

Spring
2020

Salt Lake City Transportation Division

Frequent Transit Network Graphic Survey Report



Survey Overview

Salt Lake City conducted a City-wide survey on the first phase of the **Frequent Transit Network (FTN)**, a partnership between UTA and Salt Lake City to increase bus service, funded by **Funding Our Future**. First of its kind for the area, the FTN includes 3 enhanced east-west bus routes (200 South, 900 South, & 2100 South) providing more service, for more people, with more convenience and reliability. The survey (in online and paper formats) asked residents about use of the FTN, and was open from November 2019 to March 2020. This report summarizes results of the survey.

Survey Snapshot

Survey Respondents:

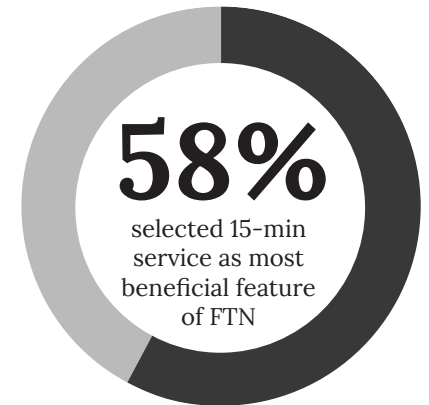
919

Survey Comments:

1,155

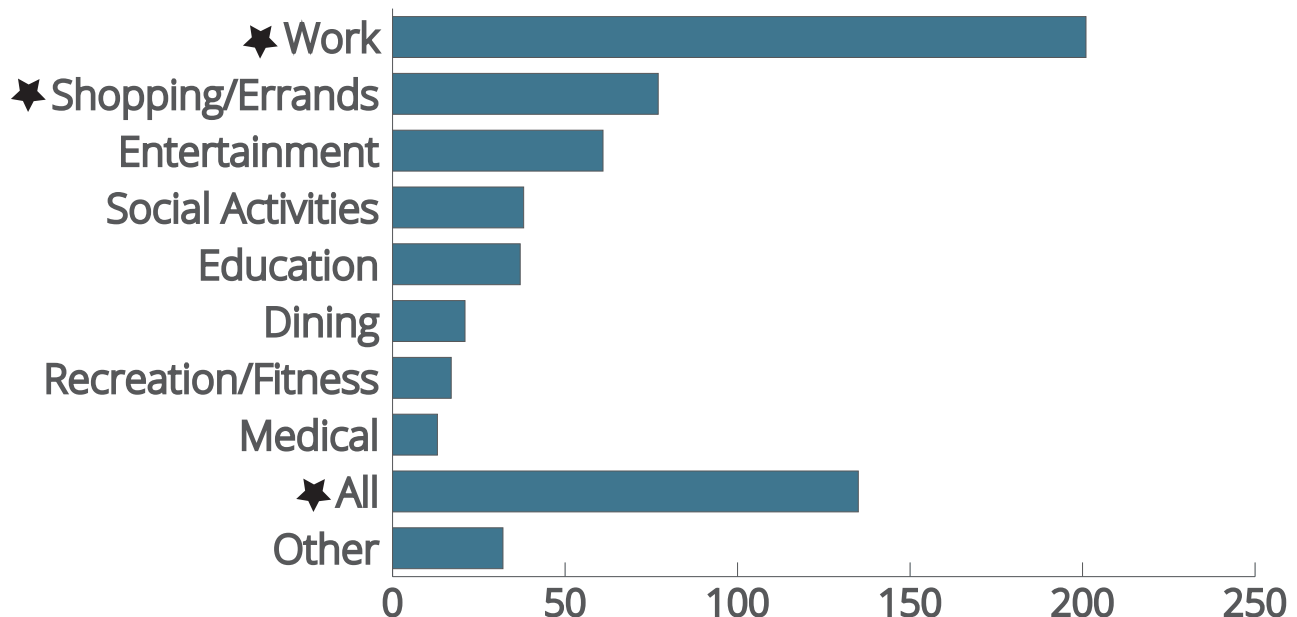
In-Person and Online
FTN Presentations:

19



Question: If you were to ride one of the FTN routes, what would the purpose of your trip be?

Most people indicated they would (or already do) **ride the FTN to get to work**. Many other people answered “All,” to include education, medical, recreation, entertainment, dining, shopping, errands, and social activities. “Other” included combinations of the purposes.



Question: Please rank in the level of importance the FTN service that most benefits you: 15-minute service, late night service, weekend/Sunday service, East-West routes

A majority of respondents (58%) selected **15-minute service as the most beneficial feature** of the FTN. Late nights, weekends, and Sunday service also were identified as top benefits of the FTN.

Question: Are there things about the Salt Lake City transit system that are confusing?

Respondents identified several elements of the transit system that are confusing to them. The top issue is **how to understand when the next bus is coming**. Trip planning, schedule reading, transfers, tapping on & off, and pass programs were also identified as confusing.

Question: Will this bus service allow you to go places that you were not able to go before? Where?

38% of people indicated that the first 3 **FTN routes** would allow them to access new places, and they let us know how the service would be beneficial. Others offered suggestions.

38%

Yes access to
new places

62%

No access to
new places

“

Work and school are more accessible.

I can now return from the airport much later and get home. That was not possible until the Route 21 bus was expanded.

University of Utah, it's more accessible on late nights and weekends.

To my usual destinations later and in an easier manner.

I can now go to downtown late at night, also gets me to work faster.

Routes directly East/West have been improved, but to go West and North, I still have to waste time busing around the university or transit.

Let's get a fast route to downtown from 15th & 15th, 21st & 21st.

Selected positive & negative comments received

”

Question: How will the enhanced bus services most benefit you in your daily life?

Most people submitted positive comments about how the **enhanced bus service would benefit them** in their daily life. Some indicated how the service could still be improved.

“

I'll park the car more often. Every fifteen means you can just show up and wait and it's not going to be too long.

It will encourage more riders and improve traffic flow and air quality.

Since I am car free, enhanced bus services will aid my accessibility.

Frequency is great because I don't have to plan my day around it.

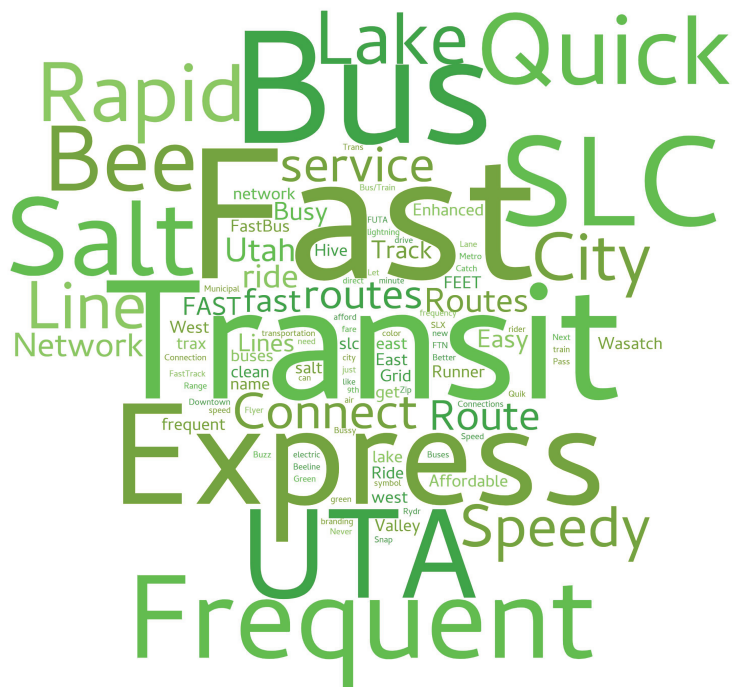
I used to take UTA daily to/from work, but now I live in Fairpark and public transportation and biking is very inconvenient.

I can't use the bus to go to work because my work hours are outside your service hours.

