability. The data also shows that 51.2% of the citizens of the City who are 75 years old and older are experiencing at least one disability. The most common disability among the elderly is ambulatory difficulty which is defined by the Census Bureau as “having serious difficulty walking or climbing stairs.” A complete breakdown of the percentage of citizens aged 65 years old and older who are experiencing these disabilities is shown in Figure NA-45.2.

---

FIGURE NA-45.2
SALT LAKE CITY DISABILITY PREVALENCE, 65+

<table>
<thead>
<tr>
<th>Disability</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambulatory Difficulty</td>
<td>21.9%</td>
</tr>
<tr>
<td>Hearing Difficulty</td>
<td>17.6%</td>
</tr>
<tr>
<td>Independent Living Difficulty</td>
<td>14.7%</td>
</tr>
<tr>
<td>Cognitive Difficulty</td>
<td>9.0%</td>
</tr>
<tr>
<td>Vision Difficulty</td>
<td>6.7%</td>
</tr>
<tr>
<td>Self-Care Difficulty</td>
<td>7.2%</td>
</tr>
</tbody>
</table>


The younger population experiences a much smaller percentage of disability. For residents ranging in age from 18 to 64 years old, only 8.8% of the population has a disability. The most common disability is cognitive difficulty, which effects 4.4% of this age group. Second is ambulatory difficulty effecting 3.4% and independent living difficulty effecting 2.7%. Figure NA-45.3 shows the complete list of disabilities and percentages.

FIGURE NA-45.3
SALT LAKE CITY DISABILITY PREVALENCE, 18-64 YEAR-OLDS

<table>
<thead>
<tr>
<th>Disability</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cognitive Difficulty</td>
<td>4.4%</td>
</tr>
<tr>
<td>Ambulatory Difficulty</td>
<td>3.4%</td>
</tr>
<tr>
<td>Independent Living Difficulty</td>
<td>2.7%</td>
</tr>
<tr>
<td>Vision Difficulty</td>
<td>1.8%</td>
</tr>
<tr>
<td>Hearing Difficulty</td>
<td>1.4%</td>
</tr>
<tr>
<td>Self-Care Difficulty</td>
<td>1.2%</td>
</tr>
</tbody>
</table>


Female-Headed Households with Children

In Salt Lake City, there are 6,743 households headed by single females, with no husband present. Of that group, 3,822 of these households have children under the age of 18 years old present in the home. These households frequently face many unique and significant challenges that other populations do not currently face. According to the 2014-2018 American Community Survey 5-Year Estimates, Salt Lake City’s family poverty rate is 10.6%, while the single-mother household poverty rate is 40.7%.

Single female-headed households with children often lack the resources necessary to find adequate childcare or job training services. This in turn impacts the woman’s ability to provide stable housing and care for her children. If a mother is able to find work and childcare, the rising cost of childcare further diminishes single mothers’ paychecks.

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29 U.S. Census Bureau, 2014-2018 America Community Survey 5-Year Estimates
There were 151,580 children in Utah under the age of 6 who needed care in 2019, but there were only 41,092 available slots reported in childcare programs. This means there are at least two additional children in need of childcare for every child who is currently in a childcare program. In 2016, the National Household Survey reported that the main reason families had difficulty finding childcare was cost (31%) with the second most common reason being "lack of open slots" (27%).

**Immigrants and Refugees**
Salt Lake City’s thriving economy, including strong wage growth, educational opportunities, and availability of services attracts immigrants from around the world. Since opening in 1994, the International Rescue Committee’s Salt Lake City branch has resettled over 11,000 individuals from roughly 26 countries, with an average of about 450 individuals settled each year in the Salt Lake City over the past 5 years. Besides refugee resettlement, Salt Lake City attracts immigrants for job opportunities, university studies, and family connections. According to the 2014-2018 ACS 5-Year Estimates, 32,709 (16.7%) of Salt Lake City’s 195,701 residents are foreign born.

**Victims of Dating and Domestic Violence**
The Utah Domestic Violence Coalition reported that 36 Utahans lost their lives to domestic violence in 2018 and has also reported 19 deaths as of the end of June 2019. Of these reported fatalities, 19 of these victims in 2018 and 10 of the reported 2019 fatalities have been Salt Lake County residents. In addition, a total of 1,449 men, women, and children were sheltered in the two Utah domestic violence shelters located in Salt Lake City. Individuals who entered the domestic violence shelter system stayed for an average of 45 days in 2019. There are many barriers for survivors of domestic violence to overcome including securing permanent and stable housing, coping with trauma, accessing support for health and mental healthcare, and addressing the needs of children.

**Large-Family Households**
A large family is defined as having five or more members. According to the Salt Lake City Fair Housing Equity Assessment, the number of large-family households receiving public assistance in Salt Lake City in 2019 totaled 9,991. The vast majority of large-family households receiving public assistance reside on the City's west side in zip codes 84104 and 84116, with over 55% of the large-family households receiving public assistance residing in these zip codes.

**Persons with HIV/AIDS**
A report published by the Utah Department of Health indicates that 3,169 persons were living with HIV/AIDS in the State of Utah in December 2016. For nearly a decade, the number of people newly diagnosed with HIV in Utah declined steadily until 2011. After Utah experienced a large decrease in the number of cases during 2010, HIV infections have increased each year. During 2017, 83 people in the metropolitan statistical area were diagnosed with HIV. The cumulative number of AIDS cases reached 2,094, and the diagnosis rate was 1.8% per 100,000 population.

Medical and supportive resources for persons with HIV/AIDS are concentrated in Salt Lake City and Salt Lake County. Therefore, the majority of Utah’s population with HIV/AIDS comes to Salt Lake City for medical treatment and services. This places a burden on local resource delivery systems aimed at providing stable housing, supportive services, and case management for these individuals.

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30 ChildCare Aware of America. 2019 State Child Care Facts in the State of Utah.
32 Utah Department of Workforce Services: Research & Analysis
33 Source: U.S. Centers for Disease Control HIV Surveillance
WHAT ARE THE HOUSING AND SUPPORTIVE SERVICE NEEDS OF THESE POPULATIONS AND HOW ARE THESE NEEDS DETERMINED?

The housing and supportive service needs of special populations was determined through focus groups with public service stakeholders, an evaluation of data derived from organizations who work with these populations, and other local and national data sources. Needs are as follows:

Elderly
The housing and supportive service needs of Salt Lake City’s elderly population will increase as the baby boomer generation continues to age. Elderly residents have a greater need for housing maintenance and rehabilitation assistance than the population as a whole. The areas of the City where elderly populations are concentrated, the East Bench and upper Avenues neighborhoods, contain an older and mostly single-family housing stock. There is a need to retrofit, update, and provide accessibility modifications for housing units occupied by elderly residents to allow them the opportunity to age in place. In addition to housing assistance, elderly populations are in need of in-home medical care, food services, and transportation services.

Persons with Disabilities
Affordable, stable, long-term housing is the most critical need for persons with mental, physical, and/or developmental disabilities, as well as persons suffering from addiction. Persons with mental, physical, developmental, and substance abuse disabilities are more likely to experience housing instability and homelessness than the population as a whole. According to the State of Utah’s 2019 Strategic Plan on Homelessness, which quotes from the 2018 Point-in-Time Count (PIT), one in three individuals experiencing homelessness in Utah is severely mentally ill, and one in four have a substance abuse disorder. Additionally, individuals who experience homelessness are less likely to access healthcare systems and to suffer from preventable diseases.

A large portion of the City’s disabled population deals with ambulatory difficulties. Approximately 44.8% of residents reporting a disability indicate that at least one of their disabilities is ambulatory. Just under one in every 20 residents in Salt Lake City has serious difficulty walking or climbing stairs. Accommodations for those experiencing these difficulties will necessitate more accessible units with easier access to buildings.

Female-Headed Households with Children
More long-term stable housing is needed to address the needs of low-income female-headed households with children, as well as job training, employment placement services, and childcare opportunities.

There were 151,580 children in Utah under the age of 6 who needed care in 2019, but there were only 41,092 available slots reported in childcare programs. This means there are at least two additional children in need of childcare for every child who is currently in a childcare program. In 2016, the National Household Survey reported that the main reason families across the nation had difficulty finding childcare was cost (31%) with the second most common reason being “lack of open slots” (27%). This, combined with the State’s childcare discrepancy, indicates that there is an increased need for more affordable and available childcare services to allow female-headed households to provide for their children.

Immigrants and Refugees
Immigrants and refugees come with many needs, including affordable housing, cultural orientation services, healthcare, legal assistance, and transportation. There are many barriers to affordable housing for this group, including language, lack of credit history, and lack of income/employment history. As such, immigrants and refugees are at high risk for homelessness and housing discrimination.

34 Source: U.S. Census Bureau 2014-2018 ACS 5-Year Estimates
35 ChildCare Aware of America. 2019 State Child Care Facts in the State of Utah.
Services needed for immigrants and refugees include a path to self-sufficiency. Such services may include language training, employment assistance, and assistance with locating housing and transportation. Resettlement programs, currently provided through the Refugee and Immigration Center - Asian Association of Utah, Catholic Community Services and International Rescue Committee take a comprehensive approach to the long-term outcomes of resettlement.

**Survivors of Dating/Domestic Violence**
Because survivors of domestic violence often reside with their abuser, they are at high risk for homelessness. Many survivors resist leaving abusive situations because they do not have the income, training, or resources to acquire their own housing. Emergency and transitional housing is especially important to this group in order to provide them with a place to escape the cycle of abuse while they work to attain self-sufficiency. In addition, many survivors are in need of supportive services to address physical and mental trauma.

**Large-Family Households**
The City has seen a decrease in housing stock for large families. In 2013, 8.4% of all rentals had 4 or more bedrooms; this number declined to 6.7% by 2018. The percentage of 2-3 bedroom rental units increased indicating that smaller housing units are being built.

**Persons with HIV/AIDS**
Achieving housing stability is often difficult for persons with HIV/AIDS because of problems with substance abuse and physical or mental health issues. These challenges can also make it difficult for these persons to obtain and maintain employment that provides a stable source of income for housing.

Salt Lake City’s Housing and Neighborhood Development Division is committed to ensuring HOPWA project sponsors work together in a coordinated, collaborative, and flexible manner to effectively serve HOPWA program participants. This includes supporting efforts for HOPWA-assisted households to access and maintain housing, medical treatment, and sources of income. Project sponsors network with each other to alleviate identified barriers and promote an environment that ensures HOPWA clients are in treatment and have access to safe, decent, and affordable housing. Clients with mental and substance abuse disorders can receive case management services through Utah AIDS Foundation to obtain further access to services.

**DISCUSS THE SIZE AND CHARACTERISTICS OF THE POPULATION WITH HIV/AIDS AND THEIR FAMILIES WITHIN THE ELIGIBLE METROPOLITAN STATISTICAL AREA:**
Utah has seen a declining rate of individuals diagnosed with HIV who have ever been classified as stage 3 (AIDS). In 2012, there were 3.9 new cases of HIV/AIDS per 100,000 population according to the U.S. Centers for Disease Control HIV Surveillance. According to this same source, in 2017 the rate was 1.8 per 100,000 population. In 2012, 110 individuals were diagnosed with HIV, according to the Utah Department of Health. In 2017, 83 new HIV cases were reported.

Although Utah has seen slightly declining rates in new cases of HIV, there is significant racial disparity in the prevalence of new HIV cases. In 2015, 26.7% of new HIV cases were for Hispanic or Latino individuals who only account for 13.7% of the population in Utah.

**FIGURE NA-45.4**

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36 Utah Department of Health, Utah HIV Fact Sheet, 2013.
37 United States Centers for Diseases Control, HIV Surveillance Report 2017
The number of individuals newly diagnosed with HIV already progressed to AIDS at the time of diagnosis was significantly skewed to Hispanic and Asian individuals, as demonstrated in Table NA 45.5. It should be noted that there were only 6 total new HIV diagnoses of Asian individuals in 2017, so 50% indicates 3 individuals were also diagnosed at Stage 3 (AIDS) at their initial diagnosis. Meanwhile, there were 38 individuals of Hispanic ethnicity who were diagnosed with HIV in 2017 and 9 of those individuals were also diagnosed with Stage 3 (AIDS).
NA-50 NON-HOUSING COMMUNITY DEVELOPMENT NEEDS - 91.215(f)

DESCRIBE THE JURISDICTION’S NEED FOR PUBLIC FACILITIES:

Police and Fire
Because of significant contributions to police and fire infrastructure during the past decade, public safety is not currently considered a top priority community development need. During that time period, Salt Lake City constructed a $125 million Public Safety Building which is shared with the City’s Fire Department and which is meeting the need for future growth-related police officers. Public safety also receives impact fees which will help to offset any future capital facility needs associated with new growth in the City.

HOW WERE THESE NEEDS DETERMINED?
As part of the Consolidated Plan process, an Interdepartmental Technical Advisory Group (ITAG) met three times to discuss needs from the perspective of various department within the City.

DESCRIBE THE JURISDICTION’S NEED FOR PUBLIC IMPROVEMENTS:

Parks and Public Lands
In order to maintain the current level of service, Salt Lake City Parks and Public Lands Division plans to invest approximately $38.7 million between 2017 and 2027. These costs should be offset by impact fees related to new growth.

The Salt Lake City Parks and Public Lands Division participated in developing an Impact Fee Facilities Plan (IFFP) that identifies the capital facilities the City will need to build within the next ten years (2012-2021) to continue the current level of service and accommodate the service needs of projected growth.

Salt Lake City Parks and Public Lands Division currently owns 2,378 park acres with an estimated land value of $210,134,805 and improvements value of $96,351,475. These assets are used to provide the current level of service which equates to an investment of $1,594 per capita.

Transportation
In order to maintain the current level of service Salt Lake City Streets and Transportation Divisions plan to invest approximately $303,200,600 in capital facilities over the next ten years, $41,805,960 of which is growth related, and therefore eligible to be paid for with impact fees. The remaining amount is the result of correcting an existing deficiency in available space and investing in improved service levels, and therefore is not impact fee eligible. The remaining amount must be funded with revenue sources other than impact fees. The City has issued an $87 million bond to pay for street improvements.

HOW WERE THESE NEEDS DETERMINED?
As part of the Consolidated Plan process, an Interdepartmental Technical Advisory Group (ITAG) met three times to discuss needs from the perspective of various department within the City.

The Salt Lake City Streets and Transportation Divisions participated in the development of an Impact Fee Facilities Plan (IFFP) in 2016, reflecting growth from 2017 to 2027, and that identified the capital facilities the City will need to build within the 10-year timeframe to continue the current level of service and accommodate the service needs of projected growth.
The bulk of the transportation improvements will be paid for with an $87 million bond issued by Salt Lake City, supplemented by impact fees. Therefore, street improvements are not considered to be a top priority of this Plan.

**DESCRIBE THE JURISDICTION’S NEED FOR PUBLIC SERVICES:**

The major need for public services is for affordable housing and for homeless services. Related to these two overarching needs are transportation needs for low-income households, economic opportunities such as job training to increase self-sufficiency and supportive services for individuals with disabilities and behavioral health challenges. A summary of needs for the homeless and non-homeless populations is as follows:

**Homeless Public Service Needs**

- More mental health treatment services, including case management where current caseloads are considerably too high
- Supportive housing for the mentally ill
- Job training
- Permanent supportive services, co-located with other supportive services
- Tenant-based rental assistance
- Homelessness prevention services
- Access to transportation services (for job seeking, medical visits, etc.)
- Life skills training
- Substance abuse and opioids counseling

**Non-Homeless Public Service Needs**

**Housing**

- Expand housing opportunities in high opportunity areas
- Encourage a diversity of housing product in neighborhoods to allow for lifecycle housing
- Preserve affordable housing stock
- Development of affordable housing units near transit stations
- Supportive housing for people with HIV and AIDS

**Transportation**

- Access to childcare near transportation hubs and employment centers
- Transit passes at low or no cost
- Bus stop improvements, especially suited for inclement weather, and focused on transit hubs
- Sidewalk improvements and ADA improvements to increase mobility
- Partner with UTA and other entities to improve transit access and enhancements in target areas

**Economic Development**

- Support employment centers in target areas where connections to transit, transportation corridors, and access to services can minimize transportation costs, influence affordability, improve air quality, and create vibrant, sustainable neighborhoods
- Micro loans
- Job training
- Façade improvements for small business

**Health, Elderly and Disabilities**

- Need for supportive services for seniors and persons with disabilities
- Improve accessibility of existing housing stock for persons with disabilities
- Improved transit opportunities for people in wheelchairs including ADA-accessible wheelchairs
- Review signal timing at intersections to ensure adequate time for seniors or those with disabilities
• More mental health treatment services, including case management where current caseloads are considerably too high
• Opioids, substance abuse assistance
• Mental health assistance
• Dental and medical assistance
• Supportive services for persons with HIV and AIDS
• Senior assistance with supportive services, including transportation

Parks and Public Lands
• Improve public safety in existing parks
• Park and green space enhancements

Management
• Coordination with State programs to not overlap or fund the same thing
• Asset mapping of all existing programs, agencies, funding sources, etc.
• Review Good Landlord and other obstacles to obtaining housing (i.e., credit history, felonies, etc.)
• Use innovative technologies such as Apps to better align supply and demand for housing

HOW WERE THESE NEEDS DETERMINED?
Salt Lake City’s homeless needs are determined through evaluation of the annual Point-in-Time Study as well as the recently released State Strategic Plan on Homelessness. In addition, the public participation portion of this process featured a series of three meetings with stakeholder agencies, including Shelter the Homeless, Volunteers of America-Utah, Salt Lake Valley Habitat for Humanity, and Housing Connect formerly known as the Salt Lake County Housing Authority. This process was a critical factor in determining homeless needs. Finally, a survey was prepared which received over 4,000 responses. The survey results indicated that homeless and affordable housing issues should be the top priority for the City.

The non-homeless public service needs of Salt Lake City’s low to moderate-income residents and special populations were determined through a Stakeholder Advisory Committee that included representatives from a broad view of public service providers (discussed in more detail in the Citizen Participation section of this Plan), as well as a review of local and national data.
HOUSING MARKET ANALYSIS

The Market Analysis provides a clear picture of the environment in which Salt Lake City will administer its federal grant programs over the course of the Consolidated Plan. In conjunction with the Needs Assessment, the Market Analysis provides the basis for the Strategic Plan and the programs and projects to be administered.
MA-05 OVERVIEW

Salt Lake City has transitioned over the years to become one of the most diverse, sustainable, and innovative economies in the nation. With unsurpassed outdoor recreation opportunities, internationally acclaimed technology and research facilities, well-respected and competitive higher education institutions, industry-leading healthcare facilities, a modern light rail and streetcar transit system, an expanding international airport, a growing population, an educated workforce, a multilingual population and diverse cultural opportunities, the City is attracting nationally-recognized businesses. This provides an opportunity to build strong neighborhoods with vibrant businesses, along with diverse housing opportunities.

However, with this strong economy, housing prices have increased faster than household incomes, making it more and more difficult for low-income families to find affordable housing. Between 2000 and 2018, rental rates have increased by 81.8%; rental rates have continued to rise to historically high rates, with a 32% increase between 2010 and 2018. Decreases in rental affordability, combined with extremely low vacancy rates, have created a very tight rental market, leading to increased difficulty for low-income households to obtain affordable housing.

Individuals displaced from housing will have a more difficult time, given market conditions, of finding suitable substitute housing. There is a need for preservation of existing housing stock and strategies to combat displacement in housing for vulnerable populations. Such strategies will benefit low-income populations and stabilize neighborhoods.

Some key points of the market analysis include:

**Housing Market Conditions**

- Between 2000 and 2018 the cost of housing significantly increased for both renters and homeowners. The median rental rates increased by 81.8% and home values increased by 89.8%. During the same time period, the median household income only increased by 52.6%. Since incomes did not keep up with increases in housing costs, it has become more difficult for residents to buy a home as evidenced by a declining homeownership rate (from 56.9% in 2000 to 48.4% in 2018).  

- An analysis of Salt Lake City’s homebuyer market demonstrates a reasonable range of low-income households will continue to qualify for mortgage financing assistance:
  - US Census data, Salt Lake City, 2000-2018:
    - The median home values increased 89.8%, from $152,400 to $289,200
    - The median household income increased by 52.6%, from $36,944 in 2000 to $56,370 in 2018
  - HUD, HOME Income Guidelines for 2020, Salt Lake County, 80% AMI for a family of 4: $70,300
  - US Census data, Salt Lake City, 2014-2018:
    - The number of households earning $50,000 - $74,999: 13,991 households, 17.9% of total population
    - The average monthly owner costs with a mortgage, $1,534
  - UtahRealEstate.com, May 2020, number of Salt Lake City listings between $100,000-$299,999: 554

- Salt Lake County rental rates are at an all-time high, showing a 51% increase between 2010 and 2018.

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38 U.S. Census Bureau, 2014-2018 ACS 5-Year Estimates
In 2018, the apartment vacancy rate in Salt Lake City was the lowest rate in Salt Lake County at 2.7% and the Downtown area had an even lower rate at 1.6%. A tight rental market and rising rents create a barrier for households in need of affordable housing.

An analysis of housing gaps has determined that Salt Lake City has a shortage of 6,177 rental units affordable to renters earning less than $20,000 per year. This is down from a shortage of 8,240 rental units in 2013.

Specifically, shortages occur for affordable rental housing for extremely and very low-income households making less than 50% AMI; affordable and accessible housing for persons with disabilities; affordable rental housing for large families; and permanent supportive housing for vulnerable populations such as individuals who are chronically homeless, mentally disabled, or physically disabled.

Barriers to Affordable Housing

Poor housing conditions can also be a barrier to suitable, affordable housing. HUD defines poor housing conditions as overcrowding, cost-burdened, a lack of complete plumbing, or kitchen facilities. Based on this definition, about 44.8% of renters and 20.8% of owners live in a unit with at least one condition. 2012-2016 CHAS data also indicates that there are 570 housing units, vacant and occupied, that lack a complete kitchen or plumbing facilities.

Barriers to affordable housing development include both market and regulatory factors. These include land costs, construction costs, financing resources, foreclosures, neighborhood market conditions, economic conditions, land use regulations, development assessments, permit processing procedures, a lack of zoning incentives and landlord-tenant policies.

A contrast of mortgage denials and approvals exists between racial and ethnic populations in Salt Lake County. The mortgage application denial rate for Hispanics (20%) in Salt Lake City is significantly higher than that of non-Hispanics (13%).

Transportation costs can be a barrier to affordable housing, especially if transportation costs are significant due to distances traveled and time spent during the commute. Nearly half of workers living in the City travel 15 to 29 minutes for work.

Housing Services

The Housing Authority of Salt Lake City currently manages 30 properties including Housing Choice Vouchers, Project Based Vouchers, Mod Rehab Vouchers and programs for Veterans, homeless, disabled, and elderly persons. These properties offer over 1,600 units of varying sizes.

A variety of facilities and services are offered to homeless individuals and families, including emergency shelters, transitional housing, safe havens, permanent supportive housing, tenant based rental assistance, outreach and engagement, housing placement, general medical, employment, substance abuse, behavioral health, legal aid, veteran services, public assistance, family crisis, hygiene, and other miscellaneous services. These services are provided by government agencies, faith-based organizations, service-oriented groups, housing authorities, health service organizations, and others.

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39 Cushman Wakefield, Apartment Market Report: Greater Salt Lake Area, 2018
40 Federal Financial Institutions Examination Council, Home Mortgage Disclosure Act
• In addition to supporting housing and homeless services with federal funding, Salt Lake City Corporation spent $2,554,000 on Homelessness Related Services in fiscal year 2018-19. The funding came from General Fund resources and highlights the City’s commitment to providing support for our most vulnerable citizens.

• Salt Lake City’s housing and supportive service network addresses the needs of the elderly, persons with disabilities, persons with substance addictions, persons with HIV/AIDS and their families, and public housing residents through a variety of efforts that are designed to be coordinated a case manager and referral format to link residents to services and support opportunities.

MA-10 NUMBER OF HOUSING UNITS – 91.120(a)&(b)(2)

INTRODUCTION

The Census Bureau estimates in the 2014-2018 American Community Survey that there are 84,784 housing units in the City with 92.3% reportedly occupied; 48.4% of those units are owner-occupied. The number of housing units has increased by 4,060 units from the 80,724 units reported in the 2010 U.S. Census. This is an increase of 5%, which is much higher than the national increase of 3.6% in that same period. Salt Lake City is the most populated city in the County and comprises 21.7% of the County’s housing stock.

Table MA-10.1 shows a breakdown of the housing inventory located within the City. 1-unit detached structures are the largest property type, accounting for almost half the housing units in Salt Lake City. However, multi-family housing complexes of 20 or more units saw the largest growth since 2013 in terms of percentage and now represents approximately 22% of the properties by housing type.

<table>
<thead>
<tr>
<th>Property Type</th>
<th>2018 Units</th>
<th>% of Total Units</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-unit Detached Structure</td>
<td>40,112</td>
<td>47.3%</td>
</tr>
<tr>
<td>1-unit, Attached Structure</td>
<td>2,741</td>
<td>3.2%</td>
</tr>
<tr>
<td>2-4 Units</td>
<td>11,785</td>
<td>13.9%</td>
</tr>
<tr>
<td>5-19 Units</td>
<td>10,245</td>
<td>12.1%</td>
</tr>
<tr>
<td>20 or More Units</td>
<td>19,052</td>
<td>22.5%</td>
</tr>
<tr>
<td>Mobile Home, Boat, RV, Van. Etc.</td>
<td>849</td>
<td>1.0%</td>
</tr>
<tr>
<td>Total</td>
<td>84,784</td>
<td>100.00%</td>
</tr>
</tbody>
</table>


Table MA-10.2

<table>
<thead>
<tr>
<th>Unit Size by Tenure</th>
<th>Owners</th>
<th>Renters</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Number</td>
<td>Percentage</td>
</tr>
<tr>
<td>No Bedroom</td>
<td>359</td>
<td>0.9%</td>
</tr>
<tr>
<td>1 Bedroom</td>
<td>1,833</td>
<td>4.8%</td>
</tr>
<tr>
<td>2 or 3 Bedrooms</td>
<td>21,579</td>
<td>57.0%</td>
</tr>
<tr>
<td>4 or More Bedrooms</td>
<td>14,098</td>
<td>37.2%</td>
</tr>
<tr>
<td>Total</td>
<td>37,869</td>
<td>100.00%</td>
</tr>
</tbody>
</table>

DESCRIBE THE NUMBER AND TARGETING (INCOME LEVEL/TYPE OF FAMILY SERVED) OF UNITS ASSISTED WITH FEDERAL, STATE, AND LOCAL PROGRAMS:

Salt Lake City’s Housing and Neighborhood Development Division and community partners utilize federal, state, and local funding to expand housing opportunities for low- and moderate-income households, as well as vulnerable and at-risk populations. Sources and financing include low-income housing tax credits, Community Development Block Grant (CDBG), HOME Investment Partnership Program (HOME), Emergency Solutions Grant (ESG), HOPWA, Salt Lake City Housing Trust Fund, the Olene Walker Housing Loan Fund, Salt Lake City’s Redevelopment Agency, the City’s General Fund, Funding Our Future, and Housing Connect. The following funding sources are utilized to target specific housing activities:

**CDBG**
A portion of Salt Lake City’s CDBG funding is utilized for housing activities, including housing rehabilitation, historic preservation, home repair programs, tenant-based rental assistance, homeownership, and down payment assistance. CDBG funding is targeted to households earning 0 to 80% of AMI.

**ESG**
Salt Lake City utilizes ESG funds to provide homelessness prevention assistance to households who would otherwise become homeless and to rapidly re-house persons who are experiencing homelessness. The funds provide for a variety of assistance, including emergency shelter, homeless prevention, short- or medium-term rental assistance, housing placement, and housing stability case management. ESG funding is targeted to extremely low-income individuals and households that are at or below 30% AMI.

**HOME**
Salt Lake City utilizes HOME funds to provide a wide range of activities including building, acquiring, and/or rehabilitating affordable housing for rent or homeownership, as well as providing direct rental assistance to low-income households. HOME funding is targeted to households earning 0 to 80% AMI with rental assistance specifically targeted to a lower AMI.

**HOPWA**
Salt Lake City administers the HOPWA program for the Salt Lake Metropolitan Statistical Area (MSA), which includes Salt Lake, Summit, and Tooele Counties. HOPWA funds are utilized to provide the following housing services to HOPWA eligible persons:

- Housing Information Services
- Tenant-based Rental Assistance (TBRA)
- Project-based Rental Assistance (PBRA)
- Short-term Rent, Mortgage, Utility Assistance (STRMU)
- Permanent Housing Placement Assistance (PHP)
- Housing Supportive Services
- Housing Coordination/Resource Identification

HOPWA funding targets extremely low- to low-income individuals diagnosed with HIV/AIDS.

**Local Funds**
The Salt Lake City Housing Trust Fund provides financial assistance to support the development and preservation of affordable and special needs housing in Salt Lake City. Eligible Activities include acquisition, new construction, and rehabilitation of both multi-family rental properties and single-family homeownership. Funding is targeted to households earning up to 80% AMI.
Salt Lake City Redevelopment Agency
Under Utah Code Title 17C Community Reinvestment Agencies Act, the Salt Lake City Redevelopment Agency is able to contribute up to 20% of tax increment from each project area to fund affordable housing projects throughout the City. Available funds vary from year-to-year, depending on the amount of tax increment generated in the Agency’s various project areas. In the past 50 years, the Redevelopment Agency has created nearly 7,000 housing units of which nearly half are affordable.

Low-Income Housing Tax Credit (LIHTC)
The Utah Housing Corporation (UHC) Multifamily Finance Department is committed to partnering with developers and investors to utilize State and Federal Tax Credits and bond financing. These resources facilitate the development of new and rehabilitated apartments to provide housing for low-income families, senior citizens, and more. The program increases the availability of rental housing to households earning 60% or less of the area median income.

During the 2019 fiscal year, UHC allocated $8.7 million in annual 9% federal tax credits and $1.3 million in annual 4% federal tax credits. The UHC helped over 4,200 families purchase a home with its down payment assistance program and helped fund affordable housing development that created nearly 1,000 new rental units across Utah.

Much of the development of affordable housing development or preservation that occurs in Salt Lake City requires a funding partnership that includes a combination of LIHTC, State funding via the Olene Walker Housing Loan Fund, and City resources.

State Funds
The Olene Walker Housing Loan Fund’s (OWHLF) Multi-Family Program provides financial assistance for the acquisition, construction, or rehabilitation of affordable rental households at or below 50% of AMI, and the median income of all households served through the OWHLF is 43.8% of AMI.

During fiscal year 2019, the fund supported construction or rehabilitation of 1,281 units of multi-family housing, as well as 136 single-family units statewide.

PROVIDE AN ASSESSMENT OF UNITS EXPECTED TO BE LOST FROM THE AFFORDABLE HOUSING INVENTORY FOR ANY REASON, SUCH AS EXPIRATION OF SECTION 8 CONTRACTS:

Table MA-10.3
Housing Developments with at Least One Affordability Contract Expiring within the Next Ten Years

<table>
<thead>
<tr>
<th>Project</th>
<th>Total Affordable Units</th>
<th>Nearest Expiration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Art Space II</td>
<td>53</td>
<td>2025</td>
</tr>
<tr>
<td>Aspen View</td>
<td>16</td>
<td>2026</td>
</tr>
<tr>
<td>Bradley Apartments</td>
<td>6</td>
<td>2024</td>
</tr>
<tr>
<td>Calvary Tower</td>
<td>30</td>
<td>2020</td>
</tr>
<tr>
<td>Cedar Crest Apartments</td>
<td>12</td>
<td>2023</td>
</tr>
<tr>
<td>Country Oaks I</td>
<td>7</td>
<td>2023</td>
</tr>
<tr>
<td>Country Oaks II</td>
<td>17</td>
<td>2024</td>
</tr>
<tr>
<td>CW Development-Parker</td>
<td>16</td>
<td>2025</td>
</tr>
<tr>
<td>Grace Mary Manor</td>
<td>80</td>
<td>2026</td>
</tr>
<tr>
<td>Granite Park Condo</td>
<td>9</td>
<td>2021</td>
</tr>
<tr>
<td>Harmony Gardens</td>
<td>96</td>
<td>2026</td>
</tr>
<tr>
<td>Hidden Oaks II</td>
<td>24</td>
<td>2022</td>
</tr>
<tr>
<td>Hidden Oaks IV</td>
<td>36</td>
<td>2021</td>
</tr>
<tr>
<td>Project</td>
<td>Total Affordable Units</td>
<td>Nearest Expiration</td>
</tr>
<tr>
<td>------------------------------</td>
<td>------------------------</td>
<td>--------------------</td>
</tr>
<tr>
<td>Hidden Oaks VI</td>
<td>28</td>
<td>2025</td>
</tr>
<tr>
<td>Hidden Oaks VII</td>
<td>6</td>
<td>2029</td>
</tr>
<tr>
<td>Holladay Hills I</td>
<td>70</td>
<td>2023</td>
</tr>
<tr>
<td>Holladay Hills II</td>
<td>60</td>
<td>2024</td>
</tr>
<tr>
<td>Huntsman</td>
<td>36</td>
<td>2028</td>
</tr>
<tr>
<td>Ivanhoe Apartments</td>
<td>19</td>
<td>2021</td>
</tr>
<tr>
<td>Liberty Midtown</td>
<td>65</td>
<td>2023</td>
</tr>
<tr>
<td>Lowell Apartments</td>
<td>80</td>
<td>2025</td>
</tr>
<tr>
<td>Meredith Apartments</td>
<td>22</td>
<td>2019</td>
</tr>
<tr>
<td>Millcreek Meadows</td>
<td>56</td>
<td>2024</td>
</tr>
<tr>
<td>New Grand Hotel</td>
<td>80</td>
<td>2020</td>
</tr>
<tr>
<td>Ouray Duplex</td>
<td>2</td>
<td>2026</td>
</tr>
<tr>
<td>Palladio Apartments</td>
<td>36</td>
<td>2025</td>
</tr>
<tr>
<td>Parkway Commons</td>
<td>81</td>
<td>2024</td>
</tr>
<tr>
<td>Pauline Downs Apartments</td>
<td>112</td>
<td>2024</td>
</tr>
<tr>
<td>Rio Grande Hotel</td>
<td>49</td>
<td>2023</td>
</tr>
<tr>
<td>Riverside Cove Apartments</td>
<td>28</td>
<td>2023</td>
</tr>
<tr>
<td>Riverview Townhomes</td>
<td>61</td>
<td>2025</td>
</tr>
<tr>
<td>Riverwood Cove Apartments</td>
<td>110</td>
<td>2022</td>
</tr>
<tr>
<td>Robert A Wiley Apartments</td>
<td>7</td>
<td>2026</td>
</tr>
<tr>
<td>Safe Haven I</td>
<td>22</td>
<td>2029</td>
</tr>
<tr>
<td>Salt Lake County - Cnsrt</td>
<td>11</td>
<td>2029</td>
</tr>
<tr>
<td>Sedona</td>
<td>18</td>
<td>2025</td>
</tr>
<tr>
<td>South Salt Lake Crown</td>
<td>4</td>
<td>2026</td>
</tr>
<tr>
<td>Aspenview</td>
<td>19</td>
<td>2029</td>
</tr>
<tr>
<td>Village Apartments</td>
<td>24</td>
<td>2024</td>
</tr>
<tr>
<td>Wandamere Place Apartments</td>
<td>10</td>
<td>2019</td>
</tr>
<tr>
<td>Wasatch Commons Crown</td>
<td>5</td>
<td>2029</td>
</tr>
</tbody>
</table>

Source: Salt Lake City Housing and Neighborhood Development

**DOES THE AVAILABILITY OF HOUSING UNITS MEET THE NEEDS OF THE POPULATION?**

According to an apartment market report completed in the summer of 2018, the Salt Lake City area apartment vacancy rate was at 2.7% with the Downtown area reporting a 1.7% vacancy rate. With rental inventory nearly completely occupied, it is difficult for households at all AMI levels to find adequate rental housing, with increased difficulty for households at lower AMIs. Limitations on housing choice are particularly significant for the low-income elderly, who have the highest levels of disability and tend to live in older housing stock. Housing availability for persons with a disability will become increasingly scarce as the baby-boomer cohort increases in age.

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41 Cushman Wakefield, *Apartment Market Report: Greater Salt Lake Area*, 2018
DESCRIBE THE NEED FOR SPECIFIC TYPES OF HOUSING:

Salt Lake City has evaluated the need for specific housing types in consideration of current housing needs and future population changes. Currently, specific segments of Salt Lake City’s population are not well-served by the housing market, with gaps in the following types of housing:

- Affordable rental housing for extremely low-income households
- Affordable and accessible housing for persons with disabilities
- Affordable rental housing for large families
- Permanent supportive housing for vulnerable populations to include individuals who are chronically homeless, mentally disabled, physically disabled and others

MA-15 COST OF HOUSING – 91.210(a)

INTRODUCTION

Between 2000 and 2018, the cost of housing significantly increased for both renters and homeowners. As demonstrated in Table MA-15.1, the median contract rent increased from $516 in 2000 to $938 in 2018, an 81.8% increase. Median home values increased 89.8%, from $152,400 to $289,200. During the same time period, the median household income only increased by 52.6%, from $36,944 in 2000 to $56,370 in 2018. Since incomes have not kept up with increasing housing costs, it is more difficult for residents to buy or rent a home. Subsequently, homeownership rates have decreased from 56.9% in 2000 to 48.4% in 2018.

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Median Home Value</td>
<td>$152,400</td>
<td>$243,200</td>
<td>$289,200</td>
<td>89.8%</td>
</tr>
<tr>
<td>Median Contract Rent</td>
<td>$516</td>
<td>$712</td>
<td>$938</td>
<td>81.8%</td>
</tr>
</tbody>
</table>


<table>
<thead>
<tr>
<th>Gross Rent</th>
<th>Number of Units</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than $500</td>
<td>3,769</td>
<td>9.6%</td>
</tr>
<tr>
<td>$500-999</td>
<td>18,454</td>
<td>47.1%</td>
</tr>
<tr>
<td>$1,000-1,499</td>
<td>11,598</td>
<td>29.6%</td>
</tr>
<tr>
<td>$1,500-1,999</td>
<td>4,234</td>
<td>10.8%</td>
</tr>
<tr>
<td>$2,000 or More</td>
<td>1,128</td>
<td>2.9%</td>
</tr>
<tr>
<td>Total</td>
<td>39,183</td>
<td>100.00%</td>
</tr>
</tbody>
</table>

No cash rent included in the Less than $500 category

### Table MA-15.3
**Housing Affordability**

<table>
<thead>
<tr>
<th></th>
<th>Rental Units</th>
<th>Units</th>
</tr>
</thead>
<tbody>
<tr>
<td>Affordable RHUD: 30% or below</td>
<td>4,775</td>
<td></td>
</tr>
<tr>
<td>Affordable RHUD: 31% - 50%</td>
<td>15,000</td>
<td></td>
</tr>
<tr>
<td>Affordable RHUD: 51%-80%</td>
<td>16,700</td>
<td></td>
</tr>
<tr>
<td>TOTAL</td>
<td>36,475</td>
<td>15,310</td>
</tr>
</tbody>
</table>

Source: 2012-2016 CHAS

### Table MA-15.4
**Monthly Rent**

<table>
<thead>
<tr>
<th>Market Rent</th>
<th>Efficiency (no bedroom)</th>
<th>1 Bedroom</th>
<th>2 Bedroom</th>
<th>3 Bedroom</th>
<th>4 Bedroom</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fair Market Rent</td>
<td>$708</td>
<td>$870</td>
<td>$1,075</td>
<td>$1,518</td>
<td>$1,727</td>
</tr>
<tr>
<td>High HOME Rent</td>
<td>$708</td>
<td>$870</td>
<td>$1,075</td>
<td>$1,364</td>
<td>$1,501</td>
</tr>
<tr>
<td>Low HOME Rent</td>
<td>$708</td>
<td>$775</td>
<td>$931</td>
<td>$1,075</td>
<td>$1,200</td>
</tr>
</tbody>
</table>

Source: HUD FMR and HOME rents

### Figure MA-15.1
**2019 Market Value of Single-Family Homes in Salt Lake City**

Source: Salt Lake County Assessor’s Database 2019
IS THERE SUFFICIENT HOUSING FOR HOUSEHOLDS AT ALL INCOME LEVELS?

The low supply of affordable housing can be seen when comparing Salt Lake City’s supply of housing at various price points with the number of households who can afford such housing. The lack of affordable housing is particularly prevalent for extremely low-income households. An analysis of housing gaps has determined that Salt Lake City has a shortage of 6,177 rental units affordable to renters earning less than $20,000 per year. This indicates that the shortage has decreased by 2,063 since 2013 when the reported shortage was 8,240. Some of these renters are university students who will have future earnings increases, but many are low-income families, persons with disabilities, and persons who are unemployed.

<table>
<thead>
<tr>
<th>Income Range</th>
<th>Maximum Affordable Rent, Including Utilities</th>
<th>Renters</th>
<th>Rental Units</th>
<th>Housing Mismatch</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than $5,000</td>
<td>$125</td>
<td>2,798</td>
<td>289</td>
<td>(2,509)</td>
</tr>
<tr>
<td>$5,000 - $9,999</td>
<td>$250</td>
<td>2,523</td>
<td>1,235</td>
<td>(1,288)</td>
</tr>
<tr>
<td>$10,000 - $14,999</td>
<td>$375</td>
<td>3,012</td>
<td>1,400</td>
<td>(1,612)</td>
</tr>
<tr>
<td>$15,000 - $19,999</td>
<td>$500</td>
<td>2,467</td>
<td>1,699</td>
<td>(768)</td>
</tr>
<tr>
<td>$20,000 - $24,999</td>
<td>$625</td>
<td>2,716</td>
<td>3,871</td>
<td>1,155</td>
</tr>
<tr>
<td>$25,000 - $34,999</td>
<td>$875</td>
<td>5,520</td>
<td>13,490</td>
<td>7,970</td>
</tr>
<tr>
<td>$35,000 - $49,999</td>
<td>$1,250</td>
<td>6,129</td>
<td>11,155</td>
<td>5,026</td>
</tr>
<tr>
<td>$50,000 - $74,999</td>
<td>$1,875</td>
<td>7,067</td>
<td>6,830</td>
<td>(237)</td>
</tr>
<tr>
<td>$75,000 or more</td>
<td>$1,875+</td>
<td>8,128</td>
<td>1,623</td>
<td>(6,505)</td>
</tr>
<tr>
<td>Total/Low-Income Gap</td>
<td></td>
<td>40,360</td>
<td>41,592</td>
<td>(6,177)</td>
</tr>
</tbody>
</table>


HOW IS AFFORDABILITY OF HOUSING LIKELY TO CHANGE CONSIDERING CHANGES TO HOME VALUES AND/OR RENTS?

Housing costs have increased during the past few years in both the rental and ownership markets. As Table MA-15.6 demonstrates, Salt Lake County rental rates are at an all-time high, with a 51% increase between 2010 and 2018. Decreases in rental affordability combined with low vacancy rates have created a very tight rental market, particularly for low-income households.

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Studio</td>
<td>$480</td>
<td>$515</td>
<td>$538</td>
<td>$586</td>
<td>$603</td>
<td>$638</td>
<td>$705</td>
<td>$745</td>
<td>$827</td>
<td>72.3%</td>
</tr>
<tr>
<td>One Bedroom</td>
<td>$629</td>
<td>$659</td>
<td>$709</td>
<td>$745</td>
<td>$757</td>
<td>$804</td>
<td>$833</td>
<td>$906</td>
<td>$969</td>
<td>54.1%</td>
</tr>
<tr>
<td>Two Bedroom, One Bath</td>
<td>$706</td>
<td>$725</td>
<td>$759</td>
<td>$792</td>
<td>$809</td>
<td>$833</td>
<td>$879</td>
<td>$932</td>
<td>$1,023</td>
<td>44.9%</td>
</tr>
<tr>
<td>Two Bedroom, Two Bath</td>
<td>$816</td>
<td>$862</td>
<td>$943</td>
<td>$969</td>
<td>$983</td>
<td>$1,050</td>
<td>$1,085</td>
<td>$1,158</td>
<td>$1,242</td>
<td>52.2%</td>
</tr>
<tr>
<td>Three Bedroom, Two Bath</td>
<td>$956</td>
<td>$1,025</td>
<td>$1,051</td>
<td>$1,075</td>
<td>$1,085</td>
<td>$1,132</td>
<td>$1,244</td>
<td>$1,275</td>
<td>$1,373</td>
<td>43.6%</td>
</tr>
<tr>
<td>Overall</td>
<td>$720</td>
<td>$754</td>
<td>$814</td>
<td>$850</td>
<td>$865</td>
<td>$907</td>
<td>$949</td>
<td>$1,011</td>
<td>$1,087</td>
<td>51.0%</td>
</tr>
</tbody>
</table>

Source: Cushman and Wakefield, 2017 Apartment Market Report: Greater Salt Lake Area; CBRE, 2018 Greater Salt Lake Area Multifamily Market Report
As indicated in Table MA-15.7, prices for existing home sales in the Salt Lake City metropolitan area were up between 2018 and 2019 and the number of homes sold saw a small increase.

**Table MA-15.7**

**NUMBER OF HOMES SOLD AND AVERAGE SALES PRICE: SALT LAKE CITY METROPOLITAN AREA**

<table>
<thead>
<tr>
<th>Number of Homes Sold</th>
<th>Average Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q3 2018</td>
<td>Q3 2019</td>
</tr>
<tr>
<td>18,500</td>
<td>17,750</td>
</tr>
</tbody>
</table>

Source: U.S. Department of Housing and Urban Development, HUD PD&R Regional Reports, 3rd Quarter 2019

**HOW DO HOME RENTS/FAIR MARKET RENT COMPARE TO AREA MEDIAN RENT? HOW MIGHT THIS IMPACT YOUR STRATEGY TO PRODUCE OR PRESERVE AFFORDABLE HOUSING?**

HOME rents and Housing Choice Fair Market Rents are lower than actual rental rates in Salt Lake City. Therefore, it is critical that the existing stock of subsidized housing is preserved and mechanisms are put in place to help address the gap in HOME/Fair Market Rents and the prevailing rent amounts. Individuals and families displaced from subsidized housing will have a difficult time finding suitable replacement housing affordable at their income level. In the current housing market, rental subsidies are usually required for populations that fall below 50% AMI. The City should prioritize the rehabilitation of existing housing stock and anti-displacement strategies to meet the needs of vulnerable populations and stabilize neighborhoods.

**DISCUSSION**

Tight market conditions with historically high rents and very low vacancy rates have exacerbated the challenges of low-income households to obtain affordable housing. An analysis of housing gaps has determined that Salt Lake City has a shortage of 6,177 rental units affordable to renters earning less than $20,000 per year. This is a decline of 2,063 units from the shortage of 8,240 rental units in 2013. With rising rents and few units available, this situation is likely to worsen. It is the City’s intent to be proactively involved in preserving existing affordable housing and facilitating the development of additional affordable housing. This is essential in order to prevent an increase in homelessness from the current extremely tight housing market. The Strategic Plan identifies how Salt Lake City intends to use federal funding to preserve and facilitate affordable housing in our community.

**MA-20 CONDITION OF HOUSING – 91.210(a)**

**INTRODUCTION**

HUD defines housing conditions as overcrowding, cost-burdened, a lack of complete plumbing, or kitchen facilities. Based on this definition, about 44.8% of renters and 20.8% of the owners live in a unit with at least one condition. CHAS data also indicates that there are 570 housing units, vacant and occupied, that lack a complete kitchen or plumbing facilities.

**DESCRIBE THE JURISDICTION’S DEFINITION FOR “SUBSTANDARD CONDITION” AND “SUBSTANDARD CONDITION BUT SUITABLE FOR REHABILITATION:”**

The City defines substandard housing units as those that are not in compliance with the City’s existing housing code. “Substandard condition” is not a term this jurisdiction uses; instead, projects are designed to address items in residential units that do not meet that code. The City also follows the federal register definitions for substandard housing as defined in 24 CFR § 5.425 Federal preference: Substandard housing. For units to be considered in “substandard condition but suitable for rehabilitation,” they must be both economically and
structurally viable. All rental properties in Salt Lake City require a business license. Landlords are required to maintain minimum standard condition of housing, as per Salt Lake City’s Existing Residential Code. The purpose of the Residential Housing Code is to provide for the health, safety, comfort, convenience, and aesthetics of the City.

**Table MA-20.1**

**CONDITION OF UNITS**

<table>
<thead>
<tr>
<th></th>
<th>Owner-Occupied</th>
<th>Renter-Occupied</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Number</td>
<td>%</td>
</tr>
<tr>
<td>With one selected condition</td>
<td>7,595</td>
<td>20.1%</td>
</tr>
<tr>
<td>With two selected conditions</td>
<td>174</td>
<td>0.5%</td>
</tr>
<tr>
<td>With three selected conditions</td>
<td>19</td>
<td>0.1%</td>
</tr>
<tr>
<td>With four selected conditions</td>
<td>42</td>
<td>0.1%</td>
</tr>
<tr>
<td>No selected conditions</td>
<td>30,039</td>
<td>79.3%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>37,869</strong></td>
<td><strong>100.00%</strong></td>
</tr>
</tbody>
</table>


**Table MA-20.2**

**YEAR UNIT BUILT**

<table>
<thead>
<tr>
<th></th>
<th>Owner-Occupied</th>
<th>Renter-Occupied</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Number</td>
<td>%</td>
</tr>
<tr>
<td>2000 or later</td>
<td>2,250</td>
<td>6%</td>
</tr>
<tr>
<td>1980-1999</td>
<td>3,820</td>
<td>11%</td>
</tr>
<tr>
<td>1960-1979</td>
<td>5,490</td>
<td>15%</td>
</tr>
<tr>
<td>Before 1960</td>
<td>24,800</td>
<td>68%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>36,360</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

Source: 2012-2016 CHAS

**Table MA-20.3**

**RISK OF LEAD BASED PAINT HAZARD**

<table>
<thead>
<tr>
<th></th>
<th>Owner-Occupied</th>
<th>Renter-Occupied</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Number</td>
<td>%</td>
</tr>
<tr>
<td>Total number of units built before 1980</td>
<td>30,290</td>
<td>83%</td>
</tr>
<tr>
<td>Housing units built before 1980 with children present</td>
<td>4,600</td>
<td>13%</td>
</tr>
</tbody>
</table>

Source: 2012-2016 CHAS

**Table MA-20.4**

**VACANT UNITS**

<table>
<thead>
<tr>
<th></th>
<th>Suitable for Rehabilitation</th>
<th>Not Suitable for Rehabilitation</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vacant Units</td>
<td>140</td>
<td>0</td>
<td>140</td>
</tr>
<tr>
<td>Abandoned Vacant Units</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>
### DESCRIBE THE NEED FOR OWNER AND RENTER REHABILITATION BASED ON THE CONDITION OF THE JURISDICTION’S HOUSING:

An indicator commonly used to evaluate the condition of housing stock is the age of the unit. Older homes are more likely to have condition problems and are at higher risk of lead-based paint. Approximately 29% of housing units in Salt Lake City were built prior to 1940. Many older homes may be in excellent condition due to revitalization efforts in the area; however, condition issues are still more likely to occur in older homes. Many of the block groups with a high percentage of older units tend to be located below 900 South and east of State Street. This can be seen in the figure below:

#### FIGURE MA-20.1
**PERCENT OF BLOCK GROUP HOUSING UNITS BUILT BEFORE 1950**

![Map showing percent of block group housing units built before 1950.](image)


### ESTIMATE THE NUMBER OF HOUSING UNITS WITHIN THE JURISDICTION THAT ARE OCCUPIED BY LOW- OR MODERATE-INCOME FAMILIES THAT CONTAIN LEAD-BASED PAINT HAZARDS. 91.205 (e), 91.405

The Environmental Protection Agency (EPA) has identified that approximately three-quarters of the nation’s housing stock built before 1978 contains some lead-based paint. This means residential units built prior to 1978...
are considered to be most at risk for containing lead-based paints (LBP) as the use of LBP was prohibited in residential units after 1978. The 2012-2016 CHAS reports that approximately 83% of owner-occupied units and 73% of renter-occupied units were built prior to 1980. This means that up to 77.7% of Salt Lake City’s total housing stock is at risk of exposure to LBP.

**DISCUSSION**

Salt Lake City has many older homes which are more likely to contain LBP. Homes built before 1940 have an 87% chance of containing LBP according to the EPA and 29% of the City’s housing supply was built during 1939 or earlier.43

**Figure MA-20.2**

**Probability of Containing Lead-Based Paint by Year Constructed**

- **Before 1940**: 87%
- **1940 - 1959**: 69%
- **1960-1977**: 24%

Source: U.S. Environmental Protection Agency, http://www2.epa.gov/lead/protect-your-family

Lead is highly toxic and can cause many serious health problems, especially in young children who have a greater risk of exposure and also a higher level of susceptibility to lead poisoning. Families with children under six may face the risk of the child ingesting paint chips on the walls and floors of these older buildings. These highly toxic paint chips, and even lead dust, can cause lead poisoning. According to the Centers for Disease Control and Prevention, there is no identified safe level of lead exposure in children.

Exposure to lead can lead to:

- Damage to the brain and nervous system
- Slowed growth and development
- Learning and behavior problems
- Hearing and speech problems

Which can cause:

- Lower IQ
- Decreased ability to pay attention
- Underperforming in school44

---

43 Source: U.S. Environmental Protection Agency, http://www2.epa.gov/lead/protect-your-family
Salt Lake City has various programs through the Housing and Neighborhood Development Division and local nonprofits, such as ASSIST and Community Development Corporation of Utah, to remediate lead hazards in residential units. Additionally, the Lead Safe Housing program created by Salt Lake County provides free inspections, dust sampling analysis, blood testing for children under six, window replacement, paint removal on doorjambs and floors, and specialized cleaning. The program is aimed at assisting low- or moderate-income households in providing lead-safe homes.

**MA-25 PUBLIC AND ASSISTED HOUSING – 91.210(b)**

**INTRODUCTION**

Local housing authorities provide long-term rental housing and rental assistance through Low-Income Public Housing (LIPH), Housing Choice Vouchers (Section 8), and Continuum of Care housing vouchers. In addition, the housing authorities as well as privately owned entities provide additional subsidized housing opportunities through affordable housing and supportive housing programs.

**Table MA-25.1**

**TOTAL NUMBER OF UNITS**

<table>
<thead>
<tr>
<th>Program Type</th>
<th>Vouchers</th>
<th>Special Purpose Vouchers</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Mod-Rehab</td>
<td>Public Housing</td>
</tr>
<tr>
<td>Number of units/vouchers available</td>
<td>99</td>
<td>NA</td>
</tr>
<tr>
<td>Number of accessible units</td>
<td>NA</td>
<td>24</td>
</tr>
</tbody>
</table>

Source: Housing Authority of Salt Lake City

**DESCRIBE THE NUMBER AND PHYSICAL CONDITION OF PUBLIC HOUSING UNITS IN THE JURISDICTION, INCLUDING THOSE THAT ARE PARTICIPATING IN AN APPROVED PUBLIC HOUSING AGENCY PLAN:**

The Housing Authority of Salt Lake City currently manages 30 properties including Housing Choice Vouchers, Project Based Vouchers, Mod Rehab Vouchers and programs for Veterans, homeless, disabled, and elderly persons. These properties offer over 1,800 units of varying sizes. The table below lists each property by name, type, and number of units.

**Table MA-25.2**

**LIST OF PUBLIC HOUSING PROPERTIES BY TYPE AND UNITS**

<table>
<thead>
<tr>
<th>Name</th>
<th>Type</th>
<th>Units</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phillips Plaza</td>
<td>Senior Public 1 Bed</td>
<td>99</td>
</tr>
<tr>
<td>Romney Plaza</td>
<td>Senior Public 1 Bed</td>
<td>70</td>
</tr>
<tr>
<td>City Plaza</td>
<td>Senior Public 1 Bed</td>
<td>150</td>
</tr>
<tr>
<td>Rendon Terrace</td>
<td>Senior Public 1-2 Bed</td>
<td>70</td>
</tr>
</tbody>
</table>

---

45 Salt Lake County, Lead Safe Housing Program, from https://slco.org/lead-safe-housing/qualify-for-free-services/services/
<table>
<thead>
<tr>
<th>Name</th>
<th>Type</th>
<th>Units</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cedar Crest</td>
<td>LIHTC/VSH/Affordable 1-2 Bed</td>
<td>12</td>
</tr>
<tr>
<td>Sunrise Metro</td>
<td>LIHTC Homeless 1 Bed</td>
<td>100</td>
</tr>
<tr>
<td>Valor Apts.</td>
<td>Vet. Homeless 1 Bed</td>
<td>14</td>
</tr>
<tr>
<td>Valor House</td>
<td>Vet. Homeless 1 Bed</td>
<td>72</td>
</tr>
<tr>
<td>Freedom Landing</td>
<td>Vet. Homeless 1 Bed</td>
<td>109</td>
</tr>
<tr>
<td>Jefferson Circle</td>
<td>Section 8 Multi-Family 2 Bed</td>
<td>20</td>
</tr>
<tr>
<td>Faultline</td>
<td>Family Affordable 1-2 Bed</td>
<td>8</td>
</tr>
<tr>
<td>Redwood Road</td>
<td>Family Affordable 2-3 Bed</td>
<td>22</td>
</tr>
<tr>
<td>330 North</td>
<td>Family Affordable 2-3 Bed</td>
<td>25</td>
</tr>
<tr>
<td>Pacific Ave</td>
<td>Family Affordable 2-5 Bed</td>
<td>25</td>
</tr>
<tr>
<td>Pacific Heights</td>
<td>Family Affordable 2-5 Bed</td>
<td>22</td>
</tr>
<tr>
<td>Central City</td>
<td>Family Affordable 2-3 Bed</td>
<td>17</td>
</tr>
<tr>
<td>Palmer Court</td>
<td>Single/Family Affordable 1-3 Bed</td>
<td>201</td>
</tr>
<tr>
<td>Denver</td>
<td>NA</td>
<td>12</td>
</tr>
<tr>
<td>771 South</td>
<td>Family Affordable 2-3 Bed</td>
<td>17</td>
</tr>
<tr>
<td>Capitol Homes</td>
<td>Low-Income 1-2 Bed</td>
<td>39</td>
</tr>
<tr>
<td>Jefferson School I</td>
<td>LIHTC Family Mixed 1-2 Bed</td>
<td>84</td>
</tr>
<tr>
<td>Jefferson School II</td>
<td>LIHTC Family Mixed 1-2 Bed</td>
<td>84</td>
</tr>
<tr>
<td>Taylor Springs</td>
<td>Senior LIHTC Affordable 1-2 Bed</td>
<td>95</td>
</tr>
<tr>
<td>Taylor Gardens</td>
<td>Senior LIHTC Affordable 1-2 Bed</td>
<td>112</td>
</tr>
<tr>
<td>9th East Lofts</td>
<td>LIHTC Family Mixed 1-2 Bed</td>
<td>68</td>
</tr>
<tr>
<td>Fairmont Fourplex</td>
<td>Family Affordable 1 Bed</td>
<td>4</td>
</tr>
<tr>
<td>West Temple Duplexes</td>
<td>Family Affordable 3 Bed</td>
<td>4</td>
</tr>
<tr>
<td>Riverside</td>
<td>Senior Affordable 1-2 Bed</td>
<td>41</td>
</tr>
<tr>
<td>Ben Albert</td>
<td>Family Affordable 1-2 Bed</td>
<td>68</td>
</tr>
<tr>
<td>Canterbury</td>
<td>Family Affordable 2-3 Bed</td>
<td>77</td>
</tr>
<tr>
<td>Cambridge Cove</td>
<td>Family Affordable 2 Bed</td>
<td>71</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td></td>
<td>1,812</td>
</tr>
</tbody>
</table>

Source: Housing Authority of Salt Lake City

**DESCRIBE THE RESTORATION AND REVITALIZATION NEEDS OF PUBLIC HOUSING UNITS IN THE JURISDICTION:**

All housing authority units are maintained in excellent condition. The Housing Authority of Salt Lake City and Housing Connect both conduct and complete an annual property needs assessment in order to maintain the properties in a decent and safe manner.

The Housing Authority has maintained its Public Housing properties in the past with the use of Housing and Urban Development (HUD) Capital Fund Grants. These grants are tied to Public Housing. The Housing Authority of Salt Lake City has applied for a HUD program, Resident Assistance Demonstration (RAD), which is a voluntary program, seeking to preserve public housing by providing housing agencies with access to more stable funding to make needed improvements to properties.
The RAD program allows PHAs to manage a property using one of two types of HUD funding contracts that are tied to a specific building and replace the operating subsidy and capital funds previously used. Housing Choice project-based voucher (PBV) or Housing Choice project-based rental assistance (PBRA). Both are 15-20 years long and are more stable funding sources. This shift will make it easier for PHAs to borrow money and use low-income housing tax credits (LIHTCs) as well as other forms of financing. These private sources of additional money will enable the Housing Authority to make improvements essential for preserving the Public Housing stock. This funding change does not change the amount of rent paid by residents or the clientele served. HASLC has also developed a 30-year replacement and improvement plan and each property has a schedule for improvements that is broken down to one- and five-year plans.

**DESCRIPT THE PUBLIC HOUSING AGENCY’S STRATEGY FOR IMPROVING THE LIVING ENVIRONMENT OF LOW- AND MODERATE-INCOME FAMILIES RESIDING IN PUBLIC HOUSING:**

The following are examples of strategies that have been implemented to improve living conditions at City housing complexes: a strengthened application screening process; strict lease enforcement; off-duty Salt Lake City Police Officer conducting security patrols on their properties; improved exterior lighting; added accessibility for those aging in place; implementation of a preventative maintenance program; and upgrades and renovations to properties when possible, as needed.

**MA-30 HOMELESS FACILITIES AND SERVICES – 91.210(c)**

**INTRODUCTION**

A variety of facilities and services are offered to homeless individuals and families, including emergency shelters, transitional housing, safe havens, permanent supportive housing, tenant based rental assistance, outreach and engagement, housing placement, general medical, employment, substance abuse, behavioral health, legal aid, veteran services, public assistance, family crisis, hygiene, and other miscellaneous services. These services are provided by government agencies, faith-based organizations, service-oriented groups, housing authorities, health service organizations and others.

**Table MA-30.1:** Facilities and housing targeted to homeless households

<table>
<thead>
<tr>
<th>Population</th>
<th>ES. Year-Round Beds</th>
<th>ES. Voucher/ Seasonal/ Overflow Beds</th>
<th>Transitional Housing Beds</th>
<th>Permanent Supportive Housing Beds</th>
<th>PSH Beds Under Development</th>
</tr>
</thead>
<tbody>
<tr>
<td>Households with Adult(s) and Child(ren)</td>
<td>542</td>
<td>33</td>
<td>143</td>
<td>1,257a</td>
<td>165</td>
</tr>
<tr>
<td>Households with Only Adults</td>
<td>814</td>
<td>147</td>
<td>165</td>
<td>1,271d</td>
<td>0</td>
</tr>
<tr>
<td>Chronically Homeless Households</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1,502e</td>
<td>0</td>
</tr>
<tr>
<td>Veterans</td>
<td>0</td>
<td>0</td>
<td>67f</td>
<td>597</td>
<td>75</td>
</tr>
<tr>
<td>Unaccompanied Youth</td>
<td>34</td>
<td>20</td>
<td>37g</td>
<td>9</td>
<td>0</td>
</tr>
</tbody>
</table>

Source: Utah Homeless Management Information System (HMIS)

a All 67 Veterans are also counted in the Households with Only Adults
b All 37 Unaccompanied Youth beds are also counted in the Households with Only Adults
c 150 of the Households with Adult(s) and Child(ren) are also veteran dedicated beds
d 447 of the Households with Only Adults are also veteran dedicated beds
                                                       
e 775 of the Chronically Homeless beds are also counted in Households with Only Adults, 727 are also counted in Households with Adult(s) and Child(ren), and 20 are also veteran dedicated beds.
DESCRIBE MAINSTREAM SERVICES, SUCH AS HEALTH, MENTAL HEALTH, AND EMPLOYMENT SERVICES TO THE EXTENT THOSE SERVICES ARE USED TO COMPLEMENT SERVICES TARGETED TO HOMELESS PERSONS.

A wide array of mainstream services augments homeless specific services in Salt Lake City. These programs are an important aspect of providing homeless services in the City. Some of these services are:

- Supplemental Nutrition Assistance Program (SNAP)
- Medicare
- Medicaid
- Children’s Health Insurance Program (CHIP)
- Veteran’s Benefits
- Temporary Assistance for Needy Families (TANF)
- Housing Choice Vouchers (Section 8)
- Unemployment
- Worker’s Compensation
- Social Security Disability (SSDI)
- Supplemental Security Income (SSI)
- Social Security
- Other miscellaneous benefits

The Salt Lake homeless services community has a strong history of effectively leveraging these mainstream benefits in providing homeless services.

LIST AND DESCRIBE SERVICES AND FACILITIES THAT MEET THE NEEDS OF HOMELESS PERSONS, PARTICULARLY CHRONICALLY HOMELESS INDIVIDUALS AND FAMILIES, FAMILIES WITH CHILDREN, VETERANS AND THEIR FAMILIES, AND UNACCOMPANIED YOUTH. IF THE SERVICES AND FACILITIES ARE LISTED ON SCREEN SP-40 INSTITUTIONAL DELIVERY STRUCTURE OR SCREEN MA-35 SPECIAL NEEDS FACILITIES AND SERVICES, DESCRIBE HOW THESE FACILITIES AND SERVICES SPECIFICALLY ADDRESS THE NEEDS OF THESE POPULATIONS.

Salt Lake City Corporation spent $2,554,000 on Homeless Related Services in fiscal year 2018-19. The funding came from the General Fund.

Table MA-30.2
2019-2020 Homeless Related Services

<table>
<thead>
<tr>
<th>Agency/Program</th>
<th>Facility Name</th>
<th>Address</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Family Promise</td>
<td>Emergency Shelter</td>
<td>814 W. 800 S., Salt Lake City, Utah 84104</td>
<td>Serves families with children</td>
</tr>
<tr>
<td>Rescue Mission Women’s</td>
<td>Emergency Shelter</td>
<td>1165 S. State Street, Salt Lake City, Utah 84111</td>
<td>Serves Single Women</td>
</tr>
<tr>
<td>Rescue Mission</td>
<td>Emergency Shelter/Day</td>
<td>463 S. 400 W., Salt Lake City, Utah 84101</td>
<td>Serves Men</td>
</tr>
<tr>
<td>South Valley Services</td>
<td>Emergency Shelter</td>
<td>8400 S., Redwood Rd., West Jordan, Utah 84088</td>
<td>Serves female and male victims of domestic violence and their children</td>
</tr>
<tr>
<td>Agency/Program</td>
<td>Facility Name</td>
<td>Address</td>
<td>Description</td>
</tr>
<tr>
<td>---------------</td>
<td>---------------</td>
<td>---------</td>
<td>-------------</td>
</tr>
<tr>
<td>YWCA Shelter</td>
<td>Emergency Shelter</td>
<td>322 E. 300 S., Salt Lake City, Utah 84111</td>
<td>Serves female victims of domestic violence and their children</td>
</tr>
<tr>
<td>Salt Lake County Youth Services</td>
<td>Emergency Shelter</td>
<td>377 W. Price Ave., (3610 S.) Salt Lake City, Utah 84115</td>
<td>Serves youth</td>
</tr>
<tr>
<td>Gale Miller Resource Center</td>
<td>Emergency Shelter</td>
<td>242 Paramount Ave., Salt Lake City, Utah, 84115</td>
<td>Serves homeless men and women</td>
</tr>
<tr>
<td>Geraldine E King Women’s Center</td>
<td>Emergency Shelter</td>
<td>131 E. 700 S., Salt Lake City, Utah 84111</td>
<td>Serves homeless women</td>
</tr>
<tr>
<td>Volunteers of America Youth Resource Center</td>
<td>Emergency Shelter/Day Center</td>
<td>888 S. 400 W., Salt Lake City, Utah 84101</td>
<td>Serves homeless and at-risk teens ages 15-22</td>
</tr>
<tr>
<td>Men’s Resource Center</td>
<td>Emergency Shelter</td>
<td>3380 S. 1000 W., South Salt Lake, Utah 84119</td>
<td>Serves homeless men</td>
</tr>
<tr>
<td>Volunteers of America Homeless Outreach Program</td>
<td>Donation Disbursement/Case Management</td>
<td>131 E. 700 S, Salt Lake City, Utah 84111</td>
<td>Serves homeless women, men, and youth living on the street</td>
</tr>
<tr>
<td>Weigand Homeless Resource Center</td>
<td>Day Center</td>
<td>437 W. 200 S., Salt Lake City, Utah 84101</td>
<td>Serves all homeless residents</td>
</tr>
<tr>
<td>VA Homeless Program</td>
<td>Veteran’s Assistance</td>
<td>2970 S. Main St., South Salt Lake City, Utah 84115</td>
<td>Serves chronically homeless and VA veterans</td>
</tr>
<tr>
<td>Metro Employment Center</td>
<td>Employment/Welfare/Financial Assistance</td>
<td>720 S. 200 E., Salt Lake City, Utah 84111</td>
<td>Serves all homeless residents</td>
</tr>
<tr>
<td>Utah Community Action Program</td>
<td>Employment/Welfare/Financial Assistance</td>
<td>764 S. 200 W., Salt Lake City, Utah 84101</td>
<td>Serves all homeless residents</td>
</tr>
<tr>
<td>Eagle Ranch Ministries</td>
<td>Prepared Meals &amp; Food Pantries</td>
<td>500 S. 600 E., Salt Lake City, Utah 84102</td>
<td>Serves all homeless residents</td>
</tr>
<tr>
<td>Good Samaritan Program</td>
<td>Prepared Meals &amp; Food Pantries</td>
<td>331 E. South Temple, Salt Lake City, Utah 84103</td>
<td>Serves all homeless residents</td>
</tr>
<tr>
<td>Rescue Mission</td>
<td>Prepared Meals &amp; Food Pantries</td>
<td>463 S. 400 W., Salt Lake City, Utah 84101</td>
<td>Serves all homeless residents</td>
</tr>
<tr>
<td>St. Vincent de Paul Dining Hall</td>
<td>Prepared Meals &amp; Food Pantries</td>
<td>437 W. 200 S., Salt Lake City, Utah 84101</td>
<td>Serves all homeless residents</td>
</tr>
<tr>
<td>Salt Lake City Mission</td>
<td>Prepared Meals &amp; Food Pantries</td>
<td>1151 S. Redwood Rd. #106, Salt Lake City, Utah 84104</td>
<td>Serves all homeless residents</td>
</tr>
<tr>
<td>Crossroads Urban Center</td>
<td>Food Pantries</td>
<td>347 S. 400 E., Salt Lake City, Utah 84111</td>
<td>Serves all homeless residents</td>
</tr>
<tr>
<td>Eagle Ranch Distribution Center</td>
<td>Food Pantries</td>
<td>1899 S. Redwood Rd., Salt Lake City, Utah 84104</td>
<td>Serves all homeless residents</td>
</tr>
<tr>
<td>Hildegarde’s Pantry</td>
<td>Food Pantries</td>
<td>231 E. 100 S., Salt Lake City, Utah 84111</td>
<td>Serves all homeless residents</td>
</tr>
<tr>
<td>House of Prayer</td>
<td>Food Pantries</td>
<td>839 S. 200 W., Salt Lake City, Utah 84101</td>
<td>Serves all homeless residents</td>
</tr>
</tbody>
</table>
Agency/Program | Facility Name | Address | Description
---|---|---|---
Volunteers of America Adult Detox | Drug/Alcohol Detoxification | 252 W. Brooklyn Ave., Salt Lake City, Utah 84101 | Serves men suffering from addiction
VOA Detox Center for Women and Children | Drug/Alcohol Detoxification | 697 W. 4170 S., Murray, Utah 84123 | Serves adult women and children under the age of 10
Wasatch Homeless Healthcare dba 4th Street Clinic | Medical Care for Homeless | 409 W. 400 S., Salt Lake City, Utah 84101 | Serves all homeless residents

Source: Salt Lake County

### MA-35 SPECIAL NEEDS FACILITIES AND SERVICES – 91.210(d)

**INTRODUCTION**

This section provides an overview of the facilities and services that ensure at-risk and special needs populations, including persons returning from physical and mental health facilities, receive appropriate supportive housing.

**TABLE MA-35.1**

**HOPWA ASSISTANCE BASELINE**

<table>
<thead>
<tr>
<th>Type of HOPWA Assistance</th>
<th>Number of People Receiving Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tenant-Based Rental Assistance (TBRA)</td>
<td>58</td>
</tr>
<tr>
<td>Permanent Housing in Facilities</td>
<td>NA</td>
</tr>
<tr>
<td>Short-Term Rent, Mortgage, Utility Assistance (STRMU)</td>
<td>52</td>
</tr>
<tr>
<td>Short Term or Transitional Housing Facilities</td>
<td>NA</td>
</tr>
<tr>
<td>Permanent Housing Placement</td>
<td>24</td>
</tr>
</tbody>
</table>

Source: HOPWA CAPER and HOPWA Beneficiary Verification Worksheet, 2018-2019

**INCLUDING THE ELDERLY, FRAIL ELDERLY, PERSONS WITH DISABILITIES (MENTAL, PHYSICAL, DEVELOPMENTAL), PERSONS WITH ALCOHOL OR OTHER DRUG ADDICTIONS, PERSONS WITH HIV/AIDS AND THEIR FAMILIES, PUBLIC HOUSING RESIDENTS AND ANY OTHER CATEGORIES THE JURISDICTION MAY SPECIFY AND DESCRIBE THEIR SUPPORTIVE HOUSING NEEDS.**

Salt Lake City’s housing and supportive service network addresses the needs of the elderly, persons with disabilities, persons with substance addictions, persons with HIV/AIDS and their families, and public housing residents through the following efforts. Efforts are typically coordinated through a case management and referral format to link services and opportunities.

- Physical healthcare programs
- Mental healthcare programs
- Emergency daycare services
- Youth day centers
- Homeless day centers
- Emergency food pantries
- Tenant-based rental assistance (TBRA) programs
- Project-based rental assistance (PBRA) programs
- Transitional housing programs
- Rapid re-housing programs permanent supportive housing programs
- Housing accessibility programs homelessness prevention services
- Substance addiction treatment programs
- Life skills training programs
- Employment training programs
- Transportation assistance programs
- Fair housing advocacy programs

Even with the multitude of diverse services available in Salt Lake City, there are still gaps in services. For example, substance addiction treatment centers that serve homeless and low-income individuals, including First Step House, St. Mary’s Center for Recovery, and The Haven, have considerable waiting lists. Similarly, programs that provide physical healthcare, rental assistance, homelessness prevention, employment services, and life skills training do not have enough funding to meet demand.

**DESCRIBE PROGRAMS FOR ENSURING THAT PERSONS RETURNING FROM MENTAL AND PHYSICAL HEALTH INSTITUTIONS RECEIVE APPROPRIATE SUPPORTIVE HOUSING.**

Programs that provide supportive housing opportunities for persons dealing with mental and physical health recovery are available in Salt Lake City. However, supportive housing opportunities for these populations are in high demand with limited resources available.

The Valley Behavioral Health’s Safe Haven program provides homeless individuals with severe mental illness housing and personalized assistance programs. It also provides comprehensive mental health support and treatment for temporary and lifelong issues caused by traumatic life events. The program offers treatments for psychiatric conditions, behavioral issues, autism, addiction, and other health conditions.

In addition, Salt Lake City partners with the local housing authorities, Utah Community Action Program, the Salt Lake Continuum of Care, local homeless resource centers, Salt Lake County and the State of Utah to determine the housing and supportive services need of non-homeless population who require these services.

**SPECIFY THE ACTIVITIES THAT THE JURISDICTION PLANS TO UNDERTAKE DURING THE NEXT YEAR TO ADDRESS THE HOUSING AND SUPPORTIVE SERVICES NEEDS IDENTIFIED IN ACCORDANCE WITH 91.215(e) WITH RESPECT TO PERSONS WHO ARE NOT HOMELESS BUT HAVE OTHER SPECIAL NEEDS. LINK TO ONE-YEAR GOALS 91.315(e).**

Please refer to section AP-20 and AP-35 of the Salt Lake City 2020-21 Annual Action Plan for specific one-year goals to address housing and supportive service needs of non-homeless, special needs populations.

**FOR ENTITLEMENT/CONSORTIA GRANTEES: SPECIFY THE ACTIVITIES THAT THE JURISDICTION PLANS TO UNDERTAKE DURING THE NEXT YEAR TO ADDRESS THE HOUSING AND SUPPORTIVE SERVICES NEEDS IDENTIFIED IN ACCORDANCE WITH 91.215(e) WITH RESPECT TO PERSONS WHO ARE NOT HOMELESS BUT HAVE OTHER SPECIAL NEEDS. LINK TO ONE-YEAR GOALS. (91.220(2))**

The City will continue to provide tenant-based rental assistance, project-based rental assistance, short-term rental assistance, housing placement, and supportive services for persons with HIV/AIDS and other special populations through the HOPWA, HOME, and ESG programs.
MA-40 BARRIERS TO AFFORDABLE HOUSING – 91.210(e)
Various market barriers can limit the preservation, improvement, and development of housing, especially in regard to affordable housing for low and moderate-income residents. Both market and regulatory factors affect the ability to meet current and future housing needs. Barriers have been identified by previous task force groups organized by Salt Lake City’s Housing and Neighborhood Development Division, as well as through extensive interviews with local brokers, developers, housing representatives, planners, etc.

Identified barriers to the preservation, improvement and development of housing of affordable to low and moderate-income households include the following:

Economic Conditions
- While incomes have increased significantly in the Salt Lake Valley since 2010, they have not kept pace with increases in construction costs and housing values. Consequently, the gap between incomes and housing has increased.
- Select neighborhoods in Salt Lake City spend significantly more on transportation costs than others. This results in less income available for housing.

Land Regulations and Permitting Process
- Salt Lake City’s Zoning Ordinance (similar to other cities) contains regulations that establish standards for residential development including minimum lot size, density, unit size, height, setback, and parking standards. Some of these regulations can inhibit the ability for affordable housing development feasibility (i.e., profitability), including the following:
  - Density limitations
  - Lack of multifamily zoning
  - Stringent parking requirements (reducing cost feasibility)
- The process to waive/reduce impact fees for affordable housing is reportedly difficult to navigate for some developers.
- Permitting and environmental review processes are often time consuming and reduce possible profits for developers, thereby discouraging development and/or encouraging development of higher-margin product (i.e., market-rate units).

Land Costs
- High land costs in certain areas do not allow for adequate profit in the development of lower-income housing product, particularly in desirable neighborhoods that have experienced growth and new construction over the past decade. Most affordable land is located on the west side of Salt Lake City, furthering the concentration of affordable housing in select areas, and inhibiting the dispersal of housing options throughout the City.
- Land costs restrict the ability to place affordable housing in closer proximity to necessary services, particularly near transit options and employment centers. Consequently, new housing often is constructed in areas that result in high percentages of income being spent towards transportation. Ultimately, these developments further exacerbate traffic issues.

Construction Costs
- Construction costs, particularly labor costs, have experienced notable fluctuations in the recent past. This has caused upward pressure on rent and limited what type of product developers are able to provide. Consequently, the profit margin in providing affordable housing is typically limited, or altogether non-existent without the presence of incentives and tax credits.
- Rehabilitation of existing product has increased in cost due to overall labor shortages. Furthermore, the gained value of improvements is often not more than the costs of construction, resulting in limited or
no profit for undertaking such renovation. This limits the desire to undertake such endeavors unless incentives can be provided.

**Development and Rehabilitation Financing**
- Affordable housing projects with complex layered finance structures can experience increased land holding costs because of additional due diligence and longer timelines. This is partially alleviated with City incentive programs that reduce some financing pressures.
- There is strong competition for local funding tools, such as the State of Utah’s Olene Walker Housing Loan Fund.

**Neighborhood Market Conditions**
- Negative public perception and community opposition ("NIMBYism") can limit affordable housing development when a zoning approval process is required.
- Some neighborhoods that have access to transit options do not have the appeal for large-scale housing developments, due primarily to low-quality surrounding improvements, higher crime rates, and limited employment diversity.

For a discussion on current and proposed efforts to reduce or barriers to affordable housing, please see section SP-55 Barriers to Affordable Housing in this Plan.

### MA-45 NON-HOUSING COMMUNITY DEVELOPMENT ASSETS – 91.215(f)

**INTRODUCTION**

Salt Lake City is on the pathway to becoming one of the most diverse, sustainable, and innovative economies in the nation. The City links together unsurpassed outdoor recreation opportunities; internationally acclaimed technology and research facilities; competitive higher education institutions; industry-leading healthcare facilities; a light rail and streetcar transit system; an international airport; and cultural opportunities. Strong economic activity is enhanced by culturally rich neighborhoods that intermix diverse housing opportunities with locally owned businesses.

Although Salt Lake City’s economy is strong, economic inequality is escalating within the community. Between 2000 and 2017, homeowner incomes increased by 52.7% while renter incomes only increased by 40.9%. The individual poverty rate increased between 2000 and 2017 rising from 13.7% to 17.8%. There are high social and economic costs for increasing economic inequality and allowing families to remain in poverty.

**Table MA-45.1**

<table>
<thead>
<tr>
<th>Business by Sector</th>
<th>Number of Workers</th>
<th>Number of Jobs</th>
<th>Share of Workers</th>
<th>Share of Jobs</th>
<th>Jobs Less Workers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agriculture, Mining, Oil &amp; Gas Extraction</td>
<td>678</td>
<td>687</td>
<td>1%</td>
<td>0%</td>
<td>-1%</td>
</tr>
<tr>
<td>Art, Entertainment, Accommodations</td>
<td>13,079</td>
<td>23,121</td>
<td>12%</td>
<td>11%</td>
<td>-1%</td>
</tr>
<tr>
<td>Construction</td>
<td>5,115</td>
<td>8,507</td>
<td>5%</td>
<td>4%</td>
<td>-1%</td>
</tr>
<tr>
<td>Education and Health Care Services</td>
<td>28,729</td>
<td>38,374</td>
<td>27%</td>
<td>18%</td>
<td>-9%</td>
</tr>
<tr>
<td>Finance, Insurance, and Real Estate</td>
<td>7,492</td>
<td>17,007</td>
<td>7%</td>
<td>8%</td>
<td>1%</td>
</tr>
</tbody>
</table>
### Business by Sector

<table>
<thead>
<tr>
<th>Business by Sector</th>
<th>Number of Workers</th>
<th>Number of Jobs</th>
<th>Share of Workers</th>
<th>Share of Jobs</th>
<th>Jobs Less Workers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Information</td>
<td>2,558</td>
<td>6,896</td>
<td>3%</td>
<td>3%</td>
<td>0%</td>
</tr>
<tr>
<td>Manufacturing</td>
<td>9,295</td>
<td>24,775</td>
<td>9%</td>
<td>12%</td>
<td>3%</td>
</tr>
<tr>
<td>Other Services</td>
<td>5,637</td>
<td>6,718</td>
<td>5%</td>
<td>3%</td>
<td>-2%</td>
</tr>
<tr>
<td>Professional, Scientific, Management Services</td>
<td>14,898</td>
<td>19,470</td>
<td>14%</td>
<td>9%</td>
<td>-5%</td>
</tr>
<tr>
<td>Public Administration</td>
<td>3,764</td>
<td>17,111</td>
<td>4%</td>
<td>8%</td>
<td>4%</td>
</tr>
<tr>
<td>Retail Trade</td>
<td>10,702</td>
<td>17,854</td>
<td>10%</td>
<td>9%</td>
<td>-1%</td>
</tr>
<tr>
<td>Transportation &amp; Warehousing</td>
<td>4,448</td>
<td>16,600</td>
<td>4%</td>
<td>8%</td>
<td>4%</td>
</tr>
<tr>
<td>Wholesale Trade</td>
<td>2,147</td>
<td>12,071</td>
<td>2%</td>
<td>6%</td>
<td>4%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>108,542</strong></td>
<td><strong>209,191</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>


**Table MA-45.2**

**Labor Force**

<table>
<thead>
<tr>
<th>Labor Force</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Population in the Civilian Labor Force</td>
<td>113,308</td>
</tr>
<tr>
<td>Civilian Employed Population 16+ Years</td>
<td>108,542</td>
</tr>
<tr>
<td>Unemployment Rate</td>
<td>4.1%</td>
</tr>
<tr>
<td>Unemployment Rate for Ages 16-24</td>
<td>N/A</td>
</tr>
<tr>
<td>Unemployment Rate for Ages 25-65</td>
<td>N/A</td>
</tr>
</tbody>
</table>


**Table MA-45.3**

**Occupations by Sector**

<table>
<thead>
<tr>
<th>Occupations by Sector</th>
<th>Number of People</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Management, Business, Science, and Arts Occupations</td>
<td>49,312</td>
<td>45.4%</td>
</tr>
<tr>
<td>Service Occupations</td>
<td>17,568</td>
<td>16.2%</td>
</tr>
<tr>
<td>Sales and Office Occupations</td>
<td>21,804</td>
<td>20.1%</td>
</tr>
<tr>
<td>Natural Resources, Construction, and Maintenance Occupations</td>
<td>6,829</td>
<td>6.3%</td>
</tr>
<tr>
<td>Production, Transportation, and Material Moving Occupations</td>
<td>13,029</td>
<td>12.0%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>108,542</strong></td>
<td><strong>100.00%</strong></td>
</tr>
</tbody>
</table>


**Tables MA-45.4** and **Figure MA-45.1** break down the travel trends and commute distances for Salt Lake City residents. **Table MA-45.4** shows that nearly half of the workers living in the City travel 15 to 29 minutes for work. The majority of City residents work relatively close to home with four of every five workers experiencing a daily commute under 30 minutes.
### Table MA-45.4

**Travel Time**

<table>
<thead>
<tr>
<th>Travel Time</th>
<th>Number of People</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt; 15 Minutes</td>
<td>36,473</td>
<td>35.1%</td>
</tr>
<tr>
<td>15-29 Minutes</td>
<td>47,383</td>
<td>45.6%</td>
</tr>
<tr>
<td>30-44 Minutes</td>
<td>14,236</td>
<td>13.7%</td>
</tr>
<tr>
<td>45-59 Minutes</td>
<td>2,806</td>
<td>2.7%</td>
</tr>
<tr>
<td>60 or More Minutes</td>
<td>3,013</td>
<td>2.9%</td>
</tr>
<tr>
<td><strong>Mean Travel Time to Work (Minutes)</strong></td>
<td><strong>19.1 Minutes</strong></td>
<td></td>
</tr>
</tbody>
</table>


### Figure MA-45.1

**Means of Transportation to Work by Income Level**

- Below the Poverty Level: 21% Drove Alone, 14% Carpoool, 64% Public Transportation (Excludes Taxi)
- 100% to 149% of the Poverty Level: 15% Drove Alone, 13% Carpoool, 73% Public Transportation (Excludes Taxi)
- At or Above 150% of the Poverty Level: 7% Drove Alone, 12% Carpoool, 81% Public Transportation (Excludes Taxi)


### Table MA-45.5

**Business by Sector**

<table>
<thead>
<tr>
<th>Educational Attainment</th>
<th>Civilian Employed</th>
<th>Unemployed</th>
<th>Not in Labor Force</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less Than High School Graduate</td>
<td>9,112</td>
<td>655</td>
<td>3,605</td>
</tr>
<tr>
<td>High School Graduate (Includes Equivalency)</td>
<td>12,712</td>
<td>712</td>
<td>4,165</td>
</tr>
<tr>
<td>Some College or Associates Degree</td>
<td>21,771</td>
<td>712</td>
<td>5,117</td>
</tr>
<tr>
<td>Bachelor's Degree or Higher</td>
<td>42,345</td>
<td>963</td>
<td>6,738</td>
</tr>
</tbody>
</table>

TABLE NA-45.6
EDUCATIONAL ATTAINMENT BY AGE

<table>
<thead>
<tr>
<th>Age</th>
<th>18-24</th>
<th>25-34</th>
<th>35-44</th>
<th>45-64</th>
<th>65+</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 9th Grade</td>
<td>2546</td>
<td>3,834</td>
<td>3,340</td>
<td>5,543</td>
<td>2,170</td>
</tr>
<tr>
<td>9th to 12th Grade, No Diploma</td>
<td>6,124</td>
<td>6,335</td>
<td>4,403</td>
<td>6,851</td>
<td>4,383</td>
</tr>
<tr>
<td>High School Graduate (Includes Equivalency)</td>
<td>13,620</td>
<td>10,994</td>
<td>6,659</td>
<td>9,958</td>
<td>5,652</td>
</tr>
<tr>
<td>Some College, No Degree</td>
<td>3,924</td>
<td>21,070</td>
<td>12,228</td>
<td>16,804</td>
<td>8,962</td>
</tr>
<tr>
<td>Associate's Degree</td>
<td>2546</td>
<td>3,834</td>
<td>3,340</td>
<td>5,543</td>
<td>2,170</td>
</tr>
<tr>
<td>Bachelor's Degree</td>
<td>6,124</td>
<td>6,335</td>
<td>4,403</td>
<td>6,851</td>
<td>4,383</td>
</tr>
<tr>
<td>Graduate or Professional Degree</td>
<td>13,620</td>
<td>10,994</td>
<td>6,659</td>
<td>9,958</td>
<td>5,652</td>
</tr>
</tbody>
</table>


TABLE MA-45.7
BUSINESS BY SECTOR

<table>
<thead>
<tr>
<th>Educational Attainment</th>
<th>Median Earnings in the Past 12 Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than High School Graduate</td>
<td>$25,114</td>
</tr>
<tr>
<td>High School Graduate (Includes Equivalency)</td>
<td>$27,493</td>
</tr>
<tr>
<td>Some College or Associate Degree</td>
<td>$31,981</td>
</tr>
<tr>
<td>Bachelor's Degree</td>
<td>$42,626</td>
</tr>
<tr>
<td>Graduate or Professional Degree</td>
<td>$67,029</td>
</tr>
</tbody>
</table>


BASED ON THE BUSINESS ACTIVITY TABLE ABOVE, WHAT ARE THE MAJOR EMPLOYMENT SECTORS WITHIN YOUR JURISDICTION?

Table MA-45.1 shows that the major employment sectors within this jurisdiction are: 1) Education and Health Care Services; 2) Professional, Scientific, Management Services; 3) Arts, Entertainment, Accommodations; and 4) Retail Trade. The largest employers in the County are the University Hospital, Salt Lake County, and the University of Utah.

DESCRIBE THE WORKFORCE AND INFRASTRUCTURE NEEDS OF THE BUSINESS COMMUNITY:

Salt Lake City has been known as the “Crossroads of the West” for over 150 years. The term originated when the Transcontinental Railroad was completed in 1869 at Promontory, Utah and is still true as the Salt Lake International Airport is one of the busiest airports in the western United States. It facilitated over 330,000 flights in 2018. These flights connect cargo, passengers, and international business opportunities to the area and these factors have played a large role in many businesses choosing to use Salt Lake City as their corporate headquarters. Two major interstates – I-15 and I-80 – intersect in Salt Lake City, thus providing significant distribution accessibility and economic opportunity. The newly-designated Inland Port, located in the northwest quadrant of Salt Lake City, will provide further opportunities for industry and job growth. Due to rapid growth, the City needs better east-west connections between residential development and employment centers.
DESCRIBE ANY MAJOR CHANGES THAT MAY HAVE AN ECONOMIC IMPACT, SUCH AS PLANNED LOCAL OR REGIONAL PUBLIC OR PRIVATE SECTOR INVESTMENTS OR INITIATIVES THAT HAVE AFFECTED OR MAY AFFECT JOB AND BUSINESS GROWTH OPPORTUNITIES DURING THE PLANNING PERIOD. DESCRIBE ANY NEEDS FOR WORKFORCE DEVELOPMENT, BUSINESS SUPPORT, OR INFRASTRUCTURE THESE CHANGES MAY CREATE.

Salt Lake City International Airport Expansion
The expansion of the Salt Lake City International Airport is expected to be completely finished by 2025, but it is anticipated that the first phase will open in September of 2020. The expansion focuses on utilizing new and sustainable practices that will increase space, comfort, and convenience for passengers. This includes a complete technological and artistic redesign of the current airport which will allow Utah’s natural outdoor beauty to be displayed to millions of airport visitors each year. A recent economic impact analysis conducted by GSBS Consulting projected that the rebuild will inject $5.5 billion into the local economy and create more than 3,300 jobs. Between July 2018 and June 2019, the Salt Lake City International Airport served over 26.2 million passengers and had 341,152 Total Aircraft Ops. The airport ranks as the 23rd busiest airport in North America and the 85th busiest in the world with over 340 flights departing daily. It is located about 15 minutes from downtown Salt Lake City and is serviced by a direct light rail line to the downtown area including the Salt Palace Convention Center. The proximity of these create opportunities for training and workforce housing.