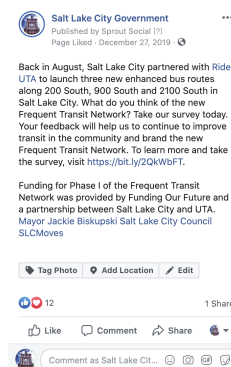
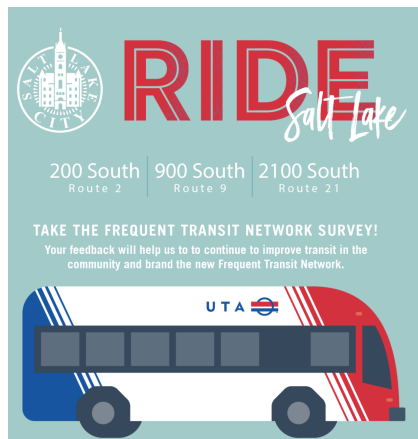
Selected positive & negative comments received

”

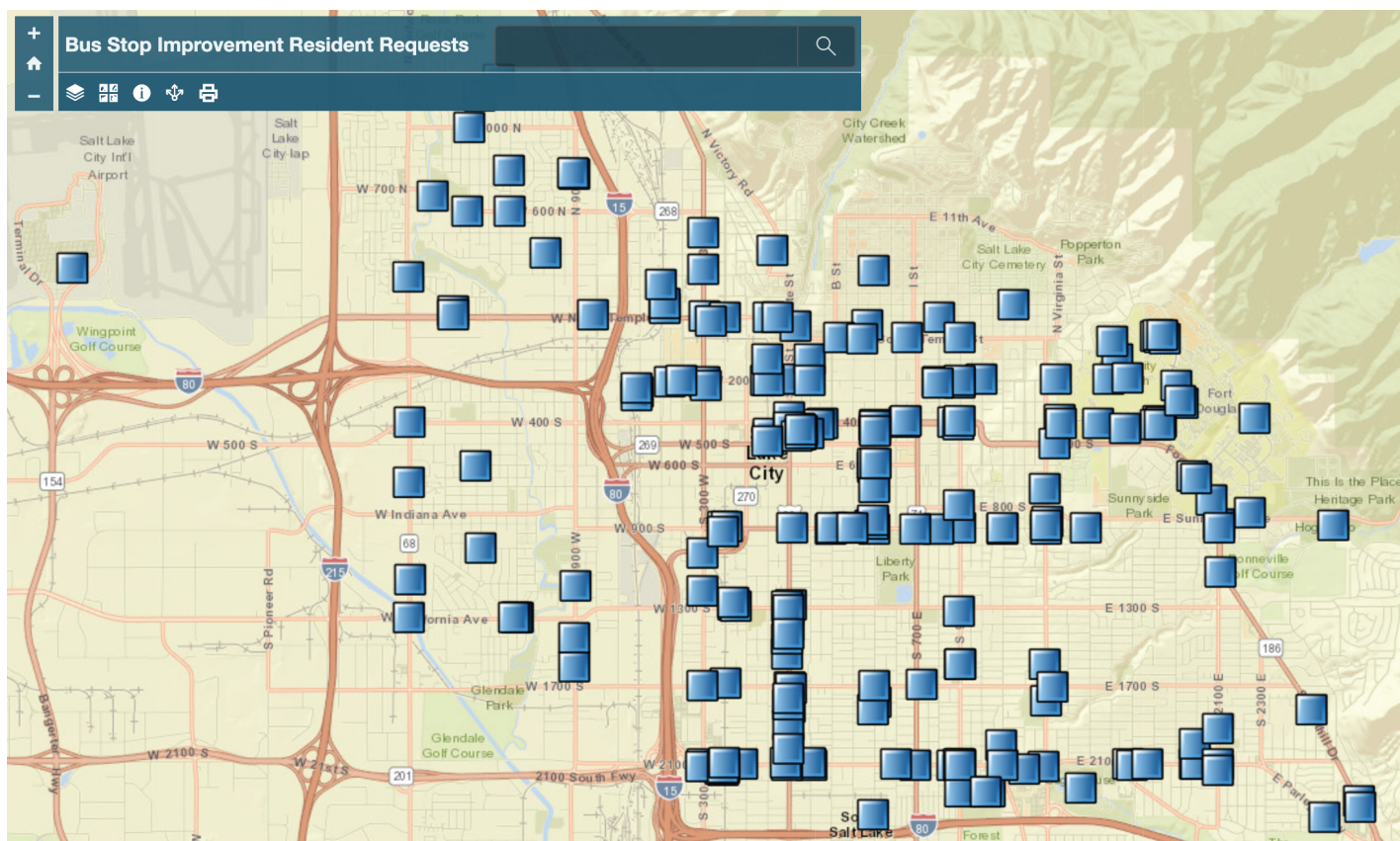
Residents shared suggestions of what to name the FTN, and most people wanted the name to communicate speed and frequency. Word Cloud of suggested names is below, Salt Lake City and UTA are still in the process of picking one.



Facebook post about the Frequent
Transit Network survey



Map of resident requests for bike/ped improvements
Map of resident requests for bus stop improvements



FUNDING OUR FUTURE

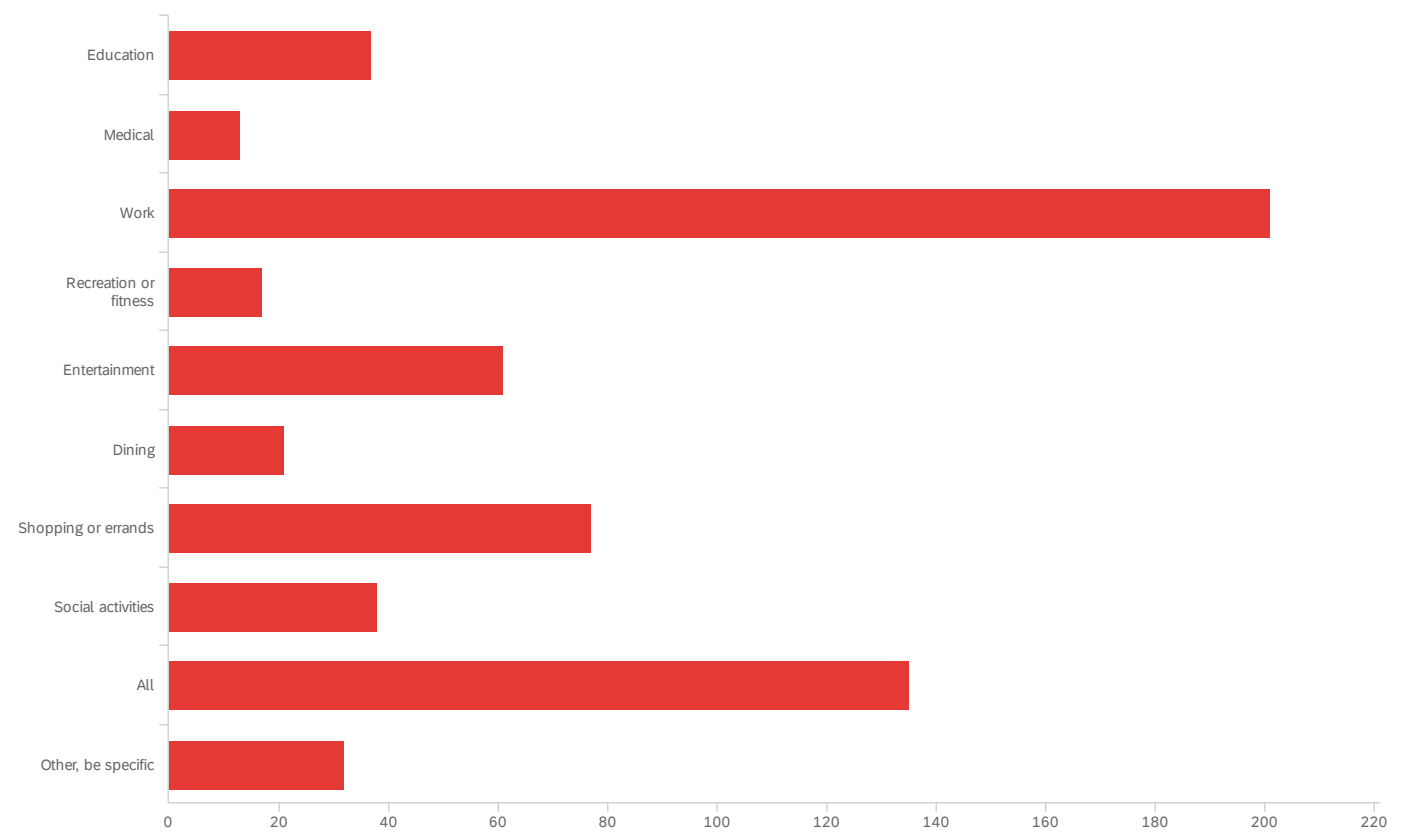


Email: slc.transplan@slcgov.com
Phone: 801-535-6630
Web: www.slc.gov/transit/

FTN Survey Comments

April 4, 2020 4:24 PM MDT

Q2 - If you were to ride Route 2 (200 South), Route 9 (900 South) or Route 21 (2100 South), what would the purpose of your trip be?



| # | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
|---|--|---------|---------|------|---------------|----------|-------|
| 1 | If you were to ride Route 2 (200 South), Route 9 (900 South) or Route 21 (2100 South), what would the purpose of your trip be? - Selected Choice | 1.00 | 10.00 | 5.61 | 2.79 | 7.80 | 632 |

| # | Field | Choice Count |
|---|-----------|--------------|
| 1 | Education | 5.85% 37 |
| 2 | Medical | 2.06% 13 |
| 3 | Work | 31.80% 201 |

| # | Field | Choice | Count |
|----|-----------------------|--------|-------|
| 4 | Recreation or fitness | 2.69% | 17 |
| 5 | Entertainment | 9.65% | 61 |
| 6 | Dining | 3.32% | 21 |
| 7 | Shopping or errands | 12.18% | 77 |
| 8 | Social activities | 6.01% | 38 |
| 9 | All | 21.36% | 135 |
| 10 | Other, be specific | 5.06% | 32 |
| | | | 632 |

Showing rows 1 - 11 of 11

Q2_10_TEXT - Other, be specific

| |
|--|
| Other, be specific |
| Liberty Park on Sunday, but you end at 7!!! Too early!!! |
| Entertainment or social activity |
| Education AND work |
| no idea |
| Medical, shopping, social and entertainment |
| Liberty Park on Sunday but you end at 7!!! Too early!!! |
| I dont know the routes |
| Get to and from the airport via Trax |
| Son school |
| To link to Trax |
| errands |
| Shopping or errands |
| Trax transfer |
| Connection to the airport. |
| Transfer to TRAX |

Other, be specific

Home

None.

Entertainment and education

I don't ride those routes

Usually going to a community meeting

None of those routes are close to where I live in Fair Park, so I would not use them. If there was a route that got me downtown, I would use it for dining, shopping, and entertainment.

I would ride none of them

never ride uta

to get to the green line trax

To get to TRAX

Major Events where parking would be an issue

Medical, shopping or errands, social activities, library, Smith's, Liberty Park

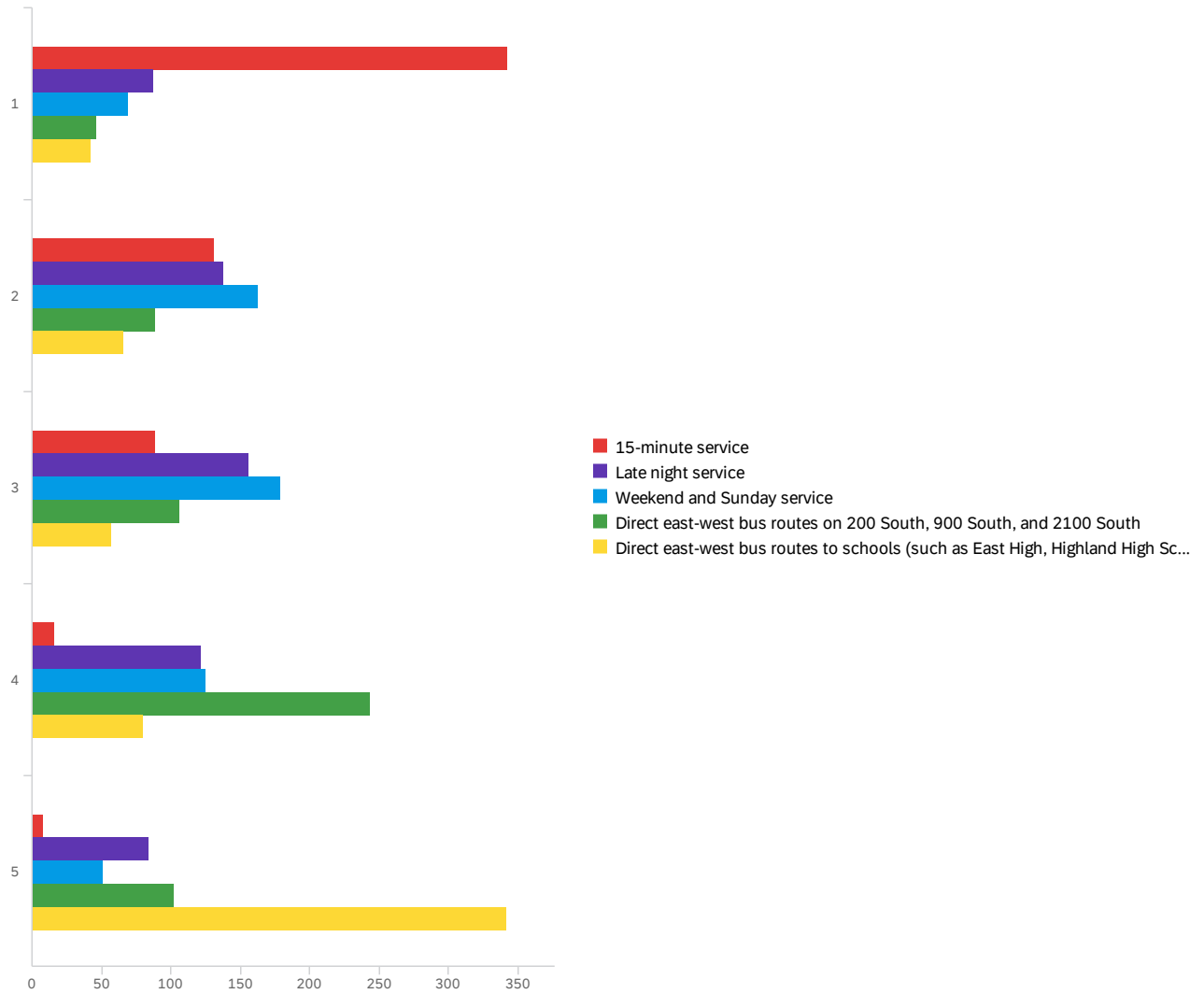
Medical, Entertainment, Dining, Shopping/Errands, Social activities

[Redacted for inappropriate language]

multiple of above

work, social activities, errants, entertainment

Q3 - Please rank in the level of importance the Frequent Transit Network service that most benefits you. (1 to 5, with 1 being the most beneficial to you)



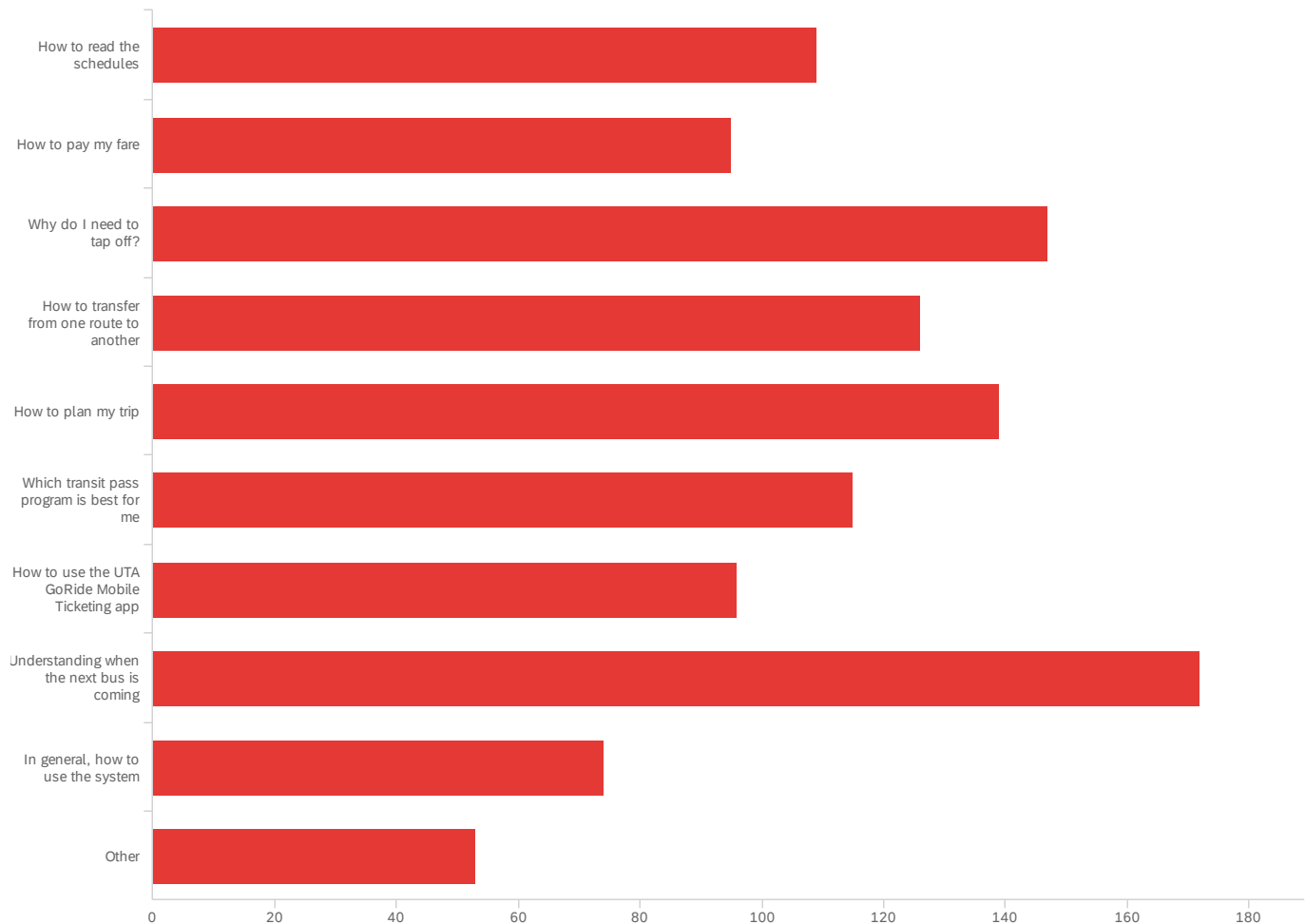
| # | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
|---|--|---------|---------|------|---------------|----------|-------|
| 1 | 15-minute service | 1.00 | 5.00 | 1.66 | 0.92 | 0.85 | 587 |
| 2 | Late night service | 1.00 | 5.00 | 2.96 | 1.27 | 1.61 | 587 |
| 3 | Weekend and Sunday service | 1.00 | 5.00 | 2.87 | 1.14 | 1.29 | 587 |
| 4 | Direct east-west bus routes on 200 South, 900 South, and 2100 South | 1.00 | 5.00 | 3.45 | 1.17 | 1.37 | 587 |
| 5 | Direct east-west bus routes to schools (such as East High, Highland High School, colleges, and the University) | 1.00 | 5.00 | 4.05 | 1.33 | 1.77 | 587 |