Inland Port Authority
The Inland Port, located in the northwest quadrant of Salt Lake City, covers approximately 16,000 acres, sits at the intersection of two interstate freeways, major national railways and an international airport. This puts the area in high demand for expanding warehouse, distribution and manufacturing facilities. The Inland Port Authority was created to engage with interested organizations and individuals to establish a strategic plan to maximize the economic benefits of the Inland Port.

Due to these and other large-scale projects and an overwhelming need for more skilled workforce, Salt Lake City Community College created a brand new, cutting edge campus that focuses primarily on building our skilled labor workforce. This effort and many more will work to help support large scale projects as our community evolves.

HOW DO THE SKILLS AND EDUCATION OF THE CURRENT WORKFORCE CORRESPOND TO EMPLOYMENT OPPORTUNITIES IN THE JURISDICTION?

The percentage of residents with at least some higher education is higher than the national average with over 71% of residents reporting they’ve received some college education. The national average is 60%. As demonstrated in Table MA-45.8, Salt Lake City also has a much higher percentage of residents with bachelor’s degrees and graduate degrees than the rest of the nation.

Table MA-45.8

Educational Attainment, Salt Lake City and United States

<table>
<thead>
<tr>
<th>Educational Attainment</th>
<th>Salt Lake City % of Population</th>
<th>United States % of Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less Than High School Graduate</td>
<td>11.2%</td>
<td>12.4%</td>
</tr>
<tr>
<td>High School Graduate (Includes Equivalency)</td>
<td>18.1%</td>
<td>27.6%</td>
</tr>
<tr>
<td>Some College or Associates Degree</td>
<td>30.2%</td>
<td>31.0%</td>
</tr>
<tr>
<td>Bachelor’s Degree or Higher</td>
<td>23.7%</td>
<td>18.4%</td>
</tr>
<tr>
<td>Graduate or Professional Degree</td>
<td>19.4%</td>
<td>10.6%</td>
</tr>
</tbody>
</table>


The Bureau of Labor Statistics estimates quarterly underemployment through alternative measures of labor utilization. The measure used for underemployment is U-6 which not only measures unemployment, but also includes those who are willing to work and have recently looked for work, as well as those working part-time but who want to work full-time. This means this categorization includes current employees who feel underutilized in their current employment. The national U-6 rate between the fourth quarter of 2018 and the third quarter of 2019 was 7.3. In Utah, this rate was 5.5%.  

Describe any current workforce training initiative including those supported by workforce investment boards, community colleges and other organizations. Describe how these efforts will support the jurisdiction’s consolidated plan.

The 2020-2024 Consolidated Plan emphasizes providing opportunities to help build healthy neighborhoods. This can be supported by efforts and organization with job training initiatives. Salt Lake City already has several community programs that provide job training. These organizations typically assist clients in learning how to search for jobs, write resumes, and interview in addition to key life skills that are necessary to be successful in the workplace. By highlighting these initiatives in the Consolidated Plan, the City can assist these programs in increasing their capacity to provide services.

Many of these programs focus on assisting vulnerable populations and a few are listed below:

- Advantage Services (non-profit that employs homeless people with disabilities)
- Refugee and Immigration Center - Asian Association of Utah (refugees and immigrants)
- The Columbus Foundation (individuals with disabilities)
- English Skills Learning Center (teaching English as a 2nd language)
- Odyssey House (alcohol and drug rehabilitation)
- First Step House (substance use disorders and mental health)

Does your jurisdiction participate in a comprehensive economic development strategy?

No, Salt Lake City does not participate in a Comprehensive Economic Development Strategy.

---

IF SO, WHAT ECONOMIC DEVELOPMENT INITIATIVES ARE YOU UNDERTAKING THAT MAY BE COORDINATED WITH THE CONSOLIDATED PLAN. IF NOT, DESCRIBE OTHER LOCAL/REGIONAL PLANS OR INITIATIVES THAT IMPACT ECONOMIC GROWTH.

Salt Lake City does not currently have a Comprehensive Economic Development Strategy; however, the City does have a variety of local plans and initiatives that impact economic growth. In addition to the job training initiatives listed above, here are a few of the City’s plans and projects designed to stimulate economic development:

**Economic Development Loan Fund**
The Economic Development Loan Fund (EDLF) is designed to stimulate business development and expansion, create employment opportunities, encourage private investment, promote economic development, and enhance neighborhood vitality and commercial enterprise in Salt Lake City by making loans available to businesses that meet City objectives. Loans are available for:

- Startup and existing businesses
- Revenue producing non-profit ventures
- A business expanding or relocating to Salt Lake City
- Energy-efficient (e2) equipment upgrades and building retrofits
- Businesses impacted by construction
- Construction/tenant improvement and/or real estate acquisition
- Signage, retail presentation, and display work
- Fixtures, furnishings, equipment and inventory
- Working capital and marketing

The EDLF fills a gap in economic development by lending to high-tech and manufacturing businesses that would not otherwise be eligible for a traditional bank loan yet have strong potential for growth. Loans are considered a bridge loan and not meant to be long-term financing.

**Salt Lake City Emergency Loan Program**
During the recent COVID-19 crisis, Salt Lake City launched an Emergency Loan Program to assist business with funding to support them through a short-term community crisis. This Program is designed as a bridge to ensure that business can stay afloat including making rent/mortgage payments, keep staff employed, cover utility and ongoing costs during a time of crisis and significantly decreased revenues. While it is not anticipated that this program will continue in this exact form throughout the entire Consolidated Plan, it is important to note that the City has the ability to react quickly and provide additional resources when necessary.

**Master Plans**
Salt Lake City’s Master Plans provide an outline of community and economic development goals for specific areas of the City. Planning efforts since 2010 include the planning documents:

- Central Community
  - 400 South Livable Communities Project - 2012
- Downtown
  - Downtown Plan – 2016
- East Bench
  - Existing Conditions Report – 2014
  - East Bench Master Plan – 2017
  - Parley’s Way Corridor – 2017
- Northwest Community
  - North Temple Boulevard Plan - 2010
Salt Lake City Consolidated Plan 2020-2024

• Northwest Quadrant
  o Northwest Quadrant Master Plan – 2016
• Sugar House
  o Sugar House Streetcar Update to Master Plan – 2016
  o Circulation and Streetcar Amenities for Sugar House Business District – 2014
  o 21st and 21st Neighborhood Plan – 2017
  o Sugar House Circulation Plan – 2013
  o Sugar House Phase 2 Alternative Analysis – 2013
• Westside Master Plan
  o Westside Master Plan – 2014
  o 9-Line Corridor Master Plan - 2015

Redevelopment Agency Programs
The Redevelopment Agency of Salt Lake City (RDA) works to revitalize Salt Lake City’s neighborhoods and business districts to improve livability, spark economic growth, and foster authentic communities, serving as a catalyst for strategic development projects that enhance the City’s housing opportunities, commercial vitality, and public spaces. The RDA accomplishes this through the following tools:

• Property acquisition, clearance, re-planning, sale, and redevelopment
• Planning, financing, and development of public improvements
• Providing management support and tax increment reimbursement for projects that will revitalize underutilized areas
• Gap financing in the form of loans, grants, and equity participation to encourage private investment
• Relocation assistance and business retention assistance to businesses.

Improved redevelopment areas contribute to the overall health and vitality of the City by reversing the negative effects of blight, while increasing the tax base from which taxing entities draw their funds. In Salt Lake City, Redevelopment Project Areas’ tax bases have historically grown at twice the rate of surrounding areas that are not designated as RDA project areas.

National Development Corporation
Since 1969, the NDC has carried out its mission to create jobs and promote community development opportunities in economically-disadvantaged neighborhoods. NDC raises equity through its Corporate Equity Fund and invests in affordable housing. NDC also creates jobs in underserved areas through its New Markets Tax Credit Program and through its Small Business Lending Program, NDC Grow America Fund. The City uses the expertise and knowledge of NDC to continue to develop, finance, and market community development and affordable housing.

Facade Grant Program
The Housing and Neighborhood Development Division utilizes federal funding to support local businesses by offering up to $25,000 in grants to improve their façades. These improvements could include items such as door upgrades, window improvements, paint or stucco updating, installing of garages, security lighting, fascia/soffit work, etc. Increasing the street appeal of small businesses located within the City positively affects the surrounding neighborhoods through increasing the visual appeal of neighboring commercial areas and boosting the economy on a local level.

City Transportation Plans
In 2020, the City will update its Transportation Plan which was prepared in 1996. As the Plan unfolds, efforts will continue to be made to coordinate and leverage resources in low-income neighborhoods. At the current time, the City’s Transit Master Plan (2017) and the Pedestrian/Bike Master Plan (2015) are the most recent and relevant.
The City is currently committing $5.3m to improved bus service, $1.1m for capital investments related to bus service (bus stops, transit hubs, first/last mile improvements such as sidewalks and bike lanes), and $800,000 for a pilot on-demand ride hailing service. This provides an opportunity to leverage CDBG funds in disadvantaged neighborhoods to improve access to transportation and facilitate multimodal transportation options. At the time the Transit Master Plan was completed, 83% of bus stops did not have shelters or benches, effectively discouraging potential riders. The study further found that access to transit in Salt Lake City is challenging because of the large blocks and wide streets, as well as lack of ADA improvements and access to stations.

Finally, the Transit Master Plan found that the “cost of transit is particularly burdensome on large families, youth, and transit-dependent populations – low-income, older adults, persons with disabilities, and zero car households.”

The City’s anticipates spending $1-2m per year in capital improvement projects such as traffic signal upgrades, safety projects, and bike/pedestrian enhancements. Again, there is the opportunity to provide better access to transportation and leverage funds from several sources.

**New Market Tax Credits (NMTC)**

Capital is attracted to eligible communities (where the poverty rate is at least 20% or where the median family income does not exceed 80% of the area’s median income) by providing private investors with a credit on their federal taxes for investments in qualifying areas. NMTC investors receive a tax credit equal to 39% of the Qualified Equity Investment (QEI) made in a Community Development Entity (CDE) over a 7-year period.

**MA-50 NEEDS AND MARKET ANALYSIS DISCUSSION**

**ARE THERE AREAS WHERE HOUSEHOLDS WITH MULTIPLE HOUSING PROBLEMS ARE CONCENTRATED?**

Salt Lake City has neighborhoods that are more likely to have housing units with multiple housing problems. These neighborhoods generally contain an older housing stock occupied by low-income households. Many of these neighborhoods are located in the Central City, Ballpark, Rose Park, Fairpark, Poplar Grove, and Glendale.

**ARE THERE ANY AREAS IN THE JURISDICTION WHERE RACIAL OR ETHNIC MINORITIES OR LOW-INCOME FAMILIES ARE CONCENTRATED?**

In the 2015-2019 Consolidated Plan there were three racially/ethnically concentrated areas of poverty (RCAP/ECAP) in Salt Lake County, two of which were in Salt Lake City. The number of racially/ethnically concentrated areas of poverty in the County has dropped to only one, and this area is located just south of the City’s boundaries. An RCAP/ECAP is defined as a census tract with a family poverty rate greater than or equal to 40%, or a family poverty rate greater than or equal to 300% of the metro tract average, and a majority non-white population, measured at greater than 50%.

The absence of RCAP/ECAPs does not mean that there aren’t areas where there is a substantial concentration of minorities with reportedly low incomes. Most census block groups to the west of I-15 reported a population composed of more than 50% minorities. These block groups also report some of the lowest incomes in the City as well. Most of these areas are located in the Glendale and Poplar Grove neighborhoods.

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49 Salt Lake City Transit Master Plan 2017 Executive Summary
WHAT ARE THE CHARACTERISTICS OF THE MARKET IN THESE AREAS/NEIGHBORHOODS?

The City has been experiencing increasing housing costs and wages have failed to increase at the same rate which can influence the ability for income mobility. Salt Lake City is focusing efforts to mitigate the negative externalities of poverty by increasing economic opportunities, improving neighborhood infrastructure, expanding services in distressed neighborhoods, improving the housing stock, and increasing access to public transit and multi-modal transportation options. The City is also making steps to incentivize affordable housing development in opportunity areas in order to expand housing choices through the City.

In general, median sales prices and rents are significantly lower in areas of concentrated poverty than in the rest of the City. Households located in neighborhoods on the west side of I-15, such as Poplar Grove and Glendale have higher homeownership rates than the City average. The Ballpark and Central City neighborhoods have a much higher rental rate than the City average. Other housing market and demographic data points can be found in Table MA-50.1.

### Table MA-50.1

<table>
<thead>
<tr>
<th>Neighborhood</th>
<th>Census Tract</th>
<th>Population</th>
<th>Minority</th>
<th>All People</th>
<th>Families</th>
<th>Under 18</th>
<th>Average Household Size</th>
<th>Median Household Income</th>
<th>Median Home Value</th>
<th>Tenure</th>
<th>Owner</th>
<th>Renter</th>
<th>Cost-Burdened Renters</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central City</td>
<td>1019</td>
<td>2,470</td>
<td>23%</td>
<td>34%</td>
<td>24%</td>
<td>50%</td>
<td>1.51</td>
<td>$31,852</td>
<td>$172,500</td>
<td>10%</td>
<td>90%</td>
<td>43%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>1020</td>
<td>2,382</td>
<td>22%</td>
<td>21%</td>
<td>23%</td>
<td>16%</td>
<td>1.91</td>
<td>$40,395</td>
<td>$208,500</td>
<td>26%</td>
<td>74%</td>
<td>46%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>1023</td>
<td>2,931</td>
<td>33%</td>
<td>24%</td>
<td>8%</td>
<td>17%</td>
<td>1.82</td>
<td>$22,568</td>
<td>$186,100</td>
<td>17%</td>
<td>83%</td>
<td>43%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>1021</td>
<td>1,460</td>
<td>21%</td>
<td>27%</td>
<td>14%</td>
<td>31%</td>
<td>1.29</td>
<td>$24,815</td>
<td>$173,100</td>
<td>12%</td>
<td>88%</td>
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<td>Ballpark</td>
<td>1029</td>
<td>4,514</td>
<td>22%</td>
<td>42%</td>
<td>47%</td>
<td>81%</td>
<td>2.01</td>
<td>$22,203</td>
<td>$147,100</td>
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<td>77%</td>
<td>54%</td>
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<tr>
<td>Glendale</td>
<td>1028.01</td>
<td>5,319</td>
<td>57%</td>
<td>35%</td>
<td>28%</td>
<td>49%</td>
<td>4</td>
<td>$43,750</td>
<td>$164,700</td>
<td>43%</td>
<td>57%</td>
<td>67%</td>
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<td></td>
<td>1028.02</td>
<td>6,704</td>
<td>54%</td>
<td>35%</td>
<td>28%</td>
<td>53%</td>
<td>3.73</td>
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<td>$142,100</td>
<td>70%</td>
<td>30%</td>
<td>66%</td>
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</tr>
<tr>
<td>Poplar Grove</td>
<td>1026</td>
<td>3,658</td>
<td>51%</td>
<td>28%</td>
<td>26%</td>
<td>44%</td>
<td>2.92</td>
<td>$40,133</td>
<td>$145,900</td>
<td>57%</td>
<td>43%</td>
<td>64%</td>
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<tr>
<td></td>
<td>1027.01</td>
<td>5,209</td>
<td>62%</td>
<td>29%</td>
<td>25%</td>
<td>46%</td>
<td>3.13</td>
<td>$35,465</td>
<td>$133,700</td>
<td>49%</td>
<td>51%</td>
<td>75%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>1027.02</td>
<td>4,128</td>
<td>76%</td>
<td>29%</td>
<td>29%</td>
<td>32%</td>
<td>3.56</td>
<td>$33,359</td>
<td>$129,400</td>
<td>31%</td>
<td>69%</td>
<td>51%</td>
<td></td>
</tr>
<tr>
<td>Salt Lake City</td>
<td>All</td>
<td>194,188</td>
<td>26%</td>
<td>18%</td>
<td>11%</td>
<td>22%</td>
<td>2.45</td>
<td>$54,009</td>
<td>$266,800</td>
<td>48%</td>
<td>52%</td>
<td>46%</td>
<td></td>
</tr>
</tbody>
</table>

Note: Cost-Burdened Renters spend 30% or more of monthly income on housing costs.  
Source: U.S. Census Bureau, 2013-2017 American Community Survey

These 10 Census tracts identified above as having some of the highest poverty levels in the City are generally located within RDA project areas.

ARE THERE ANY COMMUNITY ASSETS IN THESE AREAS/NEIGHBORHOODS?

- **Education**
  Numerous schools are located in the target area, including the Dual Immersion Academy, the City Academy and Salt Lake Arts Academy. The Pete Suazo Business Center is also located in the area.

- **Health Services**
There are 23 clinical services/programs offered in Glendale/Poplar Grove, provided by a host of clinics including Donated Dental, Friends for Sight, Concentra Urgent Care, the University of Utah Clinic, First Med and the Glendale/Mountain View Community Learning Center, among others.

Eight programs providing health education were found in the neighborhood. These programs are offered through Communidades Unidas, Sunday Anderson Senior Center, Mexican Consulate, Glendale Senior Housing, and the Boys and Girls Club. A total of six mental health services were identified in West Salt Lake. Four of the six programs are family and school-based mental health counseling offered through Valley Behavioral Health.

- **Cultural Arts**
  The Sorenson Unity Center has a theatre and hosts performances within the community. The Utah Cultural Celebration Center has three different opportunities for youth specifically to enjoy ethnic performances as well as Shakespeare performances. Both venues also have art galleries that are open to the public.

- **Community Centers and Gardens**
  The Hartland Partnership Center is located in the Glendale Neighborhood. This center offers resources such as English language instruction, mental health support, citizenship classes, and employment workshops.

There are several community gardens in the target area. These gardens provide an opportunity for community interaction and allow for households to grow their own produce. Of special note are the International Peace Gardens which presents gardens and festivals from around the world, as well as a Farmer’s Market and Seed Swap event.

- **Parks, Recreation and Open Space**
  One of West Salt Lake’s greatest assets is the abundance of parks and open space. Of Glendale and Poplar Grove residents, 83% live within a quarter mile of some form of green space. This is the highest percentage in the City. There are 14 parks, including the notable International Peace Garden, located in these neighborhoods and comprising over 100 acres. All green spaces are managed by Salt Lake City Parks and Public Lands.

  The Jordan River Parkway offers outdoor boating opportunities.

  The Jordan River Parkway and 9 Line trails provide recreational opportunities and connectivity to natural environments. They also provide additional community connectivity and transportation options.

- **Fitness**
  The Glendale/Poplar Grove neighborhoods, located within the target area, offer 77 total health and fitness programs. The largest facility is the Sorenson Multicultural Center which offers a wide variety of youth programs including aquatics. Two fitness centers are targeted for seniors – the Sunday Andersen Senior Center and the Westside Center.

- **Public Transit**
  The TRAX light rail line runs through the Ballpark and Poplar Grove neighborhoods. The light rail also runs within one block of the Central City neighborhood. These transit lines connect these neighborhoods to the rest of the Salt Lake Valley and allow for greater employment opportunities.

- **Redevelopment Project Areas**
Redevelopment project areas cover the entire target area. This means that incremental tax revenues can be used to improve their respective project areas through a wide variety of projects including but not limited to infrastructure improvements (water, sewer, transportation, etc.), beautification, economic development incentives, façade renovation, grant funds, parks development, signage and wayfinding, etc. Specific objectives identified by the RDA for uses of funds within its existing project areas include:

- Emphasize transit and connections to multi-modal transportation means
- Create high-quality pedestrian environments
- Promote infill development
- Support high quality, diverse and affordable housing
- Support public art in public places
- Encourage innovative sustainability practices and limit carbon emissions
- Promote transit-oriented development at key sites located at TRAX stations
- Foster growth of small and new businesses
- Participate in streetscape enhancements

**Opportunity Zones**
As shown in the map below, a large percentage of the target area is also located in an opportunity zone. Opportunity zones were established under the Investing in Opportunity Act as a way to revitalize economically-distressed communities using private investment. Tax benefits to investors include the deferral and reduction of tax gains, thereby making these zones more attractive to investors and increasing the potential of leveraging private funds with public investment.
MA-50.1
SLC RDA PROJECT AREAS AND OPPORTUNITY ZONES

MA-60 BROADBAND NEEDS OF HOUSING OCCUPIED BY LOW- AND MODERATE-INCOME HOUSEHOLDS – 91.210(a)(4), 91.310(a)(2)

DESCRIBE THE NEED FOR BROADBAND WIRING AND CONNECTIONS FOR HOUSEHOLDS, INCLUDING LOW- AND MODERATE-INCOME HOUSEHOLDS AND NEIGHBORHOODS.

A dependable broadband network provides many benefits. These networks attract businesses, provide social connections, increase educational opportunities, and improve the quality of life for citizens. According to Broadbandnow.com/Utah, 11.6% of Utah residents are underserved by broadband service providers. However, most of these underserved communities are in rural areas of the state and only 0.6% Salt Lake County is reportedly underserved.

While service is provided to most households in Salt Lake County, that doesn’t mean all households can afford access to the internet. The 2018 ACS 5-year Estimate reported that there were 9,249 households in Salt Lake City without an internet connection. This represents almost 12% of the City’s households. A household which doesn’t have access to internet services through a broadband connection is at a significant disadvantage economically when seeking new employment and educationally if children or adults in the household are attending school. If these households are also low- or moderate-income households then a lack of internet connection could prove to be one of the largest barriers to economic growth for the household.
DESCRIBE THE NEED FOR INCREASED COMPETITION BY HAVING MORE THAN ONE BROADBAND INTERNET SERVICE PROVIDER SERVE THE JURISDICTION.

Competition is a basic economic principal that states that when there are multiple providers of a service then the prices of that service will be lower as the providers attempt to gain more market share through a more favorable price offered to the consumer. By providing more options, if a consumer feels they are being charged too much for a service then the consumer can look to an alternative provider. This movement in the market encourages providers to produce services at a competitive rate and protects consumers from unfair prices.

MA-65 HAZARD MITIGATION – 91.210(a)(5), 91.310(a)(2)

DESCRIBE THE JURISDICTION’S INCREASED NATURAL HAZARD RISKS ASSOCIATED WITH CLIMATE CHANGE.

According to the Salt Lake County Multi-Jurisdictional Multi-Hazard Mitigation Plan the main natural hazards identified and investigated for Salt Lake County include:

- Earthquake
- Flood
- Wildland Fire
- Slope Failure
- Severe Weather
- Dam Failure
- Avalanche
- Pandemic
- Drought
- Infestation
- Radon
- Problem Soils

Of these natural hazards, Salt Lake County identified Salt Lake City as being high risk for only earthquakes, floods, and wildfires while being at moderate risk for severe weather.

DESCRIBE THE VULNERABILITY TO THESE RISKS OF HOUSING OCCUPIED BY LOW- AND MODERATE-INCOME HOUSEHOLDS BASED ON AN ANALYSIS OF DATA, FINDINGS, AND METHODS.

Many low- and moderate-income households would suffer a greater financial impact from these risks than other households as repairs from earthquake, severe weather, flooding, or wildfires could cause serious financial stress. This negative effect could be compounded if these households could not afford additional insurance coverage.

The Salt Lake County Multi-Jurisdictional Multi-Hazard Mitigation Plan identifies areas west of I-15 as a potential flood risk due to the Jordan River. In the plan, the area directly surrounding the Jordan River State Parkway is listed as a low- to moderate-risk with flood risk increasing at nearer proximity to the river. There is also low-risk of flooding on the west side of the Rose Park neighborhood. These two flood areas are significant because they are areas with low- and moderate-income households.
STRATEGIC PLAN

The Strategic Plan identifies Salt Lake City’s priority needs and describes strategies that the City will undertake to serve priority needs over a five-year period. The plan focuses on building Neighborhoods of Opportunity to promote capacity in low-income neighborhoods and to support the City’s most vulnerable populations.
SP-05 OVERVIEW

The 2020-2024 Strategic Plan is based on an assessment of community needs as identified in this Consolidated Plan, in City planning documents, and on the ability of federal funds to meet the identified needs. Within this context, the 2020-2024 Strategic Plan focuses on building Neighborhoods of Opportunity to promote capacity in low-income neighborhoods and to support the City’s most vulnerable populations. The five-year plan provides a strategy for maximizing and leveraging the City’s block grant allocations with other funding sources, including the City’s Redevelopment Agency, to build healthy and sustainable communities that connect and expand opportunities for housing, education, transportation, behavioral health services and economic development. Strategic plan goals call for Consolidated Plan funds to focus on the following:

Housing
To provide expanded housing options for all economic and demographic segments of Salt Lake City’s population while diversifying the housing stock within neighborhoods.

- Support housing programs that address the needs of aging housing stock through targeting rehabilitation efforts and diversifying the housing stock within neighborhoods
- Expand housing support for aging residents that ensure access to continued stable housing
- Support affordable housing development that increases the number and types of units available for income eligible residents
- Support programs that provide access to home ownership via down payment assistance, and/or housing subsidy, and/or financing
- Support rent assistance programs to emphasize stable housing as a primary strategy to prevent and end homelessness
- Support programs that provide connection to permanent housing upon exiting behavioral health programs. Support may include, but is not limited to supporting obtaining housing via deposit and rent assistance and barrier elimination to the extent allowable to regulation
- Provide housing and essential services for persons with HIV/AIDS

Transportation
To promote accessibility and affordability of multimodal transportation options.

- Improve bus stop amenities as a way to encourage the accessibility of public transit and enhance the experience of public transit in target areas
- Support access to transportation prioritizing very low-income and vulnerable populations
- Expand and support the installation of bike racks, stations, and amenities as a way to encourage use of alternative modes of transportation in target areas

Build Community Resiliency
Build resiliency by providing tools to increase economic and/or housing stability.

- Provide job training/vocational training programs targeting low-income and vulnerable populations including, but not limited to; chronically homeless; those exiting treatment centers/programs and/or institutions; and persons with disabilities
- Economic Development efforts via supporting the improvement and visibility of small businesses through façade improvement programs
- Provide economic development support for microenterprise businesses
- Direct financial assistance to for-profit businesses
- Expand access to early childhood education to set the stage for academic achievement, social development, and change the cycle of poverty
• Promote digital inclusion through access to digital communication technologies and the internet
• Provide support for programs that reduce food insecurity for vulnerable population

Homeless Services
To expand access supportive programs that help ensure that homelessness is rare, brief, and non-recurring.

• Expand support for medical and dental care options for those experiencing homelessness
• Provide support for homeless services including Homeless Resource Center Operations and Emergency overflow operations
• Provide support for programs providing outreach services to address the needs of those living an unsheltered life
• Expand case management support as a way to connect those experiencing homelessness with permanent housing and supportive services

Behavioral Health
To provide support for low-income and vulnerable populations experiencing behavioral health concerns such as substance abuse disorders and mental health challenges.

• Expand treatment options, counseling support, and case management for those experiencing behavioral health crisis

The City intends to leverage all potential funding resources to achieve its goals, recognizing the need to maximize participation from a variety of resources. The City has also established specific measurement criteria by which to measure its progress in meeting its goals.

SP-10: GEOGRAPHIC PRIORITIES 91.215(a)(1)

GEOGRAPHIC AREAS
For the 2020-2024 program years, Salt Lake City has designated one local CDBG target area to concentrate and leverage funding to stimulate comprehensive neighborhood revitalization that expands housing opportunities, economic opportunities and neighborhood livability. Our selected target area corresponds with the City’s existing RDA project areas. If the RDA project areas change, the target area will adjust to continue to correspond to the RDA project areas. Throughout the duration of this Plan, the CDBG target area will represent any RDA project area. The combined RDA project areas were chosen as the target area for the following reasons:

• The RDA areas generally overlap the lower-income areas of the City and areas that scored lower on the Opportunity Index. The Opportunity Index measures 16 factors including education, health, environment, social, and economic that indicate the relative opportunity in various geographic locations.
• Tax increment funds are already being generated in RDA areas. While some funds are currently committed, there is the potential for additional tax increment revenues as new development occurs in these areas. These funds can then be spent within their respective RDA areas for a wide variety of purposes, including housing, beautification, revolving loan funds, public infrastructure, etc.
• Most of the RDA areas were established with a required, designated set-aside (usually 10-20%) for housing. This provides an opportunity to leverage other funds with RDA funding.
• Some of the redevelopment areas also included a finding of blight which indicates rundown conditions, with poor visual appearance. This is a deterrent to economic development and funding is needed to mitigate these conditions.
The RDA areas overlap with designated Opportunity Zones and by design will see an increase in private market investments.

**Figure SP-10.1**  
West Side Target Area

**Table SP-10.1**  
Local Target Areas

<table>
<thead>
<tr>
<th>1</th>
<th>Area Name</th>
<th>CDBG Target Area</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Area Type</td>
<td>West Side Target Area</td>
</tr>
<tr>
<td></td>
<td>Revital Type</td>
<td>Comprehensive</td>
</tr>
</tbody>
</table>

Identify the neighborhood boundaries for this target area.

Beginning at 2100 South and State Street, the Target Area follows the Salt Lake City Redevelopment Agency’s State Street Project Area’s eastern boundary going north until 900 South. It then continues north along State Street to 600 South. The boundary then continues west on 600 South to 500 West. It then goes north on 500 West to 300 North. The boundary continues west on 300 North to Redwood Road. It then continues south on Redwood Road until 2100 South. The boundary then continues east on 2100 South until it reaches State Street where it ends at the intersection of 2100 South and State Street.
<table>
<thead>
<tr>
<th>1</th>
<th>Area Name</th>
<th>CDBG Target Area</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Include specific housing and commercial characteristics of this area</td>
<td>44% owner occupied</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The neighborhood poverty rate as determined by the ACS information within Census Block Groups within the area</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ranges from 4 to 38%. The block groups average a poverty level of 27% compared to 17.8% in Salt Lake City.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The average household size is 3.02, compared to 2.47 citywide.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>36% of the area’s residents identify as Hispanic, compared to 22.3% of Salt Lake City.</td>
</tr>
<tr>
<td></td>
<td>How did your consultation and citizen participation process help you to identify this neighborhood as a target area?</td>
<td>Our Citizen Participation Plan included an online survey and public outreach with over 4,000 responses.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Neighborhoods in the RDA areas consistently ranked high in the survey results. As such, Council prioritized the RDA areas in the most vulnerable sections of the City, resulting in the current West Side Target Area.</td>
</tr>
<tr>
<td></td>
<td>Identify the needs in this target area.</td>
<td>Many of the existing housing units are old and rundown. Therefore, rehabilitation of existing housing stock is key for this area. Poverty levels are higher in this area than in other areas of the City. A reduction in poverty levels could be accomplished through the encouragement of mixed-income housing. Improving streetscapes and the visual appearance of the area could also attract more mixed-income development.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>There is a lack of bus and rail lines in large portions of the target area resulting in higher transportation costs for much of the target area.</td>
</tr>
<tr>
<td></td>
<td>What are the opportunities for improvement in this target area?</td>
<td>Opportunities exist to enhance business districts and neighborhood nodes to promote economic development, job creation, and overall community revitalization. Several arterials cross through the target area with high traffic counts suitable for economic development that could bring jobs to these lower-income areas. Housing rehabilitation and the development of strategic mixed-income housing will promote housing stability and economic diversity within the target area.</td>
</tr>
<tr>
<td></td>
<td>Are there barriers to improvement in this target area?</td>
<td>Many residents do not speak English as their first language. High renter levels often make for a more transitory population with less investment in the community.</td>
</tr>
</tbody>
</table>

**GENERAL ALLOCATION PRIORITIES**

Locally-defined target areas provide an opportunity to maximize impact and align HUD funding with existing investment while simultaneously addressing neighborhoods with the most severe needs. According to HUD standards, a Local Target Area is designated to allow for a locally targeted approach to the investment of CDBG and other federal funds.

The target area for the 2020-2024 program years has been identified in **Figure SP-10.1.** CDBG and other federal funding will be concentrated (not limited) to the target area. Neighborhood and community nodes will be identified and targeted to maximize community impact and drive further neighborhood investment. On an
annual basis, internal city divisions/departments including the Redevelopment Agency, Salt Lake City Transportation, and Economic Development will strategize if specific areas of the CDBG target area are in need of additional focus/resources as it relates to CDBG eligible projects. This type of flexibility will ensure that the focus within the target area can move around as per the needs of the community. Activities will be coordinated and leveraged, and can include an increase of marketing and outreach for housing programs, transportation improvements, and commercial façade improvements.

**Figure SP-10.2**

**Target Area and SLC Neighborhoods**

The Target Area was identified through an extensive process that analyzed local poverty rates, low- and moderate-income rates, neighborhood conditions, citizen input, and available resources.

A recent fair housing equity assessment (May 2018) completed by the Kem C. Gardner Policy Institute at the University of Utah states that there is a housing shortage in Utah, with the supply of new homes and existing "for sale" homes falling short of demand. While the impact of higher housing prices is widespread, affecting buyers, sellers, and renters in all income groups, the report concludes that those households below the median income, and particularly low-income households, are disproportionately hurt by higher housing prices. In fact, households with incomes below the median have a 1 in 5 chance of a severe housing cost-burden, paying at
least 50% of their income toward housing, while households with incomes above the median have a 1 in 130 chance.\textsuperscript{50}

Targeting area resources are necessary to expand opportunity for the West Side Target Area as well as the impacted RDA Project Areas. The following area ways that investments will be realized:

- Concentrating resources geographically will provide a way to help stabilize and improve distressed areas in these neighborhoods.
- Connectivity between the target area and other areas of the Salt Lake Valley will reduce transportation costs and reduce financial burdens on households.
- Neighborhood and/or community nodes will be targeted for commercial façade improvements, public transit enhancements and amenities that support non-motorized modes of transit.
- Economic development and transportation projects can be located throughout the target area.
- Housing rehabilitation projects can be located throughout the City, with a focus on the target area.
- Support to microenterprises and for-profit businesses can be offered to qualified business across the City, however, additional focus and marketing efforts will occur within the target area.

In an effort to expand community engagement in the local target area, HAND will reach out to residents, business owners, property owners, community councils, non-profit organizations, and other stakeholders to gather input on housing and community development needs. City departments and divisions will collaborate to leverage resources and efforts within the target area. HAND and the Department of Economic Development will create an inventory of eligible commercial buildings to target for façade improvements and/or interior code deficiencies and will engage property owners and entrepreneurs in outreach efforts.

**RATIONALE FOR THE PRIORITIES FOR ALLOCATING INVESTMENTS GEOGRAPHICALLY**

Salt Lake City’s Housing and Neighborhood Development Division, along with internal and community stakeholders, identified the target area through an extensive process that included data analysis, identification of opportunities/barriers, a citizen survey, and an evaluation of potential resources. Through this process, the RDA neighborhoods were identified as areas where a concentration of resources would make significant impacts within the community. This approach would also allow for ongoing leveraging of resources and efforts in these areas.

Of particular importance is to direct resources to expand opportunity within areas where poverty levels are higher. According to HUD, neighborhoods of concentrated poverty isolate residents from the resources and networks needed to reach their potential and deprive the larger community of the neighborhood’s human capital. In another study, it was found that there were significant physical health improvements from reducing concentrated areas of poverty.\textsuperscript{51}

Opportunity zones are also located within the target area. This affords an opportunity to further leverage private investment within these economically-distressed areas. Opportunity zones attract private capital because of the ability to defer and reduce taxes associated with capital gains. The tax savings that can be realized are significant. Only 46 geographic areas in Utah have been designated as opportunity zones by the federal government, making these highly attractive sites. Further, other funding resources, such as low-income housing tax credits (LIHTC) and tax increment can also be realized in these zones, making for extremely competitive investment opportunities in areas that were previously overlooked.


Salt Lake City intends to expand opportunity within the target areas to limit intergenerational poverty, increase access to community assets, facilitate upward mobility, and provide safe, affordable housing.

**SP-25 PRIORITY NEEDS 90.215(a)(2)**

Salt Lake City has determined the following priority needs after broad stakeholder outreach and analysis of community needs:

**TABLE SP-25.1 PRIORITY NEEDS**

<table>
<thead>
<tr>
<th>1</th>
<th>Priority Need:</th>
<th>Homeless Services</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Priority Level</td>
<td>High</td>
</tr>
<tr>
<td></td>
<td>Population</td>
<td>Extremely low-income</td>
</tr>
<tr>
<td></td>
<td>Homeless large families</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Homeless families with children</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Unaccompanied youth</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Homeless individuals</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Elderly</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Chronic homeless</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Mentally ill</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Chronic substance abuse</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Veterans</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Persons with HIV/AIDS</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Persons with disabilities</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Survivors of domestic violence</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Geographic Areas Affected</td>
<td>Citywide</td>
</tr>
<tr>
<td></td>
<td>Associated Goals</td>
<td>Goal: Expand access to supportive programs that help ensure that homelessness is rare, brief, and non-recurring.</td>
</tr>
<tr>
<td></td>
<td>Focus Areas:</td>
<td>- Expand medical and dental care programs</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Increase outreach programs</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Support homeless resource centers &amp; emergency overflow operations</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Provide essential supportive services including case management for homeless</td>
</tr>
<tr>
<td></td>
<td>Description</td>
<td>Support the operating cost of homeless resource centers, day centers, emergency sheltering systems, and supportive services for the homeless. Increase access to critical health systems such as medical and dental care. Increase case management support for those working directly with homeless populations.</td>
</tr>
<tr>
<td></td>
<td>Basis for Relative Priority</td>
<td>According to the 2019 Point-in-Time Count, Salt Lake County has 1,844 homeless individuals, 193 of whom are unsheltered. Results of the Citizen Online Survey and public outreach with over 4,000 responses listed this as the top priority.</td>
</tr>
</tbody>
</table>
## Priority Needs

<table>
<thead>
<tr>
<th>Priority Need:</th>
<th>Affordable Housing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority Level</td>
<td>High</td>
</tr>
<tr>
<td>Population</td>
<td>Extremely low-income</td>
</tr>
<tr>
<td></td>
<td>Low-income</td>
</tr>
<tr>
<td></td>
<td>Moderate-income</td>
</tr>
<tr>
<td></td>
<td>Large families</td>
</tr>
<tr>
<td></td>
<td>Families with children</td>
</tr>
<tr>
<td></td>
<td>Elderly</td>
</tr>
<tr>
<td></td>
<td>Public housing residents</td>
</tr>
<tr>
<td></td>
<td>Released jail inmates</td>
</tr>
<tr>
<td></td>
<td>Refugees</td>
</tr>
</tbody>
</table>

### Geographic Areas Affected

Citywide

### Associated Goals

**Goal:**

Provide Expanded housing options for all economic and demographic segments of Salt Lake City’s population while diversifying housing stock within neighborhoods.

**Focus Areas:**

- Preserve and rehabilitate existing, aging affordable housing stock through improving the condition of housing throughout the City
- Support anti-displacement strategies, prioritizing the target area identified in the plan. This may include strategies such as supporting Community Land Trust programming, historic preservation and others.
- Improve and expand the affordable housing stock including lifecycle housing, including special needs housing, elderly, and ADA accessible housing. As applicable, this should explore the ability to place housing in high opportunity areas and/or within walking distance of transit stations
- Increase homeownership opportunities
- Provide rent assistance to emphasize stable housing
- Provide housing and essential supportive services for persons with HIV/AIDS

### Description

Provide loans, grants, and other financial assistance for the acquisition, preservation and development of affordable rental and homeownership opportunities. Provide financial assistance to stabilize low-income renters and homeowners. Explore and support strategies that ensure long-term affordability. Evaluate the relationship of housing and transit as a way of reducing overall housing costs.

### Basis for Relative Priority

- According to the 2017 ACS data, 45.6% of Salt Lake City renter households and 25.5% of households with a mortgage are cost-burdened, spending over 30% of their monthly income on housing costs. 22.3% of renter households spend over 50% of...
### Priority Need: Affordable Housing

Families who are cost-burdened have limited resources for food, childcare, healthcare, transportation, education, and other basic needs.

- The Housing Authority of Salt Lake City currently administers Housing Choice (Section 8) vouchers for 3,000 households, with 5,188 households on the waiting list. Countywide there are 15,981 households on a Housing Choice waiting list. A family on the waiting list can expect to wait 6 years before receiving a Housing Choice voucher. Between 2000 and 2018, the cost of housing increased significantly for both renters and homeowners. The median contract rent increased by 81.8% and home values increased 89.8%. During the same time period, the median household income only increased by 52.6%. Since incomes did not keep up with increases in housing costs, it has become more difficult for residents to buy or rent a home. The homeownership rate decreased from 56.9% in 2000 to 48.4% in 2018.

Results of the Citizen Online Survey and public outreach with over 4,000 responses listed this as the top priority.

---

### Priority Need: Transportation

**Priority Level:** High

**Population:**
- Extremely low-income
- Low-income
- Moderate-income
- Large families
- Families with children
- Elderly
- Persons with disabilities

**Geographic Areas Affected:** Citywide (Public Service) & CDBG Target Area (Infrastructure)

**Associated Goals:**
- Promote accessibility and affordability of multimodal transportation options

**Focus Areas:**

- Provide increased access and cost assistance for public transportation services for vulnerable populations
- Install bus stop improvements, including coordination with multimodal transit needs – limited to CDBG Target Area
- Improve bus stop shelters and sidewalk access to transit to increase mobility, especially for persons in wheelchairs or with disabilities – limited to CDBG Target Area
- Install bike racks and stations in key areas to encourage alternative modes of transportation – limited to CDBG Target Area

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52 U.S. Census Bureau, American Community Survey 2014-2018 5-Year Estimates
### Priority Need: Transportation

| Description | Support improvements to transit that will improve affordability and increase access and safety |
| Basis for Relative Priority | Transportation services ranked high on the citizen participation survey and public outreach that received more than 4,000 responses. Annual household transportation costs are high in much of the target area. |

### Priority Need: Build Community Resiliency

| Priority Level | High |
| Population | Extremely low-income, Homeless large families, Homeless families with children, Unaccompanied youth, Homeless individuals, Elderly, Chronic homeless, Mentally ill, Chronic substance abuse, Veterans, Persons with HIV/AIDS, Survivors of domestic violence |
| Geographic Areas Affected | Citywide |
| Associated Goals | Goals: Provide tools to increase economic and/or housing stability |

Focus Areas:

- Support job training and vocational rehabilitation programs that increase economic mobility
- Improve visual and physical appearance of deteriorating commercial buildings - limited to CDBG Target Area
- Provide economic development support for microenterprise businesses
- Direct financial assistance to for-profit businesses
- Expand access to early childhood education to set the stage for academic achievement, social development, and change the cycle of poverty
- Promote digital inclusion through access to digital communication technologies and the internet
- Provide support for programs that reduce food insecurity for vulnerable population

| Description | Expand opportunities for individuals and households living in poverty or in the cycle of intergenerational poverty. Activities include services to expand accessibility to employment opportunities, improve and enhance small businesses, promote access to early childhood education, expand the availability of digital technologies, and reduce food insecurities. |
### Priority Need: Build Community Resiliency

**Basis for Relative Priority**

As our community faces challenges that hinder economic mobility, education, access to technology and increase food insecurity. Service providers, industry experts, data analysis, community members, and elected officials all agree that providing support for these efforts will enhance community resiliency as we look to improve access to critical services, rebuild from national, state or local emergencies.

---

### Priority Needs

<table>
<thead>
<tr>
<th>#</th>
<th>Priority Need:</th>
<th>Behavioral Health Services to Expand Opportunity and Self-Sufficiency</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>Priority Need:</td>
<td>Behavioral Health Services to Expand Opportunity and Self-Sufficiency</td>
</tr>
<tr>
<td></td>
<td>Priority Level</td>
<td>High</td>
</tr>
<tr>
<td></td>
<td>Population</td>
<td>Extremely low-income, Homeless large families, Homeless families with children, Unaccompanied youth, Homeless individuals, Elderly, Chronic homeless, Mentally ill, Chronic substance abuse, Veterans, Persons with HIV/AIDS, Victims of domestic violence, Refugees</td>
</tr>
<tr>
<td></td>
<td>Geographic Areas Affected</td>
<td>Citywide</td>
</tr>
<tr>
<td></td>
<td>Associated Goals</td>
<td>Goal: Provide support for low-income and vulnerable populations experiencing behavioral health concerns such as substance abuse disorders and mental health challenges.</td>
</tr>
<tr>
<td></td>
<td>Description</td>
<td>Expand opportunities and counseling services for individuals with behavioral health issues. Activities include counseling and treatment services for opioid and other substance abuse and mental health issues.</td>
</tr>
<tr>
<td></td>
<td>Basis for Relative Priority</td>
<td>Stakeholder meetings, City departments and public feedback from an online survey and public outreach with over 4,000 responses prioritized behavioral health issues as there is an apparent link between behavioral health issues, homelessness, and the ability to maintain housing and sustain employment.</td>
</tr>
</tbody>
</table>
Market Characteristics that will influence the use of funds available for housing type:

As the needs assessment and market analysis have demonstrated, just over 22,500 Salt Lake City households are cost-burdened, spending 30% or more of their monthly income on housing (including utility costs) and are in need of housing that is affordable. Of these households, just over 10,000 households are severely cost-burdened, spending more than 50% of their monthly income on housing. These households are at risk of homelessness. Market conditions influencing the production, rehabilitation, and assistance of affordable housing are as follows:

Tenant-Based Rental Assistance (TBRA)

Incomes are not keeping up with rising rental costs. The median income rose 52.6% between 2000 and 2018 while rent rates increased by 81.8% over the same time period. Based on CBRE’s Real Estate Market Outlook 2019, vacancy rates are low (4.0%) placing upward pressure on rents. Strong population growth is also projected to continue, placing additional pressure on rents. Salt Lake County average monthly rents have increased from an average of $1,087 per month in 2017 to $1,153 in 2018. Market conditions have increased demand for Housing Choice vouchers, which currently have a gap of approximately 6,177 units for low-income households.

Research also indicates that there is a lack of affordable units in close proximity to service providers to assist at-risk populations with housing and other needs. In addition, there is a need for additional partnerships between affordable housing landlords, property, and social services organizations.

TBRA for Non-Homeless Special Needs

Low rental vacancy rates and incomes not keeping up with rising rental costs lead to increasing housing cost-burden rates and very high demand for Housing Choice vouchers. There is a gap of approximately 10,000 units for severely cost-burdened households. Funds are also needed for transitioning participants with HOPWA-funded housing to other housing subsidies and affordable housing units in closer proximity to transportation and essential services. There is a need for additional partnerships between affordable housing landlords, property managers, and social service organizations.

New Unit Production

According to CBRE’s Real Estate Market Outlook 2019, “the market continues to expand at an above-average rate, adding a record 7,467 units along the Wasatch Front during 2018 (a growth rate of 4.6%). Approximately 6,244 units were slated for 2019. As rental rates rise, the question of rental affordability is of top concern. Renters coming from more expensive Tier 1 markets will continue to absorb many of these new units, and many locals will not be accustomed to paying higher rates. Rental rates are pushing upward due to a variety of factors including a construction industry stretched thin due to labor supply issues and rising costs. In addition to increasing construction costs, land costs are also rising, thereby driving up rents even further.

This results in increasing cost-burden rates, very high demand for Housing Choice (Section 8) vouchers, and a gap of approximately 10,000 units for severely cost-burdened households. There is a need for additional partnerships between affordable housing developers/providers, property managers and social service organizations. Additional affordable units are needed in high-opportunity neighborhoods as well as units in close proximity to transportation and essential services.

Rehabilitation

Lower interest rates have somewhat improved the cost of construction and home ownership. However, many low-income households are still unable to qualify for loans for home ownership or home improvement
financing. The share of elderly homeowners is projected to increase as the median age increases in the Salt Lake Valley. Salt Lake City has an older housing stock, with about 30.1% of units built prior to 1940. Older housing stock located in concentrated areas of poverty and RDA project areas are at risk for deterioration. Incomes are not keeping up with rising costs. Affordable units are at risk of being replaced with newer housing stock or that with revitalization the rents will convert to market rate. Stabilization of existing housing in the target area is imperative.

Acquisition, Including Preservation
According to CBRE’s Real Estate Market Outlook 2019, a robust market performance resulted in a historic $1.4 billion in multifamily sales across the Wasatch Front. Salt Lake City is increasingly viewed as a preferred, Tier 2 market. CAP rates have stayed low, suggesting confidence in the multifamily market outlook. The strong rental market-rate rental market shows the increasing need to preserve affordable rentals, as converting substandard rental housing to market-rate can be very desirable for property owners.

SP-35 ANTICIPATED RESOURCES 91.215(a)(4), 91.220(c)(1,2)

INTRODUCTION
Salt Lake City’s funding year 2020-2024 CDBG, HOME, ESG, and HOPWA allocations are estimated to be a total of $25,000,000 estimating an average of $5,000,000 per year. In addition, Salt Lake City anticipates receiving program income of $7.5 million during the same time period, with an estimated average of $1.5 million of program income available to spend each year. HUD allocations will be utilized to address the growing housing and community development needs within Salt Lake City. However, funding has declined over the past decade, making it more difficult to address needs and overcome barriers. Over the course of the 2020-2024 Consolidated Plan, Salt Lake City will coordinate and leverage HUD allocations to assist the City’s most vulnerable populations, increase self-sufficiency and address needs in the geographic target area.

<table>
<thead>
<tr>
<th>TABLE SP-35.1</th>
<th>ANTICIPATED RESOURCES</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Uses of Funding</strong></td>
<td><strong>Expected Amount Available – Year 1</strong></td>
</tr>
<tr>
<td></td>
<td>Annual Allocation</td>
</tr>
<tr>
<td>CDBG</td>
<td>Acquisition</td>
</tr>
<tr>
<td></td>
<td>Administration</td>
</tr>
<tr>
<td></td>
<td>Economic Development</td>
</tr>
<tr>
<td></td>
<td>Homebuyer Assistance</td>
</tr>
<tr>
<td></td>
<td>Homeowner Rehabilitation</td>
</tr>
<tr>
<td></td>
<td>Multifamily Rental</td>
</tr>
<tr>
<td></td>
<td>Construction Multifamily</td>
</tr>
<tr>
<td></td>
<td>Public Improvements</td>
</tr>
</tbody>
</table>

Prior year resources are unspent funds from previous years.
<table>
<thead>
<tr>
<th>Uses of Funding</th>
<th>Expected Amount Available – Year 1</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Annual Allocation</td>
<td>Program Income</td>
</tr>
<tr>
<td>Public Services</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rental Rehabilitation</td>
<td></td>
<td></td>
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<tr>
<td>New Construction for Ownership</td>
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</tr>
<tr>
<td>TBRA</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Historic Rental Rehabilitation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>New Construction</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Acquisition</td>
<td>$957,501</td>
<td>$300,000</td>
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<tr>
<td>Administration</td>
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<tr>
<td>Homebuyer Assistance</td>
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<tr>
<td>Homeowner Rehabilitation</td>
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<tr>
<td>Multifamily Rental Construction</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Multifamily Rental Rehabilitation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>New Construction for Ownership</td>
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</tr>
<tr>
<td>TBRA</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Administration</td>
<td>$301,734</td>
<td>$0</td>
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<tr>
<td>Financial Assistance</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Overnight Shelter</td>
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</tr>
<tr>
<td>Rapid Re-Housing (Rental Assistance)</td>
<td>$600,867</td>
<td>$0</td>
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<tr>
<td>Rental Assistance Services</td>
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<td>Transitional Housing</td>
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<tr>
<td>Administration</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Permanent Housing in Facilities</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Program income is typically generated from housing loan repayments from nonprofit agencies.

Prior year resources are unspent funds from previous years.
<table>
<thead>
<tr>
<th>Uses of Funding</th>
<th>Expected Amount Available – Year 1</th>
<th>Expected Amount Available – Remainder of Con Plan</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Annual Allocation</td>
<td>Program Income</td>
<td>Prior Year Resources</td>
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<tr>
<td>Permanent Housing Placement</td>
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<tr>
<td>STRMU</td>
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<tr>
<td>Short-Term or Transitional Housing Facilities</td>
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<td></td>
</tr>
<tr>
<td>Supportive Services</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>TBRA</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Acquisitions</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Administration</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
<tr>
<td>Conversion and Rehab for Transitional Housing</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Homebuyer Rehabilitation Housing</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Multifamily Rental New Construction</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Multifamily Rental Rehab New Construction for Ownership</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Permanent Housing in Facilities</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Rapid Re-Housing</td>
<td></td>
<td></td>
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<tr>
<td>Rental Assistance</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>TBRA</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Transitional Housing</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>All CDBG Eligible Activities per Housing Program Rules</td>
<td>$0</td>
<td>$1,500,000</td>
<td>$0</td>
</tr>
<tr>
<td>All HOME Eligible Activities per Housing Program Rules</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The Trust Fund has a budget of $2m and expects to receive a total of approximately $3m in revenue over the next plan period.

Salt Lake City Housing Programs – Program Income
### Uses of Funding

<table>
<thead>
<tr>
<th>Uses of Funding</th>
<th>Annual Allocation</th>
<th>Program Income</th>
<th>Prior Year Resources</th>
<th>Total</th>
<th>Expected Amount Available – Remainder of Con Plan</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>OTHER ECONOMIC DEVELOPMENT LOAN FUND</strong></td>
<td>Economic Development</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>$4,000,000</td>
<td>The fund currently has a balance of approximately $4m.</td>
</tr>
</tbody>
</table>

---

**EXPLAIN HOW FEDERAL FUNDS WILL LEVERAGE THOSE ADDITIONAL RESOURCES (PRIVATE, STATE, AND LOCAL FUNDS), INCLUDING A DESCRIPTION OF HOW MATCHING REQUIREMENTS WILL BE SATISFIED:**

**Match Requirements**

HUD, like many other federal agencies, encourages the recipients of federal monies to demonstrate that efforts are being made to strategically leverage additional funds in order to achieve greater results. Leverage is also a way to increase project efficiencies and benefit from economies of scale that often come with combining sources of funding for similar or expanded scopes.

- **HOME Investment Partnership Program – 25% Match Requirement** Salt Lake City will ensure that HOME match requirements are met by utilizing the leveraging capacity of its subrecipients. Funding sources used to meet the HOME match requirements include federal, state, and local grants; private contributions; private foundations; United Way; local financial institutions; City General Fund; and unrestricted donations.
- **Emergency Solutions Grant – 100% Match Requirement** Salt Lake City will ensure that ESG match requirements are met by utilizing the leveraging capacity of its subgrantees. Funding sources used to meet the ESG match requirements include federal, state, and local grants; private contributions; private foundations; United Way; Continuum of Care funding; City General Fund; in-kind match and unrestricted donations.

**Fund Leveraging**

Leverage, in the context of the City’s four HUD programs, means bringing other local, state, and federal financial resources in order to maximize the reach and impact of the City’s HUD Programs. Resources for leverage include the following:

- Housing Choice Section 8 Vouchers
The Housing Authority of Salt Lake City and Housing Connect currently administer Housing Choice (Section 8) vouchers. The City projects the local housing authorities will receive approximately $173.6 million in funding during the plan period to support public housing units.

- **Low-Income Housing Tax Credit (LIHTC)**
  Created by the Tax Reform Act of 1986, the LIHTC program gives State and local LIHTC-allocating agencies the equivalent of nearly $8 billion in annual budget authority to issue tax credits for the acquisition, rehabilitation, or new construction of rental housing targeted to lower-income households. Federal 4% and 9% tax credits are a major funding source of capital for the construction and rehabilitation of affordable rental homes. In 2019, the Agency allocated $10,900,317 in Federal and State Housing Credits. At the current funding level, approximately $55 million will be available for low-income homebuyer programs to developers to build or renovate affordable apartment housing products over the course of this Plan.

- **New Market Tax Credits**
  New Market Tax Credits are an additional tool utilized to attract private capital investment in areas in need of job growth and economic development.

- **RDA Development Funding**
  The RDA has 12 project areas, nine of which are currently collecting tax increment. Tax increment funds are required to be reinvested back into the same “project area” from which funds are generated and to contribute to the overall health and vitality of the City. The purpose of an RDA is to reverse the negative effects of blight, while increasing the tax base from which the taxing entities draw their funds. The RDA generated $33,833,404 in tax increment receipts in 2018. The RDA generally uses a 2% annual growth rate for existing project areas. State legislation governing RDAs require that 20% of tax increment receipts is set aside for the creation or preservation of affordable housing. A portion of those funds can be used in the CDBG Target Area. In addition, in 2019 the following two additional project areas will commence generating tax increment for the RDA:

  - Stadler Rail CRA: $180,750
  - Northwest Quadrant: $18,873

- **Salt Lake City Housing Trust Fund (HTF)**
  Salt Lake City’s Housing Trust Fund strives to address the health, safety, and welfare of the City’s citizens by providing assistance for affordable and special needs housing within the City. The Trust Fund has a 2019 budget of $7,400,023.

- **Salt Lake City Economic Development Loan Fund (EDLF)**
  The City administers the Economic Development Loan Fund which makes loans to small businesses located in the City for the purpose of stimulating economic development and commercial and industrial diversity by enhancing business opportunities, providing employment and promoting neighborhood revitalization. This fund currently has a cash balance of approximately $4.0m and loans outstanding of $5.6m.

- **Salt Lake City General Fund**
  The City uses excess general funds for homeless services when such funds are available, and opportunities present themselves. The City has allocated $2.5M of resources for homeless services in fiscal year 2020.

• Olene Walker Housing Loan Fund
Utah State’s Olene Walker Housing Loan Fund is one of the largest affordable housing loan funding tools for affordable housing developers working in Salt Lake City. The loan fund had about $14 million available in fiscal year 2020.

• Industrial & Commercial Bank Funding
Although it is not possible to estimate how much Community Reinvestment Act funding will be made available locally, there are a large number of industrial and commercial banks that reside in Salt Lake City and that have requirements to invest in low-income areas.

• Continuum of Care Funding
The Salt Lake Valley Coalition to End Homelessness (Continuum of Care) provides approximately $7.8 million of annual funding for local homeless housing and service programs.

• Foundations & Other Philanthropic Partners
Charitable establishments and philanthropic partners make up a critical part of the funding stream used in the State of Utah. It is estimated that during the Consolidated Plan period, over $100m will be used to support low- and moderate-income residents, with a considerable amount of the funding being used in Salt Lake City.

IF APPROPRIATE, DESCRIBE PUBLICLY-OWNED LAND OR PROPERTY LOCATED WITHIN THE JURISDICTION THAT MAY BE USED TO ADDRESS THE NEEDS IDENTIFIED IN THE PLAN:
Salt Lake City intends to expand affordable housing and economic development opportunities through the redevelopment of City-owned land, strategic land acquisitions, parcel assembly, and disposition. As per City ordinance, Housing and Neighborhood Development Division will work collaboratively with other City divisions that oversee or control parcels that are owned by the City to evaluate the appropriateness for affordable housing opportunities.

DISCUSSION:
Salt Lake City will continue to seek other federal, state, and private funds to leverage entitlement grant funding. The City has already shown its commitment to leveraging funding through the selection of the target area which matches the current RDA areas. In addition, the City will support the proposed community development initiatives outlined in this Plan through strategic initiatives, policies, and programs.

SP-40: INSTITUTIONAL DELIVERY STRUCTURE 91-215(k)
Explain the institutional structure through which the jurisdiction will carry out its Consolidated Plan including private industry, non-profit organizations, and public institutions.

<table>
<thead>
<tr>
<th>Responsible Entity</th>
<th>Responsible Entity Type</th>
<th>Role</th>
<th>Geographic Area Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advantage Services, Inc.</td>
<td>Non-profit organization</td>
<td>Non-homeless special needs, Homeless services</td>
<td>Region</td>
</tr>
<tr>
<td>Alliance House</td>
<td>Non-profit organization</td>
<td>Affordable housing: rental</td>
<td>Region</td>
</tr>
<tr>
<td>Responsible Entity</td>
<td>Responsible Entity Type</td>
<td>Role</td>
<td>Geographic Area Served</td>
</tr>
<tr>
<td>--------------------------------------------</td>
<td>-------------------------</td>
<td>-------------------------------------------</td>
<td>------------------------</td>
</tr>
<tr>
<td>Asian Association of Utah</td>
<td>Non-profit organization</td>
<td>Non-homeless special needs</td>
<td>Region</td>
</tr>
<tr>
<td>ASSIST, Inc.</td>
<td>Non-profit organization</td>
<td>Affordable housing: ownership</td>
<td>Region</td>
</tr>
<tr>
<td>Big Brothers Big Sisters of Utah</td>
<td>Non-profit organization</td>
<td>Non-homeless special needs</td>
<td>Region</td>
</tr>
<tr>
<td>Boys and Girls Club of Salt Lake</td>
<td>Non-profit organization</td>
<td>Non-homeless special needs</td>
<td>Region</td>
</tr>
<tr>
<td>Catholic Community Services</td>
<td>Non-profit organization</td>
<td>Homelessness, non-homeless special needs</td>
<td>Region</td>
</tr>
<tr>
<td>Community Development Corp of Utah</td>
<td>Non-profit organization</td>
<td>Affordable housing: ownership</td>
<td>State</td>
</tr>
<tr>
<td>Community Health Centers</td>
<td>Non-profit organization</td>
<td>Homelessness, non-homeless special needs</td>
<td>Region</td>
</tr>
<tr>
<td>Crossroads Urban Center</td>
<td>Non-profit organization</td>
<td>Homelessness, non-homeless special needs</td>
<td>Region</td>
</tr>
<tr>
<td>Disability Law Center</td>
<td>Non-profit organization</td>
<td>Non-homeless special needs</td>
<td>Region</td>
</tr>
<tr>
<td>English Skills Learning Center</td>
<td>Non-profit organization</td>
<td>Non-homeless special needs</td>
<td>Region</td>
</tr>
<tr>
<td>Family Promise of Salt Lake</td>
<td>Non-profit organization</td>
<td>Homelessness</td>
<td>Region</td>
</tr>
<tr>
<td>Family Support Center</td>
<td>Non-profit organization</td>
<td>Homelessness, non-homeless special needs</td>
<td>Region</td>
</tr>
<tr>
<td>First Step House</td>
<td>Non-profit organization</td>
<td>Homelessness, non-homeless special needs</td>
<td>Region</td>
</tr>
<tr>
<td>Guadalupe School</td>
<td>Non-profit organization</td>
<td>Non-homeless special needs</td>
<td>Region</td>
</tr>
<tr>
<td>Helping Hands Association dba The Haven</td>
<td>Non-profit organization</td>
<td>Homelessness, non-homeless special needs</td>
<td>Region</td>
</tr>
<tr>
<td>House of Hope</td>
<td>Non-profit organization</td>
<td>Homelessness, non-homeless special needs</td>
<td>Region</td>
</tr>
<tr>
<td>Housing Authority of Salt Lake City</td>
<td>PHA</td>
<td>Public housing, affordable housing: rental</td>
<td>Jurisdiction</td>
</tr>
<tr>
<td>Housing Authority of the County of Salt Lake</td>
<td>PHA</td>
<td>Public housing, affordable housing: rental</td>
<td>Region</td>
</tr>
<tr>
<td>Utah Law Related Education Project</td>
<td>Non-profit organization</td>
<td>Non-homeless special needs</td>
<td>State</td>
</tr>
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<td>Legal Aid Society of Salt Lake</td>
<td>Non-profit organization</td>
<td>Non-homeless special needs</td>
<td>Region</td>
</tr>
<tr>
<td>Literacy Action Center</td>
<td>Non-profit organization</td>
<td>Non-homeless special needs</td>
<td>Region</td>
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<tr>
<td>Neighborhood House</td>
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<td>Non-homeless special needs</td>
<td>Jurisdiction</td>
</tr>
<tr>
<td>NeighborWorks Salt Lake</td>
<td>CHDO</td>
<td>Affordable housing: ownership, economic development</td>
<td>Region</td>
</tr>
<tr>
<td>Odyssey House</td>
<td>Non-profit organization</td>
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<td>Region</td>
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<tr>
<td>Responsible Entity</td>
<td>Responsible Entity Type</td>
<td>Role</td>
<td>Geographic Area Served</td>
</tr>
<tr>
<td>---------------------</td>
<td>-------------------------</td>
<td>------</td>
<td>------------------------</td>
</tr>
<tr>
<td>People Helping People</td>
<td>Non-profit organization</td>
<td>Non-homeless special needs</td>
<td>Region</td>
</tr>
<tr>
<td>Rape Recovery Center</td>
<td>Non-profit organization</td>
<td>Non-homeless special needs</td>
<td>Region</td>
</tr>
<tr>
<td>Road Home</td>
<td>Non-profit organization</td>
<td>Homelessness</td>
<td>Region</td>
</tr>
<tr>
<td>Salt Lake City Department of Community and Economic Development</td>
<td>Departments and agencies</td>
<td>Affordable housing, neighborhood improvements</td>
<td>Jurisdiction</td>
</tr>
<tr>
<td>Salt Lake City Department of Public Services</td>
<td>Departments and agencies</td>
<td>Neighborhood improvements</td>
<td>Jurisdiction</td>
</tr>
<tr>
<td>Salt Lake City Division of Planning</td>
<td>Departments and agencies</td>
<td>Neighborhood improvements</td>
<td>Jurisdiction</td>
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<tr>
<td>Salt Lake City Division of Economic Development</td>
<td>Departments and agencies</td>
<td>Neighborhood improvements</td>
<td>Jurisdiction</td>
</tr>
<tr>
<td>Salt Lake City Division of Engineering</td>
<td>Departments and agencies</td>
<td>Neighborhood improvements</td>
<td>Jurisdiction</td>
</tr>
<tr>
<td>Salt Lake City Housing and Neighborhood Development Division</td>
<td>Departments and agencies</td>
<td>Affordable housing, neighborhood improvements</td>
<td>Jurisdiction</td>
</tr>
<tr>
<td>Salt Lake City Division of Parks and Public Lands</td>
<td>Departments and agencies</td>
<td>Neighborhood improvements</td>
<td>Jurisdiction</td>
</tr>
<tr>
<td>Salt Lake City Division of Streets</td>
<td>Departments and agencies</td>
<td>Neighborhood improvements</td>
<td>Jurisdiction</td>
</tr>
<tr>
<td>Salt Lake City Division of Transportation</td>
<td>Departments and agencies</td>
<td>Neighborhood improvements</td>
<td>Jurisdiction</td>
</tr>
<tr>
<td>Salt Lake City Housing Trust Fund</td>
<td>Government</td>
<td>Affordable housing: homeownership, rental</td>
<td>Jurisdiction</td>
</tr>
<tr>
<td>Salt Lake City RDA</td>
<td>Redevelopment authority</td>
<td>Affordable housing, neighborhood improvements</td>
<td>Jurisdiction</td>
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<tr>
<td>Salt Lake City School District</td>
<td>Other</td>
<td>Non-homeless special needs</td>
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<td>Salt Lake Community Action Program</td>
<td>Non-profit organization</td>
<td>Homelessness, non-homeless special needs</td>
<td>Region</td>
</tr>
<tr>
<td>Salt Lake and Tooele Continuum of Care</td>
<td>Continuum of Care</td>
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<td>Region</td>
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<td>Salt Lake Donated Dental Services</td>
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<td>Sarah Draft Home</td>
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<td>Sorenson Unity Center</td>
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<tr>
<td>Utah AIDS Foundation</td>
<td>Non-profit organization</td>
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</tr>
<tr>
<td>Utah Food Bank</td>
<td>Non-profit organization</td>
<td>Homelessness, non-homeless special needs</td>
<td>State</td>
</tr>
<tr>
<td>Utah Health and Human Rights</td>
<td>Non-profit organization</td>
<td>Non-homeless special needs</td>
<td>State</td>
</tr>
</tbody>
</table>
ASSESS STRENGTHS AND GAPS IN THE INSTITUTIONAL DELIVERY SYSTEM

Community needs are efficiently and effectively addressed through the knowledge, commitment, and resources of a broad range of partners. By working closely with governmental partners and private organizations, Salt Lake City is able to carry out an institutional delivery structure that emphasizes collaboration and resource leveraging.

Public services for Salt Lake City’s homeless and extremely low-income population are delivered through a network of integrated public-private partnerships. Coordination meetings are regularly held to manage service delivery for individuals and families that have multiple and complex problems that require comprehensive services from more than one organization. Coordination meetings are also utilized to streamline services and prevent the duplication of efforts.

A significant institutional delivery barrier is that financial resources limit the amount of services provided in the community. Many service providers have long wait lists. Salt Lake City is working with community partners to prioritize and restructure services to utilize funding resources more effectively.

**Table SP-40.2**

**Availability of Services Targeted to Homeless Persons and Persons With HIV**

<table>
<thead>
<tr>
<th>Responsible Entity Type</th>
<th>Homelessness Prevention Services</th>
<th>Available in the Community</th>
<th>Targeted to Homeless</th>
<th>Targeted to People with HIV</th>
</tr>
</thead>
<tbody>
<tr>
<td>Utah Homeless Management Information System</td>
<td>Counseling/Advocacy</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Utah Housing Corporation</td>
<td>Other</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Utah Non-Profit Housing Corporation</td>
<td>Non-profit organization</td>
<td>Affordable housing: rental</td>
<td>Region</td>
<td></td>
</tr>
<tr>
<td>Utahns Against Hunger</td>
<td>Non-profit organization</td>
<td>Homelessness, non-homeless special needs</td>
<td>Region</td>
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</tr>
<tr>
<td>Valley Behavioral Health</td>
<td>Non-profit organization</td>
<td>Non-homeless special needs</td>
<td>State</td>
<td></td>
</tr>
<tr>
<td>Volunteers of America (VOA)</td>
<td>Non-profit organization</td>
<td>Homelessness, non-homeless special needs</td>
<td>Region</td>
<td></td>
</tr>
<tr>
<td>Wasatch Community Gardens</td>
<td>Non-profit organization</td>
<td>Neighborhood improvements</td>
<td>Region</td>
<td></td>
</tr>
<tr>
<td>Wasatch Homeless Healthcare – 4th Street Clinic</td>
<td>Non-profit organization</td>
<td>Homelessness, non-homeless special needs</td>
<td>Region</td>
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</tr>
<tr>
<td>Welcome Home Salt Lake City</td>
<td>Government</td>
<td>Home ownership</td>
<td>City</td>
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<tr>
<td>YMCA</td>
<td>Non-profit organization</td>
<td>Non-homeless special needs</td>
<td>Region</td>
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</tr>
<tr>
<td>YMCA</td>
<td>Non-profit organization</td>
<td>Homelessness, non-homeless special needs</td>
<td>Region</td>
<td></td>
</tr>
</tbody>
</table>
### Homelessness Prevention Services

<table>
<thead>
<tr>
<th>Services</th>
<th>Available in the Community</th>
<th>Targeted to Homeless</th>
<th>Targeted to People with HIV</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mortgage Assistance</td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Rental Assistance</td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Utilities Assistance</td>
<td>X</td>
<td></td>
<td>X</td>
</tr>
</tbody>
</table>

#### Street Outreach Services

<table>
<thead>
<tr>
<th>Services</th>
<th>Available in the Community</th>
<th>Targeted to Homeless</th>
<th>Targeted to People with HIV</th>
</tr>
</thead>
<tbody>
<tr>
<td>Law Enforcement</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Mobile Clinics</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Other Street Outreach Services</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
</tbody>
</table>

#### Supportive Services

<table>
<thead>
<tr>
<th>Services</th>
<th>Available in the Community</th>
<th>Targeted to Homeless</th>
<th>Targeted to People with HIV</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alcohol &amp; Drug Abuse</td>
<td>X</td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Child Care</td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Education</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Employment/Employment Training</td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Healthcare</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>HIV/AIDS</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Life Skills</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Mental Health Counseling</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Transportation</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

### Description

**DESCRIBE THE EXTENT TO WHICH SERVICES TARGETED TO HOMELESS PERSONS AND PERSONS WITH HIV AND MAINSTREAM SERVICES, SUCH AS HEALTH, MENTAL HEALTH AND EMPLOYMENT SERVICES ARE MADE AVAILABLE TO AND USED BY HOMELESS PERSONS (PARTICULARLY CHRONICALLY HOMELESS INDIVIDUALS AND FAMILIES, FAMILIES WITH CHILDREN, VETERANS AND THEIR FAMILIES, AND UNACCOMPANIED YOUTH) AND PERSONS WITH HIV WITHIN THE JURISDICTION.**

Fourth Street Clinic, dba Wasatch Homeless Healthcare, is an AAAHC Patient Centered Medical Home that provides coordinated medical, mental health, substance abuse, case management, dental, and pharmacy services. It provides the primary medical services to the homeless community. Other organizations such as Donated Dental provide complimentary services.

In 1985, the Utah Department of Health reported a total of 17 persons living with AIDS in Utah. At that time, the state and most citizens were unprepared to address the HIV/AIDS issue. The need for public information and for assistance for persons living with HIV/AIDS forced a community-based response, which ultimately became the Utah AIDS Foundation (UAF). Today, a two-fold approach of direct client services and targeted prevention education still comprises the basis for all UAF programming. UAF works with Clinic 1A to ensure that those diagnosed with HIV/AIDS are connected to medical case management, housing case management, employment opportunities, and other services.

Valley Behavioral Health, formerly known as Valley Mental Health, provides services to all residents in Salt Lake County (including those who are experiencing homelessness) that experience serious mental illnesses, substance use disorders and behavioral problems. Valley Behavioral Health operates Safe Haven and Salt Lake Valley Storefront. Located at 550 W 700 S Salt Lake City, Safe Haven is a permanent supportive housing program for those that meet Valley Behavioral Health’s client criteria. Salt Lake Valley Storefront is a day center at Safe Haven and is solely for those experiencing serious mental illnesses.

The State of Utah’s Department of Workforce Services has an employment center co-located at the Weigand Day Center. This offers those using services on Rio Grande or meals at St. Vincent DePaul’s Dining Hall, a chance to connect with employment without traveling.
Founded in 1958, First Step House is a co-occurring capable, behavioral health treatment and housing provider. First Step is a Joint Commission-accredited organization and is a consistent leader in the Salt Lake metro area delivering evidence-based interventions and achieving positive outcomes for individuals, Veterans, and families experiencing substance use disorders, homelessness, mental health conditions, justice system involvement, and primary health concerns. First Step operates two residential treatment facilities, two outpatient treatment centers, and six transitional housing facilities in Salt Lake County. The scope of services includes substance use disorder, criminogenic, and mental health assessment and referral, residential and outpatient treatment, recovery residence services, transitional housing, case management, employment support, primary health care, peer support services, and long-term recovery management.

Odyssey House of Utah focuses on addiction recovery services through both in-patient and out-patient programs. Programs are available for both adults and teens.

Other programs serving our community include Volunteers of America Cornerstone, which provides substance use treatment for low-income and homeless individuals. In addition, Volunteers of America has two detox programs including Adult Detox and Center for Women and Children. Both serve low-income, homeless individuals or families.

DESCRIBE THE STRENGTHS AND GAPS OF THE SERVICE DELIVERY SYSTEM FOR SPECIAL NEEDS POPULATION AND PERSONS EXPERIENCING HOMELESSNESS, INCLUDING, BUT NOT LIMITED TO, THE SERVICES LISTED ABOVE.

Homeless services organizations within the Salt Lake and Tooele Counties Continuum of Care work diligently to coordinate services and place people in housing. Local organizations participate in HMIS, managed by the State of Utah. Through HMIS, service providers are able to view other services their clients access and coordinate on a client-by-client basis. The local CoC also uses the VI-SPADT (Vulnerability Index – Service Prioritization Decision Assistance Tool) form in the annual Point-in-Time count. By using the VI-SPADT at first contact, the clients can be connected to services quicker and receive help sooner. However, there are always improvements that can be made in coordinating activities. Meetings with stakeholders revealed concerns that case management loads were too large and that reductions were necessary for better coordination and provision of services. So, while coordination occurs, there is often a high level of demand for services in comparison to the availability of needed treatment and services.

PROVIDE A SUMMARY OF THE STRATEGY FOR OVERCOMING GAPS IN THE INSTITUTIONAL STRUCTURE AND SERVICE DELIVERY SYSTEM FOR CARRYING OUT A STRATEGY TO ADDRESS PRIORITY NEEDS.

The Salt Lake and Tooele Counties Continuum of Care continues to implement coordinated access based on the VI-SPADT form. Salt Lake County is leading efforts to coordinate services for the homeless with the end goal of providing homeless services as seamlessly as possible.
SP-45: GOALS

In consideration of priority needs and anticipated resources, Salt Lake City has defined the following five-year goals:

### Table SP-45.1

**GOALS, PRIORITY NEEDS AND OUTCOME INDICATORS**

<table>
<thead>
<tr>
<th>Sort Order</th>
<th>Goal</th>
<th>Start Year</th>
<th>End Year</th>
<th>Category</th>
<th>Geographical Area</th>
<th>Priority Needs Addressed</th>
<th>Funding</th>
<th>Goal Outcome Indicator</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Housing</td>
<td>2020</td>
<td>2024</td>
<td>Affordable Housing</td>
<td>Citywide</td>
<td>Affordable Housing</td>
<td>CDBG $6,000,000 ESG $343,750 HOME $2,500,000 HOPWA $1,940,000</td>
<td>5075 Households assisted</td>
</tr>
<tr>
<td>2</td>
<td>Transportation</td>
<td>2020</td>
<td>2024</td>
<td>Transportation</td>
<td>Target Areas/City Wide</td>
<td>Transportation</td>
<td>CDBG $4,000,000</td>
<td>100,300 Households assisted</td>
</tr>
<tr>
<td>3</td>
<td>Community Resiliency</td>
<td>2020</td>
<td>2024</td>
<td>Economic Development/Public Services</td>
<td>Target Areas/City Wide</td>
<td>Community Resiliency</td>
<td>CDBG $1,250,000</td>
<td>325 Individuals or businesses assisted</td>
</tr>
<tr>
<td>4</td>
<td>Homeless Services</td>
<td>2020</td>
<td>2024</td>
<td>Public Services/Homeless Services</td>
<td>Citywide</td>
<td>Homeless Services</td>
<td>CDBG $1,000,000 ESG $825,000</td>
<td>2050 Persons assisted</td>
</tr>
<tr>
<td>5</td>
<td>Behavioral Health</td>
<td>2020</td>
<td>2024</td>
<td>Public Services/Behavioral Health</td>
<td>Citywide</td>
<td>Behavioral Health</td>
<td>CDBG $500,000</td>
<td>400 households assisted</td>
</tr>
<tr>
<td>6</td>
<td>Administration</td>
<td>2020</td>
<td>2024</td>
<td>Administration</td>
<td>Citywide</td>
<td>Administration</td>
<td>CDBG $3,200,000 ESG $103,125 HOME HOPWA $60,000</td>
<td>N/A</td>
</tr>
</tbody>
</table>

### Table SP-45.2

**GOAL DESCRIPTIONS**

<table>
<thead>
<tr>
<th>Goal Name</th>
<th>Goal Description</th>
</tr>
</thead>
</table>
| 1 Housing | To provide expanded housing options for all economic and demographic segments of Salt Lake City’s population while diversifying the housing stock within neighborhoods.  
  - Support housing programs that address the needs of aging housing stock through targeted rehabilitation efforts and diversifying the housing stock within the neighborhoods  
  - Support affordable housing development that increases the number and types of units available for qualified residents  
  - Support programs that provide access to home ownership  
  - Support rent assistance programs to emphasize stable housing as a primary strategy to prevent and/or end homelessness  
  - Support programs that provide connection to permanent housing upon exiting behavioral health programs  
  - Provide housing and essential supportive services to persons with HIV/AIDS |
<p>| 2 Transportation | To promote accessibility and affordability of multimodal transportation options. |</p>
<table>
<thead>
<tr>
<th>Goal Name</th>
<th>Goal Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Within eligible target areas, improve bus stop amenities as a way to encourage the accessibility of public transit and enhance the experience of public transit</td>
</tr>
<tr>
<td></td>
<td>Within eligible target areas, expand and support the installation of bike racks, stations, and amenities as a way to encourage use of alternative modes of transportation</td>
</tr>
<tr>
<td></td>
<td>Support access to transportation, prioritizing very low-income and vulnerable populations</td>
</tr>
<tr>
<td>3</td>
<td>Community Resiliency</td>
</tr>
<tr>
<td></td>
<td>Provide tools to increase economic and/or housing stability</td>
</tr>
<tr>
<td></td>
<td>Support job training and vocational rehabilitation programs that increase economic mobility</td>
</tr>
<tr>
<td></td>
<td>Improve visual and physical appearance of deteriorating commercial buildings - limited to CDBG Target Area</td>
</tr>
<tr>
<td></td>
<td>Provide economic development support for microenterprise businesses</td>
</tr>
<tr>
<td></td>
<td>Direct financial assistance to for-profit businesses</td>
</tr>
<tr>
<td></td>
<td>Expand access to early childhood education to set the stage for academic achievement, social development, and change the cycle of poverty</td>
</tr>
<tr>
<td></td>
<td>Promote digital inclusion through access to digital communication technologies and the internet</td>
</tr>
<tr>
<td></td>
<td>Provide support for programs that reduce food insecurity for vulnerable population</td>
</tr>
<tr>
<td>4</td>
<td>Homeless Services</td>
</tr>
<tr>
<td></td>
<td>To expand access to supportive programs that help ensure that homelessness is rare, brief, and non-recurring</td>
</tr>
<tr>
<td></td>
<td>Expand support for medical and dental care options for those experiencing homelessness</td>
</tr>
<tr>
<td></td>
<td>Provide support for homeless services including Homeless Resource Center Operations and Emergency Overflow Operations</td>
</tr>
<tr>
<td></td>
<td>Provide support for programs undertaking outreach services to address the needs of those living an unsheltered life</td>
</tr>
<tr>
<td></td>
<td>Expand case management support as a way to connect those experiencing homelessness with permanent housing and supportive services</td>
</tr>
<tr>
<td>5</td>
<td>Behavioral Health</td>
</tr>
<tr>
<td></td>
<td>To provide support for low-income and vulnerable populations experiencing behavioral health concerns such as substance abuse disorders and mental health challenges.</td>
</tr>
<tr>
<td></td>
<td>Expand treatment options, counseling support, and case management for those experiencing behavioral health crisis</td>
</tr>
<tr>
<td>6</td>
<td>Administration</td>
</tr>
<tr>
<td></td>
<td>To support the administration, coordination and management of Salt Lake City’s CDBG, ESG, HOME, and HOPWA programs.</td>
</tr>
</tbody>
</table>

**Estimate the number of extremely low-income, low-income, and moderate-income families to whom the jurisdiction will provide affordable housing as defined by HOME 91.315(B)(2):**

Over the course of the 2020-2024 Consolidated Plan, the City anticipates that CDBG, ESG, HOME and HOPWA funds will provide affordable housing and housing subsidy assistance as follows:

- Housing Rehabilitation: 1,000 Households
Direct Financial Assistance to Home Buyers: 100 Households
Tenant-Based Rental Assistance/Rapid Re-housing: 2,800 Households
Homeless Prevention: 500 Persons

SP-50: PUBLIC HOUSING ACCESSIBILITY AND INVOLVEMENT
91.215(c)
NEED TO INCREASE THE NUMBER OF ACCESSIBLE UNITS (IF REQUIRED BY A SECTION 504 VOLUNTARY COMPLIANCE AGREEMENT)
The local housing authorities are in compliance with the Section 504 Voluntary Compliance agreement.

Activities to Increase Resident Involvement:
- Monthly tenant meetings
- Tenant association meetings with both City and County tenants
- Salt Lake County Aging Services has a center located on site at high rise
- HACSL has a Resident Advisory Board that has representatives from public housing (including the high-rise), Section 8, and special needs programs. A member of the Resident Advisory Board is appointed to the Housing Authority’s Board of Commissioners.

IS THE PUBLIC HOUSING AGENCY DESIGNATED AS TROUBLED UNDER 24 CFR PART 902?
No. The Housing Authority of the County of Salt Lake and the Housing Authority of Salt Lake City are both designated as high performers.

SP-55: STRATEGIC PLAN BARRIERS TO AFFORDABLE HOUSING 91.215(h)
As discussed in detail in section MA-40, the most critical public policy barriers (direct and indirect) to the production and preservation of affordable housing include the following:

Economic Conditions
- Housing costs have risen more quickly than incomes over the past 10 years
- Transportation costs are significantly higher in some neighborhoods than others due to a disparity in the availability of transit and distance from employment centers

Land Regulations and Permitting Process
- Salt Lake City’s Zoning Ordinance (similar to other cities) contains regulations that establish standards for residential development including minimum lot size, density, unit size, height, setback, and parking standards. Some of these regulations can inhibit the ability for affordable housing development feasibility (i.e., profitability), including the following:
  - Density limitations
  - Lack of multifamily zoning
  - Stringent parking requirements (reducing cost feasibility)
- The process to waive/reduce impact fees for affordable housing is reportedly difficult to navigate for some developers
- Permitting and environmental review processes are often time consuming and reduce possible profits for developers, thereby discouraging development and/or encouraging development of higher-margin product (i.e., market-rate units)
Land Costs

- High land costs in certain areas do not allow for adequate profit in the development of lower-income housing product, particularly in desirable neighborhoods that have experienced growth and new construction over the past decade. Most affordable land is located on the west side of Salt Lake City, furthering the concentration of affordable housing in select areas, and inhibiting the dispersal of housing options throughout the city.
- Land costs restrict the ability to place affordable housing in closer proximity to necessary services, particularly near transit options and employment centers. Consequently, new housing often is constructed in areas that result in high percentages of income being spent towards transportation. Ultimately, these developments further increase traffic issues.

Construction Costs

- Construction costs, particularly labor costs, have experienced notable fluctuations in the recent past. This has caused upward pressure on rents, and limited what type of product developers are able to provide. Consequently, the profit margin in providing affordable housing is typically limited, or altogether non-existent without the presence of incentives and tax credits.
- Rehabilitation of existing product has increased in cost due to overall labor shortages. Furthermore, the gained value of improvements is often not more than the costs of construction, resulting in limited or no profit for undertaking such renovation. This limits the desire to undertake such endeavors unless incentives can be provided.

Development and Rehabilitation Financing

- Affordable housing projects with complex layered finance structures can experience increased land holding costs because of additional due diligence and longer timelines. This is partially alleviated with City incentive programs that reduce some financing pressures.
- There is strong competition for local funding tools, such as the State of Utah’s Olene Walker Housing Loan Fund.

Neighborhood Market Conditions

- Negative public perception and community opposition ("NIMBYism") can limit affordable housing development when a zoning approval process is required.
- Some neighborhoods that have access to transit options do not have the appeal for large-scale housing developments, due primarily to low-quality surrounding improvements, higher crime rates, and limited employment diversity.

The City’s recently completed Growing Salt Lake City: A Five-Year Housing Plan 2018-2022 provides the following goals to remove barriers to affordable housing:

Goal 1: Reform City practices to promote a responsive, affordable, high-opportunity housing market
- Includes reforming City practices, such as land use and zoning regulations, as well as impediments in City processes

Goal 2: Increase housing opportunities for cost-burdened households
- Prioritizes stabilizing very low-income renters, the development of more affordable units and increased home ownership opportunities

Goal 3: Build a more equitable city
• Eliminate incidences of housing discrimination and promote a diversity of housing throughout all areas of the City

Other strategies employed by the City include the following:

**Homeless Strategies**
Coordinating with local service providers, municipalities, State of Utah, Continuum of Care, and others through the Salt Lake Valley Coalition to End Homelessness in an effort to create a system by which resources, services, data collection, and analysis results in coordination among all stakeholders.

**Growing SLC: A Five-Year Plan**
The City has formally adopted a new housing plan that will begin to address many of the barriers listed above and catalyze partners in the city and region to focus on the current housing crisis. The plan provides an assessment of citywide housing needs, with emphasis on the availability and affordability of housing, housing needs for changing demographics, and neighborhood-specific needs. The updated plan will serve as a five-year policy guide to address housing needs across the economic and demographic spectrum of Salt Lake City’s current and future residents.

**Affordable Housing Initiative**
The City is committed to providing a comprehensive housing initiative to address Salt Lake City’s lack of housing options affordable to low-wage workers and moderate-income families, persons with disabilities and those on fixed incomes. By utilizing the Salt Lake City Housing Trust Fund and other community resources, the City will support the preservation, development, and rental assistance of housing units over the time period of the Consolidated Plan. The initiative will target these forms of assistance to extremely low-income renter households as well as expanding homeownership and housing opportunities for low- to middle-income families and individuals.

**Community Land Trust**
Salt Lake City has launched a Community Land Trust (CLT) that will allow donated and trusted land to maintain perpetual affordability while ensuring the structure on the land, the home, is purchased, owned, and sold over time to income-qualifying households, just as any other home would be. This provision is intended to ensure a fair return on investment for the homeowner if a sale occurs during the period of affordability. By holding the land itself in the trust, the land effectively receives a write down each time the home is sold, insulating the property for growing land costs but still allowing equity to be built by the homeowner.

**Blue Ribbon Commission**
This commission was tasked with identifying how the City can fund and produce 1,000 units of affordable housing throughout Salt Lake City. This commission has since been sunsetted, but the efforts of creating affordable housing through the mechanisms identified continue to move forward.

**Welcome Home Salt Lake City**
Salt Lake City initiated a new homeownership program, Welcome Home SLC, which is aimed at increasing housing options for low- and moderate-income households. It will help stabilize communities, provide incentive for neighborhood investments, and allow families to build wealth.

**Leverage Public Land**
Promote affordable housing development by leveraging public resources with private investments. Potential tools include the following:
- Development of affordable housing on publicly-owned land
- Utilize proceeds from development of publicly-owned land to fund affordable housing
- Create a policy for prioritizing affordable housing uses when disposing of public land.
Impact Fee Exemption
The City’s recently completed Growing SLC: A Five-Year Housing Plan, 2018-2022 recommends that impact fees could be reduced by a decision-making body that reviews project transactions and that could only be accessed by developers who commit to a percentage of units at a specific level of affordability.

Funding Our Future
In 2018, the City Council approved a 0.5% sales tax increase to address several important issues within the City including transportation, housing, infrastructure, and public safety. This is estimated to provide an estimated $5 million additional sales tax revenues to support housing needs each year. Revenues may be shared between development efforts and supporting affordable housing program efforts.

Redevelopment Agency
Salt Lake City’s Redevelopment Agency committed $17 million to address affordable housing efforts, with a third of that targeted to areas where the City has experienced high land costs.

SLC Housing Trust Fund
The Salt Lake City Housing Trust Fund was created in 2000 to provide financial assistance to support the development and preservation of affordable and special needs housing in Salt Lake City. Eligible activities include acquisition, new construction, and rehabilitation of both multifamily rental properties and single-family homeownership. Additional assistance relating to housing for eligible households also may include project or tenant-based rental assistance, down payment assistance and technical assistance. Applications for funding can be accepted year-round and are approved through a citizen’s advisory board, the Mayor and the City Council.

Funding Targeting
The Housing and Neighborhood Development Division continually evaluates ways to coordinate and target affordable housing subsidies more effectively, including:
- Coordinate local funding sources – Olene Walker, SLC Housing Trust Fund, County partnerships
- Target soft money to housing units affordable to households with lower AMIs
- Target soft money with low or no interest loans.

Policies
Salt Lake City will work to remove or ameliorate public policies that serve as barriers to affordable housing through the following efforts:
- Affordable Housing Development Incentives: Zoning and fee waiver incentives will be implemented and/or strengthened, including the following:
  - Refine the Impact Fee Exemption Ordinance to improve user friendliness and refine the range of application.
  - Evaluate the accessory dwelling unit ordinance for a broader range of application.
  - Evaluate the transit station area zoning district regulations for a broader range of affordability requirements and potentially expand the use of that zone.
- Evaluate the feasibility of density bonuses and other development incentives for affordable housing development and preservation, specifically in Historic Landmark Districts where it is particularly difficult to add housing.
- Review the City’s Fee Schedule to eliminate added fees for developers of affordable housing.
- Review the City’s Housing Loss Mitigation ordinance to ensure that the city’s stock of inexpensive housing isn’t rapidly being replaced by more expensive units.
- Leverage Public Resources for Affordable Housing Development: Public resources, including City-owned land, will be leveraged with private resources for affordable housing development.
- Funding Targeting: The Housing and Neighborhood Development Division is evaluating ways to coordinate and target affordable housing subsidies more effectively, to include the coordination of
local funding sources (Olene Walker Housing Loan Fund, Salt Lake City Housing Trust Fund, Salt Lake County funding, etc).

- Utilize the Salt Lake City Housing Trust Fund: Funding is focused on acquisition, new construction, and rehabilitation of both multifamily rental properties and single-family homeownership. Additional assistance relating to housing for eligible households also may include project or tenant-based rental assistance, down payment assistance and technical assistance. The City has been very successful in spending down the Trust’s funds over FY17-18 and is resulting in an increased number of affordable units being built in the city. Applications for funding can be accepted year-round and are approved through a citizen’s advisory board, the Mayor and the City Council.