| # | Field | 1 | | 2 | | 3 | | 4 | | 5 | | Total |
|---|--|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|-------|
| 1 | 15-minute service | 58.43% | 343 | 22.32% | 131 | 15.16% | 89 | 2.73% | 16 | 1.36% | 8 | 587 |
| 2 | Late night service | 14.82% | 87 | 23.51% | 138 | 26.58% | 156 | 20.78% | 122 | 14.31% | 84 | 587 |
| 3 | Weekend and Sunday service | 11.75% | 69 | 27.77% | 163 | 30.49% | 179 | 21.29% | 125 | 8.69% | 51 | 587 |
| 4 | Direct east-west bus routes on 200 South, 900 South, and 2100 South | 7.84% | 46 | 15.16% | 89 | 18.06% | 106 | 41.57% | 244 | 17.38% | 102 | 587 |
| 5 | Direct east-west bus routes to schools (such as East High, Highland High School, colleges, and the University) | 7.16% | 42 | 11.24% | 66 | 9.71% | 57 | 13.63% | 80 | 58.26% | 342 | 587 |

Showing rows 1 - 5 of 5

Q4 - Are there things about the Salt Lake City transit system that are confusing?If yes,

check those that apply:



| # | Field | Choice Count |
|---|--|--------------|
| 1 | How to read the schedules | 9.68% 109 |
| 2 | How to pay my fare | 8.44% 95 |
| 3 | Why do I need to tap off? | 13.06% 147 |
| 4 | How to transfer from one route to another | 11.19% 126 |
| 5 | How to plan my trip | 12.34% 139 |
| 6 | Which transit pass program is best for me | 10.21% 115 |
| 7 | How to use the UTA GoRide Mobile Ticketing app | 8.53% 96 |
| 8 | Understanding when the next bus is coming | 15.28% 172 |
| 9 | In general, how to use the system | 6.57% 74 |

| # | Field | Choice Count | |
|----|-------|--------------|----|
| 10 | Other | 4.71% | 53 |

1126

Showing rows 1 - 11 of 11

Q7 - Frequent Transit Network Naming Naming the system: Transit services, like any product, should be identified by a unique name that communicates the unique features or benefits to the customer. The Frequent Transit Network is a network of high frequency transit services within the UTA system. It should communicate the idea of fast, frequent, or enhanced transit service and feel authentic to Salt Lake City. Like many UTA service names, it should be short, easy-to-say, and memorable. We are asking for the help of Salt Lake residents. Share any ideas you have for names!

| Idea 1 | Idea 2 | Idea 3 |
|--------------------------------------|--|---|
| Lighting routes | Simple transit | Fast independent rider experience (F.I.R.E) |
| Bussy bus-a-lot | N/A | N/A |
| ? | N/A | N/A |
| Parley (2100) | 9 Line (900) | Brigham (200) |
| RAP Tran | Quicky | N/A |
| Utah Transit Authority (UTA) | N/A | N/A |
| slcx | city | redes |
| Zoomies | Quick Travel | N/A |
| Wheels2Steel (bike to train program) | MountUP (summer canyon routes) | SeeClear (new app with better bus tracking and clean air) |
| Raptor | Wasatch Way | N/A |
| RapidBus | OrangeLines/PurpleLines/YellowLines (instead of a green square denoting 15 minute service, make it a color, other than a trax color) | N/A |
| FFE | Long shot | N/A |

| Idea 1 | Idea 2 | Idea 3 |
|--|---|--|
| Skyline | Bobsled | Emmigration |
| Bussy McBusface | The HIVEway | N/A |
| FUTA | N/A | N/A |
| get on riding without driving! | Catch the bus, there's no catch! | Want to help the planet? Use the transit network! |
| Bee Line | N/A | N/A |
| The Hive Riders | Wasatch Rangers | Range Runners |
| Double Black (DB) | Rapid Route (RR) | N/A |
| FAST network | N/A | N/A |
| FTN | FUTA | N/A |
| Salt-ernative Busway | The COMBs (Commuter Orientated Municipal Buses) | Salt-Core Networks |
| East West a | East West b | East West c |
| Bee line | N/A | N/A |
| FastTrack | GreenLine | BreezeLine |
| FFEAT (Fast, Frequent, Enhanced, Affordable Transit) | FEET - Fast, Enhanced, ("Let us be your feet", "The power of FEET." "Let your FEET take you were you want to go") | FFLEAT - Fast, Frequent, Light/ , Enhanced, Affordable Transit |
| DART buses | N/A | N/A |
| Early bird 6AM | N/A | N/A |
| Busy Bee | N/A | N/A |
| relaxed movement | clean accessibility | get there with ease |
| Bus+ | FAST15 (frequent, all-day, service, transit) | Rider's Guide to SLC |
| Salt Flats Transit | The Zoomer | Speedy McTrainface (SMTF) |
| Green Go | Quick Track | Bee Quick |

| Idea 1 | Idea 2 | Idea 3 |
|--|---|------------|
| fast east west | slc west slc east | N/A |
| Fast trax | Max lines | N/A |
| SAM - Saltlake Area Metro | N/A | N/A |
| Zip Bus | N/A | N/A |
| UTA | N/A | N/A |
| a lightning symbol evokes speed and energy | lightning symbol with green leaf for electric buses | salt flats |
| Trax-Foothill Express | N/A | N/A |
| Salt Fast | N/A | N/A |
| Busy Bees Network | N/A | N/A |
| SLCx | N/A | N/A |
| SLC Zipline | SaltTrans | N/A |
| UTA Hyper | UTA Elevated | N/A |
| Fast ride | N/A | N/A |
| Not Paying For Marketing | N/A | N/A |
| FTN | N/A | N/A |
| FRET (FREquent Transit) Network | Hub | Hive |
| Isn't it the same service, just increased frequency? Don't confuse people by calling it something different. | N/A | N/A |
| SLConnect | N/A | N/A |
| EverydayUTA | AllDayTrack | QuickCross |
| Rapid Bus | Fast Line | N/A |
| Beeline | N/A | N/A |
| The UTA FAN (Fast area network) | N/A | N/A |
| Better Than A Car | N/A | N/A |

| Idea 1 | Idea 2 | Idea 3 |
|--|--|--|
| Fast Track | In a Snap | Quik Pick |
| Benches Express | N/A | N/A |
| FFTransitNet-UTA | FFNet | FFTransit |
| east sugarhouse | State st downtown | no. so 300 west |
| FastTrack | SLC Express | Speed Queen |
| Salt Lake Inter-Connect SLIC | N/A | N/A |
| Valley Express | Fast Lane City | N/A |
| Route #11 - Elevator | Route #9 - Milk Run | Route #2 - Twofer |
| Busy Bee Line | Easy Rider Line | N/A |
| Easy Bus | Quik Bus | N/A |
| fast and furious | speed machine | fast money train bus |
| FAST Bus/Train = Frequent And Speedy Transit Bus/Train | I'm done in one. There's your winner. | N/A |
| Bee line? | F.A.S.T. frequent all stops transportation | Anytime transit; or ; Any point transit |
| City Span | Bench to Beltway | Valley Hopper |
| Go 2 | "The Harv" for the 9 | Two One for 21 |
| Sugarhouse Express, 9th & 9th Express, U Express | N/A | N/A |
| Fastbus | Fast 15s | N/A |
| Fast Track SLC | N/A | N/A |
| UTA, You can't get there from here! | If you can afford the fare, you can afford a Taxi. | Fergettaboutitaboutit! |
| We drive the hive | N/A | N/A |
| FreTNet | UTA Rydr | U Rydr |
| Quick Routes | N/A | N/A |
| Express UTA | UTA Express | N/A |