- Implement Fair Housing Action Items: Salt Lake City will work to remove and/or ameliorate housing impediments for protected classes through action items as identified in the City’s 2015-2019 Fair Housing Action Plan.

- Utilize Federal Funding to Expand Affordable Housing Opportunities: Utilize CDBG, ESG, HOME, and HOPWA funding to expand housing opportunity through homeowner rehabilitation, emergency home repair, acquisition/rehabilitation, direct financial assistance, tenant-based rental assistance, project-based rental assistance, and rapid re-housing.

In addition to the Action Items listed above, the City aims to tackle some of the larger problems behind the lack of affordable housing mainly the lack of a living wage. One way the City is addressing this issue is through strategic targeting of its CDBG funds to programs that provide job training for vulnerable populations or to organizations that create economic development opportunities.

**SP-60: HOMELESS STRATEGY 91.215(h)**

**REACHING OUT TO HOMELESS PERSONS (ESPECIALLY UNSHELTERED PERSONS) AND ASSESSING THEIR INDIVIDUAL NEEDS.**

Salt Lake City’s primary homeless services goal is to help homeless individuals and families get off the street and eventually into permanent housing. In the short term, Salt Lake City will continue to provide collaborative services to the homeless population.

Salt Lake City recognizes that not every homeless individual is alike and because of that, there is no one size fits all solution. There are groups of chronic homeless individuals, veterans, families, women with children, youth, and homeless-by-choice in the greater community. Each of these groups has different needs and each stage of homelessness must also be considered. The four stages of homelessness are prevention (keeping people from dropping into homelessness with jobs and affordable housing), homelessness (helping with daily needs – lockers, showers, etc.), transcending homelessness (finding housing, employment), preventing recurrence (offering supportive services to housing). If the four stages are not considered for each group, efforts will eventually be unsuccessful.

Personalized one-on-one outreach to homeless individuals providing information about the specific services that individual needs (e.g., housing, mental health treatment, a hot meal) is the most effective outreach approach. Salt Lake City works regularly with various community partners that provide outreach and assessment of individuals experiencing homelessness including Catholic Community Services; Volunteers of America, Utah; the Department of Veterans Affairs; The Road Home and others. In 2016, Salt Lake City opened the Community Connection Center (CCC) located in the primary homeless services area of the City. The CCC operates as a drop-in center and employs social workers that assess individuals’ needs and help connect people with available housing and supportive services. The CCC has been successful in filling the need for additional homeless outreach and case management services in the City. The Salt Lake City Police Department (SLCPD) is also beginning a new pilot program. When available, while responding on a call with a person experiencing
homelessness, SLCPD will bring with them a social worker to engage with the client and help assess their service needs and connect them to services.

ADDRESSING THE EMERGENCY SHELTER AND TRANSITIONAL HOUSING NEEDS OF HOMELESS PERSONS.

Starting with the State of Utah’s Ten-Year Plan to End Chronic Homelessness, most efforts to deal with homelessness in Utah rely on the Housing First model. Although the ten-year plan has sunset, the programs and direction are still being implemented throughout the State. The premise of Housing First is that once homeless individuals have housing, they are more likely to seek and continue receiving services and can search for employment. The Housing First model has been effective in Salt Lake City, though meeting the varied housing needs of this population can be challenging. The homeless housing market needs more permanent supportive housing, housing vouchers, affordable non-supportive housing, and housing located near transit and services. Salt Lake City is working towards new solutions in these areas as outlined in the City’s newly-adopted housing plan, Growing SLC.

There is a continued need for day services to meet the basic needs of persons experiencing homelessness. Needed daytime services include bathrooms, laundry, safe storage for their life’s belongings, mail receipt, and an indoor area to “hang out.” Salt Lake City addresses these issues by supporting shelters, day services, and providing a free storage program. Furthermore, Salt Lake City has constructed two new homeless resource centers that will provide emergency shelter and housing-focused supportive services. This shift in how homeless services are provided will help the community realize our goal that homelessness is rare, brief, and non-recurring.

Moving forward, Salt Lake City will aim to assist homeless persons make the transition to permanent housing, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again.

The City plays an important role by providing strategic funding for the valuable efforts undertaken by other stakeholders and, at times, filling in gaps in essential services. The City can also lend its voice and political weight to lobby for changes in policy, regulation, and statutes as needed to facilitate a comprehensive and effective approach to addressing homelessness and related issues.

Salt Lake City’s newly adopted housing plan, Growing SLC, includes efforts to provide affordable housing options along the spectrum of housing including permanent supportive housing, transition in place, tenant based rental assistance, and affordable non-supportive housing.

Shelter the Homeless, Collective Impact to End Homelessness Steering Committee, and the Salt Lake City Continuum of Care voted in support of merging these two entities into a new homeless system structure called the Salt Lake Valley Coalition to End Homelessness. This Coalition’s primary goals are to prevent and end homelessness in the Salt Lake Valley through a system-wide commitment of resources, services, data collection, analysis and coordination among all stakeholders. Salt Lake City staff play a key role in assisting this effort as it moves forward.

HELPING HOMELESS PERSONS (ESPECIALLY CHRONICALLY HOMELESS INDIVIDUALS AND FAMILIES, FAMILIES WITH CHILDREN, VETERANS AND THEIR FAMILIES, AND UNACCOMPANIED YOUTH) MAKE THE TRANSITION TO PERMANENT HOUSING AND INDEPENDENT LIVING, INCLUDING SHORTENING THE PERIOD OF TIME THAT INDIVIDUALS
AND FAMILIES EXPERIENCE HOMELESSNESS, FACILITATING ACCESS FOR HOMELESS INDIVIDUALS AND FAMILIES TO AFFORDABLE HOUSING UNITS, AND PREVENTING INDIVIDUALS AND FAMILIES WHO WERE RECENTLY HOMELESS FROM BECOMING HOMELESS AGAIN.

Salt Lake City and its service partners work with homeless individuals to help them successfully transition from living on the streets or shelters and into permanent housing or independent living.

The Salt Lake Valley Coalition to End Homelessness’s primary goals are to prevent and end homelessness in Salt Lake Valley through a system-wide commitment of resources, services, data collection, analysis, and coordination among all stakeholders. Salt Lake City staff play a key role in assisting this effort as it moves forward.

The City’s recently completed *Growing Salt Lake City: A Five-Year Housing Plan 2018-2022* provides the following goals to remove barriers to affordable housing:

**Goal 1:** Reform City practices to promote a responsive, affordable, high-opportunity housing market

- Includes reforming City practices, such as land use and zoning regulations, as well as impediments in City processes

**Goal 2:** Increase housing opportunities for cost-burdened households

- Prioritizes stabilizing very low-income renters, the development of more affordable units and increased home ownership opportunities

**Goal 3:** Build a more equitable city

- Eliminate incidences of housing discrimination and promote a diversity of housing throughout all areas of the City

Coupling along with *Growing Salt Lake City*, in 2018 City Council and the Mayor increased the sales tax by .5% in an effort to create funding streams to address several critical needs within the City. Once such need is affordable housing. Through this mechanism, it is anticipated that over $2m of funding will be available each year to support low-income individuals and families access to affordable housing. Among other housing needs, funds will be used to support access of permanent housing opportunities for those that are exiting homelessness or at risk of becoming homeless.

HELPING LOW-INCOME INDIVIDUALS AND FAMILIES AVOID BECOMING HOMELESS, ESPECIALLY EXTREMELY LOW-INCOME INDIVIDUALS AND FAMILIES AND THOSE WHO ARE: BEING DISCHARGED FROM PUBLICLY FUNDED INSTITUTIONS AND SYSTEMS OF CARE (SUCH AS HEALTH CARE FACILITIES, MENTAL HEALTH FACILITIES, FOSTER CARE AND OTHER YOUTH FACILITIES, AND CORRECTIONS PROGRAMS AND INSTITUTIONS); OR, RECEIVING ASSISTANCE FROM PUBLIC OR PRIVATE AGENCIES THAT ADDRESS HOUSING, HEALTH, SOCIAL SERVICES, EMPLOYMENT, EDUCATION, OR YOUTH NEEDS

The City’s recently completed *Growing Salt Lake City: A Five-Year Housing Plan 2018-2022* provides the following goals to remove barriers to affordable housing:

**Goal 1:** Reform City practices to promote a responsive, affordable, high-opportunity housing market

- Includes reforming City practices, such as land use and zoning regulations, as well as impediments in City processes
Goal 2: Increase housing opportunities for cost-burdened households
- Prioritizes stabilizing very low-income renters, the development of more affordable units and increased home ownership opportunities

Goal 3: Build a more equitable city
- Eliminate incidences of housing discrimination and promote a diversity of housing throughout all areas of the City

Coupling along with Growing Salt Lake City, in 2018 City Council and the Mayor increased the sales tax by .5% in an effort to create funding streams to address several critical needs within the City. Once such need is affordable housing. Through this mechanism, it is anticipated that over $2m of funding through Funding Our Future will be available each year to support low-income individuals and families access affordable housing. Among other needs, funds will be used to identify and support households that are at risk of losing housing due to a variety of reason, including but not limited to eviction for non-payment, those that are precariously housed, those that are in fact at risk of becoming homeless, but do not meet HUD’s definition of homeless, or that are in a judicial process in which mitigation and resolution is possible.

Salt Lake City, along with other organizations in the Salt Lake Continuum of Care, work to prevent and divert individuals and families from experiencing homelessness. Salt Lake City, Salt Lake County and the State of Utah all provide funding to Utah Community Action for short-term rental assistance to families at risk of falling into homelessness.

Salt Lake City is reducing and ending homelessness in the community through strong collaborations with partner organizations throughout the Salt Lake Continuum of Care. Salt Lake City works closely with Salt Lake County, the State of Utah and service providers to stop families from dropping into homelessness, reduce the length of time individuals and families experience homelessness, help individuals and families successfully transition out of homelessness, and keep individuals and families from rescinding back into homelessness. The Salt Lake Valley Coalition to End Homelessness’s primary goals are to prevent and end homelessness in Salt Lake Valley through a system-wide commitment of resources, services, data collection, analysis and coordination among all stakeholders. Salt Lake City staff play a key role in assisting this effort as it moves forward.

**SP-65: LEAD-BASED PAINT HAZARDS 91.215(i)**

Because a high percentage of the housing units in Salt Lake City were built before 1978, outreach and education efforts about lead-based paint must continue. As such, the City has implemented a plan to address lead issues in our residential rehabilitation projects. The City’s Housing Rehabilitation Program is in compliance with HUD’s rules concerning identification and treatment of lead hazards. During the 2018-2019 program year, Salt Lake City worked in conjunction with our partners on the state and county levels to educate the public on the dangers posed by lead based paint, including the following:

- Undertake outreach efforts through direct mailings, the Salt Lake City website, various fairs and public events, and the local community councils.
- Provide materials in Spanish to increase lead-based paint hazard awareness in minority communities.
- Partner with Salt Lake County’s Lead Safe Salt Lake program to treat lead hazards in the homes of children identified as having elevated blood levels.
- Emphasize lead hazards in our initial contacts with homeowners needing rehabilitation.
- Work with community partners to encourage local contractors to obtain worker certifications for their employees and sub-contractors.
HOW ARE THE ACTIONS LISTED ABOVE RELATED TO THE EXTENT OF LEAD POISONING AND HAZARDS?

Our efforts over the last five years have resulted in a significant increase in the number of children being tested for elevated blood-lead levels. This has been made possible through improvements in testing technology which has allowed the City to better detect and protect children and their family members who might be living in a hazardous environment. The percentage of children testing positive has continued to remain below 1% despite the action level for blood-lead levels has been reduced from 10 mcg/dl to 5 mcg/dl. Through our rehabilitation and outreach efforts, we hope to continue to maintain these low testing levels and continue to protect our children from dangerous living conditions.

HOW ARE THE ACTIONS LISTED ABOVE INTEGRATED INTO HOUSING POLICIES AND PROCEDURES?

The abatement of lead in Salt Lake City’s existing housing stock is an important component of addressing fair housing impediments for low-income families with children. It is a policy of Salt Lake City’s Housing Rehabilitation program, as well as other housing programs funded through the City’s federal entitlement block grants, to employ safe work practices when working to identify and abate lead-based paint in households.

SP-70: ANTI-POVERTY STRATEGY 91.215(j)

JURISDICTION GOALS, PROGRAMS, AND POLICIES FOR REDUCING THE NUMBER OF POVERTY-LEVEL FAMILIES

Similar to cities across the country, Salt Lake City is faced with growing income inequality and must address poverty in our community. The limited incomes of many Salt Lake City residents have left them with insufficient means to meet an adequate standard of living – especially in light of the massive increase in housing, transportation, health care, and many other critical need costs. In a strategic effort to reduce the number of households living in poverty and prevent households from falling into poverty, Salt Lake City is focusing on a multi-pronged approach:

1. Identify strategic opportunities to build capacity, prevent displacement, and expand resources within the target area that align with other large-scale community investment.

2. Support the City’s most vulnerable populations, including the chronically homeless, homeless individuals and families, those facing behavioral health concerns, persons living with HIV/AIDS, disabled, and the low-income elderly.

The City’s anti-poverty strategy aims to close the gap in a number of socioeconomic indicators, such as improving housing affordability, stabilizing households that may be at risk of losing their housing, deploy anti-displacement strategies, increase employment skills of at-risk adults, access to transportation for low-income households, and support behavioral health programs. Efforts will focus on the following objectives:

- Assist low-income individuals to maximize their incomes.
- Expand housing opportunities.
- Ensure that vulnerable populations have access to supportive services.
- Evaluate the use of anti-displacement strategies and access to high opportunity areas.
- Increase access to public transit systems for vulnerable populations.

Federal entitlement funds allocated through this Consolidated Plan will support the City’s anti-poverty strategy through the following:
• Provide job/vocational training for vulnerable populations.
• Provide essential supportive services for vulnerable populations.
• Provide housing rehabilitation for low-income homeowners.
• Expand affordable housing opportunities.
• Improve neighborhood/commercial infrastructure in target areas.
• Provide transportation amenities that support multi-modal transportation.
• Increase access to public transit systems for vulnerable populations.

HOW ARE THE JURISDICTION’S POVERTY REDUCING GOALS, PROGRAMS, AND POLICIES COORDINATED WITH THIS AFFORDABLE HOUSING PLAN:

Anti-poverty efforts outlined in this plan will be leveraged with other City plans, programs, initiatives and resources to undertake a comprehensive approach to reduce the occurrence of poverty within Salt Lake City. City programs and initiatives that support anti-poverty efforts include, but are not limited to, the following:

• Growing SLC: A Five-Year Housing Plan 2018-2022
• Affordable Housing Rehabilitation and Development
• Rental Assistance Programs
• Direct Financial Assistance Programs
• Economic Development Loan Fund

SP-80: MONITORING 91.230

DESCRIBE THE STANDARDS AND PROCEDURES THAT THE JURISDICTION WILL USE TO MONITOR ACTIVITIES CARRIED OUT IN FURTHERANCE OF THE PLAN AND WILL USE TO ENSURE LONG-TERM COMPLIANCE WITH REQUIREMENTS OF THE PROGRAMS INVOLVED, INCLUDING MINORITY BUSINESS OUTREACH AND THE COMPREHENSIVE PLANNING REQUIREMENTS.

To ensure compliance from the start of a project or program, the Housing and Neighborhood Development (HAND) Division uses the application process to start the monitoring process of all agencies. Each application must go through an extensive review process that includes a risk analysis of proposed activities and ensures that each applicant meets a national objective and that the organizational goals are aligned with the goals identified in the City’s Consolidated Plan.

Once the applications pass the initial review, each application is taken through an extensive public process, with the final funding decisions being made by our City Council. At that time, contracts are drawn up that identify governing regulations, scope of work, budgets and any other Federal requirements and local requirements of the grant. Once fully executed contracts are in place, HAND’s Capital Planning staff are responsible for monitoring the agencies through the life of the contract. The agencies are monitored for compliance with the program regulations as well as the content found in the City contracts.

To ensure sub-grantees are aware of program requirements, each agency that was awarded funds received an invitation to attend a mandatory grant training seminar. This seminar allows HAND staff to reiterate Federal regulations, provide guidance on changes for the upcoming grant year, identify Federal funding concerns, and review expectations of the agencies. The City requires that at least one attendee from each agency come to the training. Each person attending the training seminar receives a handbook that contains important information including contacts, website links, timelines, and a list of documents that are required to be submitted to the
City annually. Agencies that were unable to attend do have the ability to receive training documents if they contact the City.

The City operates all CDBG, ESG, HOME and HOPWA grants on a reimbursement basis. This ensures that desk reviews, an important part of monitoring, can be completed before federal funds are utilized for any program or project. A desk review was completed for every reimbursement request. This allowed HAND staff to ensure that all requirements of the contract and federal regulations were actively being met prior to disbursing any funds or drawing funds from HUD’s Integrated Disbursement and Information System (IDIS). The IDIS system also helps to assist with program/project eligibility requirements, track spending rates and report performance measurements.

During the program year, the HAND staff works together with sub-grantees to ensure Federal regulations are followed. This ensures consistent communication between staff and agencies and reduces confusion. Through the use of a Risk Analysis, coupled with reporting mechanisms, the Division Director and HAND staff are able to determine which agencies would benefit from a technical training session, and which agencies need to have an on-site monitoring visit. The agencies that score highest typically have a monitoring visit during the following program year. As per Federal regulations, select agencies from each program (CDBG, ESG, HOME & HOPWA) are monitored on an annual basis.

Because it is a HAND policy that each reimbursement request receives a desk review prior to funds being disbursed, it is a straightforward process to monitor compliance throughout the term of the contract. In addition to desk reviews, tailored guidance is given throughout the year via telephone and email conversations. Many of the agencies receiving funding were for programs that have received grant funds over a long period of time and had no substantial changes to their programs. As such, the City focused its efforts on new agencies needing technical assistance, and on working with veteran agencies and their performance measurements to ensure better data quality for outcomes.

Agencies receiving Tenant Based Rental Assistance funding are highly encouraged to place clients in multifamily units that meet the City Housing standards. It is the City’s requirement that all residential rental units must have a current City business license. These units are regularly inspected as per City Ordinance. However, it is also our understanding that some clients may not be housed in multifamily units for one reason or another. In an effort to ensure safe, decent housing, a process exists whereby a Landlord may self-certify that the unit meets City Housing Code. Outside of the City’s incorporated boundaries, agencies must follow local housing ordinances. In these instances, a Housing Quality Standard Inspection form must be in the client’s file. All inspections and housing standards must be met prior to the clients moving into their units.

HAND staff provides year-round technical assistance via phone, email and when needed, in person. This technical assistance provides the agencies with an opportunity to evaluate programs, policies and practices in a low stress environment. Continued technical assistance ensures compliance with federal regulations.

Technical assistance and monitoring visits reveal that, in general, our agencies have well documented processes and are quick to contact the City when questions arise. If deficiencies are identified and agencies will work quickly to adjust processes as necessary and move forward with stronger programs.

The City encourages citizens to become active in their communities, providing feedback to the City about how their neighborhoods could be improved, how funding should be prioritized, and address safety concerns.
APPENDIX A: 2020-2024 FAIR HOUSING ACTION PLAN

Salt Lake City is dedicated to affirmatively furthering the purposes of the Fair Housing Act to ensure equal access to rental and homeownership opportunities for all residents. Through the efforts identified in the 2020-2024 Fair Housing Action Plan, Salt Lake City will continue to collaborate with our partners to enforce federal, state, and local laws that prohibit housing discrimination based on a person’s race, color, religion, sex, disability, familial status, national origin, sexual orientation, gender identity, source of income, age, parental status, or marital status. In addition, the City will address practices and policies that have the effect of limiting housing choice for protected classes. As part of a larger network of fair housing stakeholders, Salt Lake City will work toward a future where everyone has an equitable and affordable place to call home.

ANALYSIS OF IMPEDIMENTS

In 2014, the Bureau of Economic and Business Research at the University of Utah completed a comprehensive analysis of fair housing on both a regional and city level with a grant from HUD. Salt Lake City continues to use the 2014 data due to the fact that there are no significant changes to the data, nor significant changes to the methods to address the impediments identified. However, the City will continue to work collaboratively with community members, data experts, and local municipalities if additional data comes forward. The Regional Analysis of Impediments to Fair Housing Choice Salt Lake County and Salt Lake City Fair Housing Equity Assessment provide an analysis of the following:

- Patterns of segregation
- Racial and ethnic concentrated areas of poverty
- Disparities by race, color, religion, sex, familial status, national origin, and disability in access to housing and community assets, including education, transit, and employment

This Analysis of Impediments builds on that prior study and focuses on current areas of impediments.

Between 2013 and 2018, The Fair Housing Program of the Disability Law Center (DLC) of Utah conducted fair housing testing for the purpose of uncovering rental housing discrimination directed towards protected classes. This program serves Salt Lake City and all areas of Utah to ensure that an individual’s housing rights are upheld and that micro or systematic discrimination is not present.

ACTION PLAN

Salt Lake City has utilized the regional analysis of impediments, fair housing equity assessment, and data gathered through the 2020-2024 Consolidated Plan planning process to identify impediments to fair housing choice that disproportionately affect members of protected classes. The following Action Plan provides an overview of fair housing impediments and provides action items to remove or ameliorate each impediment.

Impediments can be direct or indirect, created by both public sector and private sector actions, and have been divided into the following categories:

1. Discrimination in Housing
2. Mobility and Access to Opportunity
3. Availability of Affordable and Suitable Housing
4. Zoning, Land Use Regulations and Redevelopment Policies
5. Fair Housing Coordination and Knowledge

1. Discrimination in Housing
As a HUD-funded recipient Salt Lake City does not discriminate in housing or services on the basis of race, color, national origin, disability, familial status, religion, or sex, as well as protected classes covered under state
and local regulations. The City works to eliminate discriminatory practices and ensure equal housing opportunities for all. Even with the City's efforts to eliminate discriminatory practices, fair housing equity assessments have, on occasion, found discriminatory practices.

**Impediment: Unfair Lending Practices**
A contrast of mortgage denials and approvals exists between racial and ethnic populations in Salt Lake County. The mortgage application denial rate for Hispanics (20%) in Salt Lake City is higher than that of non-Hispanics (13%).

**Actions to Eliminate or Ameliorate Impediment:**

I. Expand homeownership opportunities by continuing to target the City's Low and Moderate-Income Homebuyer program, as well as other direct financial assistance programs funded through CDBG and HOME, to racial and ethnic minorities, persons with disabilities, single-parent households, and large families.

II. Collaborate with community partners, including community development organizations, religious institutions, employment centers, and housing counseling agencies to support education programs on bank products and services, financial management, and homebuyer counseling. Programs should be offered in English and Spanish, as well as other languages as needed.

III. Work with local lenders, financial institutions, and real estate institutions to build awareness on fair housing laws and practices.

IV. Support the Disability Law Center’s fair housing testing efforts directed at private market real estate practices

**Impediment: Rental Discrimination**
The Fair Housing Program at Utah’s Disability Law Center serves people from all protected classes (race, color, ethnicity, sex/gender, religion, disability, familial status) and not just people with disabilities. Utah law also protects against discrimination based on source of income, sexual orientation and gender identity. The program serves Salt Lake City and is intended to ensure that an individual's housing rights are upheld and that micro or systematic discrimination is not present.

The Disability Law Center helps ensure that people who belong to protected classes have equal access and opportunity to rent or own homes and apartments in their communities. This work includes, but is not limited to, the following:

- Ensuring that landlords and property owners do not discriminate in renting or selling property
- Making sure that housing is accessible to people with disabilities to the extent required by law
- Advocating to increase the amount of accessible, affordable, and integrated housing
- Providing fair housing trainings for providers, landlords, and consumers of housing
- Conducting fair housing testing to ensure that landlords are complying with fair housing laws
- Enforcing fair housing laws through administrative and judicial complaint processes

The Disability Law Center has uncovered rental housing discrimination directed toward protected classes. The Center conducts tests with matched pairs of individuals, couples, or families. Testers are matched on rental eligibility characteristics so that the only significant difference between them is the factor being tested.

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1 Federal Financial Institutions Examination Council, Home Mortgage Disclosure Act
On average, approximately 300 calls a year to the Disability Law Center originate from Salt Lake City residents.

Data on fair housing testing from the Disability Law Center, the most common rental housing discrimination in Salt Lake City are primarily based on disability status, national origin, and race.

Data collected from 2013 to 2018 showed 97 cases of confirmed disparate treatment and signs of disparate treatment, regarding housing discrimination in Salt Lake City. During this period there were a total of 1,078 reports of people who felt they had been discriminated against. Of those, 456 total required short-term assistance and instructions on how to advocate for what they need on their own or required referrals to other legal agencies.

In 2019 approximately 40 of the total calls were elevated to case level. Of those, the Disability Law Center successfully mediated directly with landlords on behalf of tenants.

Approximately 150 fair housing tests per year are completed by the Disability Law Center, with about 25% of the total having some sort of housing discrimination red flag.

Examples of the incidents around rental housing discrimination, all of which are illegal, verified by the Disability Law Center testing are:

- Landlords requesting tenants to waive HIPAA rights to verify their disabilities.
- Requiring extra deposit fees for service animals.
- Landlords wanting to visibly identify a person’s severity of disability to determine if they should rent to them.
- When an Arabic sounding name was given to a landlord, the landlord wanted to see the potential tenant before deciding to rent to them.
- Potential tenants of color being told to pay higher deposits and higher monthly rents compared to white potential tenants.
- Potential renters of color being told there are no apartments available when white potential renters are told there are several available to them that day.
- Different move in specials given to white applicants over applicants of color. Such as free parking spaces, or being offered apartments closer to amenities.

Actions to Eliminate or Ameliorate Impediment:

I. Utilize the Good Landlord program to educate landlords and property managers on fair housing laws and requirements;

II. In partnership with the Utah Antidiscrimination and Labor Division and the Disability Law Center, the Apartment Association, utilize the Mayor’s Office of Diversity and Human rights to provide educational programming on tenant rights and fair housing;

III. Refer victims of housing discrimination to the Utah Antidiscrimination and Labor Division and the Disability Law Center to process fair housing complaints.

2. MOBILITY AND ACCESS TO OPPORTUNITY

Fair housing choice provides that members of protected classes are able to choose a residence that offers access to opportunity including essential services, transit, quality schools, job opportunities, and healthy communities. As the map below demonstrates, there are differences in access to transit based on neighborhood. The Center for Neighborhood Technology tracks an overall transit score for municipalities based on trips per week and number of jobs accessible by transit. The central parts of the City score highly by this standard but, as shown in Figure 1, some areas with lower incomes, such as the Glendale, Poplar Grove, and Rose Park neighborhoods, score lower in the transit scores as transit lines are not as accessible in these neighborhoods.
It is Salt Lake city’s goal to expand housing opportunity within neighborhoods by increasing economic diversity and addressing spatial disparities and impediments. Mobility and opportunity impediments are as follows:

**Impediment: Racial and Ethnic Segregation**

**Figure 2** shows a breakdown of the City’s census tracts by their reported poverty level as it pertains to the reported minority population within the tracts. It shows that the tracts directly west of I-15 have some of the highest concentrations of minorities who are also living below the poverty level.
Racial and ethnic segregation in Salt Lake City developed due to a multitude of factors, including the housing market, neighborhood preferences, land use policies including zoning, demographics, and economic conditions.

Action to Eliminate or Ameliorate Impediment:

I. Expand affordable housing opportunities throughout the City to increase housing choice for protected classes. Housing opportunities should include rental and homeownership, with a focus on housing to accommodate large families. Salt Lake City will support mixed-income opportunities through the following efforts:

   a. Utilize funding resources, including HOME Investment Partnership Program funding, Housing Trust Fund, and other funding sources to provide financial assistance for the development of housing that economically diversifies neighborhoods.

   b. Support zoning and land use policies that allow and/or incentivize affordable housing development in areas with high opportunity.

   c. Build public-private partnerships to leverage public resources with private capital to support housing development in areas with high opportunity.
Impediment: Access to Opportunity
As Figure 3 demonstrates, the opportunity index is considerably higher on the east side of Salt Lake City as compared to the west side of the City and the area surrounding I-15.

**Figure 3**

A census tract with a standardized opportunity index of 6 or higher shall be designated as an Area of Opportunity.

**STANDARDIZED OPPORTUNITY INDEX BY CENSUS TRACT, 2015**

High opportunity areas are geographical locations within the city that provide conditions that expand a person’s likelihood for social mobility. These areas have been identified through an analysis of quality-of life indicators, homeownership rate, poverty, cost-burdened households, educational proficiency, unemployment rate, and labor force participation. With these multiple indicators, a single composite, or standardized, score is calculated for each census tract. Scores may range from 1 to 10, with 1 indicating low opportunity and 10 indicating high opportunity. A census tract with a standardized score above that of the citywide average shall be designated as an Area of Opportunity. Salt Lake City contracted with the University of Utah’s Kem C. Gardner Institute to develop and annually update the city’s Areas of Opportunity data.

**Figure 4**
Action to Eliminate or Ameliorate Impediment:

I. Expand access to opportunity in RDA project areas by demographically and geographically targeting CDBG funding to support economic development, transportation improvements, anti-displacement strategies, and other anti-poverty programs.

II. Improve housing stability in RDA Project Areas by increasing outreach and education regarding the availability and use of CDBG and HOME funding for housing rehabilitation.

III. Utilize federal and local funding in distressed and at-risk neighborhoods for strategic housing development to catalyze private investment, improve housing quality, and promote occupancy at a range of household incomes.
3. AVAILABILITY OF AFFORDABLE AND SUITABLE HOUSING

A regional lack of affordable housing disproportionately impacts protected classes. Protected classes are especially impacted by a lack of rental housing affordable to households at 50% AMI and below, large family households, and disabled person households. Housing stock impediments are as follows:

Impediment: Rental housing affordable to households at 50% of AMI and below

A housing gap analysis found a citywide shortage of 6,177 affordable rental units for households earning less than $20,000 per year. About 37 percent of the City’s renter households earned less than $20,000 in 2018, with only 11 percent of the rentals in the city in their affordability range. The limited availability of housing affordable to households at 50% AMI and below have disproportionally impacted racial and ethnic minorities, persons with disabilities, and large families.

Action to Eliminate or Ameliorate Impediment:

I. Promote development of housing units, including permanent supportive housing units, affordable to households earning 50% AMI and below by leveraging public and private investments. City-owned land can be used to leverage private investment for affordable and supportive housing development.

II. Utilize the Salt Lake City Housing Trust Fund/Housing Trust Development Fund, and HOME Development Fund to develop housing affordable to households targeted to households at 50% AMI or below. The Salt Lake City Housing Trust Fund was created by the Mayor and City Council in 2000 to provide financial assistance to support the development and preservation of affordable and special needs housing in Salt Lake City. Eligible activities include acquisition, new construction, and rehabilitation of both multi-family rental properties and single-family homeownership. Additional assistance relating to housing for eligible households may include project or tenant-based rental assistance, down payment assistance and technical assistance. The HOME Development Fund was created as a reaction to the increasing housing costs and difficulty in deploying HOME funds. It’s uses align with federal regulations and are targeted to acquisition, new construction, rehabilitation, and homeownership opportunities. The funds may be used for single family units as well as multi-family units.

III. Strengthen incentives for the development of affordable housing. Incentives might include inclusionary zoning, density bonuses, fee reductions, fee waivers, land subsidies, and limited property tax exemptions. Strategies may also include disposition of city-owned land for the use of affordable housing development, interest rate discounts, and below market sales.

IV. Salt Lake City has several affordable housing projects currently planned which are expected to add 476 affordable units in the near future. These projects are listed in the table below.

<table>
<thead>
<tr>
<th>TABLE 1: FUTURE AFFORDABLE HOUSING PROJECTS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Project</strong></td>
</tr>
<tr>
<td>Exchange A</td>
</tr>
<tr>
<td>Centro Civico, Casa Milagro</td>
</tr>
<tr>
<td>Bookcliffs Lodge</td>
</tr>
<tr>
<td>First Step House, Phase II / 5th East Apts.</td>
</tr>
</tbody>
</table>
Impediment: Rental housing for large families
With an increasing share of minorities, particularly Hispanic and refugee/New American families who on average have larger household sizes, there is a higher demand for the low supply of rental options with enough bedrooms to accommodate large families. However, the supply of rental units with 4 or more bedrooms has been diminishing, while the supply of units with 2-3 bedrooms has been increasing.

<table>
<thead>
<tr>
<th>Unit Size</th>
<th>2013</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Bedroom</td>
<td>5%</td>
<td>8%</td>
</tr>
<tr>
<td>1 Bedroom</td>
<td>38%</td>
<td>36%</td>
</tr>
<tr>
<td>2 or 3 Bedrooms</td>
<td>36%</td>
<td>50%</td>
</tr>
<tr>
<td>4 or More Bedrooms</td>
<td>21%</td>
<td>6%</td>
</tr>
</tbody>
</table>


Actions to Eliminate or Ameliorate Impediment:
I. Utilize Salt Lake City Housing Trust Fund, Housing Trust Development Fund, CDBG, and HOME funding to prioritize the development and preservation of affordable large units (three or more bedrooms).
II. Encourage the geographical dispersal of affordable large bedroom units throughout the City to expand housing choice. Prioritize affordable housing development for families in neighborhoods that provide access to opportunities, including jobs, public transportation, education, and public amenities.

Impediment: Housing for Disabled Persons
More long-term, stable housing is necessary to address the needs of disabled populations. Disabled populations can experience several barriers in accessing housing and supportive services, including housing discrimination, cognitive abilities, lack of documentation, coordination of resources, substance abuse, and instability. As such, accessibility modifications, behavioral and medical services, and other supportive services are necessary to address the needs of disabled populations. In addition, more residential and transitional housing opportunities are required to address the needs of extremely low-income persons with chronic alcohol and substance addictions.

Actions to Eliminate or Ameliorate Impediment:
I. Prioritize CDBG funding for housing programs that provide accessibility modifications to low-income homeowners.
II. Prioritize the development and preservation of affordable housing units that meet fair housing accessibility guidelines, with focus on rental housing affordable to households at 50% AMI and below.

II. Prioritize CDBG funding for supportive housing programs targeted to disabled populations.

4. ZONING, LAND USE REGULATIONS, AND REDEVELOPMENT POLICIES

Land use regulations can prevent the development of affordable housing and an equitable distribution of housing types throughout all areas of the City.

Impediment: Zoning and land use regulations can restrict possibilities for affordable housing, thereby limiting housing choice for protected classes.

As a large rental city, Salt Lake City has a considerable amount of multifamily zoning. As such, Salt Lake City provides a broad range of housing types for households with a wide range of incomes. However, many of the City’s neighborhoods are zoned for single-family use and prohibit multi-family housing. These neighborhoods are often considered to be high opportunity by offering quality schools, low crime rates, public amenities, and economic opportunities.

As housing affordability continues to decline in Salt Lake City, the inadequate supply of affordable housing will increasingly impact protected classes. Such disparities will compound if zoning limits affordable housing development through the following:

- Limitations on the siting of group homes
- Limitations on the siting of accessory dwelling units
- Minimum single-family lot sizes
- A lack of multifamily zoning in census tracts with low poverty rates

Actions to Eliminate or Ameliorate Impediment:

I. Provide zoning incentives to encourage affordable housing development throughout the City;

II. Revise zoning to more broadly allow mixed-income, multi-family, and affordable residential uses;

III. Broaden the range of explicitly permitted residential uses for vulnerable populations, especially for supportive housing, group homes, and others;

5. FAIR HOUSING COORDINATION AND KNOWLEDGE

Salt Lake City is committed to promoting fair housing through education and coordination. Producers, consumers, and providers of housing need to have adequate fair housing knowledge to promote best practices. In addition, coordination needs to occur between local municipalities to effectively ameliorate fair housing impediments at the regional level.

Impediment: Lack of regional fair housing coordination between municipalities, service providers, and other fair housing stakeholders.

Several impediments to fair housing choice are shared across municipalities in Salt Lake County. The most effective mitigation to these common impediments is a coordinated approach by all of the jurisdictions in the region.

Action to Eliminate or Ameliorate Impediment:
I. Salt Lake City will continue to participate in the Utah Fair Housing forum which includes representatives from HUD’s Regional Office of Fair Housing and Equal Opportunity, the Disability Law Center, the Utah Antidiscrimination and Labor division, representatives from various Utah entitlement cities, and fair housing advocacy groups.

II. Salt Lake City will participate and promote with community partners all regional Fair Housing training, conferences, and Fair Housing Design and Construction training.

Impediment: Fair housing knowledge does not reach all producers, consumers, and providers of housing, which results in a lack of understanding, misconceptions, and violations of fair housing laws. Fair housing cannot become a high priority for our community without increased awareness on fair housing rights and responsibilities. Increased awareness needs to occur for all fair housing stakeholders, from producers to consumers of housing.

Actions to Eliminate or Ameliorate Impediment:
I. Promote fair housing rights and responsibilities through Salt Lake city’s annual workshop for CDBG, ESG, HOME, and HOPWA subgrantees.

II. Distribute fair housing literature in multiple languages through various outreach events and through the City’s website.

III. Utilize the good Landlord program to educate landlords and property managers on fair housing laws and requirements.

IV. In partnership with the Utah Antidiscrimination and Labor Division and the Disability Law Center, utilize the Mayor’s Office of Diversity and Human Rights to provide educational programming on tenant rights and fair housing.

V. Collaborate with community partners, including community development organizations, religious institutions, employment centers and housing counseling agencies to support education programs on bank products and services, financial management, and homebuyer counseling. Programs should be offered in English and Spanish, as well as other languages as applicable.

Impediment: Language barriers faced by recent immigrants, refugees, New Americans, deaf, hard-of-hearing, deaf-blind, or speech disabled individuals create a challenge to access available housing opportunities and obtain fair housing knowledge and resources.

Persons with limited English proficiency (LEP) are those whose proficiency in speaking, reading, writing, or understanding English is such that it denies or limits their ability to have meaningful access to programs and services if language assistance is not provided. According to the 2014-2018 American Community Survey (ACS), over 16.4 percent of Salt Lake City’s population is foreign-born. Salt Lake City is committed to providing language assistance for LEP persons to ensure equal access to all programs, resources, and opportunities for public engagement.

Actions to Eliminate or Ameliorate Impediment:
I. Salt Lake City and its subgrantees will identify populations served that have limited English proficiency (LEP) and develop reasonable steps to ensure meaningful access
to LEP persons. Each agency/program will develop and implement a language access plan (LAP) to prevent discrimination and foster an environment of inclusiveness.

II. Salt Lake City will continue to make its Housing Rehabilitation and Low and Moderate-Income Homebuyer programs available to all eligible individuals including those for whom English is not their primary language and who have a limited ability to read, write, speak or understand English. The Division of Housing and Neighborhood Development’s LAP outlines steps to ensure meaningful access to its housing programs and activities by LEP persons.

III. Salt Lake City will utilize and advertise communication resources and options for deaf, hard-of-hearing, deaf-blind, or speech disabled individuals who can use a Text Telephone (TTY) service. The City will also coordinate with the Mayor’s Americans with Disability Act (ADA) community liaison for additional communication resources and options.

IMPLEMENTATION

Salt Lake City is taking a comprehensive approach to affirmatively furthering fair housing by promoting fair housing enforcement and education, as well as expanding housing choice and availability. The City intends to further develop the action steps included in this plan and report on progress through the City’s annual Action Plan and Consolidated Annual Performance and Evaluation Reports (CAPERs). Implementation of these actions will require coordination of efforts from multiple stakeholders inside and outside of City government, including subgrantees, housing, and community development partners, various committees, and City staff.
APPENDIX B: SUMMARY OF PUBLIC COMMENT AND CITIZEN PARTICIPATION

Citizen participation is key to ensure goals and priorities in the Consolidated plan are defined in the context of community needs and preferences. It also provides an opportunity to educate the community about the City’s federal grant programs. To this end, Salt Lake City solicited involvement from a diverse group of stakeholders and community members during the development of the 2020-2024 Consolidated Plan. Public engagement efforts included a citywide survey, public hearings, public meetings, stakeholder committee meetings, internal technical committee meetings, and a public comment period.

The City received input and buy-in from residents, homeless service providers, low-income service providers, food banks, housing advocates, housing developers, housing authorities, anti-poverty advocates, healthcare providers, transit authority planners, City divisions and departments, among others.

Citizen participation opportunities included the following:

- Housing and Neighborhood Development Needs Survey
- Stakeholder Advisory Committee Meetings
- Consolidated Plan Interdepartmental Technical
- Consolidated Plan Public Hearing
- Consolidated Plan Comment Period
- General Needs Hearing
- Various Community Fairs
- Salt Lake County Needs Survey
- Input from Various State & Public Agencies
- Salt Lake City Planning Commission Presentation
- Salt Lake City Planning Open House
- Email blasts, Website postings

INTERDEPARTMENTAL TECHNICAL ADVISORY GROUP MEETING #1

On July 29, 2019, the Interdepartmental Technical Advisory Group (ITAG) conducted their first meeting. The ITAG members responded to real-time interactive polling using the same questions as the resident survey to ensure consistency and compare results. The top priorities were housing and transportation with an emphasis on insufficient housing stock to meet the needs of a growing population. This concern about stock and growth was focused mostly on low-income individual and families, seniors, and persons with disabilities. Another key takeaway from the meeting was that ITAG members felt that their role in relates to the Consolidated Plan was to assist the City Council with implementation and to be a liaison to the public and City officials.

STAKEHOLDER MEETING #1

On July 30, 2019, the Housing and Neighborhood Development Division of Salt Lake City held a public meeting with nonprofit providers of housing and supportive services. The purpose of the meeting was to gain input and discuss which needs of low- and moderate-income residents were the greatest. This input helped form the Consolidated Plan’s goals and priorities.

The meeting agenda was as follows:

- 10:30 a.m. - 10:40 a.m. – Introductions
- 10:40 a.m. - 10:50 a.m. – What is the Consolidated Plan?
  - Importance of the meeting
  - Citizen Participation Timeline/Process
- 10:50 a.m. - 11:00 a.m. – Existing Conditions & Trends
- 11:00 a.m. - 11:15 a.m. – Survey
- 10:15 a.m. - 12:15 p.m. – Stakeholder Priorities
- 12:15 p.m. - 12:30 p.m. – Wrap-up

As outlined in the agenda, the meeting set aside time to help the attendees understand the importance of their feedback in the Consolidated Plan's goal-setting process and then immediately consulted with them to gain insight into their perception of existing conditions and trends. This was followed by a survey which helped the attendees specify priorities moving forward. The survey results indicated housing services were the highest priority. Homeless services, mental health services, healthcare services, and childhood education programs were the next top priorities respectively.
CONSOLIDATED PLAN SURVEY - (AUG – SEPT. 2019)

The survey fielding began in mid-August and ran through September with 2,068 total respondents. The survey’s purpose was to collect feedback from residents regarding their priorities for the provision of housing, public services, and economic development. The survey was available in both English and Spanish versions with additional translation services available upon request.

Respondents ranked homeless and transportation services as their top priorities for City services. Street improvements, job creation, and rental assistance were the top priorities for community, economic development, and housing investments respectively.
Q1 - In your opinion, how should Salt Lake City prioritize the following services? Please pick your top 3 priorities.
Please rank how Salt Lake City should prioritize the following Economic Development Initiatives:

1. Creating jobs
2. Job training
3. Supporting small business

Please rank how Salt Lake City should prioritize the following Housing Programs:

1. Home ownership assistance
2. Providing rental assistance
3. Building more affordable housing units
4. Preserving existing affordable housing units
Please click on the map (up to three) the areas of the City have the most unmet needs for underserved individuals and families?
- The availability of housing units in Salt Lake City meets the needs of the growing population.

.1 - Low-income individuals / families

.2 - People experiencing homelessness
.3 - Seniors

.4 - People with disabilities or special needs
How old are you?
What is your race? (Please select all that apply.)

What is your ethnicity?
What is the primary language spoken at home?
What is the type of household you currently live in?

Married

Single

Other Non-Family

What is your household size?

1

2

3

4

5

6

7

8

9

10

More than 10
Please click on the map the area of Salt Lake City you live in. (if you live outside of Salt Lake, please click off the map)

Do you rent or own your current residence?

- Rent
- Own
- Not paying rent
- No current residence
If you rent your current residence, what is your monthly rent payment?

- Less than $500: 10
- $500 - $699: 20
- $700 - $999: 15
- $1,000 - $1,499: 30
- $1,500 - $1,999: 40
- More than $2,000: 5

If you own your current residence, what is your monthly mortgage payment?

- Less than $500: 20
- $500 - $699: 10
- $700 - $999: 25
- $1,000 - $1,499: 40
- $1,500 - $1,999: 30
- $2,000 - $2,500: 20
- More than $2,500: 10
- Not Applicable: 10
SALT LAKE COUNTY 2019 COMMUNITY NEEDS SURVEY

Salt Lake County also conducted a survey to collect public input on community needs in regard to economic development, as well as housing and community development. 243 respondents reported living in Salt Lake City and indicated that air quality, housing affordability, and homeless services. The survey results also showed that over 78% of respondents either disagreed or strongly disagreed with the notion that Salt Lake County’s available housing units meet the need of the growing population.

Survey results were as follows:
In your opinion, which of the following do you think needs most improvement in your local community? (select up to 5)

Answered: 243  Skipped: 0

2019 Community Needs Survey

- Access to crisis services
- Access to food/meals
- Access to outdoors/out...
- Air quality
- Economic development
- Education
- Environment
- Health care
- Homeless services
- Housing affordability
- Job creation
- Legal services
- Mental health services
- Neighborhood revitalization
- Quality of life
- Safety
- Services for aging...
- Transportation
- Other (please specify)
ECONOMY

In your opinion, which are the most pressing economic concerns in your community? (rank by dragging and dropping or using the arrows to the left of each answer)

Answered: 239   Skipped: 4

- Economic independence
- Adult education &...
- Job creation/acc...
- Living wage/cost of...
- Poverty/intergenerational
- Opportunities for...
- Other

In your opinion, how should Salt Lake County prioritize the following “economic development initiatives”? (rank by dragging and dropping or using the arrows to the left of each answer)

Answered: 235   Skipped: 8

- Creating jobs
- Job training
- Higher wage jobs
- Support for new business...
- Other
HOUSING

In your opinion, which are the most pressing housing concerns in your community? (rank by dragging and dropping or using the arrows to the left of each answer)

Answered: 238  Skipped: 5

- Housing Affordability
- Housing Choices
- Housing Shortage
- Housing/Neighborhood Condition
- Other

In your opinion, how should Salt Lake County prioritize the following “housing programs”? (rank by dragging and dropping or using the arrows to the left of each answer)

Answered: 239  Skipped: 4

- Building more affordable...
- Home ownership assistance
- Home repairs and energy...
- Preserving existing...
- Providing rental...
- Other
The availability of housing units in Salt Lake County meets the needs of the growing population.

Answered: 242  Skipped: 1

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

SAFETYI feel safe in my community.

Answered: 243  Skipped: 0

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree
SERVICES AND IMPROVEMENTS

In your opinion, how should Salt Lake County prioritize the following services? (select your top three priorities)

- Childcare
- Childhood education...
- Computer/technology...
- Disability services
- Domestic violence...
- Healthcare services...
- Homeless services
- Housing services
- Job/vocational training
- Language programs
- Mental health services
- Neglected/abused child...
- Recreational programs
- Substance abuse &...
- Transportation services
- Youth services
- Other (please specify)
EDUCATION

Children in my community are receiving the education they need.

Answered: 240  Skipped: 3

How would you describe your household? Are you:

Answered: 242  Skipped: 1
What is the primary language spoken at home?

Answered: 243  Skipped: 0

- English
- Other (please specify which...)

How many people currently live in your household?

Answered: 243  Skipped: 0

- 1
- 2
- 3
- 4
- 5 or more
What is the total yearly income of your household, from all sources?

Do you rent or own your current residence?
If you rent your current residence, what is your monthly rent payment?

Answered: 190  Skipped: 53

If you own your current residence, what is your monthly mortgage payment?

Answered: 225  Skipped: 18
What age group do you fall within?

Answered: 241  Skipped: 2

- under 18
- 18-24 years old
- 25-34 years old
- 35-44 years old
- 45-54 years old
- 55-64 years old
- 65-74 years old
- 75 years or older

Do you identify as:

Answered: 241  Skipped: 2

- Male
- Female
- Transgender
- Other (please specify)
Do you or have you ever served in the United States military?

Answered: 239  Skipped: 4

Yes

No

Do you consider yourself to be disabled? (e.g. you have a physical, sensory, or mental impairment which has substantial and long-term adverse effect on your ability to carry out normal day-to-day activities.)

Answered: 240  Skipped: 3

Yes

No
What is your race? (Please select all that apply.)

Answered: 238  Skipped: 5

- White
- Black/African American
- Asian
- American Indian/Alaska Native
- Hawaiian/Other Asian/Pacific Islander
- American Indian/Alaska Native & Asian/Pacific Islander
- Asian & White
- Black/African American & American Indian/Alaska Native
- American Indian/Alaska Native & Asian/Pacific Islander
- Multi Racial/Other

What is your ethnicity?

Answered: 238  Skipped: 5

- Hispanic
- Non-Hispanic
FOR IMMEDIATE RELEASE

September 26, 2019
Contact: Jennifer Schumann
801-535-7276

City Now Accepting Applications for CDBG, ESG, HOME and HOPWA Federal Grant Programs

SALT LAKE CITY – Applications are currently being accepted for the following U.S. Department of Housing and Urban Development (HUD) programs:

- **Community Development Block Grant (CDBG)**
  The CDBG program’s primary objective is to promote the development of viable urban communities by providing affordable housing, suitable living environments, and economic opportunities for persons of low and moderate income.

- **Emergency Solutions Grant (ESG)**
  The ESG program's primary objective is to assist individuals and families regain housing stability after experiencing a housing or homelessness crisis.

- **HOME Investment Partnership Program (HOME)**
  The HOME program’s primary objective is to create affordable housing opportunities for low-income households.

- **Housing Opportunities for Persons with AIDS (HOPWA)**
  The HOPWA program’s primary objective is to provide housing assistance and related supportive services to persons living with HIV/AIDS and their families.

Interested entities are invited to submit applications for activities that support local and national program requirements.

An application resource guide is available online at [www.slc.gov/hand](http://www.slc.gov/hand). Optional training sessions will be held on October 17, 2019 at 9:00 a.m. and October 24, 2019 at 2:00 p.m. for potential applicants in Room 126 of the City and County Building at 451 South State Street. **Applications must be submitted by 11:59 p.m. on Sunday, November 3, 2019. Late applications will not be accepted.**

For questions about Salt Lake City’s federal grant programs, contact Jennifer Schumann at 801-535-7276 or email [jennifer.schumann@slcgov.com](mailto:jennifer.schumann@slcgov.com)

**EQUAL OPPORTUNITY PROGRAM**

Reasonable accommodations for individuals with disabilities or those in need of language interpretation services can be provided if four working days’ notice is given by calling 801-535-7777. Hearing impaired who wish to attend these meetings should contact our TDD service number, 801-535-6021,four days in advance so an interpreter can be provided. Physical access entrance and parking are located on the east side of the building.
NOTICE of 2020-2021 GRANT APPLICATIONS

CDBG, ESG, HOME AND HOPWA PROGRAMS

Salt Lake City will make available applications for the following U.S. Department of Housing and Urban Development (HUD) programs:

- Community Development Block Grant (CDBG)
- Emergency Solutions Grant (ESG)
- HOME Investment Partnership (HOME)
- Housing Opportunities for Persons with AIDS (HOPWA)

Applications will be available Monday, October 7, 2019 with a closing date of Sunday, November 3, 2019 at 11:59 pm. Applications will be accepted via ZoomGrants™, an online grant management system. Please go to www.slc.gov/hand for directions on how to apply.

To assist applicants, Salt Lake City will be hosting two in-person training sessions and will make available training session materials at www.slc.gov/hand. Participation in a training session is highly encouraged. They are as follows:

- In-person trainings: October 17, 2019 at 9:00 a.m.
  October 24, 2019 at 2:00 p.m.

In-person training sessions will be held at the City and County Building in Room 126. Potential applicants must RSVP to Baylee White at Baylee.White@slcgov.com.

To assist potential applicants, resources have been made available at Salt Lake City’s Division of Housing and Neighborhood Development website at www.slc.gov/hand.

Completed applications must be submitted via ZoomGrants by 11:59 p.m. on Sunday, November 3, 2019.

Late applications will not be accepted.

EQUAL OPPORTUNITY PROGRAM

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INTERDEPARTMENTAL TECHNICAL ADVISORY GROUP MEETING #2

On September 23, 2019, a second ITAG meeting was held to ensure feedback from City staff would be meaningfully considered in the development of Consolidated Plan goals, the City asked ITAG members to prioritize the unmet, unfunded/underfunded needs that they had identified at the initial ITAG meeting in July. Housing, transportation and the provision of needed services ranked as the highest priorities.

STAKEHOLDER MEETING #2

On September 24, 2019, the Housing and Neighborhood Development Division of Salt Lake City held a public meeting with nonprofit providers of housing and supportive services. The purpose of the meeting was to gain input and discuss which strategies that would help achieve the priorities identified in the first stakeholder meeting on July 30, 2019. This input helped form the Consolidated Plan’s strategies which would ultimately aid in achieving the overall goals of the plan.

The meeting began with a review of the survey results from the stakeholder meeting held on July 30, 2019 and reaffirmed that the main priorities which had been outlined were housing services and transportation. There was then a review of the data analysis which had been conducted so far with key demographic data points highlighted such as population, housing costs increases, cost burdened households by area, homeless statistics, and others.

The stakeholders then worked together to outline a number of suggested funding strategies that the City and nonprofit service providers might consider employing. These strategies included, but are not limited to:

- Provide ‘aging in place’ programs
- Offer affordable housing voucher programs
- Provide client centered community-based case management
- Eliminate housing barriers
- Integrate transportation and land use considerations to facilitate affordable housing along transit corridors
- Improve regional collaboration with public and private-sector partners to improve efficiencies in the allocation of resources and to reduce redundancies
- Leverage innovative technologies to improve access to information regarding affordable housing demand and supply
- Offer free fare or reduced transit options
- Expand transit service in underserved communities
- Subsidize rideshare options
FOR IMMEDIATE RELEASE

October 21, 2019
Contact: Elaine Wiseman
801-535-6035

GENERAL NEEDS HEARING - Residents Invited to Submit Comments on Community Development Needs

SALT LAKE CITY – The Salt Lake City Housing and Neighborhood Development Division (HAND) invites residents to participate in a General Needs Hearing to gather public comments on overall housing and community development needs as they relate to low and moderate-income Salt Lake City residents.

Each year Salt Lake City receives Community Development Block Grant (CDBG), Emergency Solutions Grant (ESG), HOME Investment Partnership Program (HOME) and Housing Opportunities for Persons with AIDS (HOPWA) grant funds. For the 2020-21 program year HAND anticipates receiving approximately $6 million that may be used to support programs and projects throughout the city. Information gathered at this public hearing and other community engagement events will be used to prioritize funding to address eligible community needs during the 2020-21 program year.

Community needs may include projects such as:

<table>
<thead>
<tr>
<th>Homeless Services</th>
<th>Health Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Youth Services</td>
<td>Adult Services</td>
</tr>
<tr>
<td>Infrastructure</td>
<td>Economic Development</td>
</tr>
<tr>
<td>Housing – Rental Services</td>
<td>Housing – Owner Occupied</td>
</tr>
</tbody>
</table>

Hearing from you is vital to ensuring that we are able to prioritize these funds in a way that supports the needs of our community and creates lasting impact. We invite you to participate in the upcoming public hearing or submit comments via email.

Public hearing details are as follows:

**DATE:** Thursday, October 24, 2019
**TIME:** 5:30 – 6:30 p.m.
**LOCATION:** Salt Lake City and County Building
451 South State Street, Room 126
If you are unable to attend the public hearing, written comments may be submitted to Dillon Hase, Housing and Neighborhood Development, 451 South State Street, P.O. Box 145488, Salt Lake City, Utah, 84114, or emailed to dillon.hase@slcgov.com. Comments must be received by November 1, 2019. Please limit your comments to the benefit of the general needs of our citizens/neighborhoods.

EQUAL OPPORTUNITY PROGRAM

People with disabilities may make requests for reasonable accommodation no later than 48 hours in advance in order to attend this public meeting. Accommodations may include alternate formats, interpreters, and other auxiliary aids. This is an accessible facility. Salt Lake City’s TDD number is 535-6220. In order to access Salt Lake City’s TDD line you must be calling from a TDD line. To request ADA accommodations contact Joshua Rebollo by email at joshua.rebollo@slcgov.com or by phone at 801.535.7976. Please provide 48 hours advanced notice. ADA accommodations can including alternate formats, interpreters and other auxiliary aids.
Community Feedback Needed!

WHAT: The Salt Lake City Division of Housing and Neighborhood Development seeks public comment on community need for the development of a 5-year Consolidated Plan.

WHEN: Thursday, October 24, from 5:30 - 6:30 PM

WHERE: Room 126, Salt Lake City & County Building, 451 South State Street, Salt Lake City

Come let Salt Lake City know what issues are important to your neighborhoods and communities! We want to hear from residents about what issues they are facing and hear suggestions on how we can improve things. We want to hear from you!

Community needs may include projects such as:

<table>
<thead>
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<th>Homeless Services</th>
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</thead>
<tbody>
<tr>
<td>Youth Services</td>
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<tr>
<td>Housing – Rental Services</td>
<td>Housing – Owner Occupied</td>
</tr>
</tbody>
</table>

The Division of Housing and Neighborhood Development considers community need in the development of the new 5-year Consolidated Plan. The Consolidated Plan helps determine funding decisions for our federal grant projects. Community feedback is vital to this process!

Written comments will be accepted by Dillon Hase, Housing and Neighborhood Development, 451 South State Street, P.O. Box 145488, Salt Lake City, Utah, 84114, or emailed to dillon.hase@slcgov.com until November 1, 2019.

EQUAL OPPORTUNITY PROGRAM

People with disabilities may make requests for reasonable accommodation no later than 48 hours in advance in order to attend this public meeting. Accommodations may include alternate formats, interpreters, and other auxiliary aids. This is an accessible facility. Salt Lake City’s TDD number is 535-6220. In order to access Salt Lake City’s TDD line you must be calling from a TDD line. To request ADA accommodations contact Joshua Rebollo by email at joshua.rebollo@slcgov.com or by phone at 801.535.7976. Please provide 48 hours advanced notice. ADA accommodations can including alternate formats, interpreters and other auxiliary aids.
AUDIENCIA DE NECESIDADES GENERALES SOBRE PROYECTOS FINANCIADOS CON FONDOS FEDERALES

Se Necesitan Comentarios de la Comunidad

Que: El ayuntamiento de la ciudad de Salt Lake busca comentarios del público acerca de las necesidades de la comunidad para el desarrollo del Plan Consolidado a 5 años.

Cuándo: Jueves, 24 de octubre de 5:30 a 6:30.

Donde: Sala 126, Edificio del municipio y Condado, 451 S State Street, Salt Lake City

Venga y deje saber a la Cuidad de Salt Lake que problemas son importantes en sus vecindarios y comunidades! Queremos escuchar a los residentes sobre los problemas que enfrentan y escuchar sugerencias sobre cómo podemos mejorar las cosas. Queremos escuchar de ti!

Las necesidades de la comunidad pueden incluir proyectos como:

<table>
<thead>
<tr>
<th>Servicios Para Personas sin Hogar</th>
<th>Servicios de Salud</th>
</tr>
</thead>
<tbody>
<tr>
<td>Servicios Juveniles</td>
<td>Servicios para Adultos</td>
</tr>
<tr>
<td>Infraestructura</td>
<td>Desarrollo Económico</td>
</tr>
<tr>
<td>Vivienda – Servicios de Alquiler</td>
<td>Vivienda – Ocupada por el Propietario</td>
</tr>
</tbody>
</table>

La Oficina de Vivienda y Desarrollo de Vecindarios considera las necesidades de la comunidad en el desarrollo del nuevo Plan Consolidado de 5 años. El Plan Consolidado ayuda determinar decisiones de financiamiento para nuestros proyectos que serán financiados con dólares federales. Los comentarios de la comunidad son vitales para este proceso.

Los comentarios por escrito serán aceptados por la Oficina de Vivienda y Desarrollo de Vecindarios en 451 South State Street, Sala 445, PO Box 145488, Salt Lake City, Utah 84111 o por correo electrónico a dillon.hase@slcgov.com hasta el 1 de noviembre de 2019.

Programa de igualdad de oportunidades
Las personas con discapacidades pueden solicitar un ajuste razonable con 48 horas de anticipación para asistir a esta reunión pública. Las adaptaciones pueden incluir formatos alternativos, intérpretes y otras ayudas auxiliares. Esta es una facilitad accesible. El número de Salt Lake City’s TDD es 801 535-6220. Para acceder a la línea TDD de Salt Lake City, debe llamar desde una línea TDD. Para solicitar alojamiento de ADA, comuníquese con Joshua Rebollo por correo electrónico a joshua.rebollo@slcgov.com o por teléfono al 801.535.7976. Las adaptaciones de ADA pueden incluir formatos alternativos, intérpretes y otras ayudas auxiliares.
**General Needs Hearing NextDoor Invitation**

Come let Salt Lake City know what issues are important to your neighborhoods and communities! We want to hear from residents about what issues they are facing and hear suggestions on how we can improve things. We want to hear from you!

Salt Lake City Housing and Neighborhood Development will be hosting a General Needs Hearing on Thursday, October 24, from 5:30 to 6:30pm in Room 126 of the City and County Building at 451 South State Street.

We hope you can join us! If you are not able to attend the public hearing, written comments may be emailed to [dillon.hase@slcgov.com](mailto:dillon.hase@slcgov.com). Comments can be sent now through November 1, 2019.
2019 General Needs Hearing: Public Comment Summary

Source: Email
Date Submitted: 10/22/19
Contacted Through: NextDoor
Key Points: Streets/Police

Thanks for asking about what are issues are.

Think the city should concentrate on the things the city is supposed to accomplish.

These things, as I see it, are the main responsibilities of the city

Police and Fire protection
Courts
Water and sewer, trash pickup, street lighting, flood control
Streets (repair, traffic flow)
Parks, including golf courses and disc golf courses

I think that the city does a pretty good job on most of these items but, we probably could get better on streets and police.

On the west side the streets are in disrepair and have been for what seems like a long time. The main east/west streets, 10th north, 6th north and North temple all have some problems. 10th and 6th are beat to death and North Temple has poor semaphore usage. I think you are working on a plan for 6th north. If not, you should be. The same needs to be done for 10th North.

On North temple, the Tracks line mid block cross walks (sometimes not at mid block) need to activate only one half of the road at a time. Pedestrians should have to push a button to get from side A to the train island and then push a button to get from the island to side B since most of the people are crossing just to get on the train. Secondly those lights should all be of the new type for pedestrians where passing the button stops traffic and then after a few seconds flashes to make traffic stop, look and go.

As far as police go, I think they do a great job but are somewhat undermanned. I hear and see people speeding or racing on Redwood road far too often. I think if police pull people over once in a while, at random intervals, it would act as a traffic calming action.
Shooting occurs too often. Perhaps a “seen” police presence would help eliminated that. I actually feel safe in my area but I see more city employees on Segways checking the garbage for contraband than I see police in the area. That doesn’t seem right. I also see FAR TOO MANY people texting while driving. I think that if we shower our texters with tickets the streets would be safer. I don’t think that the media campaign is useless but there would be more impact if more people got ticketed.

That’s my 2 cents for now. If I think of anything else, I will add it. If you have any questions or need clarification, please contact me.

Thanks for reading,

Source: Email
Date Submitted: 10/24/19
Contacted Through: NextDoor
Key Points: Air BnB, Private Streets, Community Garden

Dear Dillon,

I have some general concerns to share with you.

1) Short term rentals in residential neighborhoods. I live on the 400 South block of Elizabeth Street, 84102. It’s a tiny, private street, and yet there are TWO people operating AirBNB on our block. We have contacted Civil Enforcement often and there is reluctance to do anything. Why isn’t the City interested in enforcing existing codes?

2) Private streets are another concern. There are many of these in our city, holdovers, from developments many years ago. Now it is a situation where it is no longer clear that anyone is in charge. Our block of Elizabeth Street is one such example. If you look at the plat map, the street doesn't look like it belongs to anyone. It is in disrepair, but there is no clear way for it to be fixed.

3) The LDS church is apparently planning to change the space that has been a community garden behind the 33rd Ward (453 S 1100E, 84102) into a parking lot. This is of great concern to me, both as a member of the garden and a neighbor of the plot. It is in a historic district, and based on the zoning it seems inappropriate.

Thanks for the opportunity to comment.

Happy to follow up with you.
COMMUNITY EVENTS

Beginning in May and running through November of 2019, the City performed a grassroots citizen participation effort where City staff attended community events to gather public input through existing forums where opportunities existed to reach hundreds of people at a single event. Some of the events included:

- The Rose Park Festival
- The Sorenson CommUNITY Fair
- Partners in the Park
- Groove in the Grove
- The Monster Block Party
- And dozens more

City staff managed information booths and solicited input from residents in the form of interactive materials. It is estimated that over 1,322 residents participated resulting in the following outcome:
STAKEHOLDER AND ITAG COMBINED #3

On December 11, 2019, the final stakeholder meeting was held in collaboration with members if the City’s ITAG to ensure collaboration between nonprofit service providers and City departments. The meeting focused on the following objectives:

- Homeless Services
- Housing Services
- Transportation
- Economic Development
- Behavioral Health: Mental Health & Substance Abuse

Stakeholders and City staff voted on strategies which could be used to directly address the objectives of the Consolidated Plan. It was indicated that client centered community-based case management, treatment services for mental health and substance abuse, as well as the provision of housing, transit passes, and job training to income-eligible residents were their top priorities to meet these five objectives.
MEMORANDUM
PLANNING DIVISION COMMUNITY NEIGHBORHOOD DEVELOPMENT

To: Salt Lake City Planning Commission
From: Jennifer Schumann, Deputy Director, SLC Housing and Neighborhood Development (HAND)
801-335-7276 or jennifer.schumann@slcgov.com
Date: January 29, 2020
Re: Draft 2020-2024 Salt Lake City Consolidated Plan

BACKGROUND:
The United States Department of Housing and Urban Development (HUD) requires entitlement cities like Salt Lake City to develop a Consolidated Plan once every five years. The Consolidated Plan is designed to identify goals, priorities, and strategies that efficiently use federal funding to meet our community’s housing and economic development needs. The consolidated planning process serves as the framework for a community-wide dialogue that aligns and focuses funding from four specific federal formula block grant programs: Community Development Block Grant (CDBG) Program, HOME Investment Partnerships (HOME) Program, Emergency Solutions Grants (ESG) Program, and Housing Opportunities for Persons With AIDS (HOPWA) Program.

The 2015-2019 SLC Consolidated Plan is the current framework established for the City. The funding allocated to grantees using the 2015-2019 SLC Consolidated Plan’s framework is implemented and tracked through Annual Action Plans and Consolidated Annual Performance and Evaluation Reports. Over the past seven months, the City has been in the process of creating the Draft 2020-2024 SLC Consolidated Plan. HAND staff presented the preliminary framework to you in November 2019 because it relates to housing policies within the City. Staff solicited your feedback regarding the goals, objectives, and priorities you would like to see reflected in the Consolidated Plan.

In addition to your feedback, HAND staff and consultants have used existing documents such as the Growing SLC: A 5-Year Housing Plan 2018-2022, the 2015-2019 SLC Consolidated Plan, and the City’s current housing policies as references to create the Draft 2020-2024 SLC Consolidated Plan. The Consolidated Plan seeks to support the vibrancy of SLC neighborhoods by maximizing property, providing funding, and creating housing opportunities that improve lives for underserved and under resourced individuals, families, and communities.

The City has hired Zions Bank Public Finance and X-Factor Strategic Communications to help create the Consolidated Plan and conduct robust citizen participation efforts to solicit input that will inform the Plan. The Plan development process started in June 2019. Final adoption is anticipated in early spring 2020.

ACTION:
The City is nearing completion of the Draft 2020-2024 SLC Consolidated Plan and seeks action from the SLC Planning Commission to forward to the SLC City Council.
Recognized Organization Input Notification
US Department of Housing & Urban Development: Salt Lake City’s 2020-2024 Consolidated Plan

TO: Registered Recognized Community Organizations
FROM: Jennifer Schumann, Deputy Director, Salt Lake City Housing & Neighborhood Development (jennifer.schumann@slcgov.com or 801-535-7276);
John Anderson, Planning Manager, Salt Lake City Planning Division (john.anderson@slcgov.com or 801-535-7214)
DATE: February 7, 2020
RE: Proposed Salt Lake City Consolidated Plan

Since May of 2019, Salt Lake City’s Housing & Neighborhood Development Division has been working on creating the City’s 2020-2024 Consolidated Plan, as required by the US Department of Housing & Urban Development. Part of the Plan’s development has included engaging over 4,000 interested parties at community events, focus groups, and an online survey. A draft of the plan is now ready for review and consideration by the Planning Commission. We are formally requesting input from the Recognized Community Councils within the City on the draft before we preset it to the Planning Commission.

Request Description:

The 2020-2024 Consolidated Plan is the City’s guiding document for expenditure of the following U.S. Department of Housing and Urban Development (HUD) entitlement funds: Community Development Block Grant (CDBG), Emergency Solutions Grant (ESG), Home Investment Partnership Program (HOME), and Housing Opportunities for Persons with AIDS (HOPWA). These funds are intended to address disparities that exist in our community impacting low income residents and/or low-income areas of the City. Through an extensive process, the City has collaborated with over 4,000 interested parties in the development of the draft Plan. This includes constituents, community partners, city experts, elected officials, state departments, and local municipalities. Together, we have identified highest priority needs; service and funding gaps; actionable goals and strategies; performance measurements and desired outcomes; and specific geographic areas of the city to focus infrastructure improvements.

Over the US Department of Housing & Urban Development Program years of 2020 through 2024, Salt Lake City Housing & Neighborhood Development will accept applications from non-profit partners, city divisions, and other agencies that address the specific goals and strategies outlined in the plan. All projects/programs must adhere to the applicable grant regulations, the 2020-2024 Consolidated Plan, and city policies.

Those interested in learning more about the Plan may visit https://www.slc.gov/hand/consolidated-plan/. Housing & Neighborhood Development respectfully requests that all comments be submitted via the following email address: consolidatedplan@slcgov.com.

Request for Input from Your Recognized Organization

As part of this process, the applicant is required to solicit comments from Recognized Organizations. The purpose of the Recognized Organization review is to inform the community of the project and solicit comments/concerns they have with the project. The Recognized Organization may also take a vote to determine whether there is support for the project, but this is not required.
In general, the plan details specific ways in which CDBG, ESG, HOME, & HOPWA funding may be used to address a wide variety of community needs. This includes goals and strategies around **Affordable housing, Transportation, Economic Development, Homeless Services, and Behavioral Health.**

Per City Code 2.60.050 - The recognized community organization chair(s) have **forty five (45) days** to provide comments, from the date the notice was sent. A public hearing will not be held, nor will a final decision be made about the project within the forty five (45) day notice period. This notice period ends on the following day:

**March 23, 2020**

**Open House**

The Planning Division will be holding an Open House to solicit comments on this project. Housing & Neighborhood Development Division staff will be on hand to review and discuss the draft plan.

The Open House will be held on Thursday, **February 20, 2020** from 5:00-7:00 PM in the 4th floor conference room of the SLC Main Library located at 210 E. 400 S.

**Comment Guidance**

Public comments will be received up to the date of the Planning Commission public hearing. However, you should submit your organization’s comments within 45 days of receiving this notice in order for those comments to be included in the staff report.

**Questions and issues that you might want to consider:**

For your reference, the following are topics that the Planning Commission may want to hear about.

1. What are the community development and social service needs in your neighborhood that could be addressed with the listed, eligible federal funded priorities & activities?

2. What are the community development and social service needs in your neighborhood that are not addressed in this plan? Note that any needs must be eligible for CDBG, ESG, HOME, and/or HOPWA funding, and must rise to a community highest priority need.

**Comment Submission Address**

You may submit your written comments via e-mail to consolidatedplan@slcgov.com or mail them to:

**ATTN Jennifer Schumann**  
Salt Lake City Housing & Neighborhood Development Division  
451 S State St Rm 445  
PO Box 145487  
Salt Lake City UT 84114-5487

If you have any questions, please call me at (801) 535-7276 or contact me via e-mail at Jennifer.schumann@slcgov.com.
Provide Comments on Salt Lake City's Draft 2020-2024 Consolidated Plan
SENT on Thu, Feb 13, 2020 at 12:33 pm MST

Lists   HAND Affordable Housing Developers, HAND Federal Grants
From Name   Salt Lake City Housing & Neighborhood Development
From Address   consolidatedplan@slcgov.com
Reply-to Address   consolidatedplan@slcgov.com
Email Link   https://conta.cc/2SrLFz0

Salt Lake City seeks to develop and enhance livable, healthy, and sustainable neighborhoods through robust planning and actions that reflect the needs and values of our community. We are in the process of creating the 2020-2024 Consolidated Plan that will provide a framework for how we use federal funding for vital services and programs that support our community’s housing, infrastructure, and economic development needs.

We will stay true to our values of inclusiveness and innovation in embracing opportunities to provide sustainable, equitable, and thoughtful services. Your feedback will be instrumental in helping us identify priorities for this available funding.

Thanks to the hundreds of residents who have already taken the survey. If you haven’t already done so, please take this brief, 5-minute survey to let us know what you think! The survey is available in both English and Spanish.

TAKE SURVEY

What is the Consolidated Plan?

The consolidated plan provides a framework for how Salt Lake City spends funding from four specific federal programs administered through the U.S. Department of Housing and Urban Development. These programs provide funding for a wide variety of needs such as housing, infrastructure, and economic development specifically for under-served individuals, families, and areas within our community.

For more information, please visit www.slcgov consolidated-plan.

Questions or Comments?

Please feel free to submit comments or questions via email to consolidatedplan@slcgov.com.
NOTICE IS HEREBY GIVEN THAT ON Tuesday, March 24, 2020 at 7:00 p.m. a public hearing will be held in Room 315, Council Chambers, City County Building, 451 South State, Salt Lake City, Utah, before the Salt Lake City Council to accept public comment on proposed projects and activities to be undertaken with 2020-2021 federal funds under the following U.S. Department of Housing and Urban Development (HUD) programs:

- **Community Development Block Grant (CDBG)**
  CDBG funds may be used for the development of viable urban communities by providing decent housing and suitable living environments for persons of low and moderate-income.

- **Emergency Solutions Grant (ESG)**
  ESG funds may be used to assist individuals and families regain housing stability after experiencing a housing or homelessness crisis.

- **HOME Investment Partnership Program (HOME)**
  HOME funds may be used to create affordable housing opportunities for low-income households.

- **Housing Opportunities for Persons with AIDS (HOPWA)**
  HOPWA funds may be used to provide housing assistance and related supportive services to persons living with HIV/AIDS and their families.

Prior to making funding decisions on the 2020-2021 program year, the Salt Lake City Council will consider and review all public comments, as well as funding recommendations provided by Mayor Mendenhall and resident advisory boards. Information about funding recommendations can be found on Salt Lake City’s Housing and Neighborhood Development (HAND) website at [www.slcgov.com/HAND](http://www.slcgov.com/HAND).

If you are unable to attend the hearing and want your voice to be heard, written comments may be submitted to Tony.Milner@slcgov.com. Comments will also be accepted by the Salt Lake City Council office at 451 South State Street, Room 304, PO Box 145476, Salt Lake City, Utah 84111, or emailed to council.comments@slcgov.com. Additionally, messages may be left on the Council comment telephone number; 801-535-7654. Comments must be submitted by April 7, 2020.

**EQUAL OPPORTUNITY PROGRAM**

*People with disabilities may make requests for reasonable accommodation no later than 48 hours in advance in order to attend this public meeting. Accommodations may include alternate formats, interpreters, and other auxiliary aids. This is an accessible facility. Salt Lake City Corporation is committed to ensuring we are accessible to all members of the public. To request ADA accommodations contact Sarah Benj by email at [sarah.benj@slcgov.com](mailto:sarah.benj@slcgov.com) or by phone at 801.535.7697.*
PUBLIC HEARING on FEDERALLY FUNDED PROJECTS

CDBG, ESG, HOME AND HOPWA PROGRAMS

WHAT: The Salt Lake City Council seeks public comment on proposed 2020-2021 projects to be funded with federal dollars

WHEN: Tuesday, March 24th, 2020 at 7:00 PM

WHERE: City Council Chambers, Room 315, Salt Lake City & County Building, 451 South State Street

A public hearing will be held before the Salt Lake City Council to accept comment on proposed projects and activities to be undertaken with 2020-2021 federal funds under the following U.S. Department of Housing and Urban Development (HUD) programs:

- Community Development Block Grant (CDBG)
- Emergency Solutions Grant (ESG)
- HOME Investment Partnership Program (HOME)
- Housing Opportunities for Persons With AIDS (HOPWA)

Prior to making funding decisions on the 2020-2021 program year, the Salt Lake City Council will consider and review all public comments, as well as funding recommendations provided by Mayor Mendenhall and resident advisory boards. Information about funding recommendations can be found on Salt Lake City’s Housing and Neighborhood Development (HAND) website at www.slcgov.com/HAND.

If you are unable to attend the hearing and want your voice to be heard, written comments may be submitted to Tony.Milner@slcgov.com. Comments will also be accepted by the Salt Lake City Council office at 451 South State Street, Room 304, PO Box 145476, Salt Lake City, Utah 84111, or emailed to council.comments@slcgov.com. Additionally, messages may be left on the Council comment telephone number; 801-535-7654. Comments must be submitted by April 7, 2020.

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Audiencia Pública sobre proyectos con fondos federales

Programas CDBG, ESG, HOME AND HOPWA

Que: El Ayuntamiento de la Ciudad de Salt Lake requiere el comentario público acerca de proyectos propuestos para el 2020-2021 que serán financiados con dólares federales

Cuándo: Martes, 24 de marzo 2020 a las 7:00 de la noche

Donde: Cámara de Ayuntamiento de la Ciudad, Cuarto 315, Edificio del Condado y Municipal, 451 South State Street

Se llevará a cabo una audiencia pública ante el Ayuntamiento de Salt Lake en búsqueda de comentarios en proyectos y actividades propuestos que se realizaran con fondos federales en el 2020-2021 bajo los siguientes programas del Departamento de Vivienda y Desarrollo Urbano de los EE.UU. (HUD).

- Community Development Block Grant (CDBG)
- Emergency Solutions Grant (ESG)
- HOME Investment Partnership Program (HOME)
- Housing Opportunities for Persons with AIDS (HOPWA)

El Ayuntamiento de la Ciudad de Salt Lake examinará y revisará todos los comentarios recibidos durante la audiencia pública, así como recomendaciones de financiamiento previstas por el Alcalde Mendenhall y los asesora de residentes. Información sobre la financiación de recomendaciones se puede encontrar en el sitio web de Desarrollo de Viviendas y Vecindarios (Housing and Neighborhood Development) de Salt Lake City a www.slcgov.com/HAND.

Si no puede asistir a la audiencia y quiere que su voz sea escuchada, comentarios por escrito podrán ser presentadas a Tony.Milner@slcgov.com. Comentarios en referencia a la propuesta de financiamiento serán aceptadas por las oficinas del ayuntamiento de Salt Lake City en la 451 South State Street, Room 304, PO Box 145476, Salt Lake City, Utah 84111, o por correo electrónico a council.comments@slcgov.com. También puede dejar mensajes en el teléfono de comentarios del ayuntamiento marcando el número, 801.535.7654. Comentarios deben ser presentadas antes de abril 7, 2020.

Programa de Igualdad de Oportunidades

Las personas con discapacidades pueden solicita acomodación razonable a más tardar con 48 horas de anticipación para asistir a esta reunión pública. Las adaptaciones pueden incluir formatos alternativos, intérpretes y otras ayudas auxiliares. Esta es una instalación accesible. Salt Lake City Corporation se compromete a garantizar que todos los miembros del público puedan acceder la. Para solicitar alojamiento de ADA, comuníquese con Sarah Benj por correo electrónico a sarah.benj@slcgov.com o por teléfono al 801.535.7697.
NOTICE IS HEREBY GIVENT THAT ON Tuesday, April 7, 2020 at 7:00 p.m. a remote public hearing will be held before the Salt Lake City Council to accept public comment on proposed projects and activities to be undertaken with 2020-2021 federal funds under the following U.S. Department of Housing and Urban Development (HUD) programs:

- **Community Development Block Grant (CDBG)**
  CDBG funds may be used for the development of viable urban communities by providing decent housing and suitable living environments for persons of low and moderate-income.

- **Emergency Solutions Grant (ESG)**
  ESG funds may be used to assist individuals and families regain housing stability after experiencing a housing or homelessness crisis.

- **HOME Investment Partnership Program (HOME)**
  HOME funds may be used to create affordable housing opportunities for low-income households.

- **Housing Opportunities for Persons With AIDS (HOPWA)**
  HOPWA funds may be used to provide housing assistance and related supportive services to persons living With HIV/AIDS and their families.

This Council Meeting will NOT have a physical location. All participants will connect remotely.

(This public hearing is an additional public hearing opportunity in addition to the public hearing held March 24, 2020.)

Prior to making funding decisions on the 2020-2021 program year, the Salt Lake City Council will consider and review all public comments, as well as funding recommendations provided by Mayor Mendenhall and resident advisory boards. Information about funding recommendations can be found on Salt Lake City’s Housing and Neighborhood Development (HAND) website at [www.slcgov.com/HAND](http://www.slcgov.com/HAND).

To send comments directly to the Council, email council.comments@slcgov.com, leave a message on the 24-hour comment line 801-535-7654, mail comments to the Salt Lake City Council office at 451 South State Street, Room 304, PO Box 145476, Salt Lake City, Utah 84111, or see Webex Instructions to learn how to participate live, [https://www.slc.gov/council/news/featured-news/virtually-attend-city-council-meetings/](https://www.slc.gov/council/news/featured-news/virtually-attend-city-council-meetings/). All comments received through any source are shared with the Council and added to the public record. Written comments may also be submitted to HAND, tony.milner@slcgov.com, which will be provided to the Council.
EQUAL OPPORTUNITY PROGRAM

People with disabilities may make requests for reasonable accommodation no later than 48 hours in advance in order to attend this public meeting. Accommodations may include alternate formats, interpreters, and other auxiliary aids. This is an accessible facility. Salt Lake City Corporation is committed to ensuring we are accessible to all members of the public. To request ADA accommodations contact Sarah Benj by email at sarah.benj@slcgov.com or by phone at 801-535-7697.
POR MEDIO DE LA PRESENTE SE NOTIFICA QUE EL martes 7 de abril de 2020 a las 7:00 p.m. se llevará a cabo una audiencia pública remota ante el Consejo de la Ciudad de Salt Lake para aceptar comentarios públicos sobre los proyectos y actividades propuestas que se llevarán a cabo con 2020-2021 fondos federales bajo los siguientes programas del Departamento de Vivienda y Desarrollo Urbano de los Estados Unidos (HUD):

- **Community Development Block Grant (CDBG)**
  Los fondos CDBG pueden utilizarse para el desarrollo de comunidades urbanas viables al proporcionar viviendas dignas y entornos de vida adecuados para personas de ingresos bajos y moderados.

- **Emergency Solutions Grant (ESG)**
  Los fondos ESG pueden usarse para ayudar a las personas y familias a recuperar la estabilidad de la vivienda después de experimentar una crisis de vivienda o falta de vivienda.

- **HOME Investment Partnership Program (HOME)**
  Los fondos de HOME pueden utilizarse para crear oportunidades de vivienda asequible para nucleos familiares de bajos ingresos.

- **Housing Opportunities for Persons with AIDS (HOPWA)**
  Los fondos de HOPWA se pueden utilizar para proporcionar asistencia de vivienda y servicios de apoyo relacionados a personas que viven con VIH / SIDA y sus familias.

Esta reunión del consejo NO se efectuara físicamente. Todos los participantes se conectarán de forma remota. (Esta audiencia pública es una oportunidad de audiencia pública adicional además de la audiencia pública celebrada el 24 de marzo de 2020).

El Ayuntamiento de la Ciudad de Salt Lake examinará y revisará todos los comentarios recibidos durante la audiencia pública, así como recomendaciones de financiamiento previstas por el Alcalde Mendenhall y los asesora de residentes. Información sobre la financiación de recomendaciones se puede encontrar en el sitio web la Desarrollo de Viviendas y Vecindarios (Housing and Neighborhood Development) de Salt Lake City a [www.slcgov.com/HAND](http://www.slcgov.com/HAND).

Para enviar comentarios directamente al Consejo, envíe un correo electrónico a [council.comments@slcgov.com](mailto:council.comments@slcgov.com), deje un mensaje en la línea de comentarios de 24 horas 801-535-7654, envíe comentarios a la oficina del Consejo de Salt Lake City en 451 South State Street, Room 304, PO Box 145476, Salt Lake City, Utah 84111, o vea las Instrucciones de Webex para aprender cómo participar en vivo, [https://www.slc.gov/council/news/featured-news/virtually-attend-city-council-meetings/](https://www.slc.gov/council/news/featured-news/virtually-attend-city-council-meetings/). Todos los comentarios recibidos a través de cualquier fuente se comparten con el Consejo y se agregan al registro público. Los comentarios por escrito también se pueden enviar a HAND, [tony.milner@slcgov.com](mailto:tony.milner@slcgov.com), que se proporcionará al Consejo.
Programa de Igualdad de Oportunidades

Las personas con discapacidades pueden solicitar acomodación razonable a más tardar con 48 horas de anticipación para asistir a esta reunión pública. Las adaptaciones pueden incluir formatos alternativos, intérpretes y otras ayudas auxiliares. Esta es una instalación accesible. Salt Lake City Corporation se compromete a garantizar que todos los miembros del público puedan acceder la. Para solicitar alojamiento de ADA, comuníquese con Sarah Benj por correo electrónico a sarah.benj@slcgov.com o por teléfono al 801-535-7697.
PUBLIC COMMENTS RECEIVED FROM PUBLIC HEARING #1 AND #2


Source: WebEx Digital Service
Date Submitted: 3/24/20

7:12 pm
Executive Director of Journey of Hope.  
Comments: Retired from law enforcement after 20 years of services. She set up programs for women getting out of jail and prison, did as much work inside the system as she could. She started Journey of Hope, and they’ve served 2,000 women in five years, with only 17% recidivism. Overall, their services have saved millions of dollars to the State. Their second try for SLC CDBG funds for case management services to expand services to girls who are aging out of the juvenile justice system. These girls have been sexually exploited and trafficked. These girls turning to the Youth Resource Center as they have no family, where there are boys and gang members who traffic girls. Had one young lady who was drugged and woke up in Las Vegas. One of the few non-profits standing in the gap for girls/women leaving the justice system. They were not chosen for CDBG, they’re the “little guys” and are new, they would like to be re-considered for CDBG funding.

Source: WebEx Digital Service
Date Submitted: 3/24/20

7:24 pm. He worked with International Rescue Commission. He recommended how great the agency is and how hard they work. He wants funding for digital equity, as not everyone has internet or access to computers.

Source: WebEx Digital Service
Date Submitted: 3/24/20

7:26 pm. She Executive Director of The INN Between. Applied for CDBG – Public Services, wasn’t recommended by the CDCIP Board or the Mayor for funding. Hospice and Medical Respite for Homeless. 
Comments: Asked the Council to reconsider the non-recommendation for funding. Strong partnership with the City. Before the agency existed, many homeless individuals were dying on the street without access to hospice care, that cannot be delivered in shelters, campsites, or motels. They offer wrap around services and save the area money. The INN Between serves 40 individuals a night and is projected serve 30 more. They serve homeless and non-homeless, those near medical bankruptcy. End of life care without having to go into shelter or hospital. The INN Between is a critical part of homeless services. They have the infrastructure, licensing and professional staff in place. The new Homeless Resource Centers don’t have medical beds, and they’re able to fill that need. The homeless resource centers are also at capacity. The Homeless Resource Center’s don’t have the ability to care for people getting cancer treatment. Asking for only one half of 1% of total budget to serve the homeless, 60% of the clients come from Salt Lake City.

Source: WebEx Digital Service
Date Submitted: 3/24/20

7:34 pm. Executive Director of the International Rescue Committee Applied for CDBG – Public Services. Program: International Rescue Committee Getting Up to Speed: Expanding Digital Services for Refugees and Asylees in
Salt Lake City. Not recommended for funding.

Comments: Appreciates the consideration of their digital inclusion application. She identified how the program serves those vulnerable in the community.

Source: WebEx Digital Service  
Date Submitted: 3/24/20

Comments: Thank you to the Mayor and City council and Housing and Neighborhood Staff for continued support for CDBG funding, and for past funding. 
Highlights the connection for digital inclusion and refugees. Aligned to digital connection to Housing Plan, stabilizing renters and increasing self-sufficient, employment and financial stability. A renewal would help increase refugee household overall stability who are hampered by language and cultural skills. Project complimented through cross agency interaction. Digital inclusion program is integral for clients accessing employment when they enter the U.S. She identified that the program stabilizes low income renters by helping them obtain employment, which in turn helps with stable housing.

Emails Regrading Federal Funds Between City Council Meetings

Source: Email to City Council Staff  
Date Submitted: 3/27/20

Salt Lake City Council Members,
Volunteers of America, Utah is grateful for the partnership we have had with the City government over many years. We appreciate the time that the CDCIP Board, Mayor Mendenhall and her staff have spent reviewing all applications that were submitted. Volunteers of America, Utah has submitted three applications for funding for next fiscal year 2020-2021.

<table>
<thead>
<tr>
<th>Program</th>
<th>Request</th>
<th>CDCIP Board Recommendation</th>
<th>Mayors Recommendation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Geraldine E. King Women’s Resource Center</td>
<td>$105,797</td>
<td>$89,000</td>
<td>100,281</td>
</tr>
</tbody>
</table>

We are grateful for both recommendations and encourage the support of Mayor Mendenhall’s recommendation of $100,281.

Emergency Solutions Grant – Shelter Operations

<table>
<thead>
<tr>
<th>Program</th>
<th>Request</th>
<th>CDCIP Board Recommendation</th>
<th>Mayors Recommendation</th>
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</thead>
<tbody>
<tr>
<td>Geraldine E. King Women’s Resource Center</td>
<td>$40,000</td>
<td>$38,000</td>
<td>$38,000</td>
</tr>
</tbody>
</table>
We appreciate the CDCIP Board and the Mayors funding recommendation for both emergency solutions grant applications.

We value the support of our programs that provide shelter and services for both homeless youth and homeless women. We thank you for the opportunity to submit a written document at this time given the Stay Home. Stay Safe. Order endorsed by the Mayor to decrease public gatherings.

Comments Received by Email regarding Federal Grant Dollars

Source: Email
Date Submitted: 4/6/2020

I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program. This is not the time to cut support services for the homeless. They are, along with the undocumented, the ones least likely to get adequate medical care during this pandemic.

Source: Email
Date Submitted: 4/6/2020

Hello,

I am a Salt Lake City resident and a neighbor of The Inn Between. I am writing to urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program. The Inn Between plays a key role to our homeless and their need for hospice care, and we need to support them so they can continue to serve our community.

Source: Email
Date Submitted: 4/6/2020

Dear Council Members:

I just got word that the Mayor and Salt Lake City Council will be cutting off funding for The Inn Between – this is being sent as my plea that you carefully reconsider this decision.

The Inn Between is a wonderful organization that provides much needed, and otherwise lacking, services to the homeless community. Its funding is limited, and this decision by the City Council and Mayor will have a significantly detrimental impact on its ability to provide these services – which will in turn only contribute to our homeless challenges. I plead with you to reconsider and continue the funding that is so needed to help sustain this important organization. In these challenging times, it is even more important that organizations like The Inn Between – and the mission it serves – receive our support.

Thank you.
Hello,

I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program.

During a crisis like the one we are in, cutting funding to organizations like the INN Between seems shortsighted and unnecessary.

Thanks

Source: Email  
Date Submitted: 4/6/2020

Dear Council member,

The Inn Between has provided a place for terminally ill homeless patients to receive comfort care in their final days. It is a much need service provider in this community. They have previously received $46,000 in Block Grant Funds to help them provide their services. Please reconsider your funding discussions and allow them the money to continue their important work.