| Idea 1 | Idea 2 | Idea 3 |
|-------------------------------|---------------------------------|-------------------|
| Utah Bee | Wasatch Connect | Salt Lake Connect |
| Oh Snap! | Ultraforce Power Bus | Salty n' Speedy |
| SLUT | N/A | N/A |
| Quick ride SLC | Every 15 minutes SLC | N/A |
| Express | Rapid | N/A |
| 15-Minute Bus | UTA-15 | N/A |
| The Bee Line | N/A | N/A |
| Rapid Ride | Direct Connect | N/A |
| east/west direct | direct connect | full city route |
| FAST | N/A | N/A |
| SLX (Salt Lake Express) | N/A | N/A |
| Sale Lake Express | Fast Valley Network | SLC Transit |
| Salt lake speedy | N/A | N/A |
| ? | N/A | N/A |
| zoomslc | UTactive | UTASAP |
| roadrunner | N/A | N/A |
| Fast Track | N/A | N/A |
| UTA - Unknown Time of Arrival | N/A | N/A |
| City transit | Municipal public transportation | City bus and trax |
| Fast Bus | N/A | N/A |
| Green Bus | N/A | N/A |
| Vit | Flyer | NFTy |
| Busy Bee Transit | N/A | N/A |
| quick*pick | pop-in | Repeater |

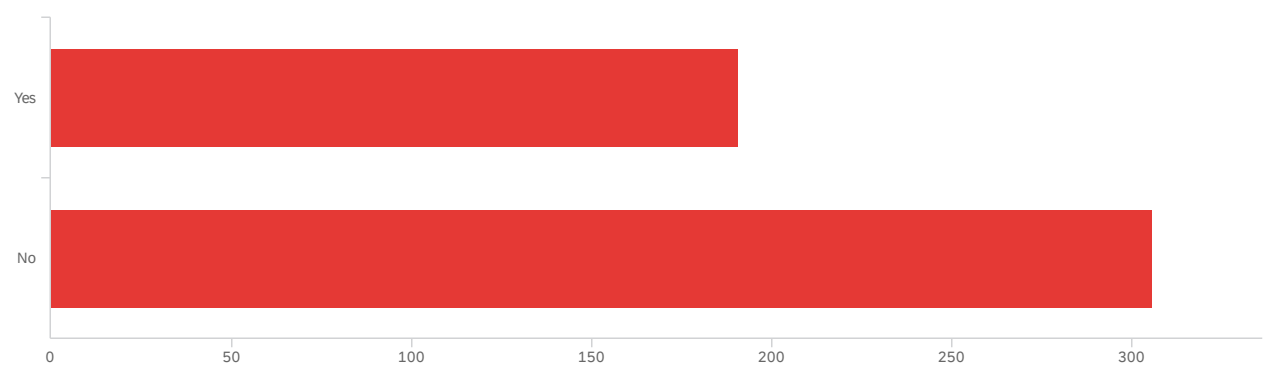
| Idea 1 | Idea 2 | Idea 3 |
|---|--------------------------------|-------------------------|
| The Salt Lake Trail | Downtown or home | Downtown is the place |
| Rapid Lake City | N/A | N/A |
| OWL for nighttime service | RAPID for <15-minute frequency | N/A |
| Rapid Transit | Next Bus (Catch the Next Bus) | City Shuttle |
| BusNow | Frequent Bus | The bus as it should be |
| The zoomies | Zeal on wheels | Onward express |
| Just the numbers like you've been doing (2, 9, 21 etc.) | N/A | N/A |
| SLC Zip | Quick Trip | SLC Connect |
| Frequent Ride System | FRS | N/A |
| Frequent Bus Route | N/A | N/A |
| Fast Transit | Rapid Transit | Quick Connect |
| Salt Lake Speedy | N/A | N/A |
| Fasttrak | N/A | N/A |
| I dont know a name but branding is key! | N/A | N/A |
| Hive Transit | N/A | N/A |
| Fast Transit | Speedy Transit | Ghetto Ride |
| Beeline | N/A | N/A |
| Road Runner | N/A | N/A |
| pulse | N/A | N/A |
| Freedom Network | N/A | N/A |
| Fast Pass | Gotta Go Fast | Speedy Ways |
| Homeless Wagons | N/A | N/A |
| Frequent Bussing | Go Bus Go | N/A |
| Quick ride | N/A | N/A |

| Idea 1 | Idea 2 | Idea 3 |
|--|--------------------------|--|
| SLT salt lake transit | SLCT slc transit | SLTA salt lake transit authority/administration. |
| SLC Express | SLC Connect | Salt Lake Connections |
| Frequent Affordable Safe Transit (FAST) | BuzzBus | N/A |
| Fastrans | FTU (Fast Trans Utah) | SLCRT or SLR |
| Go Fast Bus | N/A | N/A |
| N/A | N/A | N/A |
| Rapid Route | Fast Fare | Quick Connection |
| doesnt need a name | N/A | N/A |
| Urban Expressway | Connect SLC | N/A |
| GoSLUT | SaltLick | SLCruise |
| "Lynx" - keeps the x like Trax, but gets across the idea of linking transit | N/A | N/A |
| Sugar House Business District | University of Utah | N/A |
| This is just regular bus service at expected intervals. No need for a new name. That adds confusion. | N/A | N/A |
| Express Bus | Fast Trak | N/A |
| F T N | N/A | N/A |
| Fast Path | Never Wait Never Late | N/A |
| go away | never drive electric car | tesla sucks |
| Lightrail | City Runner | N/A |
| Metro transit | N/A | N/A |
| FastBus (FaB) | N/A | N/A |
| Frequent Flyer | West-East Connection | Range to River Routes |
| Flash Routes | N/A | N/A |
| TransLakeCity | FastLakeCity | GoLakeCity |

| Idea 1 | Idea 2 | Idea 3 |
|--|-------------------------|--|
| The Bee Line | QuickDraw | UTA RAPTOR (Rapid Access Public Transit Onto Rail) |
| Rapid Utah Transit (RUT) | N/A | N/A |
| The Buzz | N/A | N/A |
| SLC Runner | Sprinter | N/A |
| Quick trip | Easy rider | N/A |
| Freaky Fast Buses | N/A | N/A |
| GiddyUp | N/A | N/A |
| DirectConnect | Clipper | N/A |
| ? | N/A | N/A |
| UTA Frequent Transit (UTA-FT) | N/A | N/A |
| Easy ride | Smooth ride | Jiffy bus |
| SLC Fast Traxs | Salt Lake Go | SLC Fast Pass |
| FastBus | CleanAir Bus | N/A |
| Fast Lane | N/A | N/A |
| 21st Belt | N/A | N/A |
| The Go Grid | Frequent Grid | Bus+ Network |
| Speedy UTA | N/A | N/A |
| The Bee Line | N/A | N/A |
| 15 minute service isn't really frequent, so how about first getting to 5-8 on all routes then let's think branding | N/A | N/A |
| Frequent Transit | N/A | N/A |
| Speedy UTA | N/A | N/A |
| The Grid: grid pattern, fast buses | BRAX: bus rapid Express | N/A |
| Hobo Express | N/A | N/A |

| Idea 1 | Idea 2 | Idea 3 |
|-------------------------------------|--|-------------------------------------|
| Buzz Routes | N/A | N/A |
| UTA Fastride | N/A | N/A |
| Salt Lake Express | FastBus | SLC Express |
| Speed routes | Quick routes | Non stop routes |
| Bee Lines | Beehive lines | N/A |
| Frequent Connections | N/A | N/A |
| UteConn | N/A | N/A |
| SLX (Salt Lake City Express) | N/A | N/A |
| Breeze or Breezy (easy + clean air) | Wind horse - https://en.wikipedia.org/wiki/Wind_Horse | Something with fleet (meaning fast) |
| Free fare | Better cost | Later service |
| Quickie | Freque | Freqy |
| Quick Net | N/A | N/A |
| Salt City Express | N/A | N/A |
| QuickBus | EasyBus | Bolt |
| Fasty McFast Face | N/A | N/A |
| City Speedster Service | N/A | N/A |
| FastTrans | FFTrans (Fast and Frequent Trans) | FastrUTA (as in Fast Rوتا) |
| Rapid Routes | N/A | N/A |
| Fast Lines | N/A | N/A |
| sd | N/A | N/A |

Q8 - Will this bus service allow you to go places that you were not able to go before?



| # | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
|---|---|---------|---------|------|---------------|----------|-------|
| 1 | Will this bus service allow you to go places that you were not able to go before? | 1.00 | 2.00 | 1.62 | 0.49 | 0.24 | 497 |

| # | Field | Choice | Count |
|---|-------|--------|-------|
| 1 | Yes | 38.43% | 191 |
| 2 | No | 61.57% | 306 |

497

Showing rows 1 - 3 of 3

Q9 - Where?