Source: Email  
Date Submitted: 4/6/2020

Dear Salt Lake City Council Members,

I am a Salt Lake City resident and actually a neighbor of the Inn Between. I am also a member of The Inn Between Board of Directors. Every month at our board meetings we hear a “mission moment” when a member of the staff shares a story of an event at The Inn Between since we last met. Sometime it is about a reunification with a resident and their extended family, sometimes it is about a residents last days and passing, always the stories reflect the mission of The Inn Between to enhance the dignity of each resident wherever they are in their life journey.

In this time of uncertainty, anxiety and fear, and human and economic crises, there are hard choices to be made. While previous levels of funding may not be possible, I urge you to reconsider your funding decision regarding the CDBG dollars. Any amount you can fund would be of great assistance in sustaining the vital work of The Inn Between. The efforts of the staff of The Inn Between have been nothing less than heroic in protecting the residents from contracting Covid-19. Continuing some level of funding assures them their efforts are not in vain and that you too understand the importance of not forcing our residents to have to access services from already overwhelmed medical services in our community or even worse, die in the streets.

Your consideration of this plea is much appreciated.

Source: Email
Date Submitted: 4/6/2020

Dear Council Members,
I have been a volunteer with the Inn Between for 4 years and have seen first hand the good this nonprofit has done for the vulnerable homeless in our city. PLEASE, please reconsider giving any amount possible to this facility.

Source: Email
Date Submitted: 4/6/2020

To whom it may concern,

I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program.

"I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program."

Source: Email
Date Submitted: 4/6/2020

Dear Council members,

I am the Volunteer Coordinator at The INN Between and have been since the beginning. I have watched our resident population expand from 16 to 40 with the move to our new location. I am asking that you please reconsider your CDBG funding decision for the support of our residents. Our historical amount of about $46,000 represents only 3% of our annual budget, and yet about 80% of the people we serve are from salt Lake City.
The need is great among homeless service providers and funding is understandably limited. However, TIB will be significantly impacted by this funding cut. We would appreciate your funding at any level. Please consider your CDBG funding decision. Which of our 40 residents would you deny?

Thank you and my best to you all.

Source: Email
Date Submitted: 4/6/2020

Greetings,

I understand that The Inn Between is not being recommended for CDBG Funding at this time. I would like to strongly encourage you to restore CDBG funding to this important asset in our community. As some of you may know, I work to support students experiencing homelessness within the educational system. I have become more acutely aware of the needs of all individuals experiencing homelessness. Compound that with a terminal illness, or a need to be in a rehabilitation program for a long term condition, and the odds are not good. As a community, we need to do better by our homeless friends. The Inn between provides a vital service to our entire community. It allows those with no limited options, a place to die with dignity.
I was fortunate to become acquainted with The Inn Between when it was across the street from my house. I volunteered to be part of the Neighborhood Advisory Committee, and helped address concerns neighbors had with the program. I found the staff to be willing to work with community members to address concerns, and make sure they were being good neighbors. I am sure that is still the same today in their new neighborhood.

Please restore the funding request to the Inn Between, so they can continue the work on behalf of our truly less fortunate community members in Salt Lake City.

Sincerely,

Source: Email  
Date Submitted: 4/6/2020

PLEASE - As a Salt Lake City resident, and I implore you to reconsider decision to cut CDBG funding for The INN Between. I realize this is a difficult time but this is a group that has done so much with so little as it is and this is a great humanitarian need. Please continue to help them with any amount that you can to sustain their program. Thank you.

Source: Email  
Date Submitted: 4/6/2020

Dear Council Members,

I urge you to reconsider your CDBG funding decision for The INN Between for 2020-2021. They provide critical medical respite housing services for medically frail and terminally ill clients, and are an integral part of the homeless services continuum in Salt Lake City. However, they do not receive adequate funding from the state or other sources because they are not designated as a “shelter,” which means that they must raise funding from other sources to provide this medical housing service to the community. Any amount of funding that you grant will help the sustainability of the program.

Sincerely,

Source: Email  
Date Submitted: 4/6/2020

I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program.

It is shameful for you to cut their funding.

Source: Email  
Date Submitted: 4/6/2020

Dear SLC Council,
As an Avenues resident of Salt Lake City, I am writing to urge you to reconsider your CDBG funding decision for The INN Between. This facility provides a desperately-needed service, providing hospice care for the homeless of SLC.

Any amount that you can fund will help them provide dignity at the end of life.

Thanks for your consideration.

Source: Email  
Date Submitted: 4/6/2020

Dear City Council,

I am a Salt Lake City resident and I urge you to reconsider your funding for the Inn Between. I understand that there is an urgent need to help the homeless in Salt Lake City, but the Inn Between needs funding to remain open and provide their care for the very ill and dying among the homeless. We must care for the poor, sick and/or dying members of our community. It is not only a moral and humane obligation but a public health issue as well.

Before the Inn Between existed, my husband and I stood in the the cold in winter with fellow church members holding a candles to protest the fact that we had Salt Lake City residents dying in our streets. Please don't let us go back to those dark days. The Inn Between has my support and I hope you will make sure they have the funding to help them maintain their service.

Source: Email  
Date Submitted: 4/6/2020

I am very concerned about the proposal to reduce funding for the homeless in Salt Lake - in particular the federal HUD funds distributed by the SLC Community Development Block Grant program for the INN Between. They - and the homeless - especially need these funds now during this exceptional crisis. I ask you to please reconsider this decision.

Thank you for your attention,

Source: Email  
Date Submitted: 4/6/2020

Hello Salt Lake City Council,

I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Your funding is invaluable to the sustainability of this wonderful program.

Thank you,

Source: Email  
Date Submitted: 4/6/2020
As a resident of Salt Lake City, I believe The INN Between is an appropriate expenditure for CDBG funding. Please do not cut that appropriation at this precipitous time for the most vulnerable.

Sincerely,

Source: Email  
Date Submitted: 4/6/2020

Dear Salt Lake City Council Members:

As a resident of Salt Lake City and a board member of The Inn Between, I write to urge your reconsideration of The INN Between's request for CDBG funds to help insure our homeless population receives hospice, respite care and shelter.

I am sure that requests for funding far outweigh what is available, but I would be grateful for any support you could provide.

Thank you for your service and consideration.

Kind regards,

Source: Email  
Date Submitted: 4/6/2020

Dear Council:

I am a resident of Salt Lake City, and an advocate for the ethical treatment of vulnerable populations, the homeless being one. I ask that you reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program, and give the population they serve a safe place to live the remainder of their lives, and access to the treatment they deserve.

Thank you,

Source: Email  
Date Submitted: 4/6/2020
I am reaching out and asking that you consider helping with any funding possible for the folks at the Inn Between. I know these are crazy times but please help these folks provide some little bit of help to the dying.

Thank you Mike Evans SLC Resident

Source: Email
Date Submitted: 4/6/2020

Dear Salt Lake City Council Members,

I am a resident of Salt Lake City and am very concerned that The INN Between receive proper funding from the city.

Please reconsider the funding for The INN Between. The services they provide are critical to those at the end of life and ultimately, to our community at large. We simply cannot turn our back on such a vulnerable population. At the least, we should fund at previous levels if not beyond, given the difficult time that we’re in. Logic would lead one to anticipate the population served by The INN Between is going to be more vulnerable to COVID-19 and thus in need of their services. And, God forbid, should the infection result in more people dying before they need to be admitted to The INN Between, there will still be people who will be in need of hospice care for other reasons. This facility is desperately needed by the community much less by those whom it serves. The dignity conveyed upon the dying is shared by those who exhibit such compassion. The city funds a small but critical amount of the facility’s needs, but it’s probably that many corporate and personal contributions will be less this year than in the past.

Thank you for your consideration of this. I could argue that this facility is needed even more than Allen Park. Please prove to me that my community cares more for people than for birds. (I love birds and agree that we deserve to have them in our midst, but not at the expense of caring for a human being as they die).

Source: Email
Date Submitted: 4/6/2020

I understand that funds from the Community Development Block Grant will not be allocated to The Inn Between. These are difficult times for the city I know, but this is an excellent organization deserving of a second look at funding. The Inn Between fulfills a very heartbreaking mission.

We hear much now about patients dying in hospitals due to Covid-19, separated from loved ones. Imagine dying alone, homeless, without friends or family.

Any amount of funding would help The Inn Between achieve its mission.

Sincerely,

Source: Email
Date Submitted: 4/6/2020
I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program. I have seen the good that this facility does. Please do not cut funding, ESPECIALLY now.

Source: Email
Date Submitted: 4/6/2020
Dear Council members,

I know the city is dealing with major shortfalls, but just want to plead for maintaining funding for the INN Between - this program provides an incredibly valuable service to hospice patients who do not have a home. Please re-consider and try to maintain their funding.
Sincerely,

Source: Email
Date Submitted: 4/6/2020
I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program.

I feel this is especially important in this time of COVID-19.

Thank you,

Source: Email
Date Submitted: 4/6/2020
I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program.

Best,

Source: Email
Date Submitted: 4/6/2020
Dear City Council Members,

I have recently learned that the latest budget effort does not include funding for the homeless hospice, and I ask you to reconsider. I know that you care and that all the choices you must make are hard. However, their funding is only in the tens of thousands and every dollar is well spent to keep homeless people from dying by emergency room visits. We will wind up having to pay for their medical expenses anyway, and the Inn Between is a MUCH more efficient use of those relatively modest funds.
Also, in addition to the obvious need for care these people experience, the rest of us are affected by seeing them uncared for on the streets, which affects morale at this difficult time.

Please reconsider, and fund the Inn Between for our most desperate and voiceless citizens.

Sincerely,

Source: Email  
Date Submitted: 4/6/2020

Salt Lake City Council

As a resident of Salt Lake City, I am asking you to please reconsider the much needed funding for the Inn Between.

The important part they play in giving a safe place for those that would otherwise die on the streets is so valuable, and allows them to at least die with dignity in a safe place.

When my late husband passed away in 2015 we were among the lucky ones, as the job he had held for only 6 months placed him on long term disability which gave us an income which allowed is to continue living in a safe place, with the care he needed. Otherwise we would probably have landed on the street somewhere and he wouldn't have had the care he received up until the end.

I do what little I can to support the Inn Between, and I am reaching out to you and asking that you do your part to help them keep helping those that need it the most.

Thank you

Source: Email  
Date Submitted: 4/6/2020

To whom it may concern,

"I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their valuable program.

Thank you very much,

Source: Email  
Date Submitted: 4/6/2020

Dear Ladies & Gentlemen,

I am a Salt Lake City resident, and I ask you to please reconsider funding the CDBG (in any amount) for The Inn Between. Thank you so much.

Source: Email  
Date Submitted: 4/6/2020
Please continue funding the Inn Between they do wonderful work.

Source: Email  
Date Submitted: 4/6/2020

Dear Salt Lake City Council Members –

Everyone seems to talk a lot about what they’ll do for the homeless, but actions speak so much louder than those words.

I just discovered that CDBG funding for The INN Between is at risk. The funding received by The INN Between in the past is a small fraction of available CDBG funding and makes a tremendous difference in the sustainability of its program.

This is all about dignity and compassion for dying homeless people. If the funding is going to be eliminated, please provide me and the rest of the community with your reasoning.

I know there are a lot of competing claims for CDBG funding. For the eight years I served as Mayor, I went through the grueling process of considering all requests and making the tough decisions for CDBG funding recommendations. I was also aware that the priorities of City government were reflected in the funding decisions recommended by the Mayor and ultimately made by the City Council.

Please count dying with dignity as a value supported by the City Council.

Source: Email  
Date Submitted: 4/6/2020

City Council:

As a Salt Lake City resident and supporter of The INN Between I am writing to ask you to please reconsider your CDBG funding decision you made in regards to this important organization. I believe that they provide a vital and compassionate service for the least among us. Thank you for your service and reconsideration.

Sincerely,

Source: Email  
Date Submitted: 4/6/2020

To whom it may concern: I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program. I have volunteered for years with the group and they do amazing things for the homeless and critically ill patients. Thank you,
Council Members, I am the resident of township but familiar with the INN and their mission. They provide a major social return for a very small amount of public funding. It is not easy to put a price on death with dignity but in this health crisis death on the streets should be a public concern. Thank you for your consideration in renewing their funding.

Source: Email  
Date Submitted: 4/6/2020

Dear City Council Members,
I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program

Thank you for your consideration.
Sincerely,

Source: Email  
Date Submitted: 4/6/2020

I live in Salt Lake City and I volunteer at the Inn Between. It provides needed medical service for our citizens who have limited access to medical care. I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program.

Source: Email  
Date Submitted: 4/6/2020

Hello, City Council

I'm a neighbor of The Inn Between, and I urge you to reconsider your CDBG funding decision for The INN Between, especially during this time of crisis.

The Inn Between performs a vital service on behalf our community's most vulnerable people, and they need your help.

Thank You and Kind Regards,

Source: Email
Date Submitted: 4/7/2020

Council,

I am writing this to urge you to reconsider your CDBG funding decision for The INN Between. This money is critical for the sustainability of their program. As a volunteer for the Inn, a resident of Salt Lake City, and a Firefighter I see the incredible work that the INN Between does for our most vulnerable population. Please don't turn your back on this fine organization.

Thank you,

Source: Email
Date Submitted: 4/7/2020

Dear Council Members,

Please Support the CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program. I support The INN Between, by being a good neighbor 1 block south, by small personal donations of money, food, and clothes, and through supporting the efforts of my wife Mary Beth Vogel-Ferguson Ph. D, who is on the board of directors. As a former RN I've had experience in hospice settings, witnessed death with dignity, and I know the positive impact The Inn Between has on our people in need. Please support their request for the CDBG funding. We must ensure that The INN Between can continue to serve the poor and afflicted members of our community as they face a medical crisis or the end of life.

Sincerely,

Source: Email
Date Submitted: 4/7/2020

I am pleading to have continued funding for The Inn Between in this upcoming year; I speak as a family member of Patricia Rice who died there Nov. 7, 2019. She was diagnosed with cirrhosis from Hepatitis C in 2007, continued to work at a SLC company until her disability prevented her from doing acceptable work, @ 2013 when she went to full time disability through her employer and applied for Medicaid. She received a waiver through Salt Lake County Aging Services and was able to live pretty independently that way at Wasatch Manor with HUD funds until Sept. 2019 when too many falls made it impossible for her to live alone. Her hospice agency and SLCounty Aging services expedited her move to The Inn Between the first week of Sept 2019 and she was able to live there with some level of dignity and safety until her death. She was care for very tenderly and I have the greatest respect for all the staff and volunteers whose efforts let her die in dignity and peace.

The population of poor and ill are the most voiceless in our community and I know we must speak for them when their care and protection are threatened. They are not receiving luxuries, they are offered a clean place to live in their dying days; some have shared rooms, there are clothes available from donations, arts/crafts supplies are donated, classes are given by volunteers. This is a remarkable example of public/private/volunteer collaboration to support these least of us in their times of need.

If anyone would like me to speak directly to the time my sister spent at The Inn Between, I am sheltering at home (I live in the Liberty Wells section of SLCity) during this time of Covid19.

My telephone number is 801-674-0721, this is my email and I can use ZOOM. I can’t imagine the impact of Covid 19 on the poor and homeless population of SLCity and that The Inn Between may be the last option for more people next year than this year. This is not the time to cut their funds. Please reconsider.

Very truly,
Source: Email  
Date Submitted: 4/7/2020

Dear Council members, I’m writing to advocate for the INN-between. This is a first class organization that is taking a huge burden off of the city of Salt Lake. Over three-quarters of the hospice patients taken in by the INN are from Salt Lake City.

I run a Resort property on North Temple and we’ve been supporting the INN with dollars as well as supplies, for years. Their work deserves to be encouraged and supported.

I hope you will put a line item in the budget equivalent to the $46,000 from last year or at least very very close to that. They’re doing the work for us all and taking the financial burden of those folks away from Salt Lake City government!
Proven track record spanning years ~

Regards,

Source: Email  
Date Submitted: 4/7/2020

Hello,

I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program.

Sincerely,

Source: Email  
Date Submitted: 4/7/2020

Dear Members of the City Council,
I am a resident of Salt Lake City and a supporter of the Inn Between. I am asking you to reconsider your CDBG funding decision for The INN Between. The INN Between provides an important service as a medical respite facility for homeless individuals, 80% of whom are from Salt Lake City. I understand that there are many, many competing needs for funding at this time. However, having a safe place for medically-fragile people to recover is still important, even more important, during this challenging time. Please consider restoring their funding for this year. Thank you.
Sincerely,

Source: Email  
Date Submitted: 4/7/2020
I am a volunteer hairdresser for The Inbetween as well as a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program. I first hand, have seen the impact of this program for the staff, patients and community. These beautiful people would be lost or have died a lonely death without this service. As a community we must look out for each other, provide a better future for each other and build each other up. This is how you can help. As in life you meet the good the bad and the ugly. These people are good that want good, want a chance and want comfort in their final days or the support to make a new future. In all the conversations I have had with people at the Innbetween I have realized, this could be you, your mentors, your family members, your neighbors or your friends. What would you do if they needed your help in their final days? I hope you continue the support for such a great cause.

Source: Email  
Date Submitted: 4/7/2020

I am a palliative and hospice care social worker. The InnBetween is vital. We cannot return to the homeless dying on our streets. We are better than this. I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program!
We vote!

Source: Email  
Date Submitted: 4/7/2020

Hello,

I am sincerely asking you to not cut funding for the INN Between. This organization performs such important work in serving the dying within the homeless population.

Sincerely,

Source: Email  
Date Submitted: 4/7/2020

Dear Council Members:

I am writing this letter on behalf of the Inn Between. I was shocked and surprised that the funding was cut for support of this very important and necessary service to provide a place for homeless citizens to die with dignity.

I was a volunteer in the very beginning of the Inn Between and have been an advocate ever since. I have been so impressed with the loving care that is provided for the very sick and the end of life care that is provided for the homeless and less privileged in our city. Please continue your support. Salt Lake City has been a model for other states to provide the same kind of service.

Thank you for reconsidering your decisions and I pray for your continued support.

Best Regards,
Please DO NOT cut funding for The Inn Between

Dear Council members,

I will keep this note short, as I realize this is an intense time for the world and our community.

I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program.

Thank you for your consideration.

Sincerely,

Council Members:

I am a Salt Lake City resident, and I am writing this to urge you to reconsider your Community Development Block Grant (CDBG) funding decision for The INN Between. Any amount that you can fund will help the sustainability of this program. I am aware that our city and the country are facing more than difficult times, but this program is so important for our homeless who require hospice or respite care.

Yours,

Dear city council members,

Please reconsider your position on funding the Inn Between. This organization is the only one of its kind serving the clients they help: homeless individuals who are dying and others who cannot get hospice or respite care any other way. They desperately need funding support, so please reconsider the cut and fund them fully.

Thank you,
Dear Members of the SLC council,

I will keep this note brief as I realize this is an incredibly intense and scary time in our community and our world. As a resident of Salt Lake City and the Sugarhouse/Yalecrest neighborhood, I am asking you to please, please reconsider your CDBG funding decision for The INN Between. The Inn provides a critical service in our community and any amount that you can fund will help sustain this very important program.

Thank you for your consideration.
Sincerely,

The Inn Between has emailed their supporters and asked them to send letters of support for funding.

As many of you know, I do not support funding The Inn Between. If the genesis/funding/operations of organizations like this is typical, then it will not stand out for you. Incompetence and grift should never be the norm and I will speak out against it at every opportunity. I have already been attacked and opined upon by SLT and Gehrke so I have nothing to hide from.

I don’t have to tell you that the decision being made, based on models of a virus, are going to have devastating effects on the economy as a whole. Places like The Inn Between will now stand out as the repellent example of waste that they are.

1. The State granted them a license as an assisted living (AL). In order to be legal in zoning. They have between 5-10 on the AL side.
2. The City granted them a license under eleemosynary and then housed the chronically homeless with NO criteria for entry.
3. This is not a hospice and never has been! They have since rebranded and covered most of the signage that indicates they are a hospice.
4. The appropriations committee gave them 1M dollars to buy a building that was sound and needed no work. The attached pictures shows the current work taking place which includes a new roof/electrical/elevator/HVAC to just name a few! This was possible from a federal grand that someone in this state gave them. I will be researching more on that.
5. Within 5 months of opening they were over budget by $700,000.
6. They were over budget because they did not hire the required medical staff per AL licensing. They were operating for 5 months without MA’s. And guess what? Everyone was just fine. They operated for several years at Goshen street without MA’s. Why? Because they were not needed. So basically we are paying for medical staff so that they can be legal in zoning they should not be in.
7. Drug deals, residents sneaking out at night, assaults, suicides all go on within this facility.
8. 911 calls from WITHIN this facility are significant and consistent.
9. Our City Council, Erin Mendenhall told us at a town hall that she would hold TIB accountable. Many on the street, as well as myself, reached out to her with our concerns and proof of misdeeds. We never got a response.
The only way any improvements have been made at TIB is because myself and several others have held them accountable.

This is the project of those that want to put homeless shelters in neighborhoods because somehow it will fix the ills of these people. Senator Escamilla made that exact claim. While I am glad that people have a roof over their head, it should not be at the expense of what was once a functioning street. The residents of Sherman Ave. who could and understood the implications of housing the mentally ill and addicted, sold or moved and got out of the neighborhood.

Stop rewarding incompetence.

Source: Email
Date Submitted: 4/7/2020

Dear council members and Mayor Mendenhall,
I am writing to request that you reinstate funding for the hospice center The Inn Between. Without this service, the most vulnerable among us the homeless who are facing death will again die on our streets. Certainly we can find the funds to provide hospice care to our brothers and sisters in need.
I trust that you will find it in your hearts to continue helping those who help others.

Sincerely,

Source: Email
Date Submitted: 4/7/2020

Dear Council Members:
I am a volunteer with the Inn Between and live in District 7. I understand that you are cutting the CBDG funds allotted to the program.

I urge you to reconsider directing those funds to support the facility. They operate under a bare-bones budget and do whatever they can to minimize costs yet maintain the quality of service they provide to this most needy population. Through my observations at the facility I can assure you that the funds are well spent.

I appreciate your time and hope you will reconsider funding this most needed program.

Source: Email
Date Submitted: 4/7/2020

I am a Salt Lake City resident, and have been for 20 years. My house is one block from the INN Between. I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program.

This is not the time to reduce funding for the critical programs provided by this important institution. If it puts the homeless terminally ill back on the streets, you will be responsible for having made our current health care
crisis worse. More city residents will die, and not just those at the INN Between. I ask that you reconsider this decision.

Source: Email  
Date Submitted: 4/7/2020

I can’t believe you red lined the whole budget for the INN Between. It’s a treasure for those who need it most. The people who are the most vulnerable are the ones we need to tend too. As a society, we are judged by the thoughts and actions of those who can give, and the homeless are the ones who need a voice, they need the kind and giving support of people who are fortunate to have the means to give back. You, as a City Council have those means of giving dignity, and relief to people that have no where else to turn. Please, I beg, return the funding to a project that truly helps people who are suffering. Kim has worked so hard, put in so many hours to bring this idea to life. Don’t bring it down now.

Sincerely,

Source: Email   
Date Submitted: 4/7/2020

It has come to our attention that the City Council has cut funding to The INN Between. We are Salt Lake City residents and believe that this facility provides an invaluable service to members of our community who are otherwise unable to care for themselves. I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will benefit the sustainability of their program. The people who are served there are primarily from Salt Lake City, and, we believe, deserve to have end of life services provided when they have nowhere else to turn. Please do reconsider your decision.

We live in the general neighborhood (1900 E & 900 S), an area filled with medical care facilities. This one is providing a service like no other. Please do not let such a facility fold for lack of funds or for lack of consideration by those who may indeed have a say in its viability!

Sincerely,

Source: Email  
Date Submitted: 4/7/2020

To whom ever it may concern and City Counsel Members,

I am a Salt Lake City resident who has volunteered for years at The Inn Between and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program.

Though it is only 3% is a small percentage of our absolutely necessary funding to keep the INN functioning for the many Salt Lake Residence that we provide safe, clean residence for. Most of our residence are, in fact, from Salt Lake City.

We are able to supply a caring and supportive environment for our residence from a deeply committed staff and volunteers.
This is an underserved community and your support deeply matters. Please come by and visit us at your convenience.

Thank you warmly,

Source: Email  
Date Submitted: 4/7/2020

To whom it may concern:

I am a Salt Lake County resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program. It is clear that the homeless will be disproportionately affected by the COVID-19 crisis. Cutting any funding to their care at this point could be especially catastrophic to them, as well as our community as a whole!

Respectfully,

Source: Email  
Date Submitted: 4/7/2020

Hi, I’m a SLC resident, and I heard that the Council has cut all CDBG funding to The INN Between, which continues to serve our local homeless population at a time of great need.

Can you explain why this was done? Where are those funds being redirected?

I hope you will reconsider your decision, and perhaps find additional resources that can help The INN Between continue their important mission.

My heart aches when I try to imagine the suffering to come for those who have nothing. I beg you to feel the same compassion.

Thank you for you work, as well. I hope that you’ll reply to this email.

Sincerely,

Source: Email  
Date Submitted: 4/7/2020

Greetings Salt Lake City Council,

I just found out that tomorrow (April 7th) is the last time to send in a comment on the next city budget. I would like to personally advocate for restoring funding to The INN Between (TIB). I know you have very difficult decisions to make as to allocation of the CDBG money, and there is not enough to spread as far as desired.

However, I have been following TIB closely (live near them) and am so impressed with their mission and the compassion and professionalism they bring to fulfilling it. Any amount of restoration of funding will be very
much appreciated and frugally utilized. I stand with my friends experiencing homelessness in our community, particularly as they face end of life and medical rehab needs. I know you care as well and thank you for your consideration of this matter.

Thanks,

Source: Email  
Date Submitted: 4/7/2020

I am employed by Rocky Mountain Community Reinvestment Corporation (RMCRC). In 2019 RMCRC provided most of the financing for the acquisition and rehab of the current Inn Between facility.

Through its involvement RMCRC became uniquely aware of the cost savings to the City of Salt Lake and emergency services and local hospital emergency rooms because of the Inn Between. RMCRC has since been repaid on its loan and funding of the INN Between will have no impact on it financially. The relatively few dollars allocated to the Inn Between if withdrawn will substantially impact the City of Salt Lake’s expenditures for emergency care and transit for this vulnerable and costly segment of the homeless population in the City.

We strongly urge you to support the INN Between by continuing your funding. It is pennies on the dollar savings to the City of Salt Lake.

Source: Email  
Date Submitted: 4/7/2020

Hi,

As someone who has volunteered at INN Between and lived at the Young Men’s Transition Home, I have seen first hand the benefit that these programs provide for people. I have consistently seen young men make it out of homelessness thanks to this transition home program; and countless old folks have died with a smile on their face instead of a grieving frown. Let us value this as highly as it deserves to be. And let us know that our community’s tax dollars are going to a good cause thanks to these programs. We would all rather fund these programs with our tax dollars than something else.

Sincerely,

Source: Email  
Date Submitted: 4/7/2020

Dear Members of the Salt Lake City Council,

We are volunteers and financial supporters of The INN Between and witness the impact which this non profit clinic has on many Salt Lake City residents in need. We’re asking you to reconsider the decision to cut CDBG funding for this facility. This grant is vital in ensuring that the clinic can continue to serve the poorest and most distressed members of our community. Please remember that The INN Between provides shelter to homeless individuals facing medical crisis as well as safety and comfort to those at the end of life.

If you’d like to contact us, we’d be happy to provide you with more information about the mission of The INN Between and their success stories.

Sincerely,
To whom it may concern,

Please accept this letter of support for The INN Between. The INN Between is a wonderful organization that we have worked with several times in the past as a private foundation. They make such an important impact in our community and I would urge that you reconsider your CDBG funding decision. Any amount funded can help this program remain sustainable.

Kind regards,

Greetings Salt Lake City Council Members,

I am a Salt Lake City resident and volunteer at the Inn Between, and I strongly urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of the program. 80% of the people we serve are from Salt Lake City and they would take the hit if we stop receiving this grant.

Thank you,

Council Members,

I would urge you to reconsider cutting funding for one of the most vulnerable populations in Utah. The INN Between is a wonderful place that brings homeless patients comfort and hospice care during their last days on earth. Every human deserves palliative care and to be surrounded by those who show them love. I know that they have taken multiple patients from the Fourth Street Clinic before they became terminally ill.

I appreciate you all working towards a solution towards the housing and healthcare crises and for fighting the idea that humanity is conditional.

Sincerely,
Hello,

I've been a Salt Lake City resident for almost 3 years now and one of the things that impressed me the most was your care for the less fortunate. Having a hospice for the homeless demonstrates that care. My parents and two siblings, indeed, my whole family, benefited from the care they received through hospice at the end of their lives. I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program.

Thank you for your reconsideration,

__________________________

I am a Salt Lake City resident and I am writing this email today to plead that you reconsider cutting the funding for this. Especially in the current situation we are in as a nation. We need to band together and help those in need as much as possible. Our homeless population are still people and deserve to have a place to go and die with some dignity and care. Life is hard enough for everyone, we need to show some basic human compassion and not have them suffering and miserable in their last bit of life left to die on the streets. Again, I ask to please reconsider cutting funding this would be such a sad shame. Any type of funding you can allot for this organization would be greatly appreciated!

Thank you in advance for taking the time to read this email,

__________________________

Dear Council Members,

I am concerned about the proposed complete cut to funding for The INN Between from Salt Lake City's Community Development Block Grant program.

I am a Salt Lake City resident who cares deeply about this compassionate resource that does so much with so little, receives significant volunteer support, and is surely deserving of ongoing recognition and support from our city. Please reconsider your decision and return funding to The INN Between at any amount, to show the city’s support of this vital, meaningful service in our community.

Sincerely,

__________________________

I just found out that the funding has been stop for places like the Inn Between. This place is essential for a lot of people waiting for surgery or getting treatment for Cancer and other medical needs. Hospice for the homeless for those who would having a worse time at a bad time in their life. I hope that you reconsider what you’re doing. I am a registered voter and my voice counts!
Source: Email  
Date Submitted: 4/7/2020

I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program. I understand that funding will be tight with everything going on but this program has minimal funding to begin with. Please reconsider.

Thank you!

Source: Email  
Date Submitted: 4/7/2020

Hello,
I received an email from a friend with concerns about SLC cutting their funding for the Inn Between. While it represents a low percentage of the Inn’s funding, any more cuts at this time would appear rather devastating because of funding cuts from other private groups. Is there any rationale for cuts to those who would appear to be in dire need of medical and hospice care? I assume patients at the Inn are sheltered in place and there must be restrictions on who may come and go. If not, there should be enforcement of appropriate safe guards. I lost my husband to terminal cancer 2.5 yrs ago after enduring 4.5 yrs of a lot of pain and suffering through treatments and the devastation of this disease. I can’t imagine what lack of care and home comforts would be like for those at the end of their lives no matter the illness. That goes for those who would need skilled nursing and medical care as well. We were so fortunate to have excellent care and medical insurance.

I live within 4-5 miles S of the Inn and am a SLCo resident. Certainly homelessness affects anyone in this area. A shelter was already closed. The homeless disperse throughout the valley and areas near the City and end up in homes or on other streets. It affects many areas and I applaud city and county efforts to address homelessness issues. I’m merely expressing my concerns and have questions.

Thank you, and stay healthy.

Source: Email  
Date Submitted: 4/7/2020

I urge you to reconsider funding for the INN Between. They offer vital services to the homeless population that no other provider offers. We have been supporting The INN Between for many years and urge the county to do the same.

Source: Email  
Date Submitted: 4/7/2020

I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program.

PLEASE PLEASE PLEASE HELP THEM!!!! They’re doing some of the greatest work!!!! Homeless that are dying need a place to die with dignity, love, care and compassion. We need someone to FIGHT for them!!!!!!! They need us!!!!!!!!!!!! HELP THEM!!!!! Thank you!!!!!!!!
Date Submitted: 4/7/2020

Please do not cut funding for the Inn Between. Other than people who are on ventilators in hospitals right now, I can’t think of any group of people more in need of support than those who are both homeless and ill, some of the terminally.

Source: Email
Date Submitted: 4/7/2020

A critical component in this community of so many homeless. The INN Between is a functioning resource and will continue with active funding from Salt City and other organizations. The need for funding is now...now. Please.

Kim Correa and other staff members are dedicated of course, and the hours and commitment they provide is...well...unreal.

A perfect time for CDBG ) funding.

Thank you .

Source: Email
Date Submitted: 4/7/2020

To whom it may concern:

I’m reaching out to you as a Service Provider in this community who has benefited from having had a wonderful organization like the Inn Between available to take in and care for Sick Homeless clients. They have been cut enormously over this last few years and I am very much afraid especially having 255 fewer Shelter beds still than we logistically need. I really feel like cutting funding and not increasing it during the Covid-19 crisis would be a bad look. Our Homeless and unsheltered community bear the brunt of our lack of investment in vital community programs when we invest in a continually over-developed city and we don’t even have enough shelter beds even with the Sugarhouse shelter, it feels uncaring and that is not who we are as a community. Please reconsider your decision to cut the CDBG Grant Please consider offering more help to an agency that shows up for our very sick, and dying homeless population.

Thanks for taking the time to read this.

Thank You,

Source: Email
Date Submitted: 4/7/2020

Dear City Council-

I know there are a lot of competing priorities out there right now. As a 40 year resident of Utah (the Avenues) I've supported many organizations. The Inn Between fulfills a unique niche within our community and their public funding is essential to them fulfilling their mission. I hope you will consider funding them to the extent that you can and know the people they support need it now more than ever.

Thank you,
I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program. I am a hospice music therapist and have had the privilege of serving patients at this facility, and know how valuable it is to the wellbeing of those it serves.

Thank you for your consideration.

I am a resident of SLC and ask they consider the continuation of funding for the Innbetween, this is a much needed organization and we as the people should help in whatever manner we can. CDBG funding is necessary please reconsider. Thank you,

Seems like a bad time to cut funding to a homeless shelter that serves unhoused persons with serious health issues!

Janine Sheldon
Neighbor

Hello council members,

I’m a resident of SLC and I urge you to reconsider your CDBG funding decision regarding The Inn Between (TIB). TIB provides an essential service to those experiencing homelessness and significant and/or terminal illnesses. Any amount of money that could be allocated to TIB would we put important use.

Thank you,

Dear Salt Lake County Council Members:

I am writing on behalf of the organization Inn Between which provides much needed hospice care for homeless individuals that have nowhere to go. Please do not cut funding which would mean the individuals being helped would have no other means for services. I know you have to budget funding. I know you have to make hard
decisions. At a time when everyone has so much to lose, this loss would seem astronomical to the individuals receiving care. Every life is valuable and worthy of dignity facing end of life. We as a people have to do a better job of helping people feel their self-worth.

Thank you,

Source: Email  
Date Submitted: 4/7/2020

Dear Salt Lake City Council,

I sincerely hope you and your loved ones are safe and healthy during these uncertain times.

I am a Salt Lake City resident, living a couple blocks away from The INN Between. What they do for those underserved in our community is remarkable. This organization is doing the work no one else wants to do. We should be honoring them, thanking them, and funding them with whatever we can. Any amount makes a difference to them - please do not cut their funding. You must reconsider your CDBG funding decision for their facility.

Do the right thing.

Thank you,

Source: Email  
Date Submitted: 4/7/2020

We, as a community need to support the marvelous work done by In Between. Please reconsider your decision for funding this fine organization.

Source: Email  
Date Submitted: 4/7/2020

Please continue your support for The Inn Between!!

It plays such a vital role in this community and is a model of compassion.

Source: Email  
Date Submitted: 4/7/2020

Dear Council Members.

I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program. Thank you for your consideration.

Sincerely,
Source: Email
Date Submitted: 4/7/2020

Mayor Mendenhall and Salt Lake City Council Members,

I am a Salt Lake City resident. I've watched the various ‘assistance programs’ that have existed for individuals experiencing homelessness over the last 12 years that I've lived here. Every administration, and even different council members, has had a different impact on the population of individuals that need help.

Has all the help had the intended outcome? No. Are we getting there? Perhaps.

I realize that there is a lot going on right now. I find myself disappointed to hear with everything that is going on, that you have cut CBDG funding to The Inn Between. I am writing to urge you to reconsider. Any amount that you can fund will help the sustainability of their unique program.

Thank you,

Source: Email
Date Submitted: 4/7/2020

Dear City Council Members,

I am the founder and current Nurse Supervisor of The INN Between and am really grateful for all of the support you have provided for this vital agency in the past. Historically we have received about $46,000 from the Community Development Block Grant program. This represents only about 3% of our annual budget yet about 80% of our residents come from the Salt Lake City community. The need is great for all homeless service providers, however, even the small percentage of a cut in our budget represents a significant impact on what we can do to serve this community.

I would urge you to reconsider the elimination of funding for The INN Between and know that we will appreciate funding at any level.

Sincerely,

Source: Email
Date Submitted: 4/7/2020

To SL City Council Members,

I am a resident of salt lake city. In the past you have supported the INN Between. Pleas, please help again by granting money to the INN Between via the block grant program.

Thank You!

Source: Email
Hello Council Members,

I’m writing you to plead with you to continue supporting The Inn Between. The services they provide are truly nonexistent anywhere else. Our low-income, homeless, and formerly homeless neighbors NEED this service. To deprive this population of the option of having a place to die with dignity would be so cruel. As both a social worker and a resident of Salt Lake City, I urge you to continue your support. The alternative for many of these folks is to die alone and without the proper care that you or I would be able to receive. Any help you can continue to give them would be truly appreciated. These people are among our most vulnerable.

Thanks so much for your consideration,

Source: Email
Date Submitted: 4/7/2020

To whom it may concern, I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program. Please have empathy and compassion for our homeless community. They have a right to pass away with dignity and as comfortably as possible.

Thank you,

Source: Email
Date Submitted: 4/7/2020

Dear Council members,

We have been Salt Lake City residents for more than three decades. For the past two years we have been weekly volunteers at The Inn Between, which, as you know, is the nation's first hospice for terminally-ill homeless people, something SLC can be most proud of. It's likely that the COVID pandemic will increase the number of such people, yet the City plans to actually eliminate its financial support for The Inn Between.

We can well imagine the financial constraints the City must be laboring under during this economic/healthcare crisis. Still, if you have any discretionary funds available, we hope you will continue supporting The Inn Between.

Sincerely,

Source: Email
Date Submitted: 4/7/2020

Hi,

I am a Salt Lake City resident, and I live just 2 blocks from the Inn Between and support the work they are engaged with. I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program.

Respectfully,
Source: Email  
Date Submitted: 4/7/2020

I am a resident of Salt Lake City, residing at 923 S 1500 E writing to urge you to reconsider CDBG for the Inn Between.

Thank you,

Source: Email  
Date Submitted: 4/7/2020

Hello Council:

I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program.

As a former volunteer and public relations coordinator for the INN Between, I witnessed the achievement of this small group of people firsthand. I count as friends the residents who passed through those doors. Their colorful and tragic way of living left an indelible imprint that remains as part of the very fiber of my being. The thought of a funding loss for such a worthy program is painfully disheartening and for want of a better word, ludicrous.

Given the COVID outbreak, so many homeless are helplessly forced into death even earlier. Denied services by hospitals all across the United States, they face horrendous conditions without help. The INN Between is one of only TWO such facilities in the entire United States able to provide services to those who are terminally ill and homeless. In and of itself, this is shameful. I am at a loss trying to fathom why you would cut funding.

Kim Correa and her incredible staff are tirelessly devoted to ensuring quality care for each and every patient in this facility. For so many of us navigating the waters of COVID and staying alive is actually an ever-present goal. Up to three months ago, it wasn’t even a thought. For the residents of the INN Between and all the homeless struggling to stay alive, this is the ever-present reality of daily living. Why would you want to participate in any effort to undermine this herculean effort and support for the downtrodden?

Thank you for funding the INN Between, please keep doing so. Save lives instead of taking them away.

Truly,

Source: Email  
Date Submitted: 4/7/2020

Dear members of the City Council,

I am a Salt Lake City resident who also serves as a volunteer (board member) at The Inn Between. I write to strongly encourage continued City assistance to The Inn Between, particularly at this critical time for the homeless in our City.
Respectfully,
Source: Email  
Date Submitted: 4/7/2020

I am a constituent of SLC and I support funding for the Inn Between.

Source: Email  
Date Submitted: 4/7/2020

I am a Salt Lake City resident, and I urge you to reconsider your CDBG funding decision for The INN Between. Any amount that you can fund will help the sustainability of their program.

Thanks,

Source: Email  
Date Submitted: 4/7/2020

As a Salt Lake City resident who is concerned about the welfare of people experiencing homelessness, I respectfully ask you to reconsider your CDBG funding decision for The INN Between. Any amount you can fund will help the sustainability of their program, particularly at a time when public health is a concern for all, with vulnerable populations at even greater risk.

Thank you for your consideration,

Source: Email  
Date Submitted: 4/7/2020

Dear Salt Lake City Council,

My name is ___________, a student at the University of Utah and proud resident of Salt Lake City. I am writing to you at this time as an advocate for The INN Between, a remarkable organization that I also volunteer for. The INN Between is an incredibly charitable organization that provides invaluable services to many marginalized residents of Salt Lake City. The INN Between provides a beacon of hope for numerous individuals suffering from homelessness and provides an opportunity for them to get back on their feet and become valuable members of the community. In my volunteer efforts, I have seen firsthand the benevolent services that are provided to the occupants at The INN Between who deeply appreciate the care that they receive. I would ask that you please consider renewing the public funds that are granted to the The INN Between via Salt Lake City’s Community Development Block Grant (CDBG) program as this will drastically assist in helping provide vital services for some of the most vulnerable populations of this great city.

Thank you for your great leadership for the residents of Salt Lake City during these extraordinary times.

Best,
Dear Council and Mayor -

I urge you to please find a way to fund the CDBG request for The INN Between. They do so much with so little, and I can’t imagine a better use of a small portion of my taxes than toward this essential service.

The INN Between provides critical care to individuals who are homeless, largely due to terminal health conditions. Please support allowing them to live out their remaining days in dignity, and for those few who recover in their care, be a part of working miracles.

Yours in hope and gratitude -

Source: Email
Date Submitted: 4/7/2020

Sent: Tuesday, April 7, 2020 6:02 PM
To: Council Comments <Comments.Council@slcgov.com>
Subject: (EXTERNAL) Bridge to Backman

Greeting City Council-
Thank you for considering the additional funding for the Bridge to Backman. I want to echo James Rodgers’ comments regarding the importance to funding the whole project. If not funded or only partially funded, this would still leave a big empty eyesore in the Westside community. The empty lot we are wanting to improve serves as a message to our community about the investment the city is willing to make in us. 900 South, on the Eastside, gets ANOTHER facelift and Rose Park fails to be properly invested in. With the 600N/700N plan underway, this is a great way to beautify and enhance the corridor. Please consider the importance of the project on a school and community and needs and deserves beautiful spaces to enjoy.

Best,

Salt Lake City Council. Public Hearing, April 7th, 2020, 7pm, via WebEx, Facebook, and YouTube. Public Comments.

Source: WebEx
Date Submitted: 4/7/2020

Comments:
She felt she could help women better outside of the criminal justice system than inside, wanted to address women through a trauma informed lens. Journey of Hope offers services to women with high ACE scores, institutionalized, homeless, evicted, victims of sexual violence and/or trafficking. They have served over 2,000 women in their program. Most will not recidivate if they have supportive services. 17% of their clients do not return to incarceration. They offer mentorship for up to 18 months, and most don’t return to homelessness after their treatment. 200 of their clients haven’t returned to homeless, after receiving their services. Their agency needs the funding to serve people, please reconsider, there are many women and girls aging-out of foster care/Juvenile Justice Services or slated to go to homeless shelters who are getting out of jail. She fears those girls/women going to shelter will be exposed to trafficking or drugs.
Comments: Survivor of sexual and physical abuse, she got her first job out of incarceration at Journey of Hope. Journey of Hope could do so much more in the state, they could flip the recidivism rate, which Utah is the highest in the country. It’s difficult to pull people out of poverty if they don’t have enough staff support. They’re the only agency that will go into all settings to serve women in the criminal justice system. Their Executive Director understands the issues these girls/women face. Journey of Hope hires survivors to serve other survivors. Please reconsider funding recommendations.

Comments: SVS is a domestic violence shelter that serves people affected by physical or sexual violence, located in West Jordan. Though they serve residents of Salt Lake City through the Salt Lake City Library and the Geraldine King Women’s Resource Center. This allows flexibility to meet survivors at places they’re at instead of their agency. They serve over 400 domestic violence survivors a year. This improves their quality of life. Thank you for recommendation for funding to provide case management in various SLC locations and the support for South Valley Services.

7:43 pm. With Journey of Hope. Wants to inform you of how her experience working with Journey of Hope has improved her life. With the agency she’s had the opportunity to work with women like her, who are getting out of prison, to get sober and get custody of their children. She’s had the chance to work with domestic violence and rape survivors and women coming out homelessness. She’s been able to turn her adverse childhood experiences and turn it into hope for other women. Journey of Hope has empowered her to move forward and help others find their voice and hope. She hopes the Council will consider them for their funding. Without the funding they cannot help as many women. She wants to thank them for hearing her, and for all that they do.

Additional Comments Received After the Public Meeting

Source: Email
Date Submitted: 4/8/2020

Sent: Wednesday, April 8, 2020 12:16 AM
To: Council Comments <Comments.Council@slcgov.com>
Subject: (EXTERNAL) CDBG Funding Recommendations

Dear Council Members,

I am the Executive Director of Utah Health and Human Rights. We have provided wrap-around services for refugee, immigrant, and asylee survivors of torture for 17 years. I recognize that all the recommended CDBG projects focus on homeless services. I attended all the consolidated plan stakeholder meetings and am disheartened to see that programs that work tirelessly to prevent homelessness have been overlooked such as
ours. 99% of our clients have income less than 50% of the MFI. Our clients have overcome the unimaginable in their home countries and continue to face obstacles with mental health, poverty, language and cultural barriers, physical health, and ongoing trauma. We are the only refugee service provider in Utah who provides services without time limits. Survivors can access our services no matter how long that have been in the U.S. and they can actively receive services for as long as they need, whether that is 8 months, or 8 years. Without our services many of our clients would face homelessness, generational poverty and trauma, and chronic physical health needs. I hope that you will consider funding our program as an essential service keeping Salt Lake City families from entering homelessness.