Where?

Downtown and other places where parking is difficult

Late hour activities

we should bring back the 951 ski bus that served the downtown area

From west to east on 400 south

East and west in general

Highland Park

East side of valley

Downtown

connection with Frontrunner

Work and school are more accessible

Central Ninth to 900 East.

Medical appointments,

Directly to the U. Of U., and to the east side of town

Downtown

The late night 21 service allows me to visit friends that live in the University area at night without having to take a car.

direct and quicker access to U of U and East High

Farther to west side of the valley

shopping

To my usual destinations at later and in an easier manner.

I can now return from the airport much later and get home. That was not possible until the Route 21 bus schedule was expanded

don't know

I will be able to get from Vertical Diner to the Tower Theater very easily, two places I love.

Where?

West!

Downtown

downtown to trax uptown to 9th etc

Bryant Jr high School

Son school

Businesses on 9th south and in Sugarhouse.

Easy access to downtown, i could go before it just took longer

Down town

Work

Ogden

To the east side/ University

Highland High School/SPA

Downtown locations where parking is difficult.

Home from late night (1-2AM) bars and entertainment venues

9th & 9th, the U, downtown Sugar House

Downtown

Sugarhouse for errands, shopping, and dining

I can now go to downtown late at night, also gets me to work faster

Westpointe area

To the East side of town.

From home to work and back in half the time it used to take me

all areas

Upper Bench/Downtown at Night

U of U

Where?

Lets get a fast route to downtown from 15 & 15, 21 & 21

Rose park to downtown or U without transfer

East side

I don't know the implements yet. How can I find out which parts were and how they were improved?

downtown restaurants and bars, work

downtown from the 17th and 17th area without having to transfer

Commute by bus to Downtwon

I can go from the University of Utah to Sugarhouse park/shopping centers near there more easily

Work University of Utah

U campus to glendale with out a transfer

Directly to the 9th South station, as well as near to the VA

Downtown from the west end for work and for social activities

Airport connections - as long as there are late night options.

Cotronwoods

Commuting from Wasatch Hollow area down to Western Sugarhouse.

Utah Hospital

School, work, community events

Fairmont Park

Downtown

Anywhere along Harvey Milk Boulevard at night.

Work, errands

My eye doctor, new coffee shops, grocery stores

Downtown shopping, grocery store, movies ,doctors

Down town from the U; quicker connection to the airport from the U.

Where?

Shopping and Leisure

home from work on the bus

2100 South

Get downtown from Harvard/yale

Downtown

SLC down town

with more times available, i may take public transit from sugarhouse to sandy for work

hogle zoo

to the front runner station

easier to access downtown and sugarhouse and the u without having to take a car and worry about parking

The University of Utah, and everything along 2100 South

West side, directly

Access to the city itself and transportation to many places I need to go.

West to other bus stops

The suggestions I have made would provide better access to Trax which can then go either downtown or to The U or the VA Med Cntr

Restaurants in sugarhouse

3300 so 1100 west

Downtown after work without worrying about getting stranded

To TRAX

Breweries and distilleries on west temple

University of Utah Hospital on the 9 with more frequent bus options

Stores and restaurants on 2100 south, Jordan River trail

The 900 S route and its frequency are great. I have been able to meet friends at bars/restaurants. I have been able to connect from red line to home more directly.

Central Pointe, connections to downtown

Where?

East side from downtown easier

The U Hosp, the front climbing gym

Work via transit

University of Utah, more accessibly on late nights and weekends

Downtown, 9th & 9th, Sugar House

East side and U of U

1700 South trax stop would make UTA work for me.

West side

Anywhere on nights and weekends - especially events and dining downtown

9th and 9th District

More dining options on east side

9th & 9th

The university/downtown/SLC central on weekends and late nights

Ski system connections

Work and the University's

Housing in Poplar Grove

Downtown events

From the Central 9th Trax station to Liberty Park.

Work and around without having multiple transfers or not having a bus come bECuse it's too early or Late

West side

I can go so many places in the evening now! work (9-Line) downtown (220-line), rio tinto stadium (9-line and trax), sugarhouse (220-line)

The U

sddddd

home night restaurant
sugarhouse park
bus side west town
transfer downtown central
late work east area
trax university utah
place shop 9th south easy
access school directly
connection

Q10 - How will the enhanced bus services most benefit you in your daily life?

How will the enhanced bus services most benefit you in your daily life?

Allow me to drive less for various errands and events

I'll park the car more often. Every fifteen means you can just show up and wait and it's not going to be too long.

Flexibility of time

will use them

It will give me greater east - west access.

It doesn't directly benefit me in my daily life but I applaud additional east-west connectivity via transit.

Better schedules makes it easier to get to locations later in day and weekends

On routes 213 and 220 they more frequently benefit me since I take these to work occasionally.

Help kids get to high school

More ability to not drive

less time commuting

Save me gas money and help the environment

I work downtown and go to school at the U so frequent bus service between the two allows me to save money on parking and allows me to multitask (finish homework, answer emails, etc) while commuting

Get cars off the road

Mostly I ride the 209, but it's nice to know I have more east-west connections to the 209 if needed. I would envision using the 21 to access entertainment on 200 W, so late-night and weekend service would be ideal for me.

less car usage

Yes

More car free days because increased frequency makes it possible to make the transfer between busses time efficient.

More rapid service/less crowded

Easier in winter weather

it probably won't

How will the enhanced bus services most benefit you in your daily life?

More west Slc transit

Allow me to commute to work via transit in a reasonable amount of time

Right now I'm not using the bus system but I would look to it for air quality reasons if the routes were frequent and easy to transfer.

It won't in the least.

To get where I go, ASAP, and to help reducing air pollution in the city.

It will help form an actual network (already take the north-south, 15-minute Route 200).

Reducing car use

Decreasing personal car trips, improved safety and decreased congestion on the road

Running errands.

back up for ride to daughters school. Late night access to and from downtown.

I don't have to spend most of my time waiting for the bus and I can go places I like to go out weekend and night

I can more reliably get to work/grocery stores on time.

My wife takes the 2 route every day. I used to have to pick her up if she stayed at work late, but I no longer have to do that.

more areas are accessable in trips that don't take forever

I'm more likely to take a bus if I know I don't have to wait as long between buses.

I wouldn't have to use my car at all.

Convince me to ride the bus to work

unsure

Get me to and from work without getting too cold waiting.

Allow me to rely on bus/Train service instead of my car.

More convenient

15 minute increments changed the way I use UTA. I use it so much more now!

Grocery store, movie theater, going to/from the airport is much easier. Every 15 minutes and the later service is a game changer. Especially with the app to track the bus

Ability to take the bus when I would have driven otherwise

How will the enhanced bus services most benefit you in your daily life?

Help our community

It will make it safer and more convenient for me and my classmates to get to school!

avoid using my car

It is not about MY life but about the westside life.

It will not, but I would like to be able to consider the service

Cleaner air and better cost than using car

Being able to wait less for the next bus to/from work and school

Frequency and free fares would most help my ridership. I don't want to wait long(5-10min) and the air sucks in Utah, so let's incentive people to drive less. Maybe create a small reward system for riders. Let's go!

It will create a quicker, safer, and easier commute to work and more access to us public transportation for all errands and activities.

Easier to get downtown for dining and entertainment so I don't have to drive or Ride Share

I have noticed a slight improvement along 21 to Central Point and return with the 15 minute intervals

Since I am car free, enhance bus services will aid my accessibility.

Mostly on weekends if I'm out with friends.

frequent backup transit when I miss the #17 bus

I don't own a car, I rely on transit to get around

Saves me time

More likely to rely on the bus because I won't get stuck somewhere and need to call for a ride

Allowing my employees who work after midnight to get home on transit.

More mobility

allow me to be more comfortable traveling at night when I don't like to drive

If the locations and time make sense then I would avoid using my car.

Less driving. Better air quality.

yes

How will the enhanced bus services most benefit you in your daily life?

More frequent buses would mean more freedom of when I can go to and leave work and ideally would mean that I can just go to my stop knowing a bus will be there soon

None

I don't take many busses. I have electric car.

I live on the west side of downtown. Having frequent service on 200 s has made it really easy to get into downtown or central city

Make it easier for me to go grocery shopping, run errands, and go to bars

No hassle trips to down town for events and social activities all day long and into the evening without EXPENSIVE parking.

Having the option to take public transportation instead of drive, thus helping to improve the air quality.

Getting to the airport quickly

Lessen commute times

Reduce street traffic.

avoid more air pollution - everyone wins!

Help us reduce car trips and perhaps not need a car at all!

I want to reduce my driving if i don't have to.

Save time because of more frequent service, less waiting. Waiting is especially onerous when making transfers, and often makes the difference between a car and bus trip for me.

faster commuting

reduce travel time

frequency is great because I don't have to plan my day around it

Use my car less.

Alternate to the U when Red Line is unreliable or broken.

Going to movies and concerts without cars.

Enriched cultural experiences, expanded employment opportunities

No more really long waits at the trax connection

Don't know, because I don't know what the network will entail.

How will the enhanced bus services most benefit you in your daily life?

I live in Marmalade (north of all affected routes) and work off of north temple and redwood, so these services will not impact my daily life.

Being more confident in using the bus, knowing that it comes as often as other routes I use, making transfers less painful and transit more reliable.

Attending late evening performances downtown

More mobile without needing my car

The 220 serves most of my needs. I sure wish it had been kept on 100 S, though.

Getting to work

Spouse may use it more

Commuting

Faster getting to school and back! I have more time do things in between!

Reduce need to use car; improve air quality

It'll make it more convenient to skip a car trip and relax en route to my destination.

More frequent service from marmalade/Capitol hill to U hospital would allow me to more reliably take the bus. RT 3 could go to hospital and be 15 min turnaround or 6/11 go back in north temple.

Now that i know about them, i can use them to shop

Less Driving

Hopefully get me to my destinations quicker

I would be able to vary my work schedule work more. Currently the schedule is about 15 minutes off of what I would prefer. Frequent transit would answer this issue!

Ease work commute

Get to work on time from Westpointe to eastside.

It's more convenient and I might actually be able to use it to get to work without quadrupling the time

Another route in the 900th that goes to downtown or Central Station

Less time in transit with public transportation means that now I will definitely not be purchasing a car. I have been able to streamline errands, work trips and visits to friends. I love it

better planning

Access to get places that would otherwise require a car!

How will the enhanced bus services most benefit you in your daily life?

Commuting

Keep cars off roads

zip downtown and home

better able to go to evening events that run late and still get home safely and cheaply (ex., coming back from the symphony Fri/Sat nights is difficult since buses stop running)

Reduced confusion, more use, less car pollution

Won't have to drive

Frequency

help to reduce the number of cars on the roadways during the day.

other people I know will get around faster

facilitate my students' access to more services along 2100 S.

It will encourage more riders and improve traffic flow and air quality. I will probably check it out and try out new areas of UTA

allowing me to use it for traveling to and from work and downtown entertainment

Enable me to use the bus more vs driving

Riding more often, which I love.

More frequent service makes catching a bus easier. Late night/weekend service means no more taking transit into downtown and then having to get a rideshare home.

make it easier for me to use the bus.

I will take the bus to work, and occasionally to other destinations, more often rather than driving

Since I work odd hours at the hospital, weekend and late night service, allow me to eliminate commuting by car

More options for going out to restaurants

It won't

K

I can now stay later at work, go in on the weekends, run errands within my community, and rely on bus/trax combo instead of car/trax combo for weekend/evening events

More transportation options

How will the enhanced bus services most benefit you in your daily life?

cleaner air, less parking hassel

If I miss the 17 the 21 will be helpful since it is frequent.

Frequency of service. 30 minutes bewteen buses makes me crazy.

Allow transit options from Liberty park to shops on 9th and 9th

getting more vehicles off the streets i hope

Simple East/west connections to/from north/south. 2 block bus stops. 20 min service system wide. Service to far west side of valley.

I have access to locations that I otherwise would not be able to visit

The 15 minute frequency makes riding a bus much easier to plan and use. Thanks

flexibility

Reduce my driving and the use of my car

more frequency means I can get to places on time (not an hour earl/late)

Geting to work

easier planning

No, these only help a small group and does little for other initiatives.

I used to take UTA daily to/from work, but now I live in Fairpark and public transportation and biking is very inconvenient

I really like options and when buses are frequent, they become a viable option.

Creates Options, be able to run to bus stop with out checking the schedule to see how long I will wait.

As someone who doesn't have a car this will greatly benefit because it will make my commutes shorter and more accessible.

I mostly take Trax, I purchased a home near a Trax line so I could do this. Daily, I won't see the benefit of these new bus lines, but I'm still happy for the improvements.

commute

It probably won't. I don't live in this area of town.

this services would make it more attractive to take those buses rather than driving or paying for an Uber

For me, little benefit, as I bike if alone or drive if I have my two toddlers. Once my children become more independent, I would be happy to use transit more in the city. Especially as more lines reach 15 minute service. Hopefully it is useful for others.

How will the enhanced bus services most benefit you in your daily life?

Easy, non car-based commuting to work

getting from work to an appointment (for work or personal) directly without a transfer

Let me get to where I need to go quicker. I will do more stuff on 9th south, for sure!

Saves me time, and so convenient! I know I can count on never having a long wait.

We'll need some N-S routes to be able to access the E-W routes before this is truly helpful to me.

Reduce reliance on car.

Using it instead of my car , cutting down on pollution

It won't. I'm a licensed driver.

Hopefully I will use it more.

Environmental consciousness

It will give me another choice for going places with my kids outside of a car. Biking from the West side is just not that great right now.

Get me out of my car and to my location faster and more efficiently

The incremental improvements are not significant enough to benefit my daily life yet.

By engaging more passengers and improving transit the horrid air here might improve. As one of the native Utahans growing up with asthma I experience poor health due to the air. Now that I am in my mid 50's my doctor has suggested moving away ASAP in order to ensure a higher quality of life and living past 70.

more frequent and reliable car-free options, esp. in poor weather conditions

It should be faster to get to work when I take transit.

This will give the opportunity to save money if there are options to get a connection from the airport into town/home

No need to figure out how to read the schedule on weekdays

We are infrequent users of transit services now that we are retired. Should the day come when we cannot drive, I hope transit is a viable option.

It doesn't, the fare are too high, it is less expensive for me to use my own car

It will not. Outside of the morning and evening commute, UTA is just a transit system for the homeless and I feel unsafe. Passengers get approached for money and drivers turn a blind eye

Take bus instead of driving

Allow better ski bus Service

How will the enhanced bus services most benefit you in your daily life?

By being free

My kids can take it to and from school

With more frequent service, I can get to work faster.

I commute on 17 to the U. The 15 min busses form a network that enhances walking places. I use the 2 to go downtown from the U. the 9 for exercise since it goes to Liberty Park; the 21 to go to sugarhouse from work.

Currently, walking 25 minutes to work is faster than any bus can get me to or from work. Mainly because bus routes don't come frequently enough to allow for convenient bus-to-bus transfers. Wait 12 minutes for a transfer or just walk 15 minutes and get to work.

Convenience of travel without a car

I might be more environmentally conscious and thus feel better about myself

It won't. It hasn't made it any faster for me to get to work near the Gateway from Foothill & 17th South. Routes directly E/W have been improved, but to go W and N, I still have to waste time busing around the university or transit.

Ease traffic congestion on Foothill

Make shopping more convenient

I won't have to wait long for the bus. Making it a shorter commute in bad weather

Transit a real option with frequent service.

Not directly daily until more stops and trips are offered

More options and higher convenience.

It will be easier to catch a bus to work

Extended, more frequent service will make transit something I can count on rather than something I have to check beforehand.

Late buses on weekends would be helpful to get to and from downtown.

I won't need to take my car as often and worry about parking, road conditions, pollution, etc.

I would like to explore using it to frequent the restaurants and bars along 9th South. I could walk but it would be fun to take the bus once in a while with friends.

Due to age, my mobility is hindered and walking the distances (and hills) to get to the current bus stops is difficult. Until there are more stops, stops closer to my home, I will be driving.

Enable me to attend UofU events without hastling over parking.

I can go to work, restaurants, and shopping when I need to without waiting or being unable to go due to a lack of transit options. Frequent service is the most important factor to my usage of transit.

How will the enhanced bus services most benefit you in your daily life?

Probably wont but it will help others

Reduced carbon footprint!

I cannot use the bus to go to work because my work hours are outside your service hours. Also I get called in at odd times with little advance notice and your system doesn't work. I use the NY subways much more easily.

More convenient

It won't, I need more routes that go south to north

If they ended completely and my taxes stopped being wasted on them.

Easier access

I take the 2 about once a week, it will make that trip a bit easier.

less driving

none unless they run where I want to go

I like the more frequent ski buses.

I would not drive to meetings downtown nearly as much if there was reliable, frequent transport from the U downtown.

Reliability

Give my teenage son options for getting around instead of just relying on me to drive him.

As long as the bus services are clean and safe, they will help me reduce my gas bill.

Not near a bus stop

I work at a retail job. Enhanced bus services especially on holidays, weedends, and late nights means that I can count on having a safe way home after work and a reliable way to get to work on holidays and weekends.

Allow me to get to school (Highland High) on time.

Fewer people asking me how to get to...

Less waiting time

Easy planning for trips

Can ditch the car, get more walking in, and not add pollutants that damage the air and cause climate change

bigly

How will the enhanced bus services most benefit you in your daily life?

I would not have to wait so long especially if it breaks down

I can get home from late night activities.

It doesn't, I am only interested in late night services after the bars close.

Greater connections with Trax for east/west travel

It will speed things up!

Not sure how the bus services are changing but I would be stoked to have them more frequent or even cheaper. I find the public transit having costs can acts as a barrier to success in low income communities

Use my car less

When UTA hit my car and we were out of transportation for 4 weeks, the UTA bus helped

Lowering my gas usage

Reduce emissions.

I already appreciate and enjoy route 21and use it daily

It won't until it is closer to where I live.

Less need for my car

I will take Transit for trips I used to make by car or decide not to take at all.

Enhanced ability to plan and execute trips

Reduced traffic, better air.

Unknown as of now

N/A

Quicker way to work

Pollution clean air.

15 minute frequency is awesome

ability to take public transit at all.

weekends and evenings

Increased frequency allows more flexibility and lower opportunity costs associated with using public transport

How will the enhanced bus services most benefit you in your daily life?

i can travel from my home to front runner and back again. I also like the routes to East High School.

more reliable and can plan on taking the bus instead of driving with the enhanced service times

I take the 9 to/from work and it make my commute possible. If it were every 30 min route I would drive significantly more often

15 minute service is a game changer, plus extension into evening. I take the bus more now to get to the U, even over my electric bike on the bad weather days.

Less stress when trying to get to work at a good time and I miss my first bus!

getting from the U to downtown

I live by 600 North. These routes just don't benefit me since they aren't in my neighborhood, although I have friends in Glendale who have greatly benefitted.

Simply getting around more quickly than on foot will be the most beneficial thing to me.

The nearest bus stop is 1 mile away from my home, directly downhill. Would never use

Please more north-South busses to and from the University

Actually, since I still drive, it will not really affect my lifestyle. Also, since I live further east, it won't really help me, unless I can park my car at the eastern end of the line.

I have a breathing handicap and at some point I may not be able to drive to my appointments at the VA, The Salt Lake Clinic and Intermountain Medical Center in Murray

The frequency makes me less worried about the timing of buses

get rid of uta

It won't. I cannot walk to most bus stops

Less driving!

Allow me to ditch my car for trips other than just commuting to work

Don't drive

Enhanced bus service especially on weekends is needed

Avoid Downtown Parking

Better options for getting to work

I will be more likely to take buses or trains in the future.

they will allow more of my patients to get to their medical care

How will the enhanced bus services most benefit you in your daily life?

Faster commute times

Very little. I only ride the bus when I can't get a ride to / from the airport

Makes it easier to leave my car at home and be able to get around efficiently. Before, my 10 minute drive to work would have taken over an hour. Now it's less than 30 minutes.

Easier access to Trax which I take to work. Makes more neighborhoods potential places to live or buy a house

Ability to get to and from work, shopping and recreation easily with the 15 minute schedule

Not worrying about waiting for the 21 bus

Not too much. I mostly use TRAX

Better flexibility

Save trips for me and others into overcrowded Sugarhouse area

The more we make transit as appealing as possible, the more people will use it, the less congested and safer the roads will be, and the cleaner the air will be.

I can save money on gas and help the environment

If I could have a bus on 900 south that went all the way to foothill earlier in the mornings that would be amazing, and on weekends.

Keep speeding, stop sign running commuters out of neighborhoods

Ideally it will make it easier and safer to get to and from work

Help clean the air

Makes it easier to commute to and from work. Less time waiting for the bus

Less of a need to plan out my schedule, more time to spend doing things I actually need to do

It would need to be greatly enhance, as in being dependable, which right now, it is not.

The late night routes have saved me a ton of money on ride share apps for when I often leave work after 7 pm

Having more reliable, frequent service between work and home.

Avoid a few more car trips

Better commute

Hopefully allow me to take transit to work.

How will the enhanced bus services most benefit you in your daily life?

15 minutes isn't "frequent" enough for convenience when compared to uber/lyft. E/W connections are great, but if the routes to and from 2, 9, and 21 are also frequent, then I have no way to get home FROM the bus.

more likely to use it; save on gas / mileage; less wasted time

Saving car trips and making ride home faster. The 900 S route is great!

Easier & faster transit to many destinations

Cleaner air

Hopefully allow me to get rid of my car

Helping me maintain personal goals in lowering my carbon footprint

Less time and transfer stress

Better times

I don't know

Ease of use because of increased frequency

The FTN enhancement creates reliable rapid bus routes that are so frequent that I do not need to plan my morning around catching the bus.

Increased frequency allows for the transit service to actually be useful, thus I'm more likely to use the bus.

Faster connection to work

I will be able to use my car even less.

I won't have to figure out when I get places based on when the bus arrives; I can basically show up whenever

Not at all. I like above foothill and a no decent connections to Sugarhouse. My kids go to public schools in Millcreek and have no!! good bus connections at all.

Frequent, late night weekend routes means less time commuting, fewer transfers commuting, shorter walk times between transfers, and more time at home

Being able to do shopping, dining, run errands, etc. on transit after work and on weekends has allowed me to use my car much less and consider the option of selling car if the network continues to improve.

The regularity and frequency of the 900 bus and has extremely helpful. The early morning service and late service have been very beneficial for my husband, who works early, and myself, as I sometimes work late.

time frame

Able to get places earlier, later, on days we couldn't before.

Less wait time

How will the enhanced bus services most benefit you in your daily life?

Less need to drive nights and weekends. More willingness to go to events downtown since we can take the bus. Hopefully more ridership and fewer cars polluting our air.

I take the 9 to work every day and the every 15 min service is awesome and allows more flexibility in my schedule

I can leave the car home more frequently

Helps my 11 yo son get to sears safely.

Fast convenient travel across and to destinations in SLC

Save me money.

Being able to get to work on time on Saturdays.

The 2/220 line is AMAZING as I live on 2nd south, work downtown, and study at the U. Having a car is pointless and I love it!

Just having a way ti get places

Idk because you didn't tell me anything about it lol.

Commuting from my home to the slopes. I won't have to drive at all anymore.

I'm able to drive less

Being able to get to places like work, school, and shopping

Get to work sooner

Will it? What exactly is the proposal beyond what was done in Glendale/Poplar Grove? Will Fair Park and Rose Park become better connected? Will we make sure to have service on holidays so people who rely on UTA can be with family/friends?

Getting to work on time

Just the ease of commuting, I hate missing my bus transfer and having to wait for a long time.

Late-night service makes it much easier to use transit for trips in the evening.

Less time waiting and hopefully less crowded buses

Helps environment

More schedule flexibility, opportunity to participate in more activities

I live on 1300 South and commute to the Ballpark Trax station. Right now I ride my bike, but I'd love to see a new bus on 1300. Especially with the road improvements being made to 300 W.

Less of a big deal if a bus is missed. The next one comes fairly soon

How will the enhanced bus services most benefit you in your daily life?

shorter waits when transferring routes

Everything

take the bus to work, go out to dinner, and still take the bus home.

Work changes

I'm about to retire and an even better transit system will make travel around town more affordable

I take the 9 to late night venues along 900 S.

If there were bus stops in the St. Mary's neighborhood then i could use transit for regular commuting

Does not

I am riding the bus about 10 times more than I did before. I ride it to work most days now, and take it downtown on the evenings and weekends. I also ride it to the U, which I didn't do before, because of the frequency of service. I LOVE the new frequency and hours of service!

Faster to get to work and won't need to time my departure so as to not wait extended periods of time for the bus

quicker commute, make it more attractive alternative to driving alone

assssssssss

End of Report