Thank you,
This meeting will be an electronic meeting pursuant to the Salt Lake City Emergency Proclamation. This Council Meeting will not have a physical location at the City and County Building for this meeting. All attendees will connect remotely. Members of the public are encouraged to participate in meetings. We want to make sure everyone interested in the City Council meetings can still access the meetings how they feel most comfortable. If you are interested in watching the City Council meetings, they are available on the following platforms:

- YouTube: [www.youtube.com/slcLivemeetings](http://www.youtube.com/slcLivemeetings)
- Web Agenda: [www.slc.gov/council/agendas/](http://www.slc.gov/council/agendas/)
- SLCtv Channel 17 Live: [www.sltv.com/livestream/SLCtv-Live/2](http://www.sltv.com/livestream/SLCtv-Live/2)
If you are interested in participating during the Formal Meeting for the Public Hearings or general comment period, please visit our website or call us at 801-535-7600 to learn how you can share your comments live during the meetings.

As always, if you would like to provide feedback or comment, please call us or send us an email:

- 24-Hour comment line: 801-535-7654
- council.comments@slcgov.com

More info and resources can be found at: www.slc.gov/council/contact-us/
Upcoming meetings and meeting information can be found here: www.slc.gov/council/agendas/

We welcome and encourage your comments! We have Council staff monitoring inboxes and voicemail, as always, to receive and share your comments with Council Members. **All agenda related comments received through any source are shared with the Council and added to the public meeting record.** View comments submitted during the virtual Council meetings.

The standard order of the Formal Meeting Agenda will be adjusted to accommodate the electronic meeting. General Comment and Public Hearings will be heard as one item. Speakers may speak for up to two minutes per public hearing item or for a two-minute public comment. We ask speakers to conclude their comment prior to beginning to speak to the next.

Please note: Dates not identified in the FYI - Project Timeline are either not applicable or not yet determined.

**WELCOME AND PUBLIC MEETING RULES**

**A. OPENING CEREMONY:**

1. Council Member Chris Wharton will conduct the meeting.

2. Pledge of Allegiance.

3. Welcome and Public Meeting Rules.
4.

The Council will approve the work session meeting minutes of Tuesday, March 17, 2020 and Tuesday, March 24, 2020 as well as formal meeting minutes of Tuesday, March 24, 2020.

B. PUBLIC HEARINGS:

Public Hearings and General Comments will be heard as one item.

1. Resolution: Update and Timeline for the City’s 2020-24 Consolidated Plan Guiding Use of U.S. Department of Housing and Urban Development Funds

The Council will continue to accept public comment and consider adopting a resolution that would update and approve the timeline for the City’s 2020-24 Consolidated Plan as required by the U.S. Department of Housing and Urban Development (HUD). The Consolidated Plan details the City’s goals and objectives to build healthy and sustainable communities through four federal grants: Community Development Block Grants (CDBG), Emergency Solutions Grants (ESG), Home Investment Partnerships, and Housing Opportunities for Persons With AIDS (HOPWA).

FYI – Project Timeline: (subject to change per Chair direction or Council discussion)
Briefing - Tuesday, October 8, 2019; Tuesday, February 4, 2020; Tuesday, April 7, 2020; Tuesday, April 14, 2020; and Tuesday, April 21, 2020
Set Public Hearing Date - Tuesday, March 3, 2020
Hold hearing to accept public comment - Tuesday, March 24, 2020 and Tuesday April 7, 2020 at 7 p.m.
TENTATIVE Council Action - Tuesday, April 21, 2020
Staff Recommendation - Refer to motion sheet(s).

2. Grant Application: U.S. Department of Justice (DOJ) COPS Office Fiscal Year 2020 Hiring Grant

The Council will accept public comment for a grant application request that would fund the salary and benefits of ten (10) new police officer positions. The new officers would be assigned to the Patrol Division, and the Police Department would assign ten experienced officers to newly created Intelligence-led policing squads which would focus on addressing emerging violent crime issues and repeat violent crime offenders in Salt Lake City.

FYI – Project Timeline: (subject to change per Chair direction or Council discussion)
Briefing -
Set Public Hearing Date -
Hold hearing to accept public comment - Tuesday, April 21, 2020 at 7 p.m.
TENTATIVE Council Action -

Staff Recommendation - Close and refer to future consent agenda.

3. Grant Application: 2020 Grants to Improving Criminal Justice Responses to Sexual Assault, Domestic Violence, Dating Violence, and Stalking
The Council will accept public comment for a grant application request that would fund the salary and benefits for one full-time Victim Advocate position at the YWCA Utah. This new position would replace a current part-time, grant-funded advocate position. This advocate will be co-located at the YWCA Family Justice Center (FJC) and will serve as a liaison to support victims, ensure they receive appropriate services, and are informed about the criminal justice process. If awarded, the grant would also fund police overtime efforts to increase arrests for protection order violation warrants and warrants in domestic violence cases.

FYI — Project Timeline: (subject to change per Chair direction or Council discussion)
Briefing -
Set Public Hearing Date -
Hold hearing to accept public comment - Tuesday, April 21, 2020 at 7 p.m.
TENTATIVE Council Action -

Staff Recommendation - Close and refer to future consent agenda.

4. Grant Application: Assistance to Firefighters Grant
The Council will accept public comment for a grant application request that would fund eight battery-powered ventilation fans to replace old gas-powered fans for the Salt Lake City Fire Department. The new fans are more compact, can be safely carried by one firefighter, and do not emit fumes. In addition, the grant funding would be used to purchase eight battery-operated, vehicle-mounted extrication units which will replace older equipment to ensure successful heavy rescue extrication on metals used in newer vehicles.

FYI — Project Timeline: (subject to change per Chair direction or Council discussion)
Briefing -
Set Public Hearing Date -
Hold hearing to accept public comment - Tuesday, April 21, 2020 at 7 p.m.
TENTATIVE Council Action -

Staff Recommendation - Close and refer to future consent agenda.

5. **Grant Application: 2020 Parks as Community Nutrition Hubs: Expanding Access to Healthy Foods**
The Council will accept public comment for a grant application request that would be used to construct a 1,000 square foot outdoor classroom at the Sorenson Unity Center. The classroom will become a community nutrition hub for hosting nutrition and gardening education events, a farmers market, and health and wellness activities for Glendale and Poplar Grove residents.

**FYI – Project Timeline:** (subject to change per Chair direction or Council discussion)
Briefing -
Set Public Hearing Date -
Hold hearing to accept public comment - Tuesday, April 21, 2020 at 7 p.m.
TENTATIVE Council Action -

Staff Recommendation - Close and refer to future consent agenda.

6. **Grant Application: U.S. Department of Justice Department (DOJ) COPS Office Fiscal Year 2020 Community Police Development Grant**
The Council will accept public comment for a grant application request that would fund the salary and benefits of three new part-time Gang Outreach Advocate positions to assist with the Promising Youth Project, a gang intervention and prevention program.

**FYI – Project Timeline:** (subject to change per Chair direction or Council discussion)
Briefing -
Set Public Hearing Date -
Hold hearing to accept public comment - Tuesday, April 21, 2020 at 7 p.m.
TENTATIVE Council Action -

Staff Recommendation - Close and refer to future consent agenda.
C. COMMENTS:
1. Comments to the City Council. (Comments are taken on any item not scheduled for a public hearing, as well as on any other City business. Comments are limited to two minutes.)
2. Questions to the Mayor from the City Council.

D. POTENTIAL ACTION ITEMS:

1. One-year Action Plan for Community Development Block Grant & Other Federal Grants for Fiscal Year 2020-21
The Council will consider a resolution adopting the Mayor's funding recommendations and an appropriations resolution adopting the One-Year Annual Action Plan that includes Community Development Block Grant (CDBG) funding, HOME Investment Partnership Program funding, Emergency Solutions Grant (ESG) funding, Housing Opportunities for Persons with AIDS (HOPWA) funding, for Fiscal Year 2020-21 and approving an Interlocal Cooperation Agreement between Salt Lake City and the U.S. Department of Housing and Urban Development (HUD).

FYI – Project Timeline: (subject to change per Chair direction or Council discussion)
Briefing - Tuesday, April 7, 2020; Tuesday, April 14, 2020; and Tuesday, April 21, 2020
Set Public Hearing Date - Tuesday, March 3, 2020
Hold hearing to accept public comment - Tuesday, March 24, 2020 and Tuesday, April 7, 2020 at 7 p.m.
TENTATIVE Council Action - Tuesday, April 21, 2020

Staff Recommendation - Refer to motion sheet(s).
SALT LAKE CITY COUNCIL

and

REDEVELOPMENT AGENCY of SALT LAKE CITY

and

LOCAL BUILDING AUTHORITY of SALT LAKE CITY

FORMAL MEETING AGENDAS

May 5, 2020

Tuesday 7:00 PM

This meeting will be an electronic meeting pursuant to the Salt Lake City Emergency Proclamation.

SLCCouncil.com

CITY COUNCIL/BOARD MEMBERS:

Chris Wharton, Chair

District 3

James Rogers

District 1

Dan Dugan

District 6

Ana Valdemoros

District 4

Darin Mano

District 5

Ana Valdemoros

District 4

Amy Fowler

District 7

Generated: 5/4/2020 5:11:05 PM

This meeting will be an electronic meeting pursuant to the Salt Lake City Emergency Proclamation. This Council Meeting will not have a physical location at the City and County Building for this meeting. All attendees will connect remotely. Members of the public are encouraged to participate in meetings. We want to make sure everyone interested in the City Council meetings can still access the meetings how they feel most comfortable. If you are interested in watching the City Council meetings, they are available on the following platforms:

- Facebook Live: www.facebook.com/slcCouncil/
- YouTube: www.youtube.com/scllivemeetings
- Web Agenda: www.slc.gov/council/agendas/
- SLCtv Channel 17 Live: www.slcvt.com/livestream/SLCtv-Live/2
If you are interested in participating during the Formal Meeting for the Public Hearings or general comment period, please visit our website or call us at 801-535-7600 to learn how you can share your comments live during the meetings.

As always, if you would like to provide feedback or comment, please call us or send us an email:

- 24-Hour comment line: 801-535-7654
- council.comments@slcgov.com

More info and resources can be found at: www.slc.gov/council/contact-us/
Upcoming meetings and meeting information can be found here: www.slc.gov/council/agendas/

We welcome and encourage your comments! We have Council staff monitoring inboxes and voicemail, as always, to receive and share your comments with Council Members. All agenda related comments received through any source are shared with the Council and added to the public meeting record. View comments submitted during the virtual Council meetings.

The standard order of the Formal Meeting Agenda will be adjusted to accommodate the electronic meeting. General Comment and Public Hearings will be heard as one item. Speakers may speak for up to two minutes per public hearing item or for a two-minute public comment. We ask speakers to conclude their comment prior to beginning to speak to the next.

LOCAL BUILDING AUTHORITY of SALT LAKE CITY, UTAH MEETING

Please note: Dates not identified in the FYI - Project Timeline are either not applicable or not yet determined.

WELCOME AND PUBLIC MEETING RULES

A. OPENING CEREMONY:

1. Council/Board Member Chris Wharton will conduct the formal meetings.

2.

Pledge of Allegiance.

3.

Welcome and Public Meeting Rules.
B. UNFINISHED BUSINESS:

1. **Resolution: Tentative Budget for the Capital Projects Fund of the Local Building Authority for Fiscal Year 2020-21**
The Board will consider approving a resolution adopting the tentative budget for the Capital Projects Fund of the Local Building Authority of Salt Lake City, Utah for Fiscal Year 2020-21.

**FYI – Project Timeline:** (subject to change per Chair direction or Council discussion)
Briefing -
Set Public Hearing Date - Tuesday, April 21, 2020
Hold hearing to accept public comment - Tuesday, May 19, 2020 and Tuesday, June 2, 2020 at 7 p.m.
TENTATIVE Council Action - Tuesday, June 9, 2020

Staff Recommendation - Refer to motion sheet(s).

C. CONSENT:

1. **Resolution: Budget for the Capital Projects Fund of the Local Building Authority for Fiscal Year 2020-21**
The Board will confirm the dates of Tuesday, May 19, 2020 and Tuesday, June 2, 2020 at 7 p.m. to accept public comment and consider approving a resolution adopting the final budget for the Capital Projects Fund of the Local Building Authority of Salt Lake City, Utah for Fiscal Year 2020-21.

**FYI – Project Timeline:** (subject to change per Chair direction or Council discussion)
Briefing -
Set Public Hearing Date - Tuesday, April 21, 2020 and Tuesday, May 5, 2020
Hold hearing to accept public comment - Tuesday, May 21, 2019 and Tuesday, June 4, 2019 at 7 p.m.
TENTATIVE Council Action -

Staff Recommendation - Confirm the Public Hearing dates

D. ADJOURNMENT:

REDEVELOPMENT AGENCY of SALT LAKE CITY, UTAH MEETING

Please note: Dates not identified in the FYI - Project Timeline are either not applicable or not yet determined.

E. UNFINISHED BUSINESS:
1. Resolution: Tentative Budget for the Redevelopment Agency of Salt Lake City for Fiscal Year 2020-21
The Board will consider approving a resolution adopting the tentative budget for the Redevelopment Agency of Salt Lake City for Fiscal Year 2020-21.

FYI – Project Timeline: (subject to change per Chair direction or Council discussion)
   Briefing -
   Set Public Hearing Date - Tuesday, April 14, 2020 and Tuesday, May 5, 2020
   Hold hearing to accept public comment - Tuesday, May 19, 2020 and Tuesday, June 2, 2020 at 7 p.m.
   TENTATIVE Council Action - Tuesday, June 9, 2020

   Staff Recommendation - Refer to motion sheet(s).

F. CONSENT:

1. Resolution: Budget for the Redevelopment Agency of Salt Lake City for Fiscal Year 2020-21
The Board will confirm the dates of Tuesday, May 19, 2020 and Tuesday, June 2, 2020 at 7 p.m. to accept public comment and consider approving a resolution adopting the final budget for the Redevelopment Agency of Salt Lake City, Utah for Fiscal Year 2020-21.

FYI – Project Timeline: (subject to change per Chair direction or Council discussion)
   Briefing -
   Set Public Hearing Date - Tuesday, April 21, 2020 and Tuesday, May 5, 2020
   Hold hearing to accept public comment - Tuesday, May 19, 2020 and Tuesday, June 2, 2020 at 7 p.m.
   TENTATIVE Council Action - Tuesday, June 9, 2020

   Staff Recommendation - Confirm the Public Hearing dates

G. ADJOURNMENT:

SALT LAKE CITY COUNCIL MEETING

Please note: Dates not identified in the FYI - Project Timeline are either not applicable or not yet determined.

H. OPENING CEREMONY:

1.

The Council will approve the formal meeting minutes of Tuesday, April 14, 2020.

2.

Mayor Mendenhall will present the proposed Salt Lake City budget, including the Library Fund, for Fiscal Year 2020-21.

I. PUBLIC HEARINGS:

Public Hearings and General Comments will be heard as one item.
1. **Ordinance: 1172 East Chandler Drive Rezone**
The Council will accept public comment and consider adopting an ordinance that would rezone a parcel at approximately 1172 East Chandler Drive from Open Space District (OS) to Foothills Residential District (FR-3/12,000). The intent of the rezone is to match the zoning of the property to the east, which is under the same ownership, to allow residential accessory uses on the property after the two lots are combined. Consideration may be given to rezoning the property to another zoning district with similar characteristics. Petition No.: PLNPCM2019-00795

**FYI – Project Timeline:** (subject to change per Chair direction or Council discussion)
- Briefing - Tuesday, April 14, 2020
- Set Public Hearing Date - Tuesday, April 7, 2020
- Hold hearing to accept public comment - Tuesday, May 5, 2020 at 7 p.m.
- TENTATIVE Council Action - Tuesday, May 19, 2020

   Staff Recommendation - Refer to motion sheet(s).

2. **Ordinance: 2064 North and 2066 North 2200 West Zoning Map Amendment**
The Council will continue to accept public comment and consider adopting an ordinance that would rezone property at 2064 North and 2066 North 2200 West from AG-2 (Agricultural) to M-1 (Light Manufacturing). The applicant is requesting the rezone to accommodate future development of the property and implement the area master plan zoning. No site development proposal has been submitted at this time. Although the applicant has requested that the property be rezoned to M-1, consideration may be given to rezoning the property to another zoning district with similar characteristics. Petition No. PLNPCM-2019-00431.

**FYI – Project Timeline:** (subject to change per Chair direction or Council discussion)
- Briefing - Tuesday, March 3, 2020
- Set Public Hearing Date - Tuesday, March 3, 2020 and Tuesday, April 21, 2020
- Hold hearing to accept public comment - Tuesday, April 7, 2020 and Tuesday, May 5, 2020
- TENTATIVE Council Action - Tuesday, May 5, 2020

   Staff Recommendation - Refer to motion sheet(s).

3. **Ordinance: Washington Street Alley Vacation**
The Council will continue to accept public comment and consider adopting an ordinance that would close a City-owned alley located at approximately 1040 South Washington Street. The alley is 15 feet wide and approximately 253 feet long. It runs west of Washington Street toward an abandoned Utah Transit Authority (UTA) railroad line, where it becomes a dead end before reaching 300 West Street. The proposal would allow the petitioner to incorporate it into the seven of eight adjacent properties they own.

**FYI – Project Timeline:** (subject to change per Chair direction or Council discussion)
- Briefing - Tuesday, March 3, 2020
- Set Public Hearing Date - Tuesday, March 3, 2020
- Hold hearing to accept public comment - Tuesday, April 7, 2020 and Tuesday, May 5, 2020 at 7 p.m.
- TENTATIVE Council Action - Tuesday, May 5, 2020

   Staff Recommendation - Refer to motion sheet(s).

4. **Ordinance: Cleveland Court Master Plan Amendment and Rezone (1430 South 400 East)**
The Council will continue to accept public comment and consider adopting an ordinance that would amend the Central Community Master Plan Future Land Use Map and the zoning map pertaining to a property at 1430 South 400 East. The rezone and amendments would allow the applicant to build a seven-unit development. The proposal would change the Central Community Master Plan Future Land Use Map from Low Density Residential to Medium Density Residential and rezone the property from RMF-35 (Moderate Density Multi-Family Residential District) to FB-UN1 (Form Based Urban Neighborhood District). Although the applicant has
requested that the property be rezoned to the FB-UN1 district, consideration may be given to rezoning the property to another zoning district with similar characteristics. Petition Nos.: PLNPCM2019-00189 & PLNPCM2019-00190

**FYI – Project Timeline:** (subject to change per Chair direction or Council discussion)
Briefing - Tuesday, March 17, 2020
Set Public Hearing Date - Tuesday, March 24, 2020
Hold hearing to accept public comment - Tuesday, April 7, 2020 and Tuesday, May 5, 2020 at 7 p.m.
TENTATIVE Council Action - Tuesday, May 5, 2020

Staff Recommendation - Refer to motion sheet(s).

5. **Ordinance: RECM Investments, LLC Zoning Map Amendment at 347, 353 and 359 North 700 West**
The Council will continue to accept public comment and consider adopting an ordinance that would amend the zoning map pertaining to three parcels of property located at 347, 353 and 359 North 700 West to rezone the parcels from SR-1 Special Development Pattern Residential to RMF-35 Moderate Density Multi-family Residential. The request is in anticipation of a multi-family project being constructed at the site. Consideration may be given to rezoning the property to another zoning district with similar characteristics. Petition No. PLNPCM2019-00638.

**FYI – Project Timeline:** (subject to change per Chair direction or Council discussion)
Briefing - Tuesday, February 18, 2020
Set Public Hearing Date - Tuesday, February 18, 2020
Hold hearing to accept public comment - Tuesday, March 24, 2020 and Tuesday, May 5, 2020 at 7 p.m.
TENTATIVE Council Action - Tuesday, May 5, 2020

Staff Recommendation - Refer to motion sheet(s).

6. **Ordinance: Zoning Map Amendment 480 E 6th Avenue**
The Council will continue to accept public comment and consider adopting an ordinance that would amend the zoning map for the property at 480 East 6th Avenue from Special Development Pattern Residential District (SR-1A) to Small Neighborhood Business District (SNB). The proposed rezone is to make the current legal nonconforming commercial use in the 6th Avenue structure conforming and allow for a commercial use in the historically residential structure facing G Street. Consideration may be given to rezoning the property to another zoning district with similar characteristics. Petition No. PLNPCM2018-00813.

**FYI – Project Timeline:** (subject to change per Chair direction or Council discussion)
Briefing - Tuesday, February 18, 2020
Set Public Hearing Date - Tuesday, February 18, 2020
Hold hearing to accept public comment - Tuesday, March 24, 2020 and Tuesday, May 5, 2020 at 7 p.m.
TENTATIVE Council Action - Tuesday, May 5, 2020

Staff Recommendation - Refer to motion sheet(s).

7. **Grant Application: 2021 Distracted Driving Prevention Program Grant**
The Council will accept public comment for a grant application request from the Salt Lake City Police Department that would fund enforcement/education overtime shifts for the Distracted Driving Prevention program.

**FYI – Project Timeline:** (subject to change per Chair direction or Council discussion)
Briefing -
Set Public Hearing Date -
Hold hearing to accept public comment - Tuesday, May 5, 2020 at 7 p.m.
TENTATIVE Council Action -
Staff Recommendation - Close and refer to future consent agenda.

8. Grant Application: 2021 Bicycle and Pedestrian Safety Program Grant
The Council will accept public comment for a grant application request from the Salt Lake City Police Department that would fund crosswalk enforcement/education overtime as well as youth bicycle rodeo overtime.
FYI – Project Timeline: (subject to change per Chair direction or Council discussion)
Briefing -
Set Public Hearing Date -
Hold hearing to accept public comment - Tuesday, May 5, 2020 at 7 p.m.
TENTATIVE Council Action -

Staff Recommendation - Close and refer to future consent agenda.

J. COMMENTS:
1. Comments to the City Council. (Comments are taken on any item not scheduled for a public hearing, as well as on any other City business. Comments are limited to two minutes.)
2. Questions to the Mayor from the City Council.

K. POTENTIAL ACTION ITEMS:

1. Resolution: Update and Timeline for the City’s 2020-24 Consolidated Plan Guiding Use of U.S. Department of Housing and Urban Development Funds
The Council will consider adopting a resolution that would update and approve the timeline for the City’s 2020-24 Consolidated Plan as required by the U.S. Department of Housing and Urban Development (HUD). The Consolidated Plan details the City’s goals and objectives to build healthy and sustainable communities through four federal grants: Community Development Block Grants (CDBG), Emergency Solutions Grants (ESG), Home Investment Partnerships, and Housing Opportunities for Persons With AIDS (HOPWA).
FYI – Project Timeline: (subject to change per Chair direction or Council discussion)
Briefing - Tuesday, October 8, 2019; Tuesday, February 4, 2020; Tuesday, April 7, 2020; Tuesday, April 14, 2020; and Tuesday, April 21, 2020
Set Public Hearing Date - Tuesday, March 3, 2020
Hold hearing to accept public comment - Tuesday, March 24, 2020; Tuesday April 7, 2020; and Tuesday April 21, 2020 at 7 p.m.
TENTATIVE Council Action - Tuesday, May 5, 2020

Staff Recommendation - Refer to motion sheet(s).

2. One-year Action Plan for Community Development Block Grant & Other Federal Grants for Fiscal Year 2020-21
The Council will consider a resolution adopting the Mayor’s funding recommendations and an appropriations resolution adopting the One-Year Annual Action Plan that includes Community Development Block Grant (CDBG) funding, HOME Investment Partnership Program funding, Emergency Solutions Grant (ESG) funding, Housing Opportunities for Persons with AIDS (HOPWA) funding, for Fiscal Year 2020-21 and approving an Interlocal Cooperation Agreement between Salt Lake City and the U.S. Department of Housing and Urban Development (HUD).
FYI – Project Timeline: (subject to change per Chair direction or Council discussion)
Briefing - Tuesday, April 7, 2020; Tuesday, April 14, 2020; and Tuesday, April 21, 2020
Set Public Hearing Date - Tuesday, March 3, 2020
Hold hearing to accept public comment - Tuesday, March 24, 2020 and Tuesday, April 7, 2020 at 7 p.m.
TENTATIVE Council Action - Tuesday, May 5, 2020

Staff Recommendation - Refer to motion sheet(s).
APPENDIX C: 2020 – 2024 CITIZEN PARTICIPATION PLAN

INTRODUCTION

The Citizen Participation Plan specifies the policies and procedures that encourage participation by Salt Lake City residents in the planning, implementation, and ongoing evaluation of the City’s Consolidated Plan as required by the U.S. Department of Housing and Urban Development (HUD). The Citizen Participation Plan encourages participation from citizens in neighborhoods that receive significant federal funding and from citizens living throughout the City. The Consolidated Plan articulates how HUD funding will be used for the following programs:

- Community Development Block Grant (CDBG);
- Emergency Solutions Grant Program (ESG);
- Home Investment Partnership Program (HOME); and
- Housing Opportunities for Persons with AIDS (HOPWA).

Citizen participation in planning and implementing housing, public services, infrastructure, and economic development activities is an essential step in creating vibrant, livable, and sustainable cities that are responsive to resident’s needs. A robust citizen participation process provides residents with an opportunity to improve their environment and equips local elected officials with information regarding their constituent’s desires and priorities. If residents are involved in designing programs that will improve their communities, it is more likely that projects and strategies will meet their needs.

Interested groups and individuals are encouraged to provide input into all aspects of the City’s consolidated planning activities, including but not limited to assessing needs, setting priorities, and evaluating performance. This Citizen Participation Plan offers numerous opportunities for citizens to contribute feedback regarding ways to provide decent housing, establish and maintain a suitable living environment, invest in infrastructure, and expand economic opportunities, particularly for low-and moderate-income (LMI) persons.

Salt Lake City’s Housing and Neighborhood Development Division (HAND) will be responsible for overseeing the development and implementation of the applicable plans. The Citizen Participation Plan applies to the following:

- The five-year Consolidated Plan;
- The Annual Action Plan (AAP);
- The Consolidated Annual Performance and Evaluation Report (CAPER);
- Any substantial amendments to the five-year Consolidated Plan and/or annual Action Plan; and
- Amendments to the Citizen Participation Plan.

The City’s fiscal year begins July 1 of each year and ends June 30 of the following year. Each area of planning has its own schedule and must be maintained to ensure compliance with HUD regulations and eligibility for future funding.

In all areas, the City will look to include the use of electronic communication, meetings, training, noticing, outreach, etc. where appropriate so long as it is clearly communicated for participation by the general public.

HUD PROGRAMS

Salt Lake City receives four entitlement grants from HUD to help address the City’s affordable housing, community, and economic development needs. The four grant programs are described below:

1. **Community Development Block Grant Program (CDBG):** Title I of the Housing and Community Development Act of 1974 created the CDBG program. It was reauthorized in 1990 as part of the Cranston-Gonzalez National Affordable Housing Act. The primary objective of the CDBG program is to develop viable urban communities by providing decent housing and a suitable living environment and by expanding economic development opportunities for persons of low and moderate income. The City develops locally defined programs and funding priorities for CDBG, but activities must address one or more of the national objectives of the CDBG program. The three national objectives are: (1) to benefit low- and moderate-income persons; (2) to aid in the prevention or elimination of slums or blight; and/or (3) to meet other urgent community development needs. The City’s CDBG program emphasizes activities that directly benefit low and moderate-income persons.
2. **Emergency Solutions Grant (ESG):** The ESG Program is authorized by the Steward B. McKinney Homeless Assistance Act of 1987 and was amended by the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act of 2009. The ESG Interim Rule took effect on January 4, 2012. The change in the program’s name, from Emergency Shelter Grants to Emergency Solutions Grants, reflects the change in the program’s focus from addressing the needs of homeless people in emergency or transitional shelters to assisting people to quickly regain stability in permanent housing after experiencing a housing crisis and/or homelessness. The ESG program provides funding to address five program components: street outreach, emergency shelter, homelessness prevention, rapid re-housing assistance, and HMIS; as well as administrative activities.

3. **HOME Investment Partnerships Program (HOME):** HOME was introduced in the Cranston-Gonzalez National Affordable Housing Act of 1990 and provides funding for housing rehabilitation, new housing construction, acquisition of affordable housing, and tenant-based rental assistance. A portion of the funds (15 percent) must be set aside for Community Housing Development Organizations (CHDO) certified by the City.

4. **Housing Opportunities for Persons with AIDS (HOPWA):** HOPWA funds may be used to assist housing designed to meet the needs of persons with HIV/AIDS, including the prevention of homelessness. Supportive services may also be included. HOPWA grants are allocated to Eligible Metropolitan Statistical Areas (EMSAs) with a high incidence of HIV/AIDS. The City receives HOPWA funds that can be utilized in Salt Lake County, Tooele County and Summit County.

**CITIZEN ADVISORY BOARDS**

The City uses advisory boards to assist in the recommendation of funding for these grant programs. CDBG & ESG applications are reviewed by the Community Development and Capital Improvements Program Advisory Board (CDCIP). The HOME & HOPWA applications are reviewed by the Housing Trust Fund Advisory Board (HTFAB). These advisory boards are made up of a diverse resident base that allows for additional community input. The recommendation of the board is used by the Mayor and City Council as final funding allocations are determined.

If a member of the public is interested in serving on the CDCIP or HTF Advisory Boards, please contact Housing and Neighborhood Development to learn how you can help direct the efforts of the city at www.slegov.com/hand. The City encourages diversity among its boards and encourage constituents from a wide variety of backgrounds, and experiences to apply for volunteerism on this and other city boards.

During the development of the 2020-2024 Consolidated Plan, the City consulted with businesses, developers, and nonprofit organizations, as well as philanthropic, community, and faith-based organizations. Representatives from these various entities served on a Stakeholder Advisory Committee and provided valuable input regarding suggested priorities for unmet, unfunded needs. In addition, these stakeholders provided direction regarding the strategies the City could employ to help address those needs with the federal funding available through the Consolidated Plan. This input is reflected in the Consolidated Plan and will help to guide how the funding is used over the five-year period.

Salt Lake City will continue to use advisory boards as a way to receive community input and encourage citizens to play an active role in decision making processes. The advisory boards will provide recommendation for funding to the Mayor & City Council for consideration. The Mayor may elect to change which advisory board(s) responsible for review and recommendation of these grant sources, without further impact to this Plan or associated Plans.

**PUBLIC HOUSING AGENCY (PHA)**

The City will provide information about consolidated plan activities to the Housing Authority of Salt Lake City (HASLC) and the Salt Lake County Housing Authority, “Housing Connect.” This will allow HASLC and Housing Connect to make this information available at the annual public hearing required for the Public Housing Authority (PHA) Plan.

**MEASURING SUCCESS**

The City will explore alternative public involvement techniques and quantitative approaches to measuring the success of efforts related to the Consolidated Plan. These techniques could include various online engagement tools such as online surveys, discussion forums, GIS-based interactive maps with public comment layers, social media analytics, and/or other quantitative approaches.
DISPLACEMENT OF PERSONS

SLC will adhere to and uphold all requirements under the Federal Uniform Relocation Assistance Real Property Acquisition Act of 1970. The City will continue to explore other methods to ensure that displacement is minimized where applicable.

PUBLIC NOTICE

The City will provide advanced public notice once when a planning activity subject to the Citizen Participation Plan occurs. When appropriate, public notices, announcements, draft documents, and final documents may be provided as follows:

1. Press Releases issued by the Office of the Mayor;
2. Written Public Notices, provided in both English and Spanish;
3. Posting of written Public Notices on the State’s Public Notice website;
4. Email to HAND’s comprehensive contact list consisting of residents, past and present grant applicants, government officials, Council liaisons, interested parties, Community Councils, local neighborhood groups, and City departments;
5. Post announcements, information, and documents to the City’s Housing and Neighborhood Development website;
6. Information released via the City’s social media accounts;
7. Follow the City’s Public Engagement Guide;
8. The City will use electronic means wherever applicable to reduce the requirement for in person noticing or engagement.

To be added to HAND’s email/mailing lists for the purpose of automatically being informed about the federal grant activities and processes, please contact Housing and Neighborhood Development at www.slcgov.com/hand.

SALT LAKE CITY PUBLIC ENGAGEMENT GUIDE

In September 2019, Salt Lake City updated the Salt Lake City Public Engagement Guide. The document has been accepted by the legislative body (though not officially adopted by the City Council), and serves as a framework for use by all Departments, Divisions, and employees as they engage the public in City decisions. The Salt Lake City Public Engagement Guide was developed in conjunction with the Open Government Initiative and principles of the International Association for Public Participation (IAP2). The Salt Lake City Public Engagement Guide is a tool designed to assist city employees in determining the scope and appropriate level of public engagement necessary for a successful process.

Issues of culture, language, income and protected classes come into play when the specific and/or unique stakeholders are identified, based on the characteristics and intent of a particular plan, program or process being discussed. This guide will be used in the programming and implementation of gaining the greatest level of meaningful participation with the citizens of Salt Lake City.

PLANNING ACTIVITIES SUBJECT TO THE CITIZEN PARTICIPATION PLAN

General Needs Hearing

Each year, during the grant application period, the City will host a General Needs Hearing. The public is invited to attend the hearing and provide input on the general needs within their community. This may include gaps in services, housing opportunities, neighborhood improvements, the provision of public service, and other needs. Information gathered at the General Needs Hearing will be used to prioritize funding to address community needs.

To reach a wide variety of residents, Housing and Neighborhood Development may outreach to the public using the following forums:

1. Public Notice that meets State public noticing requirements in advance to HAND’s comprehensive email/mailing list in both English and Spanish;
2. Press Release, released through the Mayor’s Office;
3. Details will be posted on Housing and Neighborhood Development’s website;
4. Request that non-profit organizations and business partners post the English and Spanish notice in a public space in their place of business;
5. Post details of the hearing on the State’s Public Notice website;
6. Additional outreach may include utilizing the Mayor’s social media platforms and other applicable forms of electronic communication, meetings, training, and noticing.

Grant Application Availability
The City will attempt to alert eligible applicants of the application process, training opportunities, and application deadlines when grant applications are available. Outreach may be repeated as often as necessary to ensure outreach is successful. To reach current and potential partners, HAND will provide outreach as follows:

1. Public Notice to HAND’s comprehensive email/mailing list;
2. Press Release, released through the Mayor’s Office;
3. Details will be posted on Housing and Neighborhood Development’s website;
4. Additional outreach may include utilizing the Mayor’s social media platforms and other applicable forms of electronic communication, meetings, training, and noticing.

Advisory Board Meetings
The public is invited to attend and observe all Advisory Board meetings. Per State requirements, all CDCIP & HTF Advisory Board meetings are posted on the State’s Public Notice website. These public meetings may occur in person or electronically, following the State of Utah Open Meetings Act requirements. This includes and is not limited to hosting remote meetings as necessary.

During time of emergency declaration, these meetings will continue to follow the State of Utah Open Meetings Act requirements as advised by and under the input of the City Attorney. This includes and is not limited to hosting remote meetings as necessary.

Community Input/Public Engagement
On an annual basis before the Advisory Boards make funding recommendations for the CDBG, ESG, HOME, or HOPWA funding, the City will conduct a widespread effort to ensure that a wide variety of community members have the ability to provide input into funding priorities. The method of this effort may change from year to year, however, it is always the goal of the City to specifically outreach to community members that are more likely to use the services and programs supported by these funding sources. Each year the efforts will enhance and improve the outreach to vulnerable populations, communities of color, disadvantaged populations, and will always include outreach within CDBG eligible areas and/or areas of high poverty.

Consolidated Plan
U.S. Department of Housing and Urban Development requirements dictate that the City must have a Consolidated Plan. This is a five-year strategic plan that identifies community development and housing needs within the community. This document must specify short-term and long-term objectives that provide for decent housing, a suitable living environment, and expanded economic opportunity primarily for persons of low and moderate income.

Salt Lake City’s 2020-2024 Consolidated Plan is a strategic plan focused on increasing opportunity in neighborhoods with concentrated poverty and supporting the City’s most vulnerable populations. The five-year plan provides a strategy for maximizing and leveraging the City’s block grant allocations to build healthy and sustainable communities that connect and expand opportunities for residents.

Many steps were taken to determine the community needs and solicit feedback from the community, interested parties, stakeholders and government partners. Below is a list of events, activities and reports that were completed:

The public was invited to comment on the 2020-2024 Consolidated Plan draft document before adoption by the City Council. Printed copies of the Consolidated Plan Executive Summary were made available for public review and comment for 30 calendar days. The copies were located at Salt Lake City Corporation, 451 South State Street, in the Office of Community Affairs (Room 345), Housing and Neighborhood Development (Room 445), the Salt Lake City Public Library, Main Branch, located at 210 East 400 South in Salt Lake City. An electronic version of the draft
Consolidated Plan was posted on the City’s official website during the same period. The final adopted Consolidated Plan will be made available on the City’s official website.

Any comments made by the public were reviewed and analyzed by Housing and Neighborhood Development. Comments and may be incorporated into the final Plan document.

**Substantial Amendments to the Consolidated Plan**

The Citizen Participation Plan defines a substantial amendment as:

1. A proposed use of funds that does not address a goal or underlying strategy identified in the governing Consolidated Plan or Annual Action Plan; or
2. Increasing funding levels for a given project by 100% or more of the previously adopted amount; or
3. Decreasing funding levels for a given project by 100% AND pivoting impacted funds to another approved use during an action plan period; or
4. A change to a regulatory requirement or additional allocated funding from the US Department of Housing & Urban Development that defines that a substantial amendment must be completed.

The above list represents the City’s criteria for determining what constitutes a substantial amendment and are subject to the City’s citizen participation process.

The public is invited to comment on any Substantial Amendments to the Consolidated Plan before adoption by City Council. Announcements of a Substantial Amendment may be communicated by the following way(s):

1. Public Notice to HAND’s comprehensive email/mailing list; or
2. Press Release, released through the Mayor’s Office; or
3. Details will be posted on Housing and Neighborhood Development’s website; or
4. Additional outreach may include utilizing the Mayor’s social media platforms and other applicable forms of electronic communication, meetings, training, and noticing.

Printed and electronic draft documents of Substantial Amendments to the Consolidated Plan will be made available for public review and comment. Where allowable, the City will follow the required noticing of 30 calendar days, except for when US Department of Housing & Urban Development allows for a lesser amount of noticing days.

If accessible, printed copies will be located at Salt Lake City Corporation, 451 South State Street, in the Office of Community Affairs (Room 345), Housing and Neighborhood Development (Room 445), and the Salt Lake City Public Library, Main Branch, located at 210 East 400 South in Salt Lake City. An electronic version of any Substantial Amendments to the Consolidated Plan will be posted on the City’s official web site during the same period.

Any comments made by the public will be reviewed and analyzed by Housing and Neighborhood Development. Comments may be incorporated into the final Consolidated Plan document. A summary of these comments or views, and a summary of any comments or views not accepted and the reasons therefor, shall be attached to the substantial amendment of the consolidated plan.

**Annual Action Plan City Council Public Hearing**

Each year, the Salt Lake City Council will host a public hearing to allow public input on projects proposed for funding. This is one of the two public hearings during the planning process as noted in the General Requirements section of the Citizen Participation Plan. To engage citizens, outreach will be conducted as follows:

1. Public Notice, provided at least 14 calendar days in advance to HAND’s comprehensive email/mailing list in both English and Spanish;
2. Press Release, released through the Mayor’s Office.
3. Details will be posted on Housing and Neighborhood Development’s website.
4. Request that non-profit organizations and business partners post the English and Spanish notice in a public space in their place of business;
5. Post details of the hearing on the State’s Public Notice website;
6. Additional outreach may include utilizing the Mayor’s social media platforms and other applicable forms of electronic communication, meetings, training, and noticing.
The City Council will accept public input from those who attended the public hearing to express their views, either by verbally addressing the Council or providing written comments. Written comments are also allowed by those unable to attend in person, but who wanted to provide their input on the projects requesting funding. The draft AAP will be available for public comment for 14 calendar days. Any comments made by the public will be reviewed and analyzed by Housing and Neighborhood Development. Comments may be incorporated into the final Plan document.

**Consolidated Annual Performance and Evaluation Report (CAPER)**

Every year, the City must submit to HUD the Consolidated Annual Performance and Evaluation Report (CAPER) within 90 calendar days of the close of the program year. The CAPER describes how funds were spent and the extent to which funds were used for activities that benefit low- and moderate-income residents.

The City will provide reasonable notice that the draft CAPER is available so that residents will have an opportunity to review and comment. The draft CAPER will be available for public comment for 15 calendar days. To engage citizens, outreach will be as follows:

1. Public Notice to HAND’s comprehensive email/mailing list;
2. Details will be posted on Housing and Neighborhood Development’s website;
3. Additional outreach may include utilizing the Mayor’s social media platforms and other applicable forms of electronic communication, meetings, training, and noticing.

Any comments made by the public will be reviewed by Housing and Neighborhood Development. The City will consider any comments or views of citizens received in writing, in preparing the performance report. A summary of these comments or views shall be attached to the performance report.

**Amendments to the Citizen Participation Plan**

An “Amendment” to the Citizen Participation Plan is defined as:

If HUD has new citizen participation plan requirements, that will be considered amendment. If the City finds that this Citizen Participation Plan no longer meets the needs of the community and decision makers, an adjustment to this Plan will be considered an amendment. This Citizen Participation Plan can be amended only after the public has been notified of the City’s intent to modify it, and only after the public has had a reasonable chance to review and comment on proposed substantial changes. The draft Amendment to the Citizen Participation Plan will be available for public comment for 15 calendar days. To engage citizens, outreach will be as follows:

1. Public Notice to HAND’s comprehensive email/mailing list;
2. Details will be posted on Housing and Neighborhood Development’s website;
3. Additional outreach may include utilizing the Mayor’s social media platforms and other applicable forms of electronic communication, meetings, training, and noticing.

Any comments made by the public will be reviewed and analyzed by Housing and Neighborhood Development. Comments may be reflected in the final amendment to the Citizen Participation Plan. A summary of these comments or views, and a summary of any comments or views not accepted and the reasons therefor, shall be attached to the substantial amendment of the consolidated plan.

**GENERAL REQUIREMENTS**

**Public Hearings**

There will be a minimum of two public hearings during the planning stages of any formal Plan required by HUD. Notices of all Public Hearings will be communicated within 14 calendar days of the Hearing. Public Hearings will also be identified on Utah’s Public Notice website.

Public hearings may occur in person, electronically, or by written comment.

People with disabilities may make requests for reasonable accommodation no later than 48 hours in advance in order to attend this public meeting. Accommodations may include alternate formats, interpreters, and other auxiliary aids. This is
an accessible facility. Salt Lake City Corporation is committed to ensuring we are accessible to all members of the public. To request ADA accommodations contact Sarah Benj by email at sarah.benj@slcgov.com or by phone at 801.535.7697. Please provide 48 hours advanced notice. ADA accommodations can including alternate formats, interpreters and other auxiliary aids.

Public Meetings
Public meetings may occur throughout the grant application and administration process. Any public meeting that is being held to discuss a matter of the federal grants discussed herein, will be communicated at a minimum of 2 calendar days in advance of said meeting. Notices of all public meetings will also be identified on Utah’s Public Notice website.

People with disabilities may make requests for reasonable accommodation no later than 48 hours in advance in order to attend this public meeting. Accommodations may include alternate formats, interpreters, and other auxiliary aids. This is an accessible facility. Salt Lake City Corporation is committed to ensuring we are accessible to all members of the public. To request ADA accommodations contact Sarah Benj by email at sarah.benj@slcgov.com or by phone at 801.535.7697. Please provide 48 hours advanced notice. ADA accommodations can including alternate formats, interpreters and other auxiliary aids.

Non-English speaking
In the case of public hearings where a significant number of non-English speaking residents can reasonably be expected to participate, the City will meet the needs of non-English speaking residents by providing translation services and interpreters, upon request.

People with disabilities may make requests for reasonable accommodation no later than 48 hours in advance in order to attend this public meeting. Accommodations may include alternate formats, interpreters, and other auxiliary aids. This is an accessible facility. Salt Lake City Corporation is committed to ensuring we are accessible to all members of the public. To request ADA accommodations contact Sarah Benj by email at sarah.benj@slcgov.com or by phone at 801.535.7697. Please provide 48 hours advanced notice. ADA accommodations can including alternate formats, interpreters and other auxiliary aids.

Individuals with Disabilities
People with disabilities may make requests for reasonable accommodation no later than 48 hours in advance in order to attend this public meeting. Accommodations may include alternate formats, interpreters, and other auxiliary aids. This is an accessible facility. Salt Lake City Corporation is committed to ensuring we are accessible to all members of the public. To request ADA accommodations contact Sarah Benj by email at sarah.benj@slcgov.com or by phone at 801.535.7697. Please provide 48 hours advanced notice. ADA accommodations can including alternate formats, interpreters and other auxiliary aids.

Document Access
Copies of all final planning documents including the following federal reports will be made available on the City’s website:

- Citizen Participation Plan
- Five Year Consolidated Plan
- Annual Action Plan Funding Allocations
- Consolidated Annual Performance and Evaluation Report

Printed copies of these documents are available to the public upon request. Additional reasonable accommodations will be made for individuals with disabilities, upon request.

Access to Records
The City will provide citizens, public agencies, and other interested parties reasonable and timely access to information and records relating to the Citizen Participation Plan, Five Year Consolidated Plan, annual Action Plan, and CAPER, and the City’s use of assistance under the four entitlement grant programs.

Technical Assistance
The City will provide technical assistance upon request and to the extent resources are available to groups or individuals that need assistance in preparing funding proposals, provided that the level of technical assistance does not constitute a violation of federal or local rules or regulations. The provision of technical assistance does not involve reassignment of
City staff to the proposed project or group, or the use of City equipment, nor does technical assistance guarantee an award of funds. Contact information for City staff is as follows:

Salt Lake City
Housing & Neighborhood Development
451 South State Street
PO BOX 145488
Salt Lake City, UT 84114-5488
801-535-7712
www.slcgov.com/hand

CITIZENS’ COMPLAINTS

Written complaints related to Salt Lake City’s programs and activities funded through entitlement grant funding may be directed to SLC’s Housing and Neighborhood Development Division (HAND). A timely, written and substantive response to the complainant will be prepared within 15 calendar days of receipt of the complaint by HAND. Salt Lake City Housing & Neighborhood Development will work to determine the appropriate course of action, including but not limited to, involving other City divisions, any State or Federal community level resources to help address the complaint to the fullest extent reasonably possible based upon the nature of the complaint. Written complaints must include the complainant’s name, address, and zip code and must be signed by the person(s) filing the formal complaint. A day time telephone number and/or email address should also be included in the event further information or clarification is needed. Complaints should be addressed as follows:

Salt Lake City
Housing & Neighborhood Development
Attn: Director
451 South State Street
PO BOX 145488
Salt Lake City, UT 84114-5